Addendum  Revised 1.5.2022
October 2021/2022
Valid October 1, 2021 – September 30, 2022

CATALOG
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EXPERIENCE THE PROFESSIONAL EDGE
## Table of Contents

- **Mission Statement** 4
- **School Information** 4
- **Accreditation and Approvals** 4
- **Approval Disclosure Statement** 4
- **Policy and Program Changes** 5
- **Physical and Safety Precautions** 5
- **Career Opportunities** 5
- **Job Placement Assistance** 5
- **Compensation for a Licensed Graduate** 6
- **Admission Policy and Procedures** 6
- **Re-Enrollment** 7
- **Class Start Schedule** 7
- **Holidays and School Closure Policy** 7
- **Student Schedules** 7
- **Distance Education** 8
- **Distance Education Disclaimer** 8
- **Teach-Out Plan** 8
- **Transfer Policy** 8
- **Leave of Absence Policy** 9
- **File Retention and Access to Files** 9
- **Evaluations** 10
- **Graduation and State Examination Requirements** 10
- **Cosmetology Course Description | State Requirements | Outline | Textbooks** 11-15
- **Esthetician Course Description | State Requirements | Outline | Textbooks** 16-19
- **Manicurist Course Description | State Requirements | Outline | Textbooks** 19-22
- **Attendance and Tardy Policy** 22
- **Make up Hours** 22
- **Overtime Fees** 23
- **Make-Up Policy** 23
- **Tracking Technical and Practical Hours** 23
- **Student Services** 24
- **Satisfactory Academic Progress Policy** 23-25
- **Grading Policy** 25
- **Dress Code** 25
- **Housing** 25
- **Disclaimer | Non-Discrimination** 25
- **Conduct Policy** 26
- **Student Books | Equipment | Supplies** 26
- **Parking** 27
- **Facilities** 27
- **Cancellation | Withdraw and Refund Policy** 27-28
- **Return to Title IV Policy (R2T4)** 28
- **STRF Fee** 29-30
- **Financial Aid** 30-32
- **Individual Financial Aid Programs** 32
- **Vocational Rehabilitation** 32
- **Veterans | Veterans Policy Statements** 32
- **Counseling Services** 33
- **Disciplinary Counseling** 33
- **Grievance Policy** 33
- **Faculty | Staff** 34
- **Tuitons** 34-35
- **Campus Crime and Security** 36-43
- **BPPE Facts Sheets** 44-51
- **NACCAS Annual Report Fact Sheet** 52
- **Catalog Affidavit** 53
- **General Terms** 54
- **Refund Calculation** 55
- **Notice of Cancellation** 56
- **Kit and Books No Return Policy** 57

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Citrus Heights Beauty College located in Citrus Heights, CA
MISSION STATEMENT

The Mission of Citrus Heights Beauty College is to provide a clean, professional, and educational environment that is centered on academic and practical learning. It is our mission for our graduates to successfully pass the State Board of Cosmetology exam, instill a sense of professionalism in each student, and provide up to date training information, so our students may successfully obtain job opportunities in Cosmetology, Esthetician, Manicurist and related fields.

SCHOOL INFORMATION

As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement. Also visit the physical facilities of the school and to discuss personal educational and occupational plans with the school personnel prior to enrolling or signing enrollment agreement. All Cosmetology, Esthetician and Manicurist classes are held at 7518 Baird Way, Citrus Heights, CA 95610. This school currently has available sponsored programs, Government, or other programs to provide grants to pay for portions of tuition or fees. Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education by calling toll free (888) 370-7589, by fax (916) 263-1897 or the bureau’s internet website www.bppe.ca.gov.

ACCREDITATION AND APPROVALS

Citrus Heights Beauty College is Accredited by NACCAS and approved by the following agencies:

**National Accrediting Commission of Career Arts and Sciences (NACCAS) Veterans Affairs**
- 3015 Colvin Street
- Alexandria, Virginia, 22314
- Telephone: (703) 600-7600 Fax: (703) 379-2200
- Website: www.naccas.org
- 1111 Howe Ave #390
- Sacramento, CA 95825-8543
- Telephone: (916) 556-7430
- Website: www.va.gov

**US Department of Education**
- Federal Student Aid Program Compliance
- 50 Beale Suite 9800, San Francisco, CA 94105-1863
- Telephone: (415) 486-5676

**California Board of Barbering and Cosmetology (DCA)**
- 1625 Market Blvd., Suite N 112
- Sacramento, CA 95834
- Telephone: (916) 445-1254
- Toll Free: (800) 952-5210
- Website: www.dca.ca.gov

**Bureau for Private Postsecondary Education**
- 1747 North Market, Suite 225
- Sacramento, CA 95834
- Telephone: (916) 574-8900 Fax: (916) 263-1897
- Toll Free: (888) 370-7589
- Website: www.bppe.ca.gov

APPROVAL DISCLOSURE STATEMENT

Citrus Heights Beauty College Inc. is a private institution established in 1969 and is approved to operate by the Bureau Private Postsecondary Education. Approval to operate or approved by the Bureau means compliance with minimum standards set forth by the Educational code. Citrus Heights Beauty College is accredited by The National Accrediting Commission of Career Arts and Sciences (NACCAS) recognized by the United States Department of Education.

The following accredited programs are offered by Citrus Heights Beauty College:
- Cosmetology 1000 hours
- Esthetician 600 hours
- Manicurist 400 hours

A graduate of these programs from Citrus Heights Beauty College will be eligible to sit for the applicable licensure exam in the state of California and other states where the hourly requirement has been met.

California Department of Consumer Affairs requires that a student who successfully completes a course of study be awarded an appropriate diploma or certificate to verify completion. The Citrus Heights Beauty College accommodates 100 Cosmetology students, 16 Manicurist students, and 21 Esthetician students. The California Department of Consumer Affairs requires completion of the state course requirements at minimum and after completion of hours and curriculum you must take and pass the state exam with 75% minimum to receive your state license.
POLICY AND PROGRAM CHANGES

The Citrus Heights Beauty College reserves the right to change or modify, without notification, the program content, equipment, staff, or materials and organization as necessary with approval of the Department of Consumer Affairs if required. The school reserves the right to make changes to any portion of this catalog including the amount of tuition, academic programs and courses, school policies and procedures, faculty and administrative staff, calendar and other dates and other provisions of any sort. Citrus Heights Beauty College also reserves the right to make changes to instructional materials, to modify curriculum, and when curriculum permits, to combine classes to provide meaningful instruction, training and contribute to the level of interaction among students. In no event will any changes diminish the competency of any program or result in tuition changes for current attending students.

PHYSICAL DEMANDS AND SAFETY PRECAUTIONS

Students and graduates are advised on the physical demands and can expect to be on their feet for long periods of time, extensive hand and arm movement, pushing and bending. Students and graduates must follow all state and school sanitation and safety requirements outlined by course curriculum, Performance Criteria, and cosmetology procedures such as wearing gloves while handling chemicals, wearing a smock and closed toe shoes to prevent injury. All OSHA regulations must be adhered to and the following are to be noted and/or followed by all students. (Complete file of Material Safety Data Sheets available in the Administration Office)

CAREER OPPORTUNITIES

The curriculum at Citrus Heights Beauty College is designed to offer training for entry-level positions in the Salon and Spa profession. However, Citrus Heights Beauty College cannot guarantee job placement upon graduation. Career opportunities could include:

- HAIR STYLIST
- PLATFORM ARTIST
- INDUSTRY PRODUCT REPRESENTATIVE
- SALON OWNER/MANAGER
- EDITORIAL PHOTO SHOOTS
- COLOR SPECIALIST
- BRIDES/WEDDINGS
- MEDI SPA
- SPA OWNER
- SKIN CARE SPECIALIST
- ASSOCIATE STYLIST
- RUNWAY SHOWS
- SCHOOL OWNER
- NAIL TECHNICIAN
- MAKE-UP ARTIST

SHOWCASE
your skills while you’re learning

JOB PLACEMENT ASSISTANCE

Citrus Heights Beauty College cannot guarantee job placement or a level of income or wage rate to any Student or graduate, however placement assistance is provided. One of our primary goals is to provide specialized, intensive training that will make graduates highly employable upon being licensed by the State Board of Cosmetology by providing the following:

- Assist graduates in obtaining employment in various possible salon and spa options
- Coach on interviewing and follow-up skills
- Students are encouraged to discuss their employment needs with their advisors
- Post job opportunities on the website, announcement board, and announce it
- Listen to employers and their input regarding the necessary skills and aptitude needed for our students to become successful.
COMPENSATION FOR A LICENSED GRADUATE
The U.S. Department of Labor provides current job information at www.careerinfonet.org you may also visit www.labormarketinfo.edd.ca.gov. These websites include information by job position to include State and National wages, occupation profiles/descriptions, State and National trends, knowledge, skills and abilities needed for each position. As reported by the US Department of Labor, State and National median wages for cosmetology related positions are as follow:

<table>
<thead>
<tr>
<th>Job Position / SOC Code</th>
<th>National Median Hourly/ Yearly Wage</th>
<th>State Median Hourly / Yearly Wage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cosmetologists (Hairdressers) 39-5012.00</td>
<td>$13.16 / $27,380</td>
<td>$14.99 / $31,180</td>
</tr>
<tr>
<td>Estheticians (Skin Care Specialist) 39-5094.00</td>
<td>$17.55 / $36,510</td>
<td>$18.13 / $37,706</td>
</tr>
<tr>
<td>Manicurists / Pedicurists 39-5092.00</td>
<td>$13.40 / $27,870</td>
<td>$14.60 / $30,351</td>
</tr>
</tbody>
</table>

ADMISSION POLICY AND PROCEDURES
Students are admitted as regular students under the following criteria for all programs:

- Complete and sign an Enrollment Agreement (any student under the age of 18 must have a parent or legal guardian sign the Enrollment Agreement)
- Must be a 17 years old and provide proof of age such as a driver license, passport, ID card, or birth certificate by the time student takes the State Board exam
- Provide a Social Security card
- Proof of high school or equivalent completion via one of the following:
  1. High School Diploma (If a diploma is awarded from another country it needs to be translated to English, evaluated and certified to be the equivalent to a High School Diploma granted in the State of California, and notarized as to the true content of the document. We do not provide visa services or vouch for student status.)
  2. Sealed and sign high school transcript
  3. GED

*We do not accept ability-to-benefit students
- Engage in personal interview and sign enrollment packet with an admission representative
- Must pass Admission Exam with a 70% or higher (Milady Student aptitude test is given at a 10th grade reading level)
- Citrus Heights Beauty College DOES NOT provide English-as-a-Second Language instruction. Students must be able to read and write in English at a 10th grade level.
- Complete Enrollment Application
- Prospect Students must agree to Citrus Heights Beauty College rules, policies, and procedures in effect, and/or that may become effective during the enrollment period.
- Pay a non-refundable deposit for $100.00 for Application Fee. Prior to the first day of attendance students are required to pay for the non-refundable Administration Lab, Lab Fees, Uniform, and any applicable taxes.

Citrus Heights Beauty College accepts cash, check, money order, Visa, and MasterCard. Students must determine the form of payment method when enrolling.

Citrus Heights Beauty College will accept up to 800 transfer hours for Cosmetology, 120 transfer hours for Esthetician and 120 transfer hours for Manicurist programs. The accepted number of transfer hours is counted both attempted and completed for the purpose of determining the maximum allowable program time frame.

RE-ENROLLMENT
If a student has been withdrawn for any reason and is approved to re-enroll, the student will be charged a $100.00 application fee. The student will also be charged for their remaining hours at the current tuition rate of Citrus Heights Beauty College. Must have Proof of Training documents for re-enrollment, a kit and textbook equivalent and current to Citrus Heights Beauty College, if withdrawn under probation you will re-enroll under probation as interruptions have no effect on Satisfactory Progress Policy. If a student has 200 hours and less than 2 years since previous enrollment, they must take a written and practical review to demonstrate their ability and knowledge retention from previous training prior to being accepted to the clinic floor.

Please note: The Pre-Application for Licensing in the State of California requires each student to disclose any prior convictions of a felony or misdemeanor criminal offense (other than minor traffic violations or outstanding traffic/parking tickets.) Please speak with the Owner and/or Director if you have any prior convictions.
ENROLLMENT AND CLASS START SCHEDULE
Citrus Heights Beauty College reserves the right to change start dates and class schedules within the limitations of the facility. Start Dates for all programs are:

**Esthetician**
- January 5, 2022
- April 11, 2022
- June 15, 2022
- September 12, 2022
- November 7, 2022

**Cosmetology**
- January 4, 2022
- February 16, 2022
- April 11, 2022
- May 31, 2022
- September 12, 2022

**Manicurist**
- February 22, 2022
- June 15, 2022
- October 12, 2022

HOLIDAYS AND SCHOOL CLOSURE POLICY
Citrus Heights Beauty College is closed on the following days:

<table>
<thead>
<tr>
<th>2021:</th>
<th>2022:</th>
<th>2023:</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Year’s Day 1st</td>
<td>New Year’s Day 1st</td>
<td>New Year’s Day 1st</td>
</tr>
<tr>
<td>Martin Luther King Day 18th</td>
<td>Martin Luther King Day 17th</td>
<td>Martin Luther King Day 16th</td>
</tr>
<tr>
<td>Presidents Day 15th</td>
<td>Presidents Day 21st</td>
<td>Presidents Day 20th</td>
</tr>
<tr>
<td>Memorial Day 31st</td>
<td>Memorial Day 30th</td>
<td>Memorial Day 29th</td>
</tr>
<tr>
<td>Independence Day 4th</td>
<td>Independence Day 4th</td>
<td>Independence Day 3rd – 5th</td>
</tr>
<tr>
<td>Labor Day 6th</td>
<td>Labor Day 5th</td>
<td>Labor Day 4th</td>
</tr>
<tr>
<td>Thanksgiving Day 25th – 27th</td>
<td>Thanksgiving Day 24th – 26th</td>
<td>Thanksgiving Day 23rd – 25th</td>
</tr>
</tbody>
</table>

A special holiday may be declared for special or emergency reasons. Holy days of all religious beliefs are observed and respected.

STUDENT SCHEDULES
Citrus Heights Beauty College Enrollment Agreement outlines the expectations the student must adhere to and has set out a complete description of the education provided. The following schedules are as followed:

*Freshmen Class First 7 weeks is 9:00am – 4:30pm Tuesday – Friday*

**COSMETOLOGY FULL-TIME SCHEDULE A 28 hours per week:**
- 9:00 a.m. – 4:30 p.m. Monday – Wednesday on campus
- Asynchronous 7 hours per week of distance education also known as independent study for both schedules.

**COSMETOLOGY FULL-TIME SCHEDULE B 28 hours per week:**
- 9:00 a.m. – 4:30 p.m. Thursday – Friday on campus
- 8:15am – 3:45pm Saturday on campus

**ESTHETICIAN FULL-TIME SCHEDULE A 28 hours per week:**
- 9:00 a.m. – 4:30 p.m. Monday – Wednesday on campus
- Asynchronous 7 hours per week of distance education also known as independent study for both schedules.

**ESTHETICIAN FULL-TIME SCHEDULE B 28 hours per week:**
- 9:00 a.m. – 4:30 p.m. Thursday – Friday on campus
- 8:15am – 3:45pm Saturday on campus

**MANICURIST FULL-TIME SCHEDULE 24 hours per week:**
- 9:00 a.m. – 4:30 p.m. Thursday – Friday on campus
- 8:15am – 3:45pm Saturday on campus
- Asynchronous 7 hours per week of distance education also known as independent study.
DISTANCE EDUCATION

Distance Education will not be utilized as a method for delivery of clinical instruction in which the student is to perform practical applications on a live model or client. Distance education will be used for the delivery of Technical Instruction or instruction by lecture demonstration, class participation, discussion or examination. Distance Education Hours are measured by participation, in clock hours. Students will interact with assigned instructors that are validated for academic programs. Chromebooks and Milady MindTap key cards will be included in the students’ kit to participate and complete any distance learning assignments. Students will need internet access to be able to login to online distance education. Internet access is provided on campus daily to students. Attendance is verified by online zoom with an assigned instructor. Roll call is done at beginning, end and hourly of assigned times daily. Students will attend class on campus and participate in online distance education weekly. Each program may have different scheduled hours however the distance education portion will not exceed 25% of the program. The student will be evaluated on qualitative academic performance for each 10% of the distance education (modules) component completed within the program at the institution (in-person) by a qualified instructor. All assessments used for calculating a student's GPA will be done when the student is physically on campus with the instructor. Upon completion of all curriculum requirements, the student must pass a comprehensive Academic and Practical final exam, to include any applicable competencies required by the State licensure agency, prior to graduation from the program. All transcripts and other enrollment documents will identify all distance education components.

DISTANCE EDUCATION DISCLAIMER:

Academic achievement earned via distance education may not be accepted for reciprocity or eligible for licensure in other states.

TEACH-OUT PLAN:

In the event that a decision is made that it should cease operations, Citrus Heights Beauty College shall immediately:
Provide the following information to all enrolled students:
A. A list of Teach-Out institutions with which Citrus Heights Beauty College has entered into a Teach-Out Agreement. Students who elect not to transfer to any such Teach-Out Institution shall be provided with a pro-rata refund of tuition paid. Should it be determined that there are no institutions with which Citrus Heights Beauty College can practicably enter into a Teach-Out Agreement, pro-rata refunds shall be issued to all enrolled students.
B. In accordance with the Teach-Out Agreement, a description of any additional charges, if any.
C. Contact information of the custodian of Citrus Heights Beauty College files and the address where those files will be kept.
D. A copy of the NACCAS “How to Locate an Accredited Institution Within Your Field of Study”

TRANSFER POLICY

Citrus Heights Beauty College will accept up to 300 transfer hours for Cosmetology, 120 transfer hours for Esthetician and 120 transfer hours for Manicurist programs. The accepted number of transfer hours is counted both attempted and completed for the purpose of determining the maximum allowable program time frame has been exhausted. Transfer students will be placed in freshman class to evaluate training level and are required to pass the freshman written and practical final with an 80% or higher. Citrus Heights Beauty College does not award credit for prior experiential credit.

*Citrus Heights Beauty College will only consider granting credit for prior hours during the enrollment process. Credit for prior hours will not be granted after the enrollment contract has been signed.

*Citrus Heights Beauty College has not entered into an articulation or transfer agreement with any other college or university.

Students that would like to Transfer to another school must submit a Letter of Withdraw to Citrus Heights Beauty College with name, date of withdrawal and decision to withdraw from Citrus Heights Beauty College.

*NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTITUTION.

“The transferability of credits you earn at Citrus Heights Beauty College is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the diploma, you earned in Cosmetology, Esthetician or Manicurist program is also at the complete discretion of the institution to which you may seek to transfer. If the credit that you earn at this institution is not accepted at the institution to which you seek to transfer, you may be required to repeat some or all your coursework at that institution. For this reason, you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Citrus Heights Beauty College to determine if your credits will transfer.” This school establishes a procedure of daily record of applied effort and computer time clock for record keeping of the student’s class hours and practical hours in compliance with California Board of Cosmetology.

All outstanding fees owed to Citrus Heights Beauty College must be paid in full in order to receive Proof of Training documents. Once Administration receives Letter of Withdraw and outstanding fees students will receive Proof of Training within 14 days. The transferability of credits you earn at Citrus Heights Beauty College is at the complete discretion of an institution to which you may seek to transfer.
LEAVE OF ABSENCE (LOA) POLICY
Students may request a leave of absence for Jury Duty, Military Duty, or medical reasons for the student or an immediate family member (immediate family member is the student's parent, sibling, spouse, or child) and not to exceed 180 days within a twelve-month period.

Leave of Absence Request Must:
- Be in advance and that the request be in writing with a student signature.
- Students must log into the student portal on Prestige SIS, and send a Leave of Absence request to Administration.
  - In the event of unforeseen circumstances that prevents the student from requesting a LOA in advance, documentation outlining the extenuating circumstances may be presented to Administration in writing at a later date to determine if the circumstance is an acceptable reason for a LOA (LOA will be granted the first day the student was able to attend)
- Have beginning and end dates
- State the reason for LOA

Please note the following stipulations:
- A student who is not making satisfactory progress when leave begins will remain in the same status when returning from LOA for the remaining portion of the probationary period.
- LOA will NOT reduce the program completion requirements.
- LOA will NOT include previously missed days unless the student or immediate family member is hospitalized
- Student will not be assessed any additional charges as a result of a requested LOA
- LOA will NOT be considered in determining the amount of elapsed time for refund calculations or maximum period.
- LOA must be for a minimum of 14 calendar days
- A student who takes an unapproved LOA, (meaning that the student did not send a request through the portal, or contact administration to notify them that you are unable to send request via the portal) or does not return from LOA by the scheduled return date will have their enrollment terminated and for the purpose of calculating a refund will be the student’s last day of attendance.
- LOA will NOT be granted if there is not a reasonable expectation that the student will return
- A student on an approved LOA notifies the school that he/she will not be returning. The date of withdrawal shall be the earlier of the date of expiration of the LOA or the date the student notifies the school that they will not be returning.
- Student’s contract period will be extended by the same number of days taken in the LOA and addendum to enrollment agreement must be signed by both parties
- No refund calculation is required at the time of LOA

FILE RETENTION AND ACCESS TO FILES
The Family Educational Rights and Privacy Act (FERPA) is a Federal law that protects the privacy of student education records. The law applies to all schools that receive funds under an applicable program of the U.S. Department of Education. Students (or parents or guardians, if the student is a dependent minor) have the right to inspect, review, and challenge information contained in their educational records. FERPA generally gives student the rights to:
- Review their education records
- Seek to amend inaccurate information in their records
- Provide consent for the disclosure of their records

General Release of Information: A student (or parents/guardians, if the student is a dependent minor) must provide written consent before the school may disclose personally identifiable information from the student's education record. Access to their records will be granted within 30 days from the date of request with a Citrus Heights Beauty College staff member present. Copies of all records can be requested at $0.25 per page. The written consent must state the following:
- Purpose of the disclosure
- Specify the records that may be disclosed
- Identify the party or class of parties to whom disclosure may be made
- Signed and dated

Release of Information to regulatory Agencies: Citrus Heights Beauty College provides and permits access to student and other school records as required to the U.S. Department of Education and authorized representatives of the Department, including employees of the Office of federal Student Aid, the Office of Postsecondary Education, the Office of Civil Rights, and the National Center for Education Statistics, the National Accrediting Commission of Career Arts and Sciences (NACCAS), as well as firms under contract to the Department to perform certain administrative functions or studies.

The student must fill out and sign a Release of Information form every time the student requests the information to be released, if a student would like to provide access to their student information to another person.
Student transcripts are maintained permanently.
EVALUATIONS:
- Students will be evaluated several times during their course training. The 1st evaluation on class material comprehension will be at the end of Freshman class with a freshman practical and written final exam to ensure the student can move to the clinic floor.
- Evaluations are based on completed Practical operations and Theory Hour progress and will be performed in conjunction with Satisfactory Academic Performance (see SAP Policy on Page 25) at 450,900,1000 hours for Cosmetology, 300 hours for Esthetician, and 200 hours for Manicurist.

GRADUATION REQUIREMENTS:
- Successfully complete clock hours
  - Cosmetology 1000
  - Esthetician 600
  - Manicurist 400
- Successfully complete the required course practical operations and theory hours
- Pass all written and practical exams with a minimum 75%
- Students must sit for a proctored assessment for distance education curriculum prior to graduation.
- Satisfy all financial obligations to the school.
  - All tuition, fees, and/or other charges must be paid in full (The school reserves the right under special circumstances to make accommodations for outstanding balances on an individual basis).
- Complete a Graduate Exit Interview

Upon completion of the above requirements, students will receive a Citrus Heights Beauty College Diploma of course completion and Citrus Heights Beauty College will submit Proof of Training documents to the California State Board of Barbering and Cosmetology.

STATE LICENSURE REQUIREMENTS:
The Board shall admit to examination for a license to a:
  - a) Cosmetologist to practice Cosmetology
  - b) Esthetician to practice Skin Care
  - c) Manicurist to practice Nail Care

To any person who has made application to the Board in proper form, paid the fee required by the chapter, and who is qualified as follows:
  - Is not less than 17 years of age
  - Has completed the 10th grade in a school in this state or its equivalent
  - Is not subject to denial pursuant to Section 480 of the Barbering and Cosmetology Act
  - Holds a license as a Barber in this State and has completed a cosmetology crossover course in a school approved by the Board
  - Completed a Barbering course in a school approved by the Board and has completed a cosmetology crossover course approved by the Board

Has done any of the following:
- Completed course in Cosmetology, Esthetics and/or Manicurist from a school approved by the Board
- Practiced cosmetology, esthetics and/or Manicurist as defined in this chapter outside of this state for a period of time equivalent to the study and training of a qualified person who has completed a course in cosmetology, esthetics and/or Manicurist from a school the curriculum of which complied with the requirements adopted by the Board. Each three months of practice shall be deemed the equivalent of 100 hours of training for qualification under paragraph 1 of this subdivision.

Applicants with a misdemeanor and/or felony criminal plea or conviction must complete a Disclosure Statement regarding Criminal Plea/Conviction Form with the following information:
  - Copies of records, court documents, fines imposed, verification of restitution received by the court, and verification of successful completion of probation
  - All misdemeanor and felony convictions, regardless of the age of conviction, including those which have been set aside and/or dismissed under California Penal Code Section 1000 or 1203.4 (Traffic Violation of 500.00 or less need not be reported)
  - A letter from you describing the underlying circumstances of arrest as well as any rehabilitation efforts or changes in life since that time to prevent future problems. If possible, letter of reference from past and/or current employers.

PASSING GRADES IN EXAMINATIONS:
1. Examinations shall consist of a written test
2. An application must obtain a passing score on the written test. The Board's examination contractor will score your exam and notify you immediately if you passed or failed.

EXAM SITE LOCATIONS:
Once the Board of Barbering and Cosmetology has approved your application, they will notify you. In the notification will be the contact information for PSI testing services. You will contact PSI to schedule your exam. You will choose the location and date and time of the exam. Transportation to the examination site is the applicant's responsibility. After receiving your license, you must renew your license every 2 years by paying a fee and filling out renewal information by mail or on-line.

ENTRANCE IDENTIFICATION REQUIREMENTS:
1. Admissions letter
2. Valid California Driver’s License, ID card or Passport

The Board of Barbering and Cosmetology requires: Any applicant with any criminal offense to disclose the convictions of the nature of the offense; felony or misdemeanor (other than a minor traffic violation or outstanding traffic/parking ticket). This is done through filling out the required Disclosure statement from the State of California.

COSMETOLOGY COURSE OUTLINE
COSMETOLOGY COURSE – 1000 HOURS (332.271.010) All Courses Are Taught in English

The primary purpose of the cosmetology program is for graduates of this course to have the basic, safety, sanitation, manipulative and judgmental skills to pass the California State Board Examination and possess the work habits and attitude to seek employment as an entry level cosmetologist or its related fields.

Educational Objective:
Upon completion students will be able to perform the basic analytical skills to determine proper make-up, hairstyle, and color application for the client's best overall look. They will be able to understand Employer/Employee relationships and respect the need to deliver a professional worthy service and for value received, perform the basic manipulative skills including hair style, shaping, bleaching, coloring, chemical reformation, scalp hair conditioning, facials, manicure, pedicures, and nail enhancements. Graduates will be able to project a positive attitude and a sense of integrity, practice proper grooming and effective communication skills and visual poise.

COSMETOLOGY INSTRUCTIONAL METHODS

Theory and Lecture:
Distance Education is utilized for this portion of the program. The presentation of Theory lecture and/or demonstration format using developed lesson plans from Milady’s Standard Textbook, Redken product and color manuals, Citrus Heights Beauty College procedures manual and the latest industry trends and information. Audio, Visual aids, guest speakers, and video tutorials are also used.

Assessments
Qualitative academic performance assessments will be given monthly pertaining to distance education lectures and online assignments

Freshman (or Beginning) Class:
7 weeks (minimum 100 hours)(currently scheduled at 196 hours)
Each student will receive theory lecture and lab operation instructions and demonstrations followed by an opportunity for students to practice the lab operations. (Practical lab operations mean the actual performance by the student of a complete service on another person or mannequin.) Students will be exposed to basic textbook applications of procedures through the instructor’s demonstrations. This “practice” usually takes place the first 7 weeks (minimum 100 hours) of class in what is called “Freshman Class”. Students must demonstrate a thorough understanding of both theory and skills of lab operations before they work on clients. Students test out of Freshman Class in both theory and lab operations with an 80% or higher.

Professional (or Senior) Clinic Floor:
(Completion of Freshman class to completion of 1000 hours)
Students will be exposed to an actual salon environment daily by working on clients, (performing practical lab operations) which will put demands on them (much like the same demands they will face in the future). This will help develop their techniques and applications as well as the professional communication skills clients will expect. They will benefit greatly from this environment and...
be able to enter the professional industry with the discipline necessary to compete with veteran technicians. Senior Students will continue to attend a minimum of 7 hours of theory in addition to specialized classes with emphasis on the course study each week.

TEXTBOOK AND RESOURCE MATERIALS:

- Milady E-Book
- Milady Exam Review (e-book)
- Milady Theory workbook (e-book)
- MindTap Cosmetology
- Sam Villa Videos and charts
- Procedure book
- Chromebook
- Various DVD's by Redken, Sam Villa, Great Clips, Milady, Sport Clips, etc.
- Salon Management – by Milady
- Hair Care and Braiding – by Milady
- Color, Chemical and Texture Services – by Milady
- Anatomy & Physiology – by Milady
- Redken Principal Based Hair Color
- Redken Art of Consultation
- Redken Certified Haircolorist Study Guide

All books available in the school library – school materials and supplies- contact the Instructor for use of the library.

Citrus Heights Beauty College reserves the right to substitute or change cutting, coloring, and business textbooks and resource materials without prior student notice at the expense of Citrus Heights Beauty College with the prior approval of NACCAS.

GRADING:

Student are examined regularly in theory and practical work of Cosmetology

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Grade</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>92 – 100%</td>
<td>EXCELLENT</td>
<td>PASSING</td>
</tr>
<tr>
<td>84 - 91%</td>
<td>VERY GOOD</td>
<td>PASSING</td>
</tr>
<tr>
<td>75 - 83%</td>
<td>SATISFACTORY</td>
<td>PASSING</td>
</tr>
<tr>
<td>74% AND BELOW</td>
<td>UNSATISFACTORY</td>
<td>NOT PASSING</td>
</tr>
</tbody>
</table>

- Written tests require demonstrations of competency for the minimum required comprehension and knowledge of:
  - Theory
  - Principals
  - Practice of Cosmetology
- 75% cumulative grade point average is required to meet minimum satisfactory progress requirements.
- Theory grade is worth 80%, Lab is worth 20%.
- Students are monitored daily during class and/or clinic for progress
- Practical Operations: Completed Yes or No. Points will be awarded for Yes. Points are attached to a yes and points are added for a score earned points/possible points.
COSMETOLOGY GRADUATION REQUIREMENTS:

- Successfully complete 1000 clock hours
- Successfully complete the required course practical operations and theory hours
- Pass all written Senior finals with a minimum of 80% and practical exams with a minimum 75%
- Students will take an assessment for distance education curriculum prior to graduation.
- Satisfy all financial obligations to the school. All tuition, fees, and/or other charges must be paid in full.
- Complete a Graduate Exit Interview
- Return to school the next day to sign all final documents and receive copies
- Students must create an account with Breeze for preparation to apply to the state board for licensure exam.

Upon completion of the above requirements, students will receive a Citrus Heights Beauty College Diploma of course completion and Citrus Heights Beauty College will submit Proof of Training documents to the California State Board of Barbering and Cosmetology.

EVALUATION:

- Students will be evaluated on class material comprehensive at the end of Freshman class with a freshman practical and written final exam to ensure they can move to the clinic
- Evaluations of completed Practical operations and Theory Hour progress will also be performed in conjunction with Satisfactory Academic Performance (SAP) at 450,900,1000 HRS

**COSMETOLOGY PROGRAM OUTLINE**  per section 7362.5 (c)

<table>
<thead>
<tr>
<th>COSMETOLOGY REQUIREMENTS</th>
<th>MINIMUM HOURS OF TECHNICAL and PRACTICAL INSTRUCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>HEALTH AND SAFETY</td>
<td>200 HOURS</td>
</tr>
<tr>
<td>BOARD APPROVED HEALTH AND SAFETY COURSE</td>
<td></td>
</tr>
<tr>
<td>DISINFECTION AND SANITATION</td>
<td>100 HOURS</td>
</tr>
<tr>
<td>CHEMICAL HAIR SERVICES</td>
<td>200 HOURS</td>
</tr>
<tr>
<td>HAIRSTYLING SERVICES</td>
<td>200 HOURS</td>
</tr>
<tr>
<td>SKIN CARE</td>
<td>150 HOURS</td>
</tr>
<tr>
<td>HAIR REMOVAL AND LASH / BROW BEAUTIFICATION</td>
<td>50 HOURS</td>
</tr>
<tr>
<td>MANICURE AND PEDICURE</td>
<td>100 HOURS</td>
</tr>
<tr>
<td>ADDITIONAL TRAINING</td>
<td>100 HOURS</td>
</tr>
</tbody>
</table>

In addition to the minimum required subjects stated on the previous page, Citrus Heights Beauty College includes training in the areas of communication skills, professional ethics, retail sales, record keeping, client service records, building a clientele, resume writing, and interview skills.

*Technical Instruction* means instruction by demonstration, lecture, classroom participation, or examination. This can be done on campus or via distance education. 20.3% of total course hours are done via distance education

*Practical Operation* means the actual performance by the student of a complete service on another person and or mannequin.

*Practical Training* shall mean the time it takes to perform a practical operation

- Cosmetology 1000 Total course hours
- 203 Technical Instruction hours completed via distance education (7 hours a week of technical instruction via distance education)
- 797 Technical instruction and Practical Training hours completed via onsite/on campus

**COURSE CONTENT INCLUDES BUT NOT LIMITED TO THE FOLLOWING:**

*Hours of training not spent on theory are used for the performance of Practical lab operations. Practical lab operations mean the actual performance by the student of a complete service on another person or on a mannequin.

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>OBJECTIVE</th>
<th>RELATED MATERIAL</th>
<th>LEVEL OF ACCEPTABILITY</th>
</tr>
</thead>
</table>

Citrus Heights Beauty College located in Citrus Heights, CA
<table>
<thead>
<tr>
<th>Course</th>
<th>Description</th>
<th>Passing Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barbering &amp; Cosmetology Act and the State Board’s Rules &amp; Regulations/Salon Management, Business Techniques, Communication, Human Relations, Professional Development, Career Development</td>
<td>Familiarization with laws relating to practice as an applicable student and licensed cosmetologist. Skills in public relations, interaction with the public, retail sales, and selling of professional services, recommendations, and basic salon management techniques. Definitions, classifications, registrations, exam fees, reciprocity and sanitary regulations; Board: powers, duties, appointments, terms and compensation. Personal hygiene: grooming, poise, personality development; Professional: ethics, laws, insurance, payroll deductions, salon opening and layout, retail sales and advertisement, business operation, and personal management, business records and supplies, first aid, booking appointments, and patron reception, employment application and resume and obtaining employment.</td>
<td>75% minimum score on Written Exam</td>
</tr>
<tr>
<td>Addition Hours</td>
<td>Students will prepare for employment This will include job interviews, resumes, professional ethics, personal hygiene, normal clean-up duties, and desk and reception duties.</td>
<td>75% minimum score on Written Exam. 100% participation</td>
</tr>
<tr>
<td>Cosmetic Chemistry</td>
<td>Provide elementary knowledge on chemical make-up, peels, and the physical and chemical changes of matter. Familiarization with basic structure and purpose of cosmetic nail, hair and skin care preparations and terminology used. Elements, compounds, mixtures, acids, base salts, pH scale, and water chemistry, application of cosmetics.</td>
<td>75% minimum score on Written Exam</td>
</tr>
<tr>
<td>Theory of Electricity in Cosmetology</td>
<td>Understand the basic principles of electric current, operating electric devices, and various safety precautions used when operating electrical equipment. Students will gather much information from theory class, demonstration of the proper use of equipment, and practicing safety precautions.</td>
<td>75% minimum score on Written Exam</td>
</tr>
<tr>
<td>Sanitation/Disinfection</td>
<td>Students will learn necessary sanitary conditions for practice of cosmetology and the prevention of infectious and contagious diseases. Sanitary, sterilization and disinfection rules and methods, bacteriology, wet and dry sanitizing, chemical agents used and safety precautions.</td>
<td>75% minimum score on Written Exam</td>
</tr>
<tr>
<td>Bacteriology, Anatomy, Physiology</td>
<td>Mastering the structure and science of functions of the human body and all of its systems. Systems: skeletal, muscular, nervous, circulatory, digestive, endocrine, excretory, and respiratory structure, cells, tissues and organs.</td>
<td>75% minimum score on Written Exam</td>
</tr>
<tr>
<td>Wet Hair Styling</td>
<td>Learning how to comb hair into the styles specified by the patron. Becoming comfortable with the tools and practicing wet hairstyling. Mastering procedural steps necessary to clean and condition hair Shampoo and condition types, models, procedures, chemistry of shampoos, safety precautions, brushing and combing techniques, manipulations, type of curls and rollers, shaping, type of methods of waving, partings and tools used. Backcombing, back brushing, finger waves, pin curls for large and small head types. Safety Precautions and Sanitation.</td>
<td>75% Minimum Score on Written Exam. 75% Minimum score on Practical Applications.</td>
</tr>
<tr>
<td>Thermal Hair Styling</td>
<td>Becoming comfortable with the tools, styling with thermal heating equipment, analyzing hair, product knowledge Working with various products, hot combs, curling irons (stove and electric), ceramic irons, flat irons, blow dryers, safety precautions with the use of tools.</td>
<td>75% Minimum Score on Written Exam. 75% Minimum Score on Practical Applications</td>
</tr>
<tr>
<td>Permanent Waving</td>
<td>Proficiency with hair analysis, the use of chemicals, and product knowledge Introduction, scalp and hair analysis, wave formation, curling rods, test curls, chemicals, application of waving lotions, processing and neutralization process, safety precautions and special problems.</td>
<td>75% Minimum Score on Written Exam. Use proper safety precautions and proper steps to complete permanent waves in 2 hours or less. 80% Minimum Practical Applications.</td>
</tr>
<tr>
<td>Chemical Straightening</td>
<td>Proficiency with hair analysis, the use of chemicals, and product knowledge Students will learn to work with different products and hair types to get desired effect in straightening hair including sodium hydroxide. Students will perform proper hair analysis prior</td>
<td>75% Minimum Score on Written Exam. 75% Minimum Score on Application</td>
</tr>
</tbody>
</table>

Citrus Heights Beauty College located in Citrus Heights, CA
<table>
<thead>
<tr>
<th>Course</th>
<th>Description</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Haircutting</strong></td>
<td>Correctly shape hair and cut hair using scissors, razor and clippers.</td>
<td>75% Minimum Score on Written Exam. Use proper techniques and safety precautions to cut hair in 20-30 minutes with a razor, scissors and 20-25 minutes with clippers. 75% Minimum Score Practical Applications.</td>
</tr>
<tr>
<td><strong>Hair Coloring and Bleaching</strong></td>
<td>Become familiar with coloring and bleaching concepts</td>
<td>75% Minimum Score on Written Exam. Use proper techniques and safety precautions, following directions and application of color. 75% Minimum score Practical Applications.</td>
</tr>
<tr>
<td><strong>Scalp and Hair Treatments</strong></td>
<td>Learning the benefits of scalp and hair treatments. Becoming familiar with disorders and diseases of the scalp and hair.</td>
<td>75% Minimum Score on Written Exam. Perform proper steps for scalp treatment in 30 minutes or less. 75% Minimum score Practical Applications.</td>
</tr>
<tr>
<td><strong>Facials</strong></td>
<td>Learning procedures and movements for facials. Learning procedures for manual, electrical, and chemical facials.</td>
<td>75% Minimum Score on Written Exam. Using proper steps to give a facial in 1 hour or less. 75% Minimum Score on 10 Manual, 15 Electrical and 15 Chemical Facial Practical Applications.</td>
</tr>
<tr>
<td><strong>Eyebrow Arching and Hair Removal Lash and Brow Tinting and Perming</strong></td>
<td>Learning the procedures and techniques for Eyebrow arching and the removal of superfluous hair. Learning the procedures for applying tint and perming lashes and brows</td>
<td>Use of wax, tweezers (electrical and manual), and depilatories, in the removal of hair, including eyebrow arching. Safe application of lash and brow tint and lamination products. Sanitation and Safety issues. 75% Minimum Score on Written Exam. 75% Minimum Score on 20 hair removal Practical Applications.</td>
</tr>
<tr>
<td><strong>Makeup</strong></td>
<td>Learning the types and purposes of false eyelashes and application, effects of cosmetics for application of make-up. Learning basic skin analysis.</td>
<td>Preparation, cosmetics used procedures, makeup, corrective makeup, false eyelashes, and skin analysis. Variety of products. 75% Minimum Score on Written Exam. 75% Minimum Score on 10 Practical Applications.</td>
</tr>
<tr>
<td><strong>Manicure and Pedicure</strong></td>
<td>Basic knowledge of diseases and disorders of the nails. Becoming adept with hand and nail care, arm, hand and foot massage.</td>
<td>Introduction, equipment and tools used, materials, cosmetics, nail shapes, and sculptures, table preparations, manicure procedures, arm, hand and foot massage, special problems, diseases and disorders of nails, and safety precautions. 75% Minimum Score on Written Exam. Proper use of safety and sanitation procedures on manicures and pedicures in 35-60 minutes. 75% Minimum Score on 15 manicures and 10 pedicure Practical Applications.</td>
</tr>
<tr>
<td><strong>Artificial Nails</strong></td>
<td>Learning the products and techniques for application of artificial nails.</td>
<td>Products and procedures used to apply acrylic, tips, wraps, and repair of nails. Sanitation and safety precautions. 75% Minimum Score on Written Exam. Proper use of product safety and sanitation procedures. 75% Minimum Score on 50 Acrylic, 50 Tips, and 20 Wraps and Repairs Practical Applications.</td>
</tr>
</tbody>
</table>
ESTHETICIAN COURSE OUTLINE
600 HOURS - ESTHETICIAN COURSE:

All Courses are taught in English

The primary purpose of the esthetician program is for graduates of this course to have the basic, safety, sanitation, manipulative and judgmental skills to pass the California State Board Examination and possess the work habits and attitude to seek employment as an entry level in the esthetics or a related field.

EDUCATIONAL OBJECTIVE (332.271.010):

Upon completion of the program minimum requirements, the determined graduate will:

- Be able to project a sense of personal integrity and self-confidence, a positive attitude, practice effective communication skills, proper grooming and poise.
- Be able to apply theory, technical information and related matter to assure sound judgment, decisions and procedures
- Understand Employer/Employee relationships

Respect the need to deliver quality service for value received, perform the basic skin care services, and work with facial machines, eyebrow beautification and make-up.

ESTHETICIAN COURSE INSTRUCTIONAL METHODS

Theory and Lecture:
Distance Education is utilized for this portion of the program. The presentation of Theory lecture and/or demonstration format using developed lesson plans from Milady’s Standard Textbook, Image Training Product and Procedures, Citrus Heights Beauty College procedures manual and the latest industry trends and information. Audio, Visual aids, guest speakers, and video tutorials are also used.

Assessments
Qualitative academic performance assessments will be given monthly pertaining to distance education lectures and online assignments.

Freshman (or Beginning) Class: (0-60 hours)
Each student will receive theory lecture and lab operation instructions and demonstrations followed by an opportunity for students to practice the lab operations. Students will be exposed to basic textbook applications of procedures through the instructor’s demonstrations. This “practice” usually takes place the first 4 weeks (minimum 60 hours) of class in what is called “Freshman Class”. Students must demonstrate a thorough understanding of both theory and skills of lab operations before they work on clients. Students test out of Freshman Class in both theory and lab operations with an 80% or higher.

Professional (or Senior) Clinic Floor: (Completion of Freshman class to completion of 600 hours)
Students will be exposed to an actual salon environment daily by working on clients, (performing practical lab operations) which will put demands on them (much like the same demands they will face in the future). This will help develop their techniques and applications as well as the professional communication skills clients will expect. They will benefit greatly from this environment and be able to enter the professional industry with the discipline necessary to compete with veteran technicians. Senior Students will continue to attend a minimum of 7 hours of theory in addition to specialized classes with emphasis on the course study each week.

TEXTBOOKS AND REFERENCE MATERIALS:

- Milady Textbook for Esthetics 11th Edition
- Milady Standard Esthetics Theory Workbook 11th Edition
- Milady Exam Review Book 11th Edition
- Milady Standard Make-up
- Milady Common Skin Diseases
- Milady Comprehensive Training for Esthetics
- Anatomy & Physiology – Milady
- Citrus Heights Beauty College Procedure Manual
- Image Skin Care –Procedures and Product Knowledge
- MindTap - Esthetician
GRADING:

Students are examined regularly in theory and practical practice of cosmetology.

<table>
<thead>
<tr>
<th>Grade Range</th>
<th>Grade</th>
<th>Passing</th>
</tr>
</thead>
<tbody>
<tr>
<td>92 – 100%</td>
<td>EXCELLENT</td>
<td>PASSING</td>
</tr>
<tr>
<td>84 - 91%</td>
<td>VERY GOOD</td>
<td>PASSING</td>
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<tr>
<td>75 - 83%</td>
<td>SATISFACTORY</td>
<td>PASSING</td>
</tr>
<tr>
<td>74% AND BELOW</td>
<td>UNSATISFACTORY</td>
<td>NOT PASSING</td>
</tr>
</tbody>
</table>

- Written tests require demonstrations of competency for the minimum required comprehension and knowledge of:
  - Theory
  - Principals
  - Practice of Cosmetology
- 75% cumulative grade point average is required to meet minimum satisfactory progress requirements.
- Theory grade is worth 80%, Practical Lab is worth 20%.
- Students are monitored daily during class and/or clinic for progress.
- Practical Operations: Completed Yes or No. Points will be awarded for Yes. Points are attached to a yes and points are added for a score earned points/possible points.

ESTHETICIAN GRADUATION REQUIREMENTS:

- Successfully complete 600 clock hours
- Successfully complete the required course practical operations and theory hours
- Pass all written Senior finals with a minimum of 80% and practical exams with a minimum 75%
- Students will take an assessment for distance education curriculum prior to graduation.
- Satisfy all financial obligations to the school. All tuition, fees, and/or other charges must be paid in full.
- Complete a Graduate Exit Interview
- Return to school the next day to sign all final documents and receive copies
- Students must create an account with Breeze for preparation to apply to the state board for licensure exam.

Upon completion of the above requirements, students will receive a Citrus Heights Beauty College Diploma of course completion and Citrus Heights Beauty College will submit Proof of Training documents to the California State Board of Barbering and Cosmetology.

EVALUATION:

- Students will be evaluated at the end of Freshman class (112 hours) to ensure they can move to the clinic
- Evaluations are performed for Satisfactory Academic Performance (SAP) at 300 and 600 hours
## ESTHETICIAN PROGRAM OUTLINE

<table>
<thead>
<tr>
<th>ESTHETICIAN REQUIREMENTS</th>
<th>MINIMUM HOURS OF TECHNICAL INSTRUCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>HEALTH AND SAFETY BOARD APPROVED HEALTH AND SAFETY</td>
<td>100 HOURS</td>
</tr>
<tr>
<td>DISINFECTION AND SANITATION</td>
<td>100 HOURS</td>
</tr>
<tr>
<td>SKIN CARE</td>
<td>350 HOURS</td>
</tr>
<tr>
<td>HAIR REMOVAL AND LASH / BROW BEAUTIFICATION</td>
<td>50 HOURS</td>
</tr>
</tbody>
</table>

Technical Instruction means instruction by demonstration, lecture, classroom participation, or examination. This can be done on campus or via distance education. 24.5% of total course hours done via distance education.

Practical Operation means the actual performance by the student of a complete service on another person and or mannequin.

Practical Training shall mean the time it takes to perform a practical operation.

- Esthetician -600 Total course hours
- 147 hours technical instruction done via Distance education (7 hours a week technical instruction =distance education)
- 453 hours on campus for both technical instruction and practical operations.

### ESTHETICIAN COURSE CONTENT

**COURSE CONTENT INCLUDES BUT NOT LIMITED TO THE FOLLOWING:**

*Hours of training not spent on theory are used for the performance of Practical Lab operations. Practical lab operations mean the actual performance by the student of a complete service on another person or a mannequin.*

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>OBJECTIVE</th>
<th>RELATED MATERIAL</th>
<th>LEVEL OF ACCEPTABILITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barbering &amp; Cosmetology Act</td>
<td>Familiarization with laws relating to practice as an applicable student and licensed cosmetologist. Skills in public relations, interaction with the public, retail sales, and selling of professional services, recommendations, and basic salon management techniques.</td>
<td>Definitions, classifications, registrations, exam fees, reciprocity and sanitary regulations; Board: powers, duties, appointments, terms and compensation. Personal hygiene: grooming, poise, personality development</td>
<td>75% Minimum Score on Written Exam</td>
</tr>
<tr>
<td>the State Board Rules &amp;</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Regulations</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Cosmetology Chemistry Related</td>
<td>Provide elementary knowledge on chemical makeup, chemical skin peels and the physical and chemical changes of matter. Familiarization with basic structure and purpose of cosmetic skin care, skin care preparations and terminology used.</td>
<td>Elements, compounds, mixtures, acids, base salts, pH scale, and water chemistry, application of cosmetics.</td>
<td>75% Minimum Score on Written Exam</td>
</tr>
<tr>
<td>Skin Care Practices</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Health &amp; Safety/ Hazardous</td>
<td>Becoming familiar regarding chemicals used and basic health issues in establishments, material safety data sheets, protection from hazardous chemicals, preventing chemical injuries, health and safety laws and agencies, ergonomics, and communicable diseases (including HIV/AIDS and Hepatitis B). Use tools and equipment, and safety requirements.</td>
<td>Students will utilize MSDS sheets, and state laws regarding the care, handling and storage of hazardous materials; demonstrations on the prevention of chemical injuries, information from agencies regarding laws and health issues when dealing with communicable diseases.</td>
<td>75% Minimum Score of Written Exam.</td>
</tr>
<tr>
<td>Substance</td>
<td></td>
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</tr>
<tr>
<td>Electricity</td>
<td>Understand the basic principles of electric current, operating electric devices, and various safety precautions used when operating electrical equipment.</td>
<td>Students will gather much information from theory class, demonstration of the proper use of equipment, and practicing safety precautions.</td>
<td>75% minimum score on Written Exam</td>
</tr>
<tr>
<td>Disinfection / Sanitation</td>
<td>Learn necessary sanitary conditions for skin care practice and prevention of infectious/contagious diseases. Definitions, Sanitation, Sterilization and disinfection, implements and product awareness.</td>
<td>Sanitary, sterilization and disinfection rules and methods, bacteriology, wet and dry sanitizing, chemical agents used and safety precautions. Disinfection will be emphasized throughout the training and must be performed before each use of equipment and instruments.</td>
<td>75% minimum score on Written Exam. 75% Minimum Score on a Minimum 10 Practical Applications.</td>
</tr>
<tr>
<td>Bacteriology, Anatomy</td>
<td>Mastering the structure and science of functions of the human and all of its systems; Bacteriology- Types and classifications; viruses body and fungus and infection treatment</td>
<td>Systems: skeletal, muscular, nervous, circulatory, digestive, endocrine, excretory, and respiratory structure, cells, tissues and organs.</td>
<td>75% minimum score on Written Exam</td>
</tr>
<tr>
<td>and Physiology</td>
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<tr>
<td>Service</td>
<td>Description</td>
<td>Score Requirements</td>
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</tr>
<tr>
<td><strong>Facials:</strong></td>
<td><strong>a) Manual</strong> Mastering manual facials: includes skin analysis, cleansing, scientific manipulations, masks and product knowledge. Mastering electrical facials: including dermal lights, electrical apparatus and electrical modalities for facial and skin care purposes (not used to contract). Mastering chemical facials through peels, packs, masks and scrubs. <strong>b) Electrical</strong> Mastering electrical facials: including dermal lights, electrical apparatus and electrical modalities for facial and skin care purposes (not used to contract). <strong>c) Chemical</strong> Mastering chemical facials through peels, packs, masks and scrubs.</td>
<td>75% Minimum Score on Written Exam. Using proper steps to give a facial in 1 hour or less. 75% Minimum Score on 40 Manual, 30 Electrical and 30 Chemical Facial Practical Applications.</td>
<td></td>
</tr>
<tr>
<td><strong>Eyebrow Arching and Hair Removal Lash / Brow Tinting and Perming</strong></td>
<td>Learning the procedures and techniques for Eyebrow arching and the removal of superfluous hair. Learning the procedures for applying tint and perming lashes and brows. Use of wax, tweezers (electrical and manual), and depilatories, in the removal of hair, including eyebrow arching. Sanitation and Safety Issues.</td>
<td>75% Minimum Score on Written Exam. 75% Minimum Score on 10 hair removal Practical Applications.</td>
<td></td>
</tr>
<tr>
<td><strong>Makeup</strong></td>
<td>Learning the types and purposes of false eyelashes and application, effects of cosmetics for application of make-up. Learning basic skin analysis. Preparation, cosmetics used procedures, makeup, corrective makeup, false eyelashes, and skin analysis. Variety of products.</td>
<td>75% Minimum Score on Written Exam. 75% Minimum Score on 40 Practical Applications.</td>
<td></td>
</tr>
</tbody>
</table>

**MANICURIST COURSE OUTLINE**

**400 HOURS – MANICURIST COURSE:**

The primary course of the Manicurist course is to train the student in the basic manipulative skills, safety judgements, and proper work habits and desirable attitudes necessary to: 1) achieve competency to pass the state board examination 2) gain the ability to enter the job market in an entry level position in the Manicurist or a related field. (Covering all the practices constituting the art of cosmetology pursuant to section 7316 (d)

**EDUCATIONAL OBJECTIVES:**

Upon completion of the program requirements, determined graduate will:

- Be able to project a positive attitude, a sense of personal integrity and self-confidence, practice proper grooming and effective communication skills and display visual poise.
- Be able to apply theory, technical information, and related matter to assure sound judgment, decisions and procedures
- Understand Employer/Employee relationships
- Respect the need to deliver quality service for value received, perform the basic nail care services

**MANICURIST COURSE INSTRUCTIONAL METHODS**

**Theory and Lecture:**
Distance Education is utilized for this portion of the program. The presentation of Theory lecture and/or demonstration format using developed lesson plans from Milady’s Standard Textbook, Cuccio Training Product and Procedures, Style Envy acrylic product and procedure training and Citrus Heights Beauty College procedures manual and the latest industry trends and information. Audio, Visual aids, guest speakers, and Video tutorials are also used.

**Freshman (or Beginning) Class:** (0 – minimum 40 Hours)

Each student will receive theory lecture and lab operation instructions and demonstrations followed by an opportunity for students to practice the lab operations. Students will be exposed to basic textbook applications of procedures through the instructor’s demonstrations. This “practice” usually takes place the first 2 weeks (minimum of 40 hours) of class in what is called “Freshman
Class”. Students must demonstrate a thorough understanding of both theory and skills of lab operations before they work on clients. Students test out of Freshman Class in both theory and lab operations with an 80% or higher.

**Professional (or Senior) Clinic Floor:** (Completion of Freshman class – 400 Hours)
Students will be exposed to an actual salon environment daily by working on clients, (performing practical lab operations) which will put demands on them (much like the same demands they will face in the future). This will help develop their techniques and applications as well as the professional communication skills clients will expect. They will benefit greatly from this environment and be able to enter the professional industry with the discipline necessary to compete with veteran technicians. Senior Students will continue to attend a minimum of 3 hours of theory in addition to specialized classes with emphasis on the course study each week.

**TEXTBOOKS AND REFERENCE MATERIALS:**
- Milady’s Standard Manicurist Textbook
- Milady’s Theory Workbook
- Milady’s Exam Review Book
- Cuccio procedure manual
- Cuccio product knowledge
- Style Envy Acrylic product knowledge

All books available in the school library – school materials and supplies- contact the Instructor for use of the library.

**GRADING:**
Students are examined regularly in theory and practical practice of cosmetology.

<table>
<thead>
<tr>
<th>Score</th>
<th>Grade</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>92 – 100%</td>
<td>EXCELLENT</td>
<td>PASSING</td>
</tr>
<tr>
<td>84 - 91%</td>
<td>VERY GOOD</td>
<td>PASSING</td>
</tr>
<tr>
<td>75 - 83%</td>
<td>SATISFACTORY</td>
<td>PASSING</td>
</tr>
<tr>
<td>74% AND BELOW</td>
<td>UNSATISFACTORY</td>
<td>NOT PASSING</td>
</tr>
</tbody>
</table>

- Written tests require demonstrations of competency for the minimum required comprehension and knowledge of:
  - Theory
  - Principals
  - Practice of Cosmetology
- 75% cumulative grade point average is required to meet minimum satisfactory progress requirements.
- Theory grade is worth 80%, Practical Lab is worth 20%
- Students are monitored daily during class and/or clinic for progress.
- Practical Operations: Completed Yes or No. Points will be awarded for Yes. Points are added for a score earned points/possible points.

**MANICURIST GRADUATION REQUIREMENTS:**
- Successfully complete 400 clock hours
- Successfully complete the required course practical operations and theory hours
- Pass all written Senior finals with a minimum of 80% and practical exams with a minimum 75%
- Students will take an assessment for distance education curriculum prior to graduation.
- Satisfy all financial obligations to the school. All tuition, fees, and/or other charges must be paid in full.
- Complete a Graduate Exit Interview
- Return to school the next day to sign all final documents and receive copies
- Students must create an account with Breeze for preparation to apply to the state board for licensure exam.

Upon completion of the above requirements, students will receive a Citrus Heights Beauty College Diploma of course completion and Citrus Heights Beauty College will submit Proof of Training documents to the California State Board of Barbering and Cosmetology.

**EVALUATION:**
- Students will be evaluated at the end of Freshman class (56 hours) to ensure they can move to the clinic
- Evaluations are performed for Satisfactory Academic Performance (SAP) at 200 and 400 hours
MANICURIST PROGRAM OUTLINE per section 7365

<table>
<thead>
<tr>
<th>MANICURIST REQUIREMENTS</th>
<th>MINIMUM HOURS OF TECHNICAL INSTRUCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>HEALTH AND SAFETY BOARD APPROVED HEALTH AND SAFETY</td>
<td>100 HOURS</td>
</tr>
<tr>
<td>DISINFECTION AND SANITATION</td>
<td>100 HOURS</td>
</tr>
<tr>
<td>MANICURING AND PEDICURING</td>
<td>150 HOURS</td>
</tr>
<tr>
<td>ADDITIONAL TRAINING</td>
<td>50 HOURS</td>
</tr>
</tbody>
</table>

Technical instruction means instruction by demonstration, lecture, classroom participation, or examination. This can be done on campus or via distance education. 24.5% of total course hours done via distance education

Practical Operation means the actual performance by the student of a complete service on another person and or mannequin.

Practical Training shall mean the time it takes to perform a practical operation

- Manicurist – 400 Total course hours
- 98 hours of Technical instruction via distance education (7 hours a week technical instruction = distance education)
- 302 hours on campus with technical instruction and practical operations.

MANICURIST COURSE CONTENT

Course content includes but not limited to the following:

*Hours of training not spent on theory are used for the performance of Practical Lab operations. Practical lab operations mean the actual performance by the student of a complete service on another person or a mannequin.

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>OBJECTIVE</th>
<th>RELATED MATERIAL</th>
<th>LEVEL OF ACCEPTABILITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health &amp; Safety/ Hazardous Substance</td>
<td>Becoming familiar regarding chemicals used and basic health issues in establishments, material safety data sheets, protection from hazardous chemicals, preventing chemical injuries, health and safety laws and agencies, ergonomics, and communicable diseases (including HIV/AIDS and Hepatitis B). Use tools and equipment, and safety requirements.</td>
<td>Students will utilize MSDS sheets, and state laws regarding the care, handling and storage of hazardous materials; demonstrations on the prevention of chemical injuries, information from agencies regarding laws and health issues when dealing with communicable diseases.</td>
<td>75% Minimum Score on Written Exam</td>
</tr>
<tr>
<td>Barbering &amp; Cosmetology Act and the State Board Rules &amp; Regulations</td>
<td>Familiarization with laws relating to practice as an applicable student and licensed cosmetologist. Skills in public relations, interaction with the public, retail sales, and selling of professional services, recommendations, and basic salon management techniques.</td>
<td>Definitions, classifications, registrations, exam fees, reciprocity and sanitary regulations; Board: powers, duties, appointments, terms and compensation. Personal hygiene: grooming, poise, personality development</td>
<td>75% Minimum Score on Written Exam</td>
</tr>
<tr>
<td>Cosmetology Chemistry Related to Nail Care Practices</td>
<td>Provide elementary knowledge on chemical composition and purpose of cosmetic, nail, hair and skin preparations. Also include elementary technical instruction.</td>
<td>Elements, compounds, mixtures, acids, base salts, pH scale, and water chemistry, application of cosmetics.</td>
<td>75% Minimum Score on Written Exam</td>
</tr>
<tr>
<td>Sanitation/Disinfection</td>
<td>Students will learn necessary sanitary conditions for practice of cosmetology and the prevention of infectious and contagious diseases.</td>
<td>Sanitary, sterilization and disinfection rules and methods, bacteriology, wet and dry sanitizing, chemical agents used and safety precautions specified in sections 979 and 980.</td>
<td>75% minimum score on Written Exam</td>
</tr>
<tr>
<td>Bacteriology, Anatomy, Physiology</td>
<td>Mastering the structure and science of functions of the human body and all of its systems.</td>
<td>Systems: skeletal, muscular, nervous, circulatory, digestive, endocrine, excretory, and respiratory structure, cells, tissues and organs.</td>
<td>75% minimum score on Written Exam</td>
</tr>
</tbody>
</table>
Manicure and Pedicure

Basic knowledge of diseases and disorders of the nails, Becoming adept with hand and nail care, arm, hand and foot massage.

Introduction, equipment and tools used, materials, cosmetics, nail shapes, and sculptures, table preparations, manicure procedures, arm, hand and foot massage, special problems, diseases and disorders of nails, and safety precautions.

75% Minimum Score on Written Exam. Proper use of safety and sanitation procedures on manicures and pedicures in 35-60 minutes. 75% Minimum Score on 40 manucures and 20 pedicure Practical Applications.

Artificial Nails

Learning the products and techniques for application of artificial nails.

Products and procedures used to apply acrylic, tips, wraps, and repair of nails. Sanitation and safety precautions.

75% Minimum Score on Written Exam. Proper use of product safety and sanitation procedures. 75% Minimum Score on 80 nails Acrylic, 40 nail Tips, and 40 nail Wraps and Repairs Practical Applications.

GRADUATION & STATE EXAMINATION REQUIREMENTS

GRADUATION REQUIREMENTS:
Upon completion of the following requirements, students will receive a Diploma of completion and Citrus Heights Beauty College will submit a Proof of Training document to the California State Board of Barbering and Cosmetology.

- Successfully complete clock hours
  a) Cosmetology 1000
  b) Esthetician 600
  c) Manicurist 400
- Successfully complete the required practical operations and theory hours
- Pass all written and practical exams with a minimum 75%
- Satisfy all financial obligations to the school. All tuition, fees and/or other charges must be paid in full (the school reserves the right under special circumstances to make accommodations for outstanding balances on an individual basis).
- Complete a Graduate Exit Interview
- Create an account for BREEZE.CA.GOV for State Board Application.

ATTENDANCE & TARDY POLICY
Students are required to attend school in clock hours… Students will NOT be allowed to graduate until they have completed their required clock hours. Classes start promptly Monday – Friday at 9:00 a.m. and Saturday at 8:15 a.m.

- Absence from class can seriously affect the student’s progress. An absence must be excused by an instructor, but the student is required to complete the assigned work.
- Students who are going to be late or absent for the day must call Citrus Heights Beauty College and speak with the Guest Service Desk, leave a voice message, or email by 8:00 a.m.

  Jamie – Jamie.enriquezCHBC@gmail.com (Admissions/Office)
  Office 916.735.3774     Fax 916.586.8830
  Ms Aimee – ms.aimee.chbc@gmail.com (Admissions Dir/FA Dir/Office) Office 916.735.3777     Fax 916.586.8822

Students who arrive after 9:00a.m. (Monday-Friday) and 8:15 a.m. (Saturday) will be given a warning. A student that receives 3 warnings will be suspended for 48 hours. Students who fail to login to online zoom classes for roll call by 5 minutes after the hour will not be allowed to join the meeting until the next available hour. (late defined as 5 minutes) The time clocks are synchronized with a SMART time server using fingerprint to clock In & Out on campus. If a student misses 3 days of classes, students will be dropped from the program and re-enrollment for the next class will be discussed on an individual basis with the Administration. This institution does not have an excused/unexcused policy. Our policy is, for every 160 hours of enrollment a student will receive 7 hours of available missed time. If an absence results in 14 calendar days with no communication with the institution the student will be terminated. Instructors are not allowed to dismiss a student; such dismissals are to be sanctioned only by the administrators of the school. Excessive tardiness or absences can result in enrollment termination.

MAKEUP HOURS
Students that call in/email regarding an absence prior to clock in time are eligible for on campus make up hours. Students who fail to give notice regarding their absence are ineligible.

- A request to make up hours that are missed on a student's regular schedule can be submitted to the Admissions office. If approved, students can schedule a day to attend on another schedule for the number of hours that were missed. AT NO TIME
OVERTIME FEES
Each course/program has been scheduled for completion within an allotted time frame. The school has reserved space, equipment, and licensed instructors for each student and course. If a student needs additional hours past the contracted date appearing on the Enrollment Agreement, additional training will be billed a fee per hour, until graduation unless your contract states otherwise. Students will NOT be allowed to clock in until applicable weekly payments are made or a payment plan has been established for Over contract fees. Overtime fees are as followed:
- Cosmetology $18/hr
- Esthetician $18/hr
- Manicurist $18/hr

MAKE-UP POLICY
All tests and all minimum practical skill operations must be completed prior to graduation. Students who either did not receive a passing grade or missed tests or assignments are required to make them up prior to graduation. The student must contact the instructor to arrange make-up work.

TRACKING TECHNICAL HOURS & PRACTICAL OPERATIONS
Students will keep track of Technical Instruction and Practical Operation hours on their Applied Effort Record cards daily for all on campus instruction. Online distance education hours will be entered into the database by Admissions staff. Students will record theory hours on an applied record card at the end of week.
- Technical instruction- Theory and class assignments (Due weekly)
- Practical Operations –Labs, mannequin, or client clinic work
- Grades are entered into the computer SIS (Student Information System) system
Both student and instructor will sign the Applied Effort record card DAILY in order to receive hours. Should you forget to fill out the Applied Effort record card and have it signed, students may lose all credit accumulated that week/weeks. Applied effort record cards will be turned in to the In Box on the last day of attendance for that week.

STUDENT SERVICES
Citrus Heights Beauty College offers additional tutoring in business resumes, interviews for potential jobs and State Board exam preparation at no additional fee for up to three months after graduation.

SATISFACTORY ACADEMIC PROGRESS POLICY
The Satisfactory Academic Progress Policy is consistently applied to all students enrolled in all NACCAS approved programs and schedules at Citrus Heights Beauty College. It is printed in the school catalog to ensure that all students receive a copy prior to enrollment. The policy complies with the guidelines established by the National Accrediting Commission of Career Arts and Sciences (NACCAS) and the Federal regulations established by the United States Department of Education.

Evaluation Periods (based on COMPLETED HOURS):

<table>
<thead>
<tr>
<th>Program</th>
<th>450 Actual Hours</th>
<th>900 Actual Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cosmetology</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Esthetician</td>
<td>300 Actual Hours</td>
<td></td>
</tr>
<tr>
<td>Manicurist</td>
<td>200 Actual Hours</td>
<td></td>
</tr>
</tbody>
</table>
Practical Evaluation Periods will be scheduled at the same hours, based upon a cumulative GPA of written & practical exams

**ATTENDANCE PROGRESS EVALUATIONS:**
Students are required to attend a minimum 75% of the hours possible based on the applicable attendance scheduled in order to be considered maintaining satisfactory academic progress. Evaluations are conducted at the end of each evaluation period to determine if the student had met the minimum requirements. The attendance percentage is determined by dividing the total hours accrued by the total number of scheduled hours. At the end of each evaluation period, the school will determine if the student has maintained at least 75% cumulative attendance since the beginning of the program which indicates that, given the same attendance rate, the student will graduate within the maximum time frame allowed.

**MAXIMUM TIME FRAME:**
The maximum time frame (which does not exceed 133% of the program length) allowed for students to complete their program at Satisfactory Academic Progress is stated below:

<table>
<thead>
<tr>
<th>COURSE</th>
<th>COURSE HOURS</th>
<th>MAXIMUM WEEKS</th>
<th>MAXIMUM SCHEDULED HOURS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cosmetology</td>
<td>1000 (full time 28 hours per week)</td>
<td>48 weeks</td>
<td>1330</td>
</tr>
<tr>
<td>Esthetician</td>
<td>600 (full time 28 hours per week)</td>
<td>29 weeks</td>
<td>798</td>
</tr>
<tr>
<td>Manicurist</td>
<td>400 (full time 24 hours per week)</td>
<td>23 weeks</td>
<td>532</td>
</tr>
</tbody>
</table>

Veteran Benefits will be paid for 100% of approved program length only.

**Academic Progress Evaluations**
The qualitative element used to determine academic progress is a reasonable system of grades as determined by assigned academic learning.
Students are assigned academic learning and a minimum number of practical experiences. Academic learning is evaluated after each unit of study. Practical assignments are evaluated as completed and counted toward course completion only when rated as satisfactory or better. If the performance does not meet satisfactory requirements, it is not counted, and the performance must be repeated.
At least 2 comprehensive practical evaluations will be conducted during the course of study. Practical skills are evaluated according to text procedures and set forth in practical skills evaluation criteria adopted by the school. Students must maintain a written grade average of 75% and pass a FINAL written and practical exam prior to graduation. Students must make up for failed or missed tests. At each evaluation point, the students’ cumulative grade average is calculated and will include grades reached in the following manner:

- 92 – 100% | EXCELLENT | PASSING
- 84 - 91% | VERY GOOD | PASSING
- 75 - 83% | SATISFACTORY | PASSING
- 74% AND BELOW | UNSATISFACTORY | NOT PASSING

**RETAKEs/RESCHEDULED/REVIEW TESTs/INCOMPLETE GRADES**
Any missed course work or unfinished course work will be given a (0) for incomplete grade and must be made up. Tests must be retaken until at least 75% test score has been achieved. Missed tests and retakes must be scheduled with instructors (retakes can be done in the time set up with MindTap until the time is up) Tests must be taken and completed with at least a passing grade of 75% to graduate. An incomplete grade, course work repetition and non-credit work will be in the student’s cumulative grade.

**DETERMINATION OF PROGRESS STATUS**
Students meeting the minimum requirements for academics and attendance at the evaluation point are considered to be making satisfactory academic progress until the next scheduled evaluation. Students deemed not maintaining Satisfactory Progress may have Title IV funding interrupted, unless the student is on warning or has prevailed upon appeal resulting in a status of probation. Citrus Heights Beauty College is required to notify students of any evaluation that impacts the students’ eligibility for financial aid. Students over the max time frame for course completion will not be eligible for Title IV funding.

**WARNING**
Students who fail to meet the minimum requirements for attendance or academic progress will be placed on warning until the next evaluation point and are making Satisfactory Academic Progress and will still be eligible for Title IV funding during the warning period. The student will be advised in writing on the actions required to attain Satisfactory Academic Progress. If at the end of the evaluation period, the student still has not met both the attendance and academic requirements, he/she will be deemed ineligible to receive Title IV funds.

**RE-ESTABLISHMENT OF SATISFACTORY ACADEMIC PROGRESS**
Students may re-establish Satisfactory Academic Progress and Title IV Aid, as applicable, by minimum attendance and academic requirements by the end of the warning period.

**TRANSFER HOURS**
With regard to Satisfactory Academic Progress student accepted transfer hours will be counted both attempted and earned hours for the purpose of determining the allowable maximum time frame has been exhausted. SAP periods are based on ACTUAL contracted hours at the institution.
PROGRESS REPORTS
Students will receive a progress report at the time of each evaluation indicating their overall progress. The progress report will indicate their progress in theory, practice and attendance on a cumulative basis. All students are required to sign and date the original progress report which will be maintained in their life. State Fund Financial Aid programs have satisfactory academic progress policies that must be maintained in addition to the above. If the students are receiving funds from those sources, the individual agency funding the student will inform the student of their requirements.

LEAVE OF ABSENCE INTERRUPTIONS, COURSE INCOMPLETES & WITHDRAWS & REPETITIONS
If enrollment is temporarily interrupted for a Leave of Absence, the student will return to school in the same progress status as prior to the Leave of Absence. Hours elapsed during a Leave of Absence will extend the student's contract period and maximum time frame by the same number of days taken in the Leave of Absence and will not be included in the student's cumulative attendance percentage calculation. Students who withdraw prior to completion of their program and wish to re-enroll will return in the same Satisfactory Academic Progress statuses at the time of withdrawal. Course incompletes, repetitions and non-remedial courses are not applicable to this institution's form of instruction.

GRADING POLICY – ALL PROGRAMS
All students are graded in 2 main areas:
1. Written Exams and/or completed projects
2. Practical Operations: work performed on mannequins and guests
   - Theory grade is worth 80%, Practical Lab is worth 20%.
   - Students are monitored daily during class and/or clinic for progress.
   - Practical Operations: Completed Yes or No. Points will be awarded for Yes. Points are attached to a yes and points are added for a score earned points/possible points
   - 75% cumulative grade point average is required to meet minimum satisfactory progress requirements

The California Department of Consumer Affairs requires an accumulated score of 75% or higher to pass the State Board Exam. At Citrus Heights Beauty College, we want you to score a minimum of 75% on each test (written and practical) or higher to ensure your success in passing the State Board Exam.

GRADING SCALES
Students are graded with the following percentiles:

<table>
<thead>
<tr>
<th>Grade</th>
<th>Range</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>92 – 100%</td>
<td>EXCELLENT</td>
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<td>84 - 91%</td>
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</tr>
<tr>
<td>75 - 83%</td>
<td>SATISFACTORY</td>
<td>PASSING</td>
</tr>
<tr>
<td>74% AND BELOW</td>
<td>UNSATISFACTORY</td>
<td>NOT PASSING</td>
</tr>
</tbody>
</table>

*NOTE: Students with 74% and below grade point averages must meet the probationary requirements and standards in the Satisfactory academic Progress Policy in order to remain enrolled at Citrus Heights Beauty College.

DRESS CODE
Students must arrive at Citrus Heights Beauty College looking like a professional. Hair and make-up must be in a professional appearance BEFORE clocking IN for school. Students will receive a school logo smock, apron and name tag that must be worn at all times. One small nose piercing and earrings are acceptable, any other facial piercing (tongue, eyebrow, lip, chin, bull nose, etc.) will be asked to be removed while at school. Students are to wear ALL plain (NO logo or writing) black pants, jeans, leggings (leggings should be worn with a long tunic top, skirt or dress), skirt, dress, shirt (plain black, NO mid-drift or armpits exposed), and closed toe shoes. (Skirts/dresses need to be knee length, no holes in pants) In cold weather a black dress jacket, cardigan, sweater may be worn and scarf (any color). Hoodies, hats, sweats, yoga pants, sweatshirts, and slippers like shoes are not acceptable. Students who do not show up with hair and make-up done and in proper dress code will be clocked OUT (students may be charged overtime fees). The decision as to whether a student is in dress code is at the discretion of the school staff.

HOUSING
Citrus Heights Beauty College is a non-residential campus and does not provide housing opportunities and services. Citrus Heights Beauty College does not have dormitory facilities under its control. Housing assistance is not provided by Citrus Heights Beauty College. The median gross rent in the city of Sacramento is $1370.00 (source http://www.city-data.com/housing/houses-Sacramento-California.html ). Citrus Heights, located reasonably near The School, averages between $701.00 and $1566.00 (source https://www.rentcafe.com/average-rent-market-trends/us/ca/citrus-heights).

DISCLAIMER/NON-DISCRIMINATION
In accordance with the provisions of Title IV of the CIVIL RIGHTS ACT OF 1969. Citrus Heights Beauty College does not discriminate on the basis of race, religion, creed, sex, age, color, handicap, medical condition, ethnic origin, national origin, marital status, sexual orientation, gender identity, pregnancy or parental status. For more information regarding Non-Discrimination or to resolve complaints contact the school Director. Citrus Heights
CONDUCT POLICIES

- Parking is provided in designated areas only (NO parking in the lower lot, for Guests only)
- ALL haircuts, chemical services (color, decolorizer, perm, peels, etc.) and facials must be STARTED, CHECKED and FINAL CHECK by an instructor (failure to do so may result in termination from the school).
- A professional conduct is expected from all students at all times
- ONLY water (must be labeled with your name) is permitted on the Clinic floor.
- Cleanliness, to develop professional work habits, which is part of your training you are responsible for:
  - The cleanliness of your own workstation, mirror, chair and floor at all times
  - All containers must be labeled properly
  - Daily cleanup & setup duties
- Theft is grounds for immediate termination
- Damage to Citrus Heights Beauty College property; is grounds for immediate termination, student will be responsible for replacement of damage caused to school
- NO CELL PHONE use is allowed in class (failure to follow may result in suspension). Phone calls or texting is allowed outside the student clinic service areas
- Student MUST clock Out every time you leave campus
- No profanity, offending, rude or loud language at any time
- Student visitors (family, friends, etc.) must have an appointment otherwise they are not permitted on the Clinic floor and classroom during Citrus Heights Beauty College hours
- ONLY instructors teach students, NO student teaching student
- Students must work on scheduled operations, check daily for changes to schedule
- Students may not refuse a service or refuse to perform an operation. If there is a valid reason you feel you cannot work on a particular service, please discuss it with an instructor
- Citrus Heights Beauty College will not tolerate discrimination of any kind, bullying, harassment, or hazing of any sort. If any student or staff member experiences, or witnesses anyone being bullied, harassed, or hazed in any way, there will be grounds for immediate expulsion
- All operations to be signed off by an instructor including sanitation
- Students are not permitted behind the front desk unless invited by the Guest Service Receptionist
- Students are not permitted to get their own chemicals, Instructor must be present
- Smoking is allowed in designated areas (up by the POD) only. Please use the ashtray or you will not be allowed to smoke on campus
- Unless used for Freshman class, students must pay 50% of the service fee for chemical services on themselves. It must be approved by an instructor with proper personal service form filled out. Failure to do so, student will no longer be allowed to have a personal service
- Cosmetology and Manicurist students are not permitted in the Esthetician department without instructor approval or personal service form
- Possession of any type of weapon, drugs and alcohol (or under the influence) while on school property is grounds for immediate expulsion.
- Removal of official office documents from the school or forgery of any staff signature is grounds for immediate expulsion

Every student is extended the privilege of consulting with the Director or Administrator of the school. Counseling appointments may be scheduled with the Director or Administration, but we do have an open-door policy (dependent minor Student’s family may consult with the Director/Administration). Citrus Heights Beauty College has a policy of maintaining a DRUG FREE WORKPLACE. All students and staff are notified that the unlawful manufacturing, distribution, dispensing, possession or personal use of a controlled substance is prohibited. If in compliance with the policy, appropriate personal action may be taken and may include termination also requiring satisfactory participation in a DRUG ABUSE ASSISTANCE OR REHABILITATION PROGRAM approved for such purposes by the Federal, State or Local law enforcement agency. Any individual associated with Citrus Heights Beauty College who is seeking information, counseling or assistance concerning Drug or Alcohol Abuse Prevention may call or visit the following agency:

Department of Health and Human Services:
212 Harding Blvd., Roseville, CA 95678, (916) 783-9143 or 7845 Broadway, Sacramento, CA 95820, (916) 366-2736

The above conduct policies are subject to change without notice, additions may be made at any time by the Administration of Citrus Heights Beauty College and failure to follow the conduct policies at any time Citrus Heights Beauty College may terminate contract

STUDENT BOOKS/EQUIPMENT/SUPPLIES

Student Kits are approved for the Student Clinic Floor to perform services on Citrus Heights Beauty College guests. You are responsible for all of your Student Kit items as well as your personal belongings. Citrus Heights Beauty College is not responsible for the Student Kit or personal belongings, which are left at Citrus Heights Beauty College. Upon graduation you must take your equipment with you. All equipment abandoned without approval will be discarded after 24 hours.

Once Student Kit items have been issued, they are not returnable.
PARKING
Citrus Heights Beauty College is not responsible for tickets or towing of student vehicles. Students are to park in the designated areas (upper lot, on the street in front of college or dry cleaners next to the college) only.

FACILITIES
Citrus Heights Beauty College provides an ideal environment for learning in our 6000 square foot facility.

Clinic Floor
- 68 Stations
- Outside Lab
- 6 Manicurist Tables
- 2 Pedicure Thrones
- 7 Hooded Dryers

Esthetician Department
- 10 Facial Beds
- 10 Magnification Lamp
- 7 Steamers
- 1 Spray Tan Gun

Retail Products
- Redken
- Image
- It's a 10

Dispensary
- 1 Washer / 2 Dryers
- Commercial sink/Sanitizing Area

Clinic Floor
- 68 Stations
- Outside Lab
- 6 Manicurist Tables
- 2 Pedicure Thrones
- 7 Hooded Dryers

Retail Products
- Redken
- Image
- It's a 10

Clinic Floor
- 68 Stations
- Outside Lab
- 6 Manicurist Tables
- 2 Pedicure Thrones
- 7 Hooded Dryers

Retail Products
- Redken
- Image
- It's a 10

Classrooms:
- Tables / Chairs
- TV/video/ projector for enhanced learning

Administration Offices
- Student Services Office
- Admission Office

Student Library
- Variety of Industry books
- DVD/Videos

CANCELLATION/WITHDRAW AND REFUND POLICY

● Refund calculations are performed for any monies due the applicant for any reason, by either party, including student decision, course or program cancellation or school course, shall be refunded within 45 days of official cancellation or withdrawal.

● Official cancellation or withdraw shall occur on the earlier of the dates that:
  - An applicant is not accepted by the school. This applicant shall be entitled to a refund of all monies paid to the school except an application fee.
  - A student or legal guardian notifies the institution of his/her official withdrawal in writing. The cancellation date will be determined by the postmarked or written notification, or the date said information is delivered to the school in person.
  - A student (or in the case of a student under legal age, his/her parent or guardian) has the right to cancel his/her enrollment Agreement after the seventh (7) calendar day of signing the Enrollment Agreement through attendance at the first class session is entitled to a refund of all monies paid to the school less an application fee of $100.00. In this case all monies collected by the school shall be refunded except an application fee. This policy applies regardless of whether the student has started training.

● Money paid for supplies and equipment is nonrefundable after seven (7) calendar days of signing the Enrollment Agreement contract, up through attendance at the first-class session, whichever is later.

● A student is expelled by the institution.

A student on an approved LOA notifies the school that he/she will not be returning. The date of withdrawal shall be the earlier of the date of expiration of the LOA or the date the student notifies the school that they will not be returning.

For official cancellations as defined in the previous paragraphs the cancellation date will be determined by the postmark on written notification at the following address: Citrus Heights Beauty College, 7518 Baird Way, Citrus Heights, CA 95610, or by the date said information is delivered to the school Administration/Owner in person. Written cancellations need not take any particular form.

● Monies paid for student kits, books and equipment that have been issued and opened are nonrefundable.

Any monies due to a student who unofficially withdraws from the institution shall be refunded within 45 days of determination by the institution that the student has withdrawn without notifying the institution. Unofficial withdrawals are monitored every 30 days and a determination is made to withdraw a student who has been absent from school for 14 or more scheduled consecutive days; the withdrawal date that will be used in this calculation is the student's actual last day of school.

● When situations of mitigating circumstances are in evidence, such as serious illness, a disabling accident, or death in the immediate family, the school may make a settlement that is reasonable and fair to both parties.

● All extra costs such as books, equipment, graduation fees, application fee, rentals, and other such charges, are not considered in the tuition adjustment computation if the charges are itemized separately in the Enrollment Agreement.

If a course is canceled subsequent to a student’s enrollment, and before instruction in the course has begun, the school shall either provide a full refund of all monies paid or provide completion of the course. If a course is canceled after instruction has begun the institution shall provide completion of the course.

● If the school closes permanently and no longer offers instruction after a student enrolled, the school will provide a pro rata refund of tuition to the student.
A student’s account may be sent to collections for non-payment.

(b) The institution shall advise each student that a notice of cancellation shall be in writing, and that withdrawal may be effectuated by the student’s written notice or by the student’s conduct, including, but not necessarily limited to, a student’s lack of attendance.

(c) The institution shall also provide a pro rata refund of non federal student financial aid program monies paid for institutional charges to students who have completed 60 percent or less of the period of attendance.

(d) Institutions shall refund 100 percent of the amount paid for enrollment charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars ($250), if notice of cancellation is made through attendance at the first class session, or the seventh (7) day after enrollment, whichever is later.

An institution that participates in the federal student financial aid programs complies with this article by complying with applicable regulations of the federal student financial aid programs under Title IV of the Federal Higher Education Act of 1965. The institution shall also provide a pro rata refund of non federal student financial aid program monies paid for institutional charges to students who have completed 60 percent or less of the period of attendance.

- Identify all amounts paid for instruction less cost of equipment.
- Subtract Application fee not to exceed $100.00 (Veterans $10)
- Apply a pro rata refund based on the percentage of scheduled hours the student should have completed in the program.

A pro rata refund pursuant to the California Private Postsecondary Education Act of 2009, section 94919(c) or section 94927 of the code, shall be no less than the total amount owed by the student for the portion of the educational program provided subtracted from the amount paid by the student, calculated as follows:

The amount owed equals the hourly charge for the program (total institutional charge, divided by the number of hours in the program), multiplied by the number of hours a student was scheduled to attend, prior to withdrawal. All amounts paid by the student in excess of what is owed as calculated shall be refunded. The refund does not include the non-refundable items that are not included in the tuition price: an application fee of $100.00, Student Tuition Recovery Fund ($0.00 per $1,000.00 of institutional charges), and books and kit costs received.

The refund policy allows for pro rata up to 60 percent of the program (period of attendance) and once the student completes over 60% of attendance, the student owes full tuition. Payment schedules for tuition debt may be arranged between the Student and Citrus Heights Beauty College.

Below is an example of a pro rata refund for the Cosmetology Program: The amount listed is the amount a school may retain based on the percentage of scheduled hours the student should have completed in the program.

<table>
<thead>
<tr>
<th>100% Tuition Amount</th>
<th>10%</th>
<th>25%</th>
<th>50%</th>
<th>60%</th>
<th>61%-100%</th>
</tr>
</thead>
<tbody>
<tr>
<td>$14,500</td>
<td>$1,450</td>
<td>$3,625</td>
<td>$7,250</td>
<td>$8,700</td>
<td>$14,500</td>
</tr>
</tbody>
</table>

You have the right to withdraw from a course on instruction at any time. If you withdraw from the course of instruction after the period allowed for cancellation of the agreement, which is through the attendance at the first class session, or the seventh (7) day after enrollment, whichever is later, the school will remit a refund less an Application fee, if applicable, within 30 days following your withdraw. You are obligated to pay only for educational services rendered and for unreturned equipment.

**IF THE AMOUNT YOU HAVE PAID IS MORE THAN THE AMOUNT YOU OWE FOR THE TIME YOU ATTENDED, THEN A REFUND WILL BE MADE WITHIN 30 DAYS OF WITHDRAWAL. IF THE AMOUNT YOU OWE IS MORE THAN THE AMOUNT YOU HAVE ALREADY PAID, THEN YOU WILL HAVE TO MAKE ARRANGEMENTS TO PAY IT.**

**REMEMBER, YOU MUST CANCEL IN WRITING.** You do not have the right to cancel by telephoning the school or failing to attend classes. If you have any complaints, questions, or problems that you cannot resolve with the school, write or call the Department of Consumer Affairs, Consumer Information Division: 1625 North Market Blvd., Suite N1 12, Sacramento, Ca 95834, (800)952-5210.

**Veterans**

A refund of the unused portion of fees, tuition, and other charges will be made to veterans or eligible persons who fail to enter or complete the course as required by the regulations of the Department of Veterans Affairs. The refund will be within 10% of the exact pro rata refund. No more than $10 of the established fee will be retained if a veteran or eligible person fails to enter the course in a non-accredited school.

Citrus Heights Beauty College does not have a pending petition in bankruptcy, has never filed for bankruptcy petition within the preceding five (5) years, nor operated as a debtor in possession or had a petition of bankruptcy filed against it within the preceding five (5) years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code.

**RETURN TO TITLE IV POLICY (R2T4)**

For first-time students receiving Title IV Funding I, a RETURN OF FEDERAL FUNDS calculation will be made first and then the institutional policy for a refund will be calculated. The calculation is based on Federal Financial Aid earned and the number of hours completed in the payment period (up to 60% of the payment period requires a refund to Federal Financial Aid Programs; After 60%, no refund is due); i.e. for Cosmetology 0-450, 451-900, 901-1000 hours; and for Esthetician 0-300, and 301-600 hours, students are responsible for any outstanding balance owed to Citrus Heights Beauty College.
The institution has been ordered to pay a refund by the Bureau but has failed to do so.

You were enrolled at an institution or a location of the institution more than 120 days before the closure of the institution or location of the

You were enrolled at an institution or a location of the institution within the 120-day period before the closure of the institution or location of the

To be eligible for STRF, you must be a California resident or are enrolled in a residency program, prepaid tuition, paid or deemed to have paid the STRF

to the Bureau for Private Postsecondary Education, 1747 North Market, Suite 225, Sacramento, CA 95834, (916) 574-8900 or (888) 370-7589.

financial aid documents, receipts, or any other information that documents the amount paid to the school. Questions regarding the STRF may be directed

charges of one thousand dollars ($1,000) or less, the assessment is zero dollars ($0). "It is important that you keep copies of your enrollment agreement,

nearest thousand dollars, from each student in an educational program who is a California resident, or are enrolled

in a residency program, and prepay all or part of your tuition. You are not eligible for protection from the STRF and you are not required to pay the STRF

assessment, if you are not a California resident, or are not enrolled in a residency program."

(a) "California resident" means a person who resides in California at the time the enrollment agreement is signed or a person who receives lessons at a

California mailing address from a qualifying institution offering distance education.(b) "Closed institution" means an institution at which a closure has occurred.(c) "Economic loss" means pecuniary loss, as defined in section 94923 of the Code. Economic loss also includes any "educational opportunity loss".(d) "Educational opportunity loss" means a loss of eligibility for third-party payer benefits that is suffered by a California resident or a person enrolled

in a California residency program because they are unable to complete an educational program due to the institution's closure or due to the institution

Private Postsecondary Education losing its eligibility to receive third-party payer benefits and no replacement of that benefit is available from the

third-party payer.(e) "Fund" means the Student Tuition Recovery Fund.(f) "Prepaid" describes any amount of money that an institution accepts in advance of rendering

educational services.(g) "Qualifying institution" is an approved institution that is subject to the provisions of Article 14,commencing with section 94923 of

the Code, including out-of-state institutions registered with theBureau pursuant to section 94801.5 of the Code.(h) "Residency Program" means an

educational program as defined in section 94837 of the Code at qualifying institutions of which some portion of the instruction occurs as direct instruction as defined in section 71715(c).(i) "STRF" means Student Tuition Recovery Fund.(j) "Student Tuition Recovery Fund assessment" or "STRF assessment" means a state-imposed charge to fund this chapter that is required to be paid by a California resident student or a student enrolled in a residency

program, who pays tuition to an institution. (k) "Teach-out institution" means the institution offering a teach-out to a former student of an institution that has

ceased to operate. (l) "Third-party payer" means an employer, government program, or other entity that pays a student’s charges when no separate agreement for the repayment of the charges exists between the third-party payer and the student.Student Tuition Recovery Fund (STRF);(a) The fund exists to relieve or mitigate economic losses suffered by a student while enrolled at a qualifying institution, who at the time of enrollment is or was a California resident or was enrolled in a California residency program, if the student enrolled in the institution and the student or a third-party payer

prepaid tuition, paid or is deemed to have paid the assessment and suffered economic loss as a result of any of the conditions specified in section 94923 of the Code or due to an institution losing its eligibility to receive a third-party payer benefit such as Cal Grant, Pell Grant, or veterans' financial aid programs under Title 38 of the Code of Federal Regulations.

Amount of STRF Assessment.

(a) Each qualifying institution shall collect an assessment of fifty cents ($0.50) per one thousand dollars ($1,000) of institutional charges, rounded to the

nearest thousand dollars, from each student in an educational program who is a California resident or is enrolled in a residency program. For institutional

charges of one thousand dollars ($1,000) or less, the assessment is zero dollars ($0). "It is important that you keep copies of your enrollment agreement, financial aid documents, receipts, or any other information that documents the amount paid to the school. Questions regarding the STRF may be directed to the Bureau for Private Postsecondary Education, 1747 North Market, Suite 225, Sacramento, CA 95834, (916) 574-8900 or (888) 370-7589.

To be eligible for STRF, you must be a California resident or are enrolled in a residency program, prepaid tuition, paid or deemed to have paid the STRF

assessment, and suffered an economic loss as a result of any of the following:

1. The institution, a location of the institution, or an educational program offered by the institution was closed or discontinued, and you did not

choose to participate in a teach-out plan approved by the Bureau or did not complete a chosen teach-out plan approved by the Bureau.

2. You were enrolled at an institution or a location of the institution within the 120-day period before the closure of the institution or location of the

institution or were enrolled in an educational program within the 120-day period before the program was discontinued.

3. You were enrolled at an institution or a location of the institution more than 120 days before the closure of the institution or location of the

institution, in an educational program offered by the institution as to which the Bureau determined there was a significant decline in the quality

or value of the program more than 120 days before closure.

4. The institution has been ordered to pay a refund by the Bureau but has failed to do so.

5. The institution has failed to pay or reimburse loan proceeds under a federal student loan program as required by law or has failed to pay or

reimburse proceeds received by the institution in excess of tuition and other costs.
6. You have been awarded restitution, a refund, or other monetary award by an arbitrator or court, based on a violation of this chapter by an institution or representative of an institution, but have been unable to collect the award from the institution.

7. You sought legal counsel that resulted in the cancellation of one or more of your student loans and have an invoice for services rendered and evidence of the cancellation of the student loan or loans.

To qualify for STRF reimbursement, the application must be received within four (4) years from the date of the action or event that made the student eligible for recovery from STRF.

A student whose loan is revived by a loan holder or debt collector after a period of non-collecting may, at any time, file a written application for recovery from STRF for the debt that would have otherwise been eligible for recovery. If it has been more than four (4) years since the action or event that made the student eligible, the student must have filed a written application for recovery within the original four (4) year period, unless the period has been extended by another act of law. However, no claim can be paid to any student without a social security number or a taxpayer identification number.”

Bureau for Private Postsecondary Education
1747 North Market, Suite 225
Sacramento, CA 95834 Phone: (916) 574-8900 Website: www.bppe.ca.gov

FINANCIAL AID

Citrus Heights Beauty College believes the primary responsibility for financing your education rests with you and your family. Aid programs are intended to help you meet educational costs that remain after student resources and the expected family contributions have been taken into consideration.

Citrus Heights Beauty College believes that equal access to education should be provided to all applicants regardless of race, religion, creed, sex, age, color, handicap, ethnic origin, national origin, marital status, sexual orientation or parental status.

WHAT IS FINANCIAL AID?

Financial Aid funds are sources of aid provided, or awarded to students, who qualify, which includes, but are not limited to:

- Federal Title IV Programs
- State funded programs (BIA, VA, Voc. Rehab, etc.)
- Institutional Scholarships and/or loans

Most financial aid is based on a student’s individual needs and eligibility. Students may be eligible for a combination of various types of aid such as scholarships, grants, and loans.

AVAILABLE STAFF

Citrus Heights Beauty College has full time Financial Aid staff. The office is open to students Monday through Friday, 8:00 a.m. – 4:00 p.m. If you have any questions or need any assistance with the application or forms, please contact Aimee Ferguson at 916.735.3777 to set up an appointment.

FINANCIAL AID PROGRAMS AVAILABLE

Citrus Heights Beauty College has the following financial aid programs available:

- Federal Pell Grant
- Federal Direct Subsidized Loans
- Federal Unsubsidized Loans
- PLUS Direct Student Loans
- Veterans Administration Benefits
- Vocational Rehabilitation
- Personalized In-School payments

THE APPLICATION PROCESS

When applying for financial aid, you are responsible for completing the forms required by Citrus Heights Beauty College. The following are the required procedures:

1. All students applying for any kind of financial aid must complete the following: Admissions Application, Admissions Exam, FAFSA, and Entrance Counseling for Funding. First go to our webpage www.chbeautycollege.com. The application process and all needed documents to begin will be located on the “Application Process” tab.

2. If you are applying for Direct Loans, in addition to the above forms, you must complete a Master Promissory Note and Loan Entrance Counseling. Upon completion of the program or a withdrawal from course, you must complete Exit Counseling for your loans.

3. Electronic Application (you will be required to give the U.S. DEPARTMENT OF EDUCATION permission to send electronic information to the financial aid agencies in your state) You will go to www.studentaid.gov Click on the link to create an FSA ID if you are a dependent student (under the age of 24, not married, and have no dependents) your parents will need a FSA ID as well.

4. Then go to www.studentaid.gov and apply for Financial Aid. (FINANCIAL AID WILL NOT COVER THE ENTIRE COST OF THE COURSE) Payment arrangements will need to be made before you begin the course.

5. SCHOOL CODE is 014064 It can take up to 3 weeks* to process your financial aid. *If you are selected for verification it could take longer

STUDENT ELIGIBILITY REQUIREMENTS:

In general, a student is eligible for financial aid under the following conditions:

- The student must demonstrate a financial need
The student must be a U.S. Citizen or an eligible Non-Citizen
The student must have a Social Security card
The student must be making Satisfactory Progress towards completion of their course
The student must have high school diploma or GED
The student must meet the requirements for the Select Service
The student is enrolled on at least a half-time basis in an eligible program as a regular student
The student must not be in default on ANY Title IV loan

SATISFACTORY ACADEMIC AND ATTENDANCE POLICY:
In order to maintain eligibility for all types of financial aid, students must meet satisfactory academic and attendance requirements.

DIRECT LOAN QUALITY ASSURANCE POLICY: In accordance with the direct loan program regulations at 34 CFR 685.300(b) (9) OPSU has implemented and documented a quality assurance process to ensure we are complying with program requirements and meeting program objectives that ensures OPSU: 1. Reports loan records, disbursements, and adjustments to disbursements correctly to the Common Origination Disbursement system. 2. Disburses and returns loan funds in accordance with regulatory requirements. 3. Disburses the correct loan amount to the correct student. 4. Completes monthly reconciliation and Program Year Closeout.

COST OF ATTENDANCE
For the purpose of Federal Financial Aid, the U.S. Department of Education allows certain other expenses to be added to the direct costs of tuition and fees. Those expenses are as follows for a full-time student per award year:

2021-2022 Monthly COA Budget Components

<table>
<thead>
<tr>
<th>Citrus Heights Beauty College</th>
<th>Programs: Cosmetology Esthetician</th>
<th>Hrs/Wks in Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEPENDENCY STATUS</td>
<td>Monthly Room &amp; Board</td>
<td>Monthly Transportation</td>
</tr>
<tr>
<td>54%</td>
<td>11%</td>
<td>35%</td>
</tr>
<tr>
<td>DEPENDENT / AT HOME</td>
<td>1009</td>
<td>205</td>
</tr>
<tr>
<td>INDEPENDENT/AWAY FROM HOME</td>
<td>1505</td>
<td>307</td>
</tr>
</tbody>
</table>

Child care allowances are developed from statistics and studies done by The National Association of Child Care Resources and Referral Agencies detailed tables of Average Annual Child Care Prices by State. The annual amount is divided by 12 and multiplied by the number of months/weeks in the student’s COA Budget.
To determine a weekly amount the monthly amounts can be divided by 4.33 and then multiplied by the number AY1 or divided into AY1 and AY2.

STUDENT RIGHTS AND RESPONSIBILITIES:
ALL STUDENTS RECEIVING FINANCIAL AID HAVE THE RIGHT:
● To full disclosure of all loan terms. Typical repayment schedules are included in Entrance Counseling materials
● To know what aid programs are available and the procedures for making application for the programs
● To an explanation of eligibility determination
● To be informed of satisfactory progress requirements and the procedures of probation and suspension of eligibility
● To be informed of Citrus Heights Beauty College’s student average loan indebtedness
● To have full access to all records at the Citrus Heights Beauty College

RESPONSIBILITIES:
ALL STUDENTS RECEIVING FINANCIAL AID HAVE THE RESPONSIBILITY:
● To maintain satisfactory progress
● To complete an Affidavit of education Purpose and Statement of Selective Service compliance
● To make timely and accurate disclosure of their financial status and provide documentation of status when requested
● To inform the financial aid office of any change in financial status, marital status, name, address, and any other information that may affect the student’s eligibility for financial aid
To REPAY and all loan amounts as determined by the provisions of the loan note and supporting documentation

To complete exit counseling documentation prior to the student leaving school

**INDIVIDUAL FINANCIAL AID PROGRAMS**

**FEDERAL GRANTS:**

Federal Pell Grants are available for qualifying students to assist them with their educational costs. The Federal Pell Grant is a need-based aid program in which an eligible recipient does not have to repay the funds received.

**DIRECT LOANS: (Subsidized/Unsubsidized/PLUS)**

The Subsidized Direct Loan is a need-based program. This means that a student must show financial need in order to qualify. Loan repayment will begin six months from the student’s last date of attendance. Minimum payments are $50.00 a month.

The Unsubsidized Direct Loan is a non-need-based loan. The interest begins to accrue on the unsubsidized loan once a disbursement has been made. The student has the choice of paying the interest while in school or deferring the interest until six months from the student's last date of attendance. Loan repayment will begin six months from the student's last date of attendance. Minimum payments are $50.00 a month.

Parent Loan Program (PLUS) is for a dependent student’s parent. IN ADDITION, loan minimum payments are determined by the loan amount. Payments for the PLUS loan may be postponed for six months after the dependent student completes the program of study.

If a student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund, and that, if the student has received federal student financial aid funds, the student is entitled to a refund of the monies not paid from federal student financial aid program funds.

**VOCATIONAL REHABILITATION**

Vocational Rehabilitation is a State Funded Program. A potential enrollee is eligible if selected by a Vocational Rehabilitation Agency. Interested students should contact the local office for further information. Specific requirements must be met, and students are tested for aptitude to find the specific field of study in which he/she would most likely succeed.

**VETERANS**

Veterans who wish to receive veteran’s benefits must submit a statement of previous training and documentation of eligibility of the VA Benefit. A veteran student will follow all school attendance, and grading policies. All veteran's paperwork will be kept current.

**STANDARDS OF PROGRESS, CPR 21.4254 (b) (6)**

Veterans and eligible persons are evaluated according to the evaluation schedules detailed in this catalog. Students who fail to meet satisfactory progress standards at a given evaluation (75% minimum) period will be placed on academic probation for one additional evaluation period.
Probationary students who fail to meet the minimum satisfactory progress at the conclusion of the probationary period will be terminated from veteran’s benefits. Veteran’s Benefits will be reinstated only after the student has reestablished satisfactory progress standing in accordance with the academic standards described above and in detailed catalog.

COUNSELING SERVICES
Every student is extended the privilege of consulting with the Director of the School. Dependent minor student’s families desiring information concerning the student’s progress may consult with the Director of the School. Counseling appointments may be scheduled with the Director or Office Administrator, but we do have an open-door policy. Other counseling numbers and information you may need: Placer Adult Protective Services 530-886-5401, Sacramento County 916-874-9377, CA Department of Rehab. 916-324-1313, Placer Department of Mental Health Alcohol and Drug Prevention Services 530-889-7240, National Drug and Alcohol Addiction 1800-729-6686, Women’s Center Domestic Abuse and Rape 916-652-5885, WEAVE 24hr line 916-920-2952, Veteran’s Affairs 1800-952-5626, Suicide Prevention 530-885-2300, Family Planning 530-889-7170

DISCIPLINARY COUNSELING
When a student needs to be counseled for disciplinary problems the following procedures are entailed:

1. Students are brought into the school office to discuss the situation or problem. A consultation report is filled out by one of the following, instructor, administrator or the director and the student explaining the reason for the counseling and any comments made. At this time a written warning may be issued. If the student is under the age of 18 a parent or guardian will be contacted immediately.

2. If discussion and written warning are not respected, students may be clocked out and sent home for the day or for a three-day suspension.

3. If disciplinary problems persist after these steps, the school may terminate the student from the course.

4. Some offenses may require immediate action such as suspension or dismissal.
   *Any Physical or verbal confrontation or fights will result in suspension and/or immediate dismissal from school from both parties involved.

GRIEVANCE POLICY
The grievance policy is contained in The School’s catalog which is issued prior to students’ enrollment. If you have a problem with an individual, try to resolve the matter with that person. If the problem cannot be resolved, our Office Administration can act as a buffer so both parties may discuss their problems calmly and with a third party to assist in resolving the matter. If needed, the problem may be taken up with the Director. This chain of command permits the proper flow of information and allows the system to function more effectively. This produces more positive results, rapid action/reaction and consistency.

Formal grievances may be filed (forms can be obtained from the Office) by following these steps:

1. All grievances must be in writing using any form you prefer and describe in detail any allegation that may be affecting your education.

2. The grievance must be submitted within (5) five business days to the Office Administration/Director from the date that the incident occurred.

3. The Office Administration/Director will evaluate the grievance within 5-10 business days and submit a written response back to you.

4. Should the student disagree with the decision of the Office Administration/Director, an appeal must be filed within 5-10 business days. The institution will provide the student with a written response detailing the reason for the rejection.

A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling toll free (888) 370-7589 or by completing a complaint form, which can be obtained on the bureau’s internet website www.bppe.ca.gov
FACULTY/STAFF

OWNER(S)
Citrus Heights Beauty College INC

STAFF ADMINISTRATION
Becky Hambelton Director
Sharle Hambelton Killorn Associate Director
Aimee Ferguson FA Director/Admissions Director
Jamie Enriquez Assistant Director Admissions/Office
Tosha Hambleton Administration/Office

INSTRUCTIONAL STAFF
Becky Hambelton Education Director Licensed Cosmetologist
Ana Victoria Ortiz Esthetics/Cosmetology Instructor Licensed Cosmetologist
Aimee Ferguson Cosmetology Instructor Licensed Cosmetologist
Tosha Hambleton Esthetics/Cosmetology Instructor Licensed Cosmetologist
Jamie Enriquez Cosmetology Instructor Licensed Cosmetologist
Katie Grawey Manicurist/Cosmetology Instructor Licensed Cosmetologist
Leia Wallace Cosmetology Instructor Licensed Cosmetologist
Gina Emberson Cosmetology Instructor Licensed Cosmetologist
Sierra Paveo Cosmetology Instructor Licensed Cosmetologist
Jessica Fanelli Cosmetology Instructor Licensed Cosmetologist

STAFF
Kyndra Mosier Guest Services
Harold Henman Custodian

SUBSTITUTE INSTRUCTORS
Melinda Duarte Cosmetology Instructor Licensed Cosmetologist
Sandra Hernandez Cosmetology Instructor Licensed Cosmetologist

COSMETOLOGY TUITION
SCHEDULE | FULL TIME | 1000hrs
28hrs a week | 38 Week Program | 9 Months
Program Cost

<table>
<thead>
<tr>
<th>Item</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition</td>
<td>$14,500.00</td>
</tr>
<tr>
<td>Kit (NON-REFUNDABLE if opened)</td>
<td>$2057.00</td>
</tr>
<tr>
<td>Application Fee (NON-REFUNDABLE)</td>
<td>$100.00</td>
</tr>
<tr>
<td>Administration Fee (NON-REFUNDABLE after first day of class)</td>
<td>$150.00</td>
</tr>
<tr>
<td>Lab Fee (NON-REFUNDABLE after first day of class)</td>
<td>$300.00</td>
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<tr>
<td>Technology Fee (NON-REFUNDABLE after first day of class)</td>
<td>$90.00</td>
</tr>
<tr>
<td>STRF Fee (NON-REFUNDABLE after first day of class)</td>
<td>$9.00</td>
</tr>
<tr>
<td>Books (NON-REFUNDABLE if opened)</td>
<td>$613.00</td>
</tr>
<tr>
<td>Uniform (NON-REFUNDABLE if opened)</td>
<td>$50.00</td>
</tr>
<tr>
<td>Taxes (NON-REFUNDABLE after first day of class)</td>
<td>$210.80</td>
</tr>
<tr>
<td>TOTAL</td>
<td>$18,079.80</td>
</tr>
</tbody>
</table>

*Estimated schedule of total charges for the entire educational program $18,079.80
*Additional fees not included: State Board Exam ($125), and Overtime Fees $18 per hour
**There are no additional fees associated with student identity verification with distance education.

The curriculum for students enrolled in a Cosmetology Course consists of 1600 hours of technical instruction and practical training covering all practices of an Esthetician pursuant to Section 7316 of the Barbering and Cosmetology Act.

Methods of payment include full payment at time of signing the Enrollment Agreement, registration fee paid at time of signing agreement with balance paid through an approved payment plan as stated herein. Payments may be made by cash, check, money order, debit/credit card or through non-federal agencies or loan programs. Students are responsible for paying the total tuition and fees for repaying applicable loans plus interest.
ESTHETICIAN TUITION
SCHEDULE | FULL TIME | 600hr
28hrs a week | 23 Week Program | 5.5 Months

**Program Cost**

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<td>Kit (NON-REFUNDABLE if opened)</td>
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<td>Administration Fee (NON-REFUNDABLE after first day of class)</td>
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<td>Lab Fee (NON-REFUNDABLE after first day of class)</td>
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<td><strong>TOTAL</strong></td>
<td><strong>$11,090.35</strong></td>
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*Additional fees not included: State Board Exam ($124), and Overtime Fees $18 per hour

*Estimated schedule of total charges for the entire educational program $11,090.35

**There are no additional fees associated with student identity verification with distance education.

The curriculum for students enrolled in a Skin Care Course consists of 600 hours of technical instruction and practical training covering all practices of an Esthetician pursuant to Section 7316 of the Barbering and Cosmetology Act.

Methods of payment include full payment at time of signing the Enrollment Agreement, registration fee paid at time of signing agreement with balance paid through an approved payment plan as stated herein. Payments may be made by cash, check, money order, debit/credit card or through non-federal agencies or loan programs. Students are responsible for paying the total tuition and fees for repaying applicable loans plus interest.

MANICURIST TUITION
SCHEDULE | FULL TIME | 400hrs
24hrs a week | 18 Week Program | 4 Months

**Program Cost**

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*Additional fees not included: State Board Exam ($119), and Overtime Fees $18 per hour

*Estimated schedule of total charges for the entire educational program $3798.54

**There are no additional fees associated with student identity verification with distance education.

The curriculum for students enrolled in a Nail Care Course consists of 400 hours of technical instruction and practical training covering all practices of an Esthetician pursuant to Section 7316 of the Barbering and Cosmetology Act.

Methods of payment include full payment at time of signing the Enrollment Agreement, registration fee paid at time of signing agreement with balance paid through an approved payment plan as stated herein. Payments may be made by cash, check, money order, debit/credit card or through non-federal agencies or loan programs. Students are responsible for paying the total tuition and fees for repaying applicable loans plus interest.
CAMPUS CRIME AND SECURITY
For reporting purposes, Citrus Heights Beauty College geographical areas include the school property itself located at 7518 Baird Way, Citrus Heights, CA and the parking lot directly adjacent to the school parking lot. Public property areas include the main street of Auburn Road, the street in which the school is on, Baird Way and the public sidewalk directly in front of the school campus.

CAMPUS SECURITY ACT DISCLOSURE STATEMENT – CLERY ACT
The Campus Security Act (Public Law 102-26) 34 C.F.R. Section 668.46 (c)(1) requires postsecondary institutions to disclose the number of instances in which certain specific types of crimes have occurred in any building or on any property owned or controlled by this institution which is used for activities related to the educational purpose of the institution and/or any building or property owned or controlled by student organizations recognized by this institution. In compliance with that law, the following reflects this institution’s crime statistics for the period between 01/01/2018 and 12/31/2020. PLEASE NOTE THAT THIS INSTITUTION DOES NOT HAVE ON CAMPUS HOUSING, AND THAT THERE NO POLICE RECORDS THAT PERTAIN DIRECTLY TO THE PROPERTY USED BY THE INSTITUTION, THEREFORE, THE STATISTICS BELOW REPORT ONLY THOSE INCIDENTS REPORTED TO THE INSTITUTIONAL ADMINISTRATION AND/OR TO THE LOCAL POLICE.

Occurrences REPORTED within the 2018, 2019 and 2020 Calendar Years

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**VAWA Offenses (Violence Against Women Act) – On Campus**

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**Arrests – On Campus**

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**Disciplinary Actions – On Campus**

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Citrus Heights Beauty College located in Citrus Heights, CA
### Liquor Law Violations

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### Unfounded Crime

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### Hate Crimes – On Campus

#### Occurrences of Hate Crimes Category of Bias for Crimes Reported in 2018

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<th>Race</th>
<th>Religion</th>
<th>Sexual Orientation</th>
<th>Gender</th>
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<th>Disability</th>
<th>Ethnicity</th>
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#### Category of Bias for Crimes Reported in 2019

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#### Category of Bias for Crimes Reported in 2020

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Citrus Heights Beauty College located in Citrus Heights, CA
### Hate Crimes – Public Property

#### Occurrences of Hate Crimes

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<th>Criminal Offenses</th>
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#### Category of Bias for Crimes Reported in 2019

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At least one time per year, announced or unannounced, Citrus Heights Beauty College will test the emergency response and restoration of routine school operations. Containment/mitigation of emergency situations and assessment of damages. Protection of the life and safety of all members of our college community (students, patrons and staff).

Emergency response shall in all instances be guided by the following objectives and principles:

- Timely warnings include:
  - The School administration will issue timely warnings through in-class announcements, and/or flyers posted on the bulletin boards located throughout the school or other appropriate means unless issuing such a notification will compromise efforts to contain the emergency.
  - Timely warnings include:
    - The nature of the warning and
    - Precautionary information for students to protect themselves.
- Emergencies and Crimes shall be reported in an accurate and timely manner by students and/or staff members when the victim of a crime elects to, or is unable to, make such a report. All reports will be investigated, and this institution shall report violations of the law to local law enforcements and any other emergency to the appropriate emergency response agency.
- Citrus Heights Beauty College does not have any written agreement or memorandum with any law enforcement agency for the purposes of investigating alleged criminal offenses.

Campus Awareness

At Citrus Heights Beauty College your safety is very important to us. The College is monitored via Closed Circuit Cameras to assist in maintaining a safe educational environment for all Students, Staff and Clients. Should at any time you feel the safety or wellbeing of you, classmates or clients is in jeopardy you are encouraged to speak to a staff member immediately.

This information is updated on an annual basis and is available to students, employees and applicants upon request.

- The crime data reported by the Institutions have not been subjected to independent verification by the U.S. Department of Education. Therefore, the Department cannot vouch for the accuracy of the data reported here.
- These data do not include incidents that: (a) took place off campus on public property immediately adjacent to and accessible from the Campus; (b) took place on a non-campus building or property owned or controlled by a student organization that is officially recognized by the institution; or (c) incidents at buildings/property owned or controlled by an institution but is not contiguous to the institution. For further information, see https://ope.ed.gov/security.
- Citrus Heights Beauty College does not have a campus police department or security personnel. Please report all emergencies/alleged crimes to the following administrative personnel in listed order:

  - Becky Hambelton – Director
  - Aimee Ferguson – Financial Aid Director
  - Jamie Enriquez – Assistant Director of Admission
  - Tosha Hambelton – Administrative Staff

- Citrus Heights Beauty College cooperates with all local police and emergency response agencies applicable to our campus including but not limited to Citrus Heights Police Department, Sacramento Metro Fire Department, and Sacramento Sheriff’s department.
- Citrus Heights Beauty College authorizes the local police department to stop or detain any persons involved in illegal activities.
- Citrus Heights Beauty College does not have any written agreement or memorandum with any law enforcement agency for the purposes of investigating alleged criminal offenses.

- Emergencies and Crimes shall be reported in an accurate and timely manner by students and/or staff members when the victim of a crime elects to, or is unable to, make such a report. All reports will be investigated, and this institution shall report violations of the law to local law enforcements and any other emergency to the appropriate emergency response agency.
- In the event that a potentially dangerous situation arises, either on or off campus, that, in the judgment of administrative staff, constitutes an ongoing or continuing threat, a Timely Warning will be issued.
  - The School administration will issue timely warnings through in-class announcements, and/or flyers posted on the bulletin boards located throughout the school or other appropriate means unless issuing such a notification will compromise efforts to contain the emergency.
  - Timely warnings include:
    - The nature of the warning and
    - Precautionary information for students to protect themselves.
- Emergency response shall in all instances be guided by the following objectives and principles:
  - Protection of the life and safety of all members of our college community (students, patrons and staff)
  - Containment/mitigation of emergency situations and assessment of damages
  - Restoration of routine school operations
- At least one time per year, announced or unannounced, Citrus Heights Beauty College will test the emergency response and evacuation procedures.
- Administration will make the determination that a significant emergency or dangerous situation is posing a serious threat to the health or safety of students, patrons or staff occurring on campus. Significant emergencies or dangerous situations include but are not limited to such things as earthquakes, fire, gas leak, terrorist incident, armed intruder, bomb threat, explosion, outbreak of meningitis, civil unrest rioting, or nearby chemical hazardous waste spill.
  - Upon confirmation, without delay and taking in account the safety of the community, determine the content of the notification and initiate the notification system. Unless the issuing a notification will in the professional judgment of responsible authorities, compromise efforts to assist a victim or to contain, respond to or otherwise mitigate the emergency.
  - This institution's campus is small; therefore, any of the aforementioned notification methods will easily reach all persons on campus. For emergency notification, Citrus Heights Beauty College utilizes a PA system and in-class announcements.
  - Citrus Heights Beauty College will call 911 in emergency situations in order to disseminate information to the larger community.

- In the case that an evacuation is deemed necessary, administrative staff will direct ALL students, patrons and staff to the 3 exits and to the designated gathering site in the middle of the school parking lot. (Emergency Exit Procedure posted inside building)
  - Fire, gas leak, bomb threat, chemical or hazardous waste spill: Follow Emergency Exit Procedure
  - Earthquake: take Cover by getting under a sturdy table or other piece of furniture, Hold On until shaking stops, use a doorway for shelter, stay away from glass windows/doors and stay inside until it is safe to go outside.

- Preparation for the Annual Disclosure of Crime Statistics report is obtained by the institution's Administration who contacts the correct police department district for statistics and the Institution’s Daily Incident Log and then records those statistics.

- Though this institution does not offer regularly scheduled crime awareness or prevention programs, students are encouraged to exercise proper care in seeing to their personal safety and the safety of others. The following is a description of policies, rules and programs designed to inform students and employees about the prevention of crimes on campus.
  - Do not leave personal property out in the open
  - Report any suspicious persons to your institutional Administration.
  - Always try to walk in groups outside the school premises.
  - If you are waiting for a ride, wait within sight of other people.
  - Employees (staff and administration) will lock all doors, blinds and turn off all lights when leaving a room.
  - The school has no formal program, other than the interviews with prospective students, that disseminates this information. All information is available on request.
  - Information regarding any crimes committed on the campus or attached properties (parking lot) will be available and posted in a conspicuous place within 2 business days after the reporting of the crime and be available for 60 business days during normal business hours, unless the disclosure is prohibited by law, would jeopardize the confidentiality of the victim or an ongoing criminal investigation, would jeopardize the safety of an individual, would cause a suspect to flee or evade detection, or would result in the destruction of evidence. Once the reason for the lack of disclosure is no longer in force, the institution must disclose the information. If there is a request in the information that is older than 60 days, that information must be made available within 2 business days of the request.
  - If you are a victim or witness of a crime and do not want to pursue action within the school system or the criminal justice system, you may still want to consider making a voluntary, confidential report.
  - In this case, Citrus Heights Beauty College can file a report of the details of the incident and exclude the victim’s or witness’s personal identifiable information. This institution will maintain as confidential any accommodations or protective measures provided to the victim to the extent that maintaining such confidentiality would not impair the ability of the institution to provide accommodations or protective measures.
  - The Crime Awareness and Campus Security Act is available upon request to students, employees (staff and administration) and prospective students.

- All incidents shall be recorded in the Daily Incident Log at the Institutional Office. The Log includes the date, time, location, incident reported, and disposition of the incident and the name of the person who took the report. The report must be entered in the log within 2 business days after it is reported to the school’s official, unless that disclosure is prohibited by law or would endanger the confidentiality of the victim.

- This institution does not permit the sale, possession, use or sale of illegal drugs and alcohol by its employees and students and adheres to and enforces all State and Federal drug laws. It is unlawful to provide alcohol or tobacco products to anyone under the age of 21. The violation of these policies by students or employees may result in expulsion, termination and/or arrest.

- Information concerning drug and alcohol abuse education programs is posted at the campus and is distributed annually to students and staff. (Institutions are advised to make available to students and staff members information on an agency that provides counseling and help on drug and alcohol abuse education.)

- It is the policy of this institution to have any sexual assaults (criminal offenses) on campus to be reported immediately to the institution's official, who will report it to 911 emergency and police units. The institution during the interview process to newly admitted students, emphasizes the prevention of sexual crimes by insisting students to work, study and walk outside of the premises as much as possible, accompanied by other students or in view of other persons, generally, avoiding as much as
possible to be alone by themselves at any time. During the daily functioning of the school operations, staff and administrators focus on observing that students are not in any circumstance by themselves.

- The institutional program to prevent sexual crimes, dating violence, domestic violence, and stalking consists in maintaining a continuous lookout for each other to protect and prevent any sexual assaults, dating violence, domestic violence, and stalking. The entire staff takes part in this program to protect the students and the staff among themselves.
- A person who was victimized will be encouraged to seek counseling at a rape crisis center and to maintain all physical evidence until such a time when that person can be properly transported to a hospital or rape crisis center for proper treatment.
- A victim of sexual crime, dating violence, domestic violence, and stalking has the option of reporting this crime to the institutional authorities or to report it directly to 911 and search for professional assistance from the emergency agencies. If requested, the institutional personnel will be prepared to request assistance calling 911.
- The institution does not have accessibility to professional counseling; mental health or otherwise, students and employees are encouraged to seek such professional assistance at the nearest hospital or health care services.
- If applicable, the institution will offer the victim of a sexual crime, dating violence, domestic violence, and stalking any available options to change the academic schedule as much as possible to the benefit of the victimized person.
- The institutional disciplinary actions in reference to an alleged sex offense are as follows:
  - The accuser and the accused are entitled to the same opportunities to have others present during a disciplinary proceeding: and
  - Both the accuser and the accused must be informed of the outcome of any institutional proceeding brought alleging a sex offense.
  - This institution has zero tolerance of violation of this policy. Once the offense is confirmed the institutional disciplinary action against students or employees may result in expulsion from school, or termination of employment and in accordance with local laws, to an arrest of the offender by the authorities.

- The institution provides the following website to obtain information concerning the registration of sex offender’s arrest.

Citrus Heights Beauty College prohibits the crimes of dating violence, domestic violence, sexual assault, and stalking in accordance with FBI’s Uniform Crime Reporting (UCR) defined (There are no definitions of these terms in our local jurisdiction) as the following:

- **Dating Violence** - violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim. The existence of such a relationship shall be determined based on the reporting party’s statement and relationship, the type of relationship and the frequency of interaction between the persons involved in the relationship. For the purposes of this definition, dating violence includes, but is not limited to, sexual or physical abuse or the threat of such abuse. Dating violence does not include acts covered under the definition of domestic violence.

- **Domestic Violence** - includes felony or misdemeanor crimes of violence committed (a) by a current or former spouse or intimate partner of the victim, (b) by a person with whom the victim shares a child in common, (c) by a person who is cohabitating with or has cohabitated with the victim as a spouse or intimate partner, (d) by a person similarly situated to a spouse of the victim under the domestic or family violence laws of the jurisdiction in which the crime of violence occurred, or (e) by any other person against an adult or youth victim who is protected from that person’s acts under the domestic or family violence laws of the jurisdiction in which the crime of violence occurred.

- **Sexual Assault** – an offense that meets the definition of rape, fondling, incest or statutory rape according to the FBI’s UCR.

- **Stalking** - engaging in a course of conduct directed at a specific person that would cause a reasonable person to (a) fear for the person’s safety or the safety of others; or (b) suffer substantial emotional distress.

There is no definition of the following term in our local jurisdiction. In reference to sexual activity, this institution defines the following according to Merriam-Webster’s dictionary:

- **Consent** - to agree to or allow something; to give permission for something to happen or to be done.

- If you are an innocent bystander in a sexual assault, domestic violence, dating violence, or stalking situation at this institution, the following are safe and positive options for bystander intervention:
  - If it is and emergency, call 911
  - If possible, assist the victim in getting to a safe place
  - If applicable, assist the victim in seeking medical attention
  - If applicable, offer support, encourage or assist the victim in reporting the incident to school administration and/or proper authorities.

An assault may be reported directly to Citrus Heights Beauty College Administration and/or the local police. A victim of sexual assault, domestic violence, dating violence and stalking may decline to notify authorities; however, filing a police report is strongly recommended. The Clery Act requires that each institution choose a standard of evidence that they will use in their disciplinary proceedings arising from allegations of dating violence, domestic violence, sexual assault or stalking. This institution will use “clear and convincing evidence” as its standard of evidence for disciplinary proceedings. A medium level of burden of proof which is a more rigorous standard to meet than the preponderance of the evidence standard, but a less rigorous standard to meet than providing evidence beyond a reasonable doubt. In order to meet the standard and prove something by clear and convincing evidence, a party must prove that it is substantially more likely than not that it is true. This standard is employed in both civil and criminal trials.

- General disciplinary proceedings guidelines used by this institution
  - To file a disciplinary complaint, request a complaint form from the administration office
The unlawful entry must occur within a structure, which is defined as having four walls, a roof, and a door. There must be evidence of unlawful entry (trespass). Both forcible entry and unlawful entry – no force are counted.

Revised

An incident must meet three conditions to be classified as a Burglary:

- The Campus Sex Crimes Prevention Act (CSCPA) of 2000 is a Federal law that provides for the tracking of convicted sex offenders enrolled at, or employed by, institutions of higher education. This act requires institutions of higher education to issue a statement advising the campus community where law enforcement provided by a State concerning registered sex offenders enrolled at, or employed by, institutions of higher education. This act requires institutions of higher education to issue statements.
- Maintaining such confidentiality would not impair the ability of the institution to provide the accommodations or protective measures.
- If the victim chooses to report crime to campus police (if applicable) or local law enforcement. Reasonable changes at this institution, for example, might be an academic schedule change or the student may drop and re-enroll at a later date. Furthermore, this institution will maintain as confidential any accommodations or protective measures provided to the victim, to the extent that maintaining such confidentiality would not impair the ability of the institution to provide the accommodations or protective measures.
- The Campus Sex Crimes Prevention Act (CSCPA) of 2000 is a Federal law that provides for the tracking of convicted sex offenders enrolled at, or employed by, institutions of higher education. This act requires institutions of higher education to issue a statement advising the campus community where law enforcement provided by a State concerning registered sex offenders may be obtained. As such, registered sex offender information can be obtained at www.meganslaw.ca.gov

Revised Crime Classification: Burglary vs. Larceny: An incident must meet three conditions to be classified as a Burglary.
- There must be evidence of unlawful entry (trespass). Both forcible entry and unlawful entry – no force are counted.
- The unlawful entry must occur within a structure, which is defined as having four walls, a roof, and a door.

Citrus Heights Beauty College located in Citrus Heights, CA
The unlawful entry into a structure must show evidence that the entry was made in order to commit a felony or theft, or if the intent cannot be determined, the proper classification is Larceny.

- **Definition of On-Campus Student Housing Facility:** For the purposes of the Clery Act regulations, as well as the HEA fire safety and missing student notifications regulations, any student housing facility that is owned or controlled by the institution, or is located on property that is owned or controlled by the institution, and is within the reasonably contiguous geographic area that makes up the campus is considered an on-campus student housing facility. This definition clarifies that any building located on campus on land owned or controlled by the institution that is used for student housing must be counted as an on-campus student housing facility, even if the building itself is owned or controlled by a third party.

- **Campus Law Enforcement Policies:** All institutions must include a statement of policy regarding campus law enforcement in their Annual Security Report. This statement must contain the following elements:
  - A description of the law enforcement authority of the campus security personnel.
  - A description of the working relationship of campus security personnel with State and Local enforcement agencies, including whether the institution has agreements with such agencies, such as written memoranda of understanding (MOU), for the investigation of alleged criminal offenses.
  - A statement of policies which encourage accurate and prompt reporting of all crimes to the campus police and the appropriate law enforcement agencies.
  - Students and employees should refer to the person or agency listed at the end of this report when reporting or seeking help on a criminal incident. Please note that any emergency that requires immediate attention should not wait to report to the school’s official but rather should contact the appropriate agency by calling 911.

The institution does not maintain any special relationship with State and Local police and does not have an agreement with those police agencies (such as written memoranda of understanding) to investigate alleged crimes.

This institution encourages students to complete a timely reporting of all crimes to the campus administrators, police and appropriate law enforcement agencies.

This institution encourages students to immediately report an incident where emergency evacuation will be needed. All students should be familiar with the evacuation procedures posted in several key places around the campus.

This institution does not provide on-campus housing. Therefore, the following disclosures do not apply to this institution:

- Fire Safety (668.49)
- Missing Students (668.46(h))
- Emergency Notifications (668.46(g))
- Hate Crimes (668.46(c))

Peer to peer file sharing: Students authorized to utilize the institutional electronic equipment for purposes of conducting research, practical work, writing essays, doing homework assignments or in any general use of the equipment for course related work, are strictly unauthorized to copy or distribute any copyrighted material and any violations will subject the individual violator (staff member, non-staff member or student) to civil and criminal liabilities. The first violation will be punished by removing any authorized privilege use of any institutional equipment, if the violation includes the use of individually owned equipment, the individual will not be allowed to bring his/her personal equipment into the school premises. Second violation the staff member may be terminated, or the student may be expelled from school. This decision will be taken by the school administration. The institution conducts annual evaluations of the procedures in place to prevent any violations of copyrighted materials observing the need of the students to have access to the institutional network. The institution will keep a log summarizing violations reported and disciplinary actions taken. Students and employees should refer to the following person or agency when reporting or seeking help on a criminal incident. Please note that any emergency that requires immediate attention should not wait to report to the school’s official but rather should contact the appropriate agency by calling 911.
## Annual Report Fact Sheet Calendar
### Years 2019 & 2020 - Cosmetology (1600 Hours)

**On time completion Rates (Graduation Rates) Includes data for the 2 calendar years prior to reporting**

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Number of Students Who Began Program 1</th>
<th>Students Available for Graduation 2</th>
<th>Graduates 3</th>
<th>On Time Completion Rates 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>37</td>
<td>37</td>
<td>6</td>
<td>16%</td>
</tr>
<tr>
<td>2019</td>
<td>49</td>
<td>49</td>
<td>15</td>
<td>31%</td>
</tr>
</tbody>
</table>

Students Completing Within 150% (includes on time graduated) of the Published Program Length

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Number of Students Who Began Program 1</th>
<th>Students Available for Graduation 2</th>
<th>150% Graduates 5</th>
<th>150% Completion Rate 6</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>37</td>
<td>37</td>
<td>28</td>
<td>75.67%</td>
</tr>
<tr>
<td>2019</td>
<td>49</td>
<td>49</td>
<td>45</td>
<td>92%</td>
</tr>
<tr>
<td>2018</td>
<td>51</td>
<td>51</td>
<td>45</td>
<td>88%</td>
</tr>
<tr>
<td>2017</td>
<td>59</td>
<td>59</td>
<td>44</td>
<td>74.5%</td>
</tr>
</tbody>
</table>

**Job Placement Rates - Includes data for the 2 calendar years prior to reporting**

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Number of Students Who Began Program 1</th>
<th>Number of Graduates 3</th>
<th>Graduates Available for Employment 7</th>
<th>Graduates Employed in the Field 8</th>
<th>Placement Rate % Employed in the Field 9</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>37</td>
<td>28</td>
<td>28</td>
<td>14</td>
<td>50%</td>
</tr>
<tr>
<td>2019</td>
<td>49</td>
<td>45</td>
<td>45</td>
<td>29</td>
<td>64%</td>
</tr>
</tbody>
</table>

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training.
To obtain a list, please ask an admissions representative or you can review the list in the Citrus Heights Beauty College Student Catalog which is on the institution’s website at [www.chbeautycollege.com](http://www.chbeautycollege.com)

**Gainfully Employed Categories- Part-Time vs. Full-Time Employment - Includes data for the 2 calendar years prior to reporting**

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Employed in the Field an average of less than 20-29 hours per week</th>
<th>Graduates Employed in the Field at least 30 hours per week</th>
<th>Total Graduates Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>0</td>
<td>3</td>
<td>14</td>
</tr>
<tr>
<td>2019</td>
<td>7</td>
<td>7</td>
<td>29</td>
</tr>
</tbody>
</table>

**Single Position vs. Concurrent Aggregated Position**

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Employed in the Field a Single Position</th>
<th>Graduates Employed in the Field in Concurrent Aggregated Positions</th>
<th>Total Graduates Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>13</td>
<td>1</td>
<td>14</td>
</tr>
<tr>
<td>2019</td>
<td>26</td>
<td>3</td>
<td>29</td>
</tr>
</tbody>
</table>

**Self Employed / Freelance Position**

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Employed in the Field who are Self Employed or Working Freelance</th>
<th>Total Graduates Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>1</td>
<td>14</td>
</tr>
</tbody>
</table>

Citrus Heights Beauty College located in Citrus Heights, CA
### Institutional Employment

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution</th>
<th>Total Graduates Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>1</td>
<td>14</td>
</tr>
<tr>
<td>2019</td>
<td>2</td>
<td>29</td>
</tr>
</tbody>
</table>

### Examination Passage Rates

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Number of Graduates in a Calendar Year</th>
<th>Number of Students Taking Exam</th>
<th>Number Who Passed First Exam Taken</th>
<th>Number Who Failed First Exam Taken</th>
<th>Passage Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>28</td>
<td>21</td>
<td>14</td>
<td>7</td>
<td>66.6%</td>
</tr>
<tr>
<td>2019</td>
<td>45</td>
<td>42</td>
<td>33</td>
<td>9</td>
<td>78.5%</td>
</tr>
</tbody>
</table>

Licensure examination passage data is not available from the state agency administering the examination. We were unable to collect the data from graduates.

### Annual Salary and Wages Reported by Graduates Employed in the Field

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Available for Employment</th>
<th>Graduates Employed in the Field</th>
<th>$10,001-$15,000</th>
<th>$15,001-$20,000</th>
<th>$20,001-$25,000</th>
<th>$25,001-$30,000</th>
<th>$30,001-$35,000</th>
<th>$35,001-$40,000</th>
<th>Students Not Reporting Salary</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>28</td>
<td>14</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>2019</td>
<td>45</td>
<td>29</td>
<td>0</td>
<td>3</td>
<td>2</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>2020</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>11</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2019</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>21</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

A list of sources used to substantiate salary disclosures is available from the school. To obtain this list, please ask Citrus Heights Beauty Colleges' office staff, admissions representative or director where to view the list.

### Cosmetology Cost of Educational Program

Total charges for the program for students completing on time in 2020: $17,893.75. Additional charges may be incurred if the program is not completed on time.

Total charges for the program for students completing on time in 2019: $17,893.75. Additional charges may be incurred if the program is not completed on time.

### Student Loan Information- Federal Student Loan Debt

<table>
<thead>
<tr>
<th>Calendar Years</th>
<th>Most Recent Three-Year Cohort Default Rate, as Reported by the United State Department of Education</th>
<th>The Percentage of Enrolled Students in 2017/2018 Receiving Federal Student Loans to Pay for This Program</th>
<th>The Average Amount of Federal Student Loan Debt of 2017/2018 Graduates Who Took Out Federal Student Loans at This Institution</th>
<th>The Percentage of Graduates in 2017/2018 Who Took Out Federal Student Loans to Pay for This Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>13.5%</td>
<td>72.6%</td>
<td>$8,683.25</td>
<td>46.15%</td>
</tr>
<tr>
<td>2019</td>
<td>N/A</td>
<td>N/A</td>
<td>$10,504.18</td>
<td>62%</td>
</tr>
</tbody>
</table>

1 The percentage of students who defaulted on their federal student loans is called the Cohort Default Rate (CDR). It shows the percentage of this school’s students who were more than 270 days (9 months) behind on their federal student loans within three years of when the first payment was due. This is the most recent CDR reported by the U.S. Department of Education.

This fact sheet is filed with the Bureau of Private Postsecondary Education. Regardless of any information you have relating to completion rates, placement rates, starting salaries or license exam, passage rates, this fact sheet contains the information as calculated pursuant to State Law. Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at: 2535 Capitol Oaks Drive Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll free number P: 888-370-7589 or by fax 916-263-1897.
I have read and understand the Citrus Heights Beauty College Performance Fact Sheet. The school's Performance Fact Sheet was reviewed and discussed with a school official prior to signing an enrollment agreement.

Students Name-Print _______________________________________________ Date _________________

Students Signature_________________________________________________

School Official _____________________________________________________ Date _________________

Definitions

(1) "Number of Students Who Began Program" means the number of students who began a program who are scheduled to complete the program within 100% of the published program length within the reporting calendar year and includes all the students who remained enrolled after their cancellation period.

(2) "Students Available for Graduation" means the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.

(3) "Number of On-Time Graduates" is the number of students who completed the program within 100% of the program length within the reporting calendar year.

(4) "On-Time Completion Rate" is the number of Graduates divided by the Number of Students Available for Graduation.

(5) "150%, Graduates" is the number of students who completed within 150% of the program length. (includes on time graduates)

(6) "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, (includes on time graduates) divided by the Number of Students Available for Graduation.

(7) "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.

(8) "Graduates unavailable for employment" means graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.

(9) "Graduates employed in the field" means graduates who begin within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the period of employment must begin within six months of the announcement of the examination results for the first examination available after a student completes an applicable education program.

(10) "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduated available for employment.

(11) "Number of Graduates Taking Exam" is the number of graduates who completed the program within 150% of the published program length and who took the exam in the reported calendar year for the first time.

(12) "First Available Exam Date" is the date for the first available exam after the student completes the program.

(13) "Passage Rate" is calculated by dividing the number of graduates who pass the exam by the number of graduates who took the reported licensing exam.

(14) "Number Who Passed First Exam Taken" is the number of students who took and passed the first available licensing after completing the program.

(15) "Salary" is as reported by the graduate or graduate’s employer.

(16) "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.
### Annual Report Fact Sheet Calendar Years 2019 & 2020 – Esthetician (600 Hours)

#### On Time Completion Rates - Includes data for 2 calendar years prior to reporting

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Number of Students Who Began Program</th>
<th>Students Available for Graduation</th>
<th>On Time Graduates</th>
<th>On Time Completion Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>16</td>
<td>16</td>
<td>5</td>
<td>31.25%</td>
</tr>
<tr>
<td>2019</td>
<td>37</td>
<td>37</td>
<td>26</td>
<td>70%</td>
</tr>
</tbody>
</table>

#### Students Completing Within 150% (includes on time graduated) of the Published Program Length

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Number of Students Who Began Program</th>
<th>Students Available for Graduation</th>
<th>150% Graduates</th>
<th>Completion Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>16</td>
<td>16</td>
<td>15</td>
<td>93.75%</td>
</tr>
<tr>
<td>2019</td>
<td>37</td>
<td>37</td>
<td>33</td>
<td>89%</td>
</tr>
</tbody>
</table>

#### Job Placement Rates - Includes data for 2 calendar years prior to reporting

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Number of Students Who Began Program</th>
<th>Number of Graduates</th>
<th>Graduates Available for Employment</th>
<th>Graduates Employed in the Field</th>
<th>Placement Rate % Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>16</td>
<td>15</td>
<td>15</td>
<td>7</td>
<td>46.67%</td>
</tr>
<tr>
<td>2019</td>
<td>37</td>
<td>33</td>
<td>33</td>
<td>21</td>
<td>64%</td>
</tr>
</tbody>
</table>

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. To obtain a list, please ask an admissions representative or you can review the list in the Citrus Heights Beauty College Student Catalog which is on the institution's website at [www.chbeautycollege.com](http://www.chbeautycollege.com)

#### Gainfully Employed Categories - Part-Time vs. Full-Time Employment- Includes data for 2 calendar years prior to reporting

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Employed in the Field an average of less than 20-29 hours per week</th>
<th>Graduates Employed in the Field at least 30 hours per week</th>
<th>Total Graduates Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>0</td>
<td>0</td>
<td>7</td>
</tr>
<tr>
<td>2019</td>
<td>4</td>
<td>2</td>
<td>21</td>
</tr>
</tbody>
</table>

#### Single Position vs. Concurrent Aggregated Position

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Employed in the Field a Single Position</th>
<th>Graduates Employed in the Field in Concurrent Aggregated Positions</th>
<th>Total Graduates Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>7</td>
<td>0</td>
<td>7</td>
</tr>
<tr>
<td>2019</td>
<td>21</td>
<td>0</td>
<td>21</td>
</tr>
</tbody>
</table>

#### Self Employed / Freelance Position

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Employed in the Field who are Self Employed or Working Freelance</th>
<th>Total Graduates Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>2</td>
<td>7</td>
</tr>
<tr>
<td>2019</td>
<td>1</td>
<td>21</td>
</tr>
</tbody>
</table>

#### Institutional Employment

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution</th>
<th>Total Graduates Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>0</td>
<td>7</td>
</tr>
<tr>
<td>2019</td>
<td>0</td>
<td>21</td>
</tr>
</tbody>
</table>

This program may result in freelance or self-employment.
The work available to graduates of this program is usually for freelance or self-employment.

- This type of work may not be consistent.
- The period of employment can range from one day to weeks to several months.
- Hours worked in a day or week may be more or less than the traditional 8-hour workday or 40-hour work week.
- You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills.
- Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records.
- Students initialing this disclosure understand that either a majority or all this school’s graduates are employed in this manner and understand what comprises this work style.

Examination Passage Rates (includes data for the two calendar years prior to reporting)

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Number of Graduates in a Calendar Year</th>
<th>Number of Students Taking exam</th>
<th>Number Who Passed First Exam Taken</th>
<th>Number Who Failed First Exam Taken</th>
<th>Passage Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>15</td>
<td>14</td>
<td>10</td>
<td>4</td>
<td>71.4%</td>
</tr>
<tr>
<td>2019</td>
<td>33</td>
<td>32</td>
<td>31</td>
<td>1</td>
<td>97%</td>
</tr>
</tbody>
</table>

Licensure examination passage data is not available from the state agency administering the examination. We were unable to collect data from 0 graduates.

Annual Salary and Wages Reported by Graduates Employed in the Field

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Available for Employment</th>
<th>Graduates Employed in the Field</th>
<th>Employment</th>
<th>$5,000-$10,000</th>
<th>$10,001-$15,000</th>
<th>$15,001-$20,000</th>
<th>$20,001-$25,000</th>
<th>$25,001-$30,000</th>
<th>$30,001-$35,000</th>
<th>$35,001-$40,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>15</td>
<td>7</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2019</td>
<td>33</td>
<td>21</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
</tbody>
</table>

A list of the sources used to substantiate salary disclosures is available from the school. To obtain this list, please ask Citrus Heights Beauty Colleges’ office staff, admissions representative or director, where to view the list.

Esthetician Cost of Educational Program

Total charges for the program for students completing on time in 2020: $10,080.25. Additional charges may be incurred if the program is not completed on time.

Total charges for the program for students completing on-time in 2019: $10,080.25. Additional charges may be incurred if the program is not completed on-time.

Student Loan Information- Federal Student Loan Debt

<table>
<thead>
<tr>
<th>Calendar Years</th>
<th>Most Recent Three-Year Cohort Default Rate, as Reported by the United State Department of Education</th>
<th>The Percentage of Enrolled Students in 2016 Receiving Federal Student Loans to Pay for this Program</th>
<th>The Average Amount of Federal Student Loan Debt of 2016 Graduates Who Took Out Federal Student Loans at This Institution</th>
<th>The Percentage of Graduates in 2016 Who Took Out Federal Student Loans to Pay For This Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>13.15%</td>
<td>61%</td>
<td>$4,617.63</td>
<td>50%</td>
</tr>
<tr>
<td>2019</td>
<td>N/A</td>
<td>64%</td>
<td>$5,263.30</td>
<td>66%</td>
</tr>
</tbody>
</table>

1 The percentage of students who defaulted on their federal student loans is called the Cohort Default Rate (CDR). It shows the percentage of this school’s students who were more than 270 days (9 months) behind on their federal student loans within three years of when the first payment was due. This is the most recent CDR reported by the U.S. Department of Education.

This fact sheet is filed with the Bureau of Private Postsecondary Education. Regardless of any information you have relating to completion rates, placement rates, starting salaries or license exam, passage rates, this fact sheet contains the information as calculated pursuant to State Law. Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at: 2535 Capitol Oaks Drive Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll free number P: 888-370-7589 or by fax 916-283-1897.
I have read and understand the Citrus Heights Beauty College Performance Fact Sheet. The school's Performance Fact Sheet was reviewed and discussed with a school official prior to signing an enrollment agreement.

Students Name-Print _______________________________________________ Date ___________________

Students Signature_________________________________________________

School Official _____________________________________________________ Date ___________________

**Definitions**

(1) "Number of Students Who Began Program" means the number of students who began a program who are scheduled to complete the program within 100% of the published program length within the reporting calendar year and includes all the students who remained enrolled after their cancellation period.

(2) "Students Available for Graduation" means the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.

(3) "Number of On-Time Graduates" is the number of students who completed the program within 100% of the program length within the reporting calendar year.

(4) "On-Time Completion Rate" is the number of Graduates divided by the Number of Students Available for Graduation.

(5) "150%, Graduates" is the number of students who completed within 150% of the program length. (includes on time graduates)

(6) "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, (includes on time graduates) divided by the Number of Students Available for Graduation.

(7) Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.

(8) "Graduates unavailable for employment" means graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.

(9) "Graduates employed in the field" means graduates who begin within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the period of employment must begin within six months of the announcement of the examination results for the first examination available after a student completes an applicable education program.

(10) "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduated available for employment.

(11) "Number of Graduates Taking Exam" is the number of graduates who completed the program within 150% of the published program length and who took the exam in the reported calendar year for the first time.

(12) "First Available Exam Date" is the date for the first available exam after the student completes the program.

(13) "Passage Rate" is calculated by dividing the number of graduates who pass the exam by the number of graduates who took the reported licensing exam.

(14) "Number Who Passed First Exam Taken" is the number of students who took and passed the first available licensing after completing the program.

(15) “Salary” is as reported by the graduate or graduate’s employer.

(16) “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.
### Annual Report fact Sheet Calendar Years 2019 & 2020 – Manicurist (400 Hours)

#### OnTime Completion Rates - Includes data for the 2 calendar years prior to reporting

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Number of Students Who Began Program</th>
<th>Students Available for Graduation</th>
<th>On Time Graduates</th>
<th>On Time Completion Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>6</td>
<td>6</td>
<td>4</td>
<td>66.67%</td>
</tr>
<tr>
<td>2019</td>
<td>6</td>
<td>6</td>
<td>2</td>
<td>33%</td>
</tr>
</tbody>
</table>

#### Placements Rates Within 150% (includes on time graduated) of the Published Program Length

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Number of Students Who Began Program</th>
<th>Students Available for Graduation</th>
<th>150% Graduates</th>
<th>Completion Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>6</td>
<td>6</td>
<td>4</td>
<td>66.67%</td>
</tr>
<tr>
<td>2019</td>
<td>6</td>
<td>6</td>
<td>6</td>
<td>100%</td>
</tr>
</tbody>
</table>

#### Gainfully Employed Categories- Part-Time vs. Full-Time Employment - Includes data for the 2 calendar years prior to reporting

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Employed in the Field an average of less than 20-29 hours per week</th>
<th>Graduates Employed in the Field at least 30 hours per week</th>
<th>Total Graduates Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>0</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>2019</td>
<td>1</td>
<td>2</td>
<td>5</td>
</tr>
</tbody>
</table>

#### Single Position vs. Concurrent Aggregated Position

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Employed in the Field a Single Position</th>
<th>Graduates Employed in the Field in Concurrent Aggregated Positions</th>
<th>Total Graduates Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>2019</td>
<td>5</td>
<td>0</td>
<td>5</td>
</tr>
</tbody>
</table>

#### Self Employed / Freelance Position

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Employed in the Field who are Self Employed or Working Freelance</th>
<th>Total Graduates Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>2019</td>
<td>1</td>
<td>5</td>
</tr>
</tbody>
</table>

This Program may result in freelance or self-employment. The work available to graduates of this program is usually for freelance or self-employment. This type of work may not be consistent. The period of employment could range from one day to weeks to several months. Hours worked in a day or week may be more or less than the traditional 8-hour workday or 40 hour work week. You can expect to spend unpaid time expanding your networks, advertising, promoting your services, or honing your skills. Once graduates begin to work freelance or are self-employed, they will be asked to provide documentation that they are employed as such so that they may be counted as placed for our job placement records. Students initialing this disclosure understand that either a majority or all of this school’s graduates are employed in this manner and understand what compromises this work style.

#### Institutional Employment

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution</th>
<th>Total Graduates Employed in the Field</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>2019</td>
<td>0</td>
<td>5</td>
</tr>
</tbody>
</table>

#### Examination Passage Rates - (includes data for the two calendar years prior to reporting)

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th>Number of Graduates in a Calendar Year</th>
<th>Number of Students Taking Exam</th>
<th>Number Who Passed First Exam Taken</th>
<th>Number Who Failed First Exam Taken</th>
<th>Passage Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>4</td>
<td>4</td>
<td>4</td>
<td>0</td>
<td>100%</td>
</tr>
<tr>
<td>2019</td>
<td>6</td>
<td>6</td>
<td>6</td>
<td>0</td>
<td>100%</td>
</tr>
</tbody>
</table>

Student Initials: __________ Date: __________
Definitions

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(15) "Salary" is as reported by the graduate or graduate’s employer.

(16) "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

A list of the sources used to substantiate salary disclosures is available from the school. To obtain this list, please ask Citrus Heights Beauty Colleges’ admissions representative or director, where to view the list.

Manicurist Cost of Educational Program

Total charges for the program for students completing on time in 2020 and 2019: $3060.44. Additional charges may be incurred if the program is not completed on time.

Student Loan Information

This fact sheet is filed with the Bureau of Private Postsecondary Education. Regardless of any information you have relating to completion rates, placement rates, starting salaries or license exam, passage rates, this fact sheet contains the information as calculated pursuant to State Law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at: 2535 Capitol Oaks Drive Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll free number P: 888-370-7589 or by fax 916-283-1897 I have read and understand Citrus Heights Beauty College Performance Fact Sheet. The schools Performance Fact Sheet was reviewed and discussed with a school official prior to signing an enrollment agreement.

- Students Name-Print ______________________________________________ Date __________________

- Students Signature________________________________________________________ Date __________________

- School Official __________________________________________________________ Date __________________
NACCAS Annual Report Fact Sheet

How did our students do in the 2019 Calendar Year?

**Overall Institutional Facts**
- 91.30% Graduation Rate
- 100.00% Licensure Rate
- 65.48% Placement Rate

**Cosmetology**
- 91.94% Graduation Rate
- 100.00% Licensure Rate
- 64.44% Placement Rate

**Esthetician**
- 91.67% Graduation Rate
- 100.00% Licensure Rate
- 63.64% Placement Rate

**Manicurist**
- 100.00% Graduation Rate
- 100.00% Licensure Rate
- 83.33% Placement Rate

These figures are generated according to NACCAS – National Accrediting Commission of Career Arts and Sciences’ 2019 Annual Report guidelines.

*Some students have informed us that even though they passed the exam they were not seeking employment at the current time.*
Catalog Affidavit

Prior to signing Citrus Heights Beauty College Enrollment Agreement, you must be given a catalog or brochure and/or a Student Fact Sheet, which you are encouraged to review prior to signing the enrollment agreement. These documents contain important policies and performance data for this institution. This institution is required to have you sign and date the information included in the School's Catalog relating to Completion rates, Placement rates, License examination passage rates, and salaries or wages.

I (print First, Last name)__________________________________________ have fully read and understand the Rules, policies and Procedures as outlined in the Citrus Heights Beauty College Catalog. I agree to abide by these rules, policies and procedures as a part of my enrollment into this institution.

Please sign and date this Affidavit below.

Student Signature__________________________________________ Date ______________

Signature of Parent or Guardian (if Applicable) __________________________________________ Date __________

*This signed affidavit must be returned to the admissions office along with all of your Enrollment forms on or before your first clock in on the first day of training.

I have received a copy of the Rules, Regulations, and expectations of the Citrus Heights Beauty College. By signing below, I agree to follow these rules, Regulations and expectations and understand the consequences for not doing so stated under the "General Terms" of the School Catalog.

Student Signature__________________________________________ Date ______________

I have received, read, and understand Citrus Heights Beauty College’s latest Bureau for Private Post-Secondary Education Annual report fact sheet on "How our students are doing."

Student Signature__________________________________________ Date ______________

I understand that my Tuition must be paid in full upon completion of the program or my "proof of training" documents will not be sent to the state board, which will delay my taking of the State Board Exam, unless prior arrangements have been made with the Financial Aid Office.

Student Signature__________________________________________ Date ______________

I have received, read, and understand the “Distance Education Disclaimer”.

Student Signature__________________________________________ Date ______________
General Terms

1. All supplies for the program selected will be supplied by the School at the stated charge. Lost, mutilates, or stolen items will be replaced at the expense of the Student.

2. Cost of medical examinations, if required, is to be paid for by the Student.

3. The School reserves the right to postpone training in the event of natural disasters, Acts of God, (such as fire, flood and earthquake), labor disputes, equipment failure, for a maximum of 30 days.

4. All course schedules are subject to change in starting and completing dates. Students will be duly notified. Students will be offered the opportunity to consent as provided by law. In cases where such changes would cause an undue hardship, a refund will be offered. The maximum postponement of class start date is 90 days.

5. The School reserves the right to withdraw a scheduled program if the registration is insufficient to make up a class. All monies paid will be refunded.

6. The School reserves the right to change or modify, without notification, the program content, equipment, staff, or materials and organization as necessary, with the approval of the Bureau for Private Postsecondary and Vocational Education, if required. Such changes may be required to keep pace with technological advances and to improve teaching methods. In no event will any changes diminish the competency of any program or result in tuition changes for current attending Students.

7. The School reserves the right to reject any application for admission not meeting the requirements for the program.

8. The Student’s enrollment may be terminated at the election of the School Director, if the Student’s academic progress, behavior, absences, lateness, or dress does not conform to the requirements, rules and regulations of the school (as stated in the catalog); any Physical or Verbal confrontation or fights will result in suspension and/or immediate dismissal from school; in which event, the extent of the Student’s tuition obligation will be in accordance with the School’s refund policy.

9. If any particular provision of this agreement shall be deemed invalid or unenforceable, it shall not affect the other provisions hereof, and this agreement shall be construed in all respects as if such invalid or unenforceable provision was omitted.

10. Any dispute arising from enrollment (including tuition and fees) at Citrus Heights Beauty College, no matter how described, pleaded or styled, may resolved by binding arbitration under the Federal Arbitration Act conducted by the American Arbitration Association (“AAA”) at Citrus Heights, California, under its Commercial Rules. The award rendered by the Arbitrator (s) may be entered in any court having jurisdiction.

11. This agreement constitutes the complete contract between the School and the Student, and no verbal statements or promises will be recognized.

I____________________________________ have read and understand the above Rules & Regulations of Citrus Heights Beauty College and I understand what is expected of me as a Student enrolled at Citrus Heights Beauty College. I also understand the consequences for noncompliance with the rules and regulations of Citrus Heights Beauty College. I understand that the Rules and Regulations at Citrus Heights Beauty College may be changed and amended as needed.

Print Name_________________________________________ Student Signature________________________ Date ____________
REFUND CALCULATION WORKSHEET

Student ________________________________ Date of Refund ________________________________
Address ____________________________________________________________________________ City, State, Zip _______________________________________________________________________
Phone _______________________________________________________________________________ E-Mail ____________________________________________________________________________
Start Date ____________________________ Last Day Attended ______________________________
Hours Scheduled _______________ Hours Contracted (divide clocked) _______________ Total % Completed _______________
Hours Attended _______________
*If 61% has been completed no tuition refund will be due to student

CONTRACT COSTS

Application Fee: $ _______________
Tuition: $ _______________
Books/Kit: $ _______________
Misc./Other: $ _______________
TOTAL COSTS: $ _______________

ACCOUNT INFORMATION

AMOUNT RECEIVED BY SCHOOL*: 
Cash: $ _______________ Tuition X % Earned in Program: $ _______________
Other: $ _______________ Application Fee: $ _______________
$ _______________ Books/Kit/Unreturned Property: $ _______________
$ _______________ W/D Fee/Other: $ _______________
Total Paid: $ _______________ Total Earned: $ _______________

AMOUNT REFUNDED (If applicable): 
Total Paid to School $ _______________ Total Earned by School: $ _______________
Total Earned by School $ _______________ Total Paid to School: $ _______________
Total Refund Due = $ _______________ Total Owed to School = $ _______________

As Per State and/or Federal Regulations, the above has been paid to
Address _________________________________. If you have any questions concerning this refund, please contact Citrus Heights Beauty College at (916) 725-6861

_____________________________________________________________________________________

_____________________________________________________________________________________

_____________________________________________________________________________________

_____________________________________________________________________________________

Student Signature Date Parent/Guardian Signature Date

(if applicable)

Accepted by School Official Date
Notice of Cancellation

I, _________________________________________ wish to cancel my contract with Citrus Heights Beauty College on this __________________ of ___________________________.

(Day)_____ (month)______ (year)________

Please state the reason for withdraw: [ ] Attendance [ ] Medical [ ] Financial [ ] Transportation [ ] Relocating [ ] Military [ ] Having difficulty with the training [ ] other: please explain ____________________________

________________________________________________________________________

● I understand that I am withdrawing from the course of instruction after the cancellation period,
● I understand I am obligated to pay tuition for completed education and for received and accepted equipment.
● If you have paid in advance for your educational services, the School will remit a refund less the registration and STRF fee within 45 days following your withdrawal.

If you (the student) obtain a loan to pay for this educational program, then you will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund. If you are eligible for a loan guaranteed by the Federal or State Government and you default on the loan, both the following may occur: (a) the Federal or state Government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person in entitled to reduce the balance owed on the loan, and (b) you may not be eligible for any other Federal Student Financial Aid at another institution or other assistance until the loan is repaid.

Student Signature ________________________________________________ Date ________________

Signature of Parent/Legal Guardian ________________________________ Date ________________
Kit and Books No Return Policy

At the start of the program books and kit are issued to those students purchasing them from the school. Once the kit and books are received the student is responsible for the total amount due. If for any reason the student is terminated or withdraws from the program, they can return only their textbook or workbooks that are in brand new condition if it is within 20 days of their withdrawal date. There cannot be any visible damage such as torn pages, bent corners, scratches on the cover or written in anywhere.

The kit is a sanitary item and once it is opened it cannot be returned for any reason.

Per the terms listed above the student will be charged full price for their kit and any unreturnable books upon termination or withdrawal from this program. Therefore, the unreturnable items will also be excluded from the R2T4 step 5 prorated cost of attendance.

Effective
07/01/2018

Exceptions: Excludable costs are costs a school may exclude from the total amount of institutional costs, such as the documented cost of unreturnable equipment and documented cost of returnable equipment if not returned in good condition within 20 days of withdrawal.

Returning equipment

If a school can substantiate that its return policies are reasonable, consistent, and fair to all students, and students are notified in writing of those policies when they enroll, the school may exclude documented costs for non returnable equipment and returnable equipment if not returned in good condition within 20 days of withdrawal. A policy that classifies all used books or equipment as non returnable is not reasonable or fair. An acceptable policy must specify the circumstances that would prevent the school from selling the books or equipment to other students.