FIRST AID FOR WOUNDS AND OTHER SKIN CONDITIONS FOR PEOPLE LIVING ON THE STREETS

• wound care strategies
• bacterial infections
• foot conditions
• rashes
• injuries
• infestations & bugs
• treatment tips
FIRST AID FOR WOUNDS AND OTHER SKIN CONDITIONS FOR PEOPLE LIVING ON THE STREETS

This guide was produced by Portland Street Medicine, a coalition of medical providers, social workers, care managers, and community members dedicated to providing basic health care to our unhoused neighbors in Portland, Oregon.

Portland Street Medicine does not have a physical location for services. All of our services are delivered in the streets.

If you are in the Portland area you can request services by calling: 503-501-1231.

We are not an emergency service. If you or someone you know is in crisis or needs immediate attention, please call 911.

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This publication is intended to provide information to help you make decisions about infections, wounds, rashes, and other skin conditions. It focuses on conditions common to people who are unhoused and may be experiencing conditions of exposure to the environment, lack of sanitation, and lack of adequate access to medical care.

The information in this guide is general and not meant to replace evaluation and care from a trained medical provider. If for any reason you are concerned about an infection, injury or any other condition, trust your gut and seek help!

Broadly speaking, wound care is concerned with preventing the start of an infection or limiting the spread of an infection if one has already begun.

**Good wound care consists of four strategies:**

1. Cleaning the wound
2. Protecting the wound
3. Monitoring for infection
4. Helping the body to heal

How you use these strategies depends on the type of wound you are treating. We will attempt to go into detail about some of the most common skin conditions and wounds that trouble people who are unhoused, and offer strategies and tips to encourage healing and prevent infections from getting worse.
The best way to avoid infection and to help your wounds heal is to clean them. Cleaning wounds regularly and well is very important.

This section will give you general information on how to care for skin wounds. More specific care for infections, cuts, rashes, bites and other conditions are explained in each of those sections of this zine.

In this section we will explain:

- The **steps for cleaning** your wound
- How to give your wound the **right amount of moisture**
- **What supplies and products you need**
- **Daily routines** for keeping your wound clean
How to clean a wound

Thoroughly cleaning a new wound right away will help prevent infection.

Cleaning a wound can be broken down into three basic steps but **before you begin, wash your hands!** If running water is not available, new medical gloves or hand sanitizer are good alternatives. If none of these are available, do your best to avoid touching the clean wound or new bandages with unclean hands or anything else that might be dirty.

1. **Organizing and planning**
   This is an essential stage—especially with limited resources. **Gather your materials together and organize whatever supplies you have.** Think about what you will need for each stage of the cleaning. Ideally these are the things you should have: clean water, gauze, moistener (antibiotic ointment or vaseline), tape or elastic wrap, gloves, towel, and a trash bag.

2. **Cleaning a new wound**
   Use plenty of soap and water if available. For larger wounds or abscesses, it may be best to clean in a shower. If you can’t get to soap and water, BZK wipes or other wound cleaner can be used. Clean from the center of the wound and work your way outward.

3. **Applying product and covering**
   In most cases, you should put a **moistener or ointment** on the wound. After you have applied the product **cover the wound with a bandage.** With very weepy or wet wounds you may need to place extra gauze to absorb the moisture.
Organize your supplies and workspace before you start!

- Disposable towel to soak up fluid and mess
- Bandages and tape open and ready to go
- Clean water
- Second set of gloves
- Hand sanitizer
- Trash/biohazard disposal
1. Assemble and organize supplies
2. Remove debris and gently clean the wound
3. Apply product then cover with a new bandage
Wounds heal best when they are **not too dry, but not too wet.** Here’s how to do that:

1. Apply a thin but complete coat of **ointment** to the wound
2. Apply a layer of **gauze** (non-woven is best) to help absorb extra moisture if the wound is weepy and draining a lot of fluid
3. Cover this LOOSELY with an adhesive bandage, rolled gauze (Kerlix), Coban, or Ace-wrap
4. **Repeat** each day: remove the old bandage, clean, re-apply ointment, and apply a new bandage
Keep wounds moist...

but not too wet
The best way to avoid infection for any new cut or bite is to thoroughly clean your wound as soon as possible. Soap and clean water work well. If this is not an option, you can use antiseptics, such as BZK wipes or wound cleanser.

Alcohol and hydrogen peroxide are recommended only for the first cleaning after injury as they can destroy healing cells. Avoid using these two antiseptics in healing wounds. Only use them if you cannot find soap and water, saline solution, BZK wipes, or wound cleanser.

After cleaning, keep your wounds covered with loosely fitting gauze or bandages.

Immediately stop using any products on your skin if you feel that you are having an allergic or bad reaction. If your wound continues to look worse each day, seek medical advice from a healthcare professional.
Cleaners

SOAP and WATER
Pros: Gentle, effective, good with wounds at all stages of healing. Cheap and available.
Cons: Can be hard to access running water and soap consistently

ALCOHOL PADS
Pros: Cheap, easily available, easy to carry
Cons: Harsh on new and healing tissue, can be painful

BZK PADS
Pros: Easy to carry, effective and gentler than hydrogen peroxide or alcohol, less painful
Cons: Not always available

HYDROGEN PEROXIDE
Pros: Cheap, easily available, can help dissolve dried blood and ‘gunk’
Cons: Very harsh on new and healing tissue
Moisteners

**ANTIBIOTIC OINTMENT**
Pros: Cheap, moistens
Cons: Weak antibiotic, dries quickly, can cause allergic reactions

**A&D OINTMENT/VASELINE**
Pros: Cheap, moistens
Cons: Some people have sensitivities to A&D

**HERBAL FORMULATIONS & MEDICAL HONEY**
Pros: Keeps wounds clean, gentle
Cons: Expensive, some ingredients may trigger allergic sensitivities.

**XEROFORM**
Pros: Very moist, lasts a long time, affordable
Cons: Hard to find, greasy, needs to be cut to size
**GAUZE**
Pros: Cheap and available
Cons: Can dry out wounds that need moisture, best when used with ointment. Non-woven gauze is best if you can find it, but regular (woven) gauze will also work.

**SPECIALTY DRESSINGS**
Pros: There are many specialized dressings that may be provided that work well for specific situations.
Cons: Typically expensive and hard to find.

**Coverings**

**Tape and Fasteners**
Coban (or sport tape) is a stretchy self-adhering bandage and works great for holding bandages and gauze in place.

Ace wrap works well on some parts of the body (ankles, arms) but can get loose easily with activity.

Adhesive/surgical tape is easy to find but tends to fall off with activity.

Kerlex is rolled gauze and is great for absorbing fluids and moisture, but gets loose easily.

Be careful not to wrap bandages too tight – they might cut off circulation!
1. Look
Notice the size of the wound, the type of drainage, the condition of the surrounding skin, and anything that has changed since you last saw the wound.

2. Clean
Clean the wound with care. Give it a gentle scrubbing. Try not to disrupt any new and healing tissue.

3. Balance the moisture
Apply ointment to your wound, unless it is leaking fluids. Then, apply gauze to help soak up the extra moisture.

(cont’d.)
4. Cover
Covering the wound protects it from irritation, damage, and new infections.

5. Ignore/monitor
Once you’ve covered the wound, give it some time to heal and rebuild. Keep an eye out for infection (see signs of infection on pages 12-13), but don’t touch it other than to clean it.

6. Repeat
Repeat this process daily or more often if the wound needs it (for example, if the bandage is soiled or soaked before the next day).
Ideally, this is how you can expect wounds to heal:

For new cuts or wounds, it’s important to clean well with soap and water as soon as possible. If the wound looks like it’s healing, be gentle because scrubbing too hard can damage healing tissue. If it seems like your wound is starting to get infected, get help from a medical professional.

Skin heals from the outside to the center. The body builds new replacement tissue from the sides and the bottom of a wound.

(cont’d.)
As the wound heals it will form a fragile layer of skin that could open up and bleed easily. **Protect this new tissue by keeping the wound covered and moist until it heals.** The base or floor of a healthy wound is pink, soft to the touch and appears bumpy. A provider may refer to this as ‘healthy granulation tissue,’ a sign of healing.

A protective scab will form over many fresh cuts and scrapes. This is a normal part of the healing process. **Picking scabs will slow down healing** and expose the wound to germs.
If you can tell when an infection is starting, you can get medical help in time to stop it before it becomes serious.

**Inflammation**
Swelling is the body’s response to a new wound. This is called inflammation. Signs of normal inflammation are:
- The area feels warm
- You feel some pain
- There is some reddening or darkening on your skin around the wound, usually no more than an inch
- Light or clear drainage can be normal

**Infection**
Inflammation usually only lasts a few days. If it lasts longer, or starts to feel worse, you might have an infection. Signs that the wound is infected may include:
- Reddening or streaking beyond 1 inch
- Increased swelling
- Increased pain
- Skin breakdown
- Pus (thick, typically yellow but may also be pink or streaked with red)
SIGNS OF INFLAMMATION

- HEAT
- PAIN
- REDDENING
SIGNS OF INFECTION

- MORE HEAT
- MORE PAIN
- MORE REDDENING

AND POSSIBLY...
- SWELLING
- SPREADING
- SKIN BREAKDOWN
- PUS
The body does all the healing. Every product, intervention, and cleaning only helps the body’s healing process.

If you are recovering from a wound or infection, do your best to take care of yourself.

There are basic suggestions for helping the body heal on the next few pages:
These will help you heal faster:

- **Good circulation** helps bring oxygen and nutrients to a wound. Staying seated all day, sleeping seated, cramped up or in the same position for a long time can reduce circulation to parts of your body. Try to walk if it’s possible. Spend time each day lying flat to promote good circulation. If your legs or feet are swollen, elevate them.

- **Hydration.** Drink plenty of water.

- **Eating well.** Vitamins and proteins help new tissue form in the body. A well-balanced diet will support wound healing.

- **Sleep.** Getting good rest helps the body focus on healing.

- **Symptom awareness.** Watch for pain, redness, swelling, or the development of pus. Also watch for any signs that an infection may have gotten into the bloodstream. These include things like fever, weakness, confusion, and flu-like symptoms. If you develop any of these symptoms from a wound, seek medical help right away.
Certain things can slow or even stop healing. It’s important to know what those things are so you can avoid them.

**Dirt and gunk** will slow the healing process and cause ongoing inflammation. When you clean the wound, make sure you get all the debris out.

**Wounds that are too big** will not be able to close and heal effectively. They are at a higher risk of infection because of how long they can take to heal. New large wounds might require stitching. Most wounds should be stitched within 12 hours. Older large wounds might require ongoing wound care from a professional.

(cont’d.)
Even small **pockets of infection** will cause ongoing swelling that will prevent healing.

**Over-picking** interrupts the healing process. Scabs protect wounds and help the body grow new tissue. Never touch a wound other than to clean it.
Gently cleaning a wound once a day and then covering it with a clean bandage is the best way to help your body heal.

- **Avoid cleaning too often.** Skin needs time to heal and rebuild. Constant cleaning will slow this down.

- Unless there is heavy drainage of fluid or pus soaking through, a bandage usually will not need to be changed more than once a day.

- **Soap and water works best** for daily cleaning when available. Other substances like rubbing alcohol and hydrogen peroxide will kill germs, but also slow down healing by preventing new skin cells from forming.

(cont’d.)
Chronic diseases, like diabetes or heart failure, can slow healing, especially if they are not being medically treated. If you have a chronic disease, consider seeking out medical treatment to support wound healing.

Nicotine, meth, and cocaine in any form limit blood flow and slow down healing. If you use these drugs, consider slowing or stopping their use to support wound healing, if possible.
Injecting drugs involves breaking the skin, which always carries some risk for infection. But there are some ways you can lower your risk:

Aim for everything to be as clean as possible. Wash or sanitize your hands. Clear and clean an area to set up. Use a new set up (new needle, new cotton, new cooker, clean water) every time you inject. Get new needles and supplies at a syringe exchange or pharmacy. If you have no other options, flush the syringe with water, fill with bleach for 2 minutes, then rinse thoroughly with cold water.
Clean your skin before your shot. Even skin that looks clean can have normal bacteria that causes infection when it gets inside of our bodies. Scrub where you plan to inject with an alcohol pad, skin wipe, or soap and water for 15 seconds and let it dry.

Use a tourniquet to make sure you are hitting the vein. Missed shots can cause inflammation, infection, and other problems for your veins. If you miss, get the spot warm with a hot pack or warm water to help with circulation.

Make finding veins easier by drinking water and getting some light exercise. A healthy vein will be raised and plump but should squish easily.
Rotate your injection sites. Give your veins and skin time to heal between injections.

Avoid wounds and sensitive areas. If you have to inject near a wound, do so above the wound. Never inject into or below an infection. Avoid shots in the neck, groin, hands, and feet whenever possible.
Meth and heroin (or fentanyl) are often made in dirty conditions. These street drugs can have germs and other things in them that can cause infections when they are injected, no matter what precautions you take.

Crack and meth are very irritating to skin tissues. After injecting, it may feel like you have bugs under your skin. Picking and scratching will make it worse; this feeling should get better with time.

Smoking, snorting, and other routes for taking drugs are less likely to cause skin wounds and infections.

Another drug on the streets is xylazine (sometimes called ‘tranq’ or ‘sleepdope’). It may be mixed with other drugs. Injecting xylazine can cause wounds that look like burns and cause black/yellow/green tissue. These wounds may show up on parts of the body where you have never injected.
Antibiotics kill germs (bacteria). However, there are many different kinds of antibiotics. And different antibiotics are designed to fight different infections. Not all antibiotics will work for all types of infection.

A health care provider may give you certain antibiotics based on things like:

- **Where the wound is** on your body
- **How you got the wound** (trauma, injection, insect bite, etc…)
- **How the wound looks**, such as whether it is deep or spreading, or if there is pus
- **Specifics about you**, such as allergies to any medications, if you have diabetes or other medical conditions, and whether you’re living in a situation where you can keep the wound clean

Before giving you antibiotics, your healthcare team will need to ask you a few questions and look at the wound. If you go to the hospital, they might run tests. This helps them decide which antibiotic to prescribe.
Taking your antibiotics

People often stop taking antibiotics when their symptoms improve. However, it is important to **take all of your antibiotics no matter what**. Even though the symptoms are gone, the infection could still be in your body. **Stopping the antibiotics early can allow the germs to fight back against that specific antibiotic.** That means those germs may become “resistant” to it, and that antibiotic might not work the next time.

Taking antibiotics can be hard on the immune system because **antibiotics tend to kill good germs (bacteria) as well as the bad ones.** We have bacteria all over our bodies, but most are not harmful. Some even help defend our bodies against the bad germs. So, if you are taking antibiotics to kill the bad bacteria, you can help **replenish the good bacteria** by taking **probiotics** or eating yogurt.
Antibiotics will not work for many types of wounds. Some abscesses (with no signs of infection around them) do not have access to the body’s blood supply. In these situations, taking antibiotics will not reach the infected area.
What is an abscess?
A skin abscess is a pocket of infection underneath the upper layers of the skin. Abscesses can be open or closed depending on if they have broken the surface of the skin (see images below).

An abscess is always infected with pus, a thick fluid of bacteria, used immune cells, and other things. Pus is always a sign of infection. Pus may not always be drainable (see below).

Causes
Abscesses are caused by germs (bacteria). Abscesses are a part of the body’s response to an infection.
An abscess in an area with lots of scar tissue from previous abscesses.
Before you see an abscess on your skin, you will usually experience inflammation:

- Swelling
- Warmth
- Pain
- Redness or darkened skin around the area

These first symptoms are signs that your body is working to fight the infection. During this stage, your body might manage to kill off the bacteria and heal on its own. This stage usually takes your body 2-3 days.

If your body didn’t manage to kill the bacteria on its own in 2-3 days, an abscess will form and your symptoms will get worse. An abscess that gets big quickly is a sign that the body is unable to fight off the infection.

Abscesses can also leak fluid. This fluid can be white/yellow (pus), red (blood), clear (serous fluid), or a mixture of all three.
Keep it clean:

If an abscess is closed, keep the area clean, and monitor the site for any changes, signs of infection, or spreading. Often, a closed abscess will eventually open up to drain out the pus. You can help speed up this process with warm compresses, if available. If not, a hot shower will help.

If the abscess is open, clean it daily (or more often if there’s lots of drainage).

The best treatment for an abscess is prevention. You can prevent an abscess by cleaning scrapes, abrasions, cuts, or punctures as soon as possible after the skin is broken. If you are injecting drugs, it is essential that you clean your skin before you inject.
Monitor the wound
While you are cleaning the abscess, **look for changes**. Changes in the condition of the infection may require you to change strategies (cleaning more or less often, seeking help).

Ask yourself:
- Is it getting smaller or larger? It may be helpful to use a magic marker to outline the area of inflammation
- Is it more painful?
- Are there any changes happening rapidly?
- Are you feeling sick overall? Feverish or excessively tired?
Keep it covered
After cleaning, coat the abscess with a thin layer of ointment if you have it (antibiotic ointment, A&D ointment, Vaseline, herbal wound ointments). Then, lightly cover the abscess with a bandage.

Let it heal
Once you have cleaned and covered the abscess, it is important to leave the area alone. Fingers and fingernails are dirty and may re-infect the area. Continual poking, prodding, and picking will keep the wound from healing.

If an abscess is larger than the size of a quarter, is growing rapidly, or is not beginning to heal after three days, then you may need to seek medical help!
Antibiotics and abscesses

Antibiotics can be helpful for some abscesses. They may be prescribed when the area around the abscess is especially red, tender, streaky or when there are lots of smaller scattered abscesses. If your abscess requires an incision and drainage (I&D or ‘lancing’), you may be prescribed antibiotics to help in the healing.
How to care for an abscess depends on how it looks and feels.

**Smaller and stable**

If your abscess is smaller than a quarter, and there is less than one inch of surrounding redness, and it isn’t causing you too much discomfort, then *focus on keeping it clean and covered.* Apply warm packs or take hot showers to help let it come to a head and drain on its own.

**Larger and stable**

If your abscess is larger, but isn’t causing you too much pain, *keep it clean and covered, but consider getting some help.* Larger abscesses often need to be drained of their fluids. The earlier a healthcare provider can do this for you, the better. Most medical and urgent care offices are equipped to handle abscess care, *you can avoid a trip to the hospital if you get to a clinic in time.*
Any size and you feel sick
Always seek medical help if you develop signs of infection, including increased pain, redness, and streaking, or symptoms of sepsis, such as fever, aches, confusion, or nausea. Consider emergency services if you're feeling worried. It's better to be safe than sorry.

Draining
If pus starts to seep out of your abscess, focus on keeping it clean and using warm packs. After cleaning, apply a thin layer of Vaseline or antibiotic ointment. Apply gauze (non-woven if available—it is less likely to stick). Lightly cover your abscess with a larger bandage, ace wrap, or Coban. Plan to change your bandage daily, or even more than once a day.

Non-healing or scarred
Consider visiting your primary care clinic or calling your local street medicine group if there is not improvement after 3 days. Until then, watch for increased size, pain, redness or fever.
When and who to ask for help with an abscess

Go to a primary care clinic or Urgent Care, or call your local street medicine group if:

- The abscess is **getting larger**, or rapidly growing. It may need to be drained and cleaned by a medical professional.
- The abscess is causing **increased pain**, or it keeps draining **more pus than expected**.
- The abscess is **not healing after about three days**, or your symptoms are getting worse.
- **You are really stressed out** and having trouble making decisions.

Go to the Emergency Room if:

- You see **streaks developing from the abscess** towards your body’s core.
- You **suddenly feel like you might pass out**, feel sick, or have flu-like symptoms.
- You feel **confused, nauseated, or short of breath**.
- You have an abscess **on your neck, breast, center of face or genital areas**.
- If you have **an abscess that is bigger than your fist**.
- If a **hand abscess** makes you unable to **make a fist** or open your palm completely.
What is cellulitis?
Cellulitis is an infection in the deeper layers of the skin and soft-tissue.

Signs and symptoms
Cellulitis will appear as a red, pink, or darkened area of the skin. This area will have irregular, patchy, or loose borders. It is generally painful and tender to the touch. The skin may be warm or hot.
Causes
Cellulitis is caused by bacteria. These germs do not form pus.

Treatment
**Antibiotics** (pills or IV drip) are the treatment for cellulitis. **You will need to see a health care provider to get the right kind of antibiotics.** Do not use leftover pills from an old wound or borrow from a friend.

Because cellulitis happens in the deeper layers of the skin, **ointments or creams won’t help.** However, it’s still important to keep the area clean.

*In cellulitis, the infection is in the deeper layers of the skin.*
What are severe infections?
When wounds or injuries are left untreated, they can become infected. If those infections are not treated, they can make you really sick. Only a medical care team can treat these conditions. You cannot fight them off on your own.

Causes
Severe infections occur when simple skin infections spread deeper into muscle, bones, the heart or bloodstream. Severe infections can also be complications of pneumonia, urinary tract or other infections.

Treatment
Once an infection travels to a deeper part of the body it is much harder to treat. Many of these infections can be permanent or require weeks in the hospital or surgery.

The best treatment for severe infections is prevention. Prevent severe infection by caring for your wounds and simple skin infections as soon as possible. This includes:
• Keeping your injuries clean and covered
• Keeping dried out wounds moist to promote healing
• Clearing excess fluid, gunk, and debris away from any wounds
• Seeking help if a wound is getting worse
Abscesses may leak their contents into the bloodstream. When bacteria enter the bloodstream it is called **bacteremia** and may result in severe infections.
What is sepsis?

Our immune systems help our bodies fight off infection. But sometimes, immune systems can overreact. **Sepsis is a life-threatening overreaction to an infection.**

Sepsis can cause a dangerous and drastic drop in blood pressure which can **kill**. Sepsis comes on fast and is hard to reverse once it gets rolling, so **it should always be treated as an emergency.**

Treatment

**Sepsis is a medical emergency.** Any concerns for sepsis should involve **emergency services.**

Hospital treatment for sepsis usually includes **antibiotics and IV fluids.** Many patients with sepsis need to be **treated in an intensive care unit on ventilators and with strong medicines** to increase blood pressure.
SEPSIS: SIGNS & SYMPTOMS

Most common:
• Fever and chills
• Shortness of breath
• Weak pulse
• Weakness/flu-like feelings
• Confusion
• Fast heart rate (above 110 beats per minute), or sometimes low heart rate below 50
• Unexplained back pain
• Pale/grey skin

Less Common
• Muscle pain
• Severe abdominal pain
• Sudden swelling in legs/abdomen
• Urinating less

Sepsis is life-threatening! As a rule, if something (or someone) feels wrong or scary, trust your gut. Find another person to talk to about, or just take the person to the hospital.
SEPSIS: MAJOR SYMPTOMS

- Fever/chills/weak
- Dizziness
- Pale
- Confusion
- Heart racing
- Short of breath
Endocarditis is an infection inside the heart, which can cause permanent damage. It is rare, but some people are at higher risk for getting it. This includes people who:

- Inject drugs
- Have had endocarditis before
- Have had heart valve problems in the past

Endocarditis can cause many life-threatening health problems, including congestive heart failure (CHF) or stroke. Treatment for endocarditis includes IV antibiotics and possibly heart surgery to replace the affected valve. You could be on antibiotics for up to six weeks.
Common signs and symptoms of endocarditis include:

- Unexplained fever lasting more than a week
- Weakness or the feeling like you might pass out
- Shortness of breath or chest discomfort
- A new heart murmur, for those trained to use a stethoscope

The infection in endocarditis weakens the valves in the heart. This can cause congestive heart failure and leave one at a higher risk for stroke.
Necrotizing fasciitis is a rare kind of infection that takes place in the deeper layers of the skin and muscles. It is caused by bacteria that release poisons that quickly destroy the tissue.

Necrotizing fasciitis will always require emergency care and hospitalization. This infection can affect anybody, but it is more common among people who inject drugs.

Signs and symptoms of necrotizing fasciitis include:

- **Intense pain** that feels much higher than what you might expect, based on what the infection looks like on the surface of your skin
- **A simple skin infection** (often abscesses or cellulitis) that begins to spread quickly, especially if the skin is turning black, purple or green
- **Flu-like symptoms**: fever, fatigue, confusion

The key to surviving necrotizing fasciitis is catching it early. Treatment for necrotizing fasciitis involves IV antibiotics, CT scans, and surgery.
Osteomyelitis is an infection of the bone. It is difficult to identify, so you should suspect osteomyelitis if you have:

- An exposed bone or tendon in your wound
- An “open fracture” where the sharp edge of a broken bone poked through the skin
- Deep wounds that are slow to heal and often reappear in the same spot
- Ongoing deep pain or tenderness near a bone or joint and an unexplained fever

The people most at risk for this infection include:

- People who inject drugs
- People with diabetes
- People with heart disease
- People have had it before or have had orthopedic surgery that involved metal or plates

A medical team would diagnose osteomyelitis through blood work, x-ray, or CT scan. It is treated with IV antibiotics. Surgery is a last resort. Delayed treatment can cause bone loss, amputation, chronic pain or deformity.
Sudden and painful swelling of a joint may be a sign of infection in the joint (septic arthritis or a septic joint). Infection inside a joint (especially the knees) is hard to get rid of and will require professional medical attention. It often requires surgery. Seek medical advice when feeling ill with new joint pain with even slight movement.
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FOOT CONDITIONS
Athlete’s foot is a rash that usually starts between the toes. It can spread to other areas of the foot. It can be painful and/or itchy. Breakdown of the skin from untreated athlete’s foot can lead to bacterial infections.

Causes
Athlete’s foot is caused by a fungus. Fungi like to grow in warm, dark, and moist places, like in socks and shoes. You can get athlete’s foot if you don’t dry your feet before putting socks and shoes on, or if you wear dirty socks for too long. It is also contagious, so walking barefoot on surfaces where others do the same—such as pools, showers, etc.—can put you at risk for getting athlete’s foot.

Treatment
Letting your feet/shoes/socks dry in open air is the best way to prevent athlete’s foot. Creams, such as clotrimazole (Lotrimin), also help once the fungus has taken hold. You can get these creams from any pharmacy and you do not need a prescription. Dollar stores usually carry this item.

Wash your feet, if you can, and then apply the anti-fungal cream twice each day until the rash is gone. Always wash your hands before and after applying the cream to help limit the fungus’ spread.
Athlete’s foot has the medical name of ‘tinea pedis’. It is caused by a microscopic fungal infection.
Toenail fungus **grows within the toenail.** It causes the toenails to become thick, brittle and discolored (yellow or gray). Toenail fungus **can be very hard to treat.**

**Causes**
People get exposed to the fungus from dirty socks and shoes, or even dirty nail clippers and files. The fungus can’t harm you, but overgrown nails can dig into healthy tissue and cause pain and wounds.

**Treatment**
A visit to a foot doctor (podiatrist) can help severe cases. They will cut and thin out your nails. They may give you special toenail polish or antifungal medications. The antifungal medication only cures the fungus about half the time and is hard on your liver, it’s not a good option for everyone.

You can treat minor toenail fungal infections on your own with tea tree oil or Vicks VapoRub. It’s best to put this on your nails when they’re softened after washing your feet. This probably won’t cure the fungus, but will help stop it from getting worse.

You can treat thick, overgrown nails by clipping and filing, but be sure not to go too thin. Don’t use the same clipper or file on nails that aren’t infected. It may be better to leave this to a professional.
Mild cases of toenail fungus (above) the toenails may be brittle and thin. In more severe cases of toenail fungus (below) the nails can become large, misshapen, and may be painful. The medical terms for toenail fungus are ‘onychomycosis’ or ‘tinea unguium’.
Toenail care:

**Trim toenails with clean nail clippers only!**
Do not use scissors, knives, picks or other sharp objects. Avoid digging out ‘toe jam’ under the nail with sharp objects as they can cut the skin and damage the underside of the nail, causing the nail to become misshapen or thicken over time.

When you cut the nail, cut straight across, leaving about 1/8th inch of overhang. You can use a file on sharp corners to help prevent ingrown toenails. Repeat every 6-8 weeks.
Routine foot care:
Soak feet in water, gently wash with soap, and pat them dry.
Use a piece of fabric or gauze to “floss” between the toes to clean out any gunk.
Soaking will also soften skin and nails which can be helpful for trimming thick nails and filing down calluses. However, the soft skin makes skin injury more common so be extra careful, foot wounds heal slowly.
After feet are dry apply Vics or an essential oil to nails and inbetween toes, if desired.
Calluses are extra thick build up of skin on your feet, caused by rubbing and friction. Corns are similar, caused by pressure under bony parts of the foot.

To treat painful corns and calluses, first clean the skin. Then use a nail file or pumice stone to gently rub down the thickened skin, just like you would use sandpaper. Go slow and don’t overdo it. It’s better to do this a little bit over several days rather than going too far at once and breaking skin. You may need to repeat this every 4-8 weeks.

Newer, better fitting shoes or inserts may help if available. Mole skin or another barrier between your foot and the shoe can decrease rubbing and slow down corn and callus formation. This can be picked up at most dollar stores.

See a medical provider for assistance if you have really thick or painful skin build up. They can get the thickness to a manageable level for you by using special tools. And they can teach you how to keep up the care yourself.

**Do not use sharp items on your skin!!!** Even with really thick corns and calluses it’s easy to damage the skin damage and cause an infection.
A foot corn

Foot calluses
Trenchfoot is a very painful condition where blisters form on the soles of the foot. It causes damp, wrinkly feet. Trenchfoot occurs in four stages:

1. **Cold:** Feet are numb, wrinkly, and pale. They might feel like bricks.
2. **Warm:** Once you return to heat, the skin stays pale for several hours or days.
3. **Hot:** Skin becomes bright red and painful. Blisters can occur. This can last days to weeks.
4. **Cool:** Feet stay sensitive to cold for life, chronic pain may happen.

Trenchfoot blisters can break open very easily. Trenchfoot can cause skin breakdown, which can lead to bacterial and fungal infections.

**Causes**

Being exposed to too much water and cold can cause trenchfoot. It doesn’t have to be freezing outside for trenchfoot to start.

The best way to avoid trenchfoot is to keep your feet warm and dry. Wear clean and dry socks and shoes as much as possible. Try not to wear your shoes too tight, this can decrease the blood flow and make trenchfoot more likely.
Treatment
If you have trenchfoot, limit walking to give the feet time to heal. Blister pads for the feet may be helpful. Sleeping barefoot can help, but only if the feet can be kept warm while sleeping. If shelter is an option, seek it out.

When rewarming feet, GO SLOW. It is better to return feet to normal temperatures than to warm or hot temperatures. Elevate feet above the level of the heart. Be careful not to expose the feet to direct heat like a fire or a gas heater. This can lead to burns.

Trenchfoot can take a long time to heal. While your feet are healing, watch for signs of infection.

Trenchfoot is also known as ‘immersion foot’ or ‘jungle rot’.
SKIN CONDITIONS
Eczema is a type of skin inflammation that can be caused by something you’re allergic to. The cause can be food, something in the environment, something you touch, or be inherited from your ancestors (genetic). It can also happen out of the blue.

To treat eczema, begin by washing your hands and cleaning the area with soap and water:

- If the rash is dry or scaly, apply a skin ointment like Eucerin (simple, cheap, and over-the-counter).
- If it’s itchy, consider using Benadryl (diphenhydramine) cream or pills.
- If it’s warm, pink or irritating, you can try hydrocortisone 1% cream for a week or two. Apply a thin layer to affected area twice a day. Stop if it’s not helping.
Hives are common and usually go away on their own. They often occur after starting a new medication or eating foods that you might be allergic to. If you’re short of breath or the hives involve your lips or tongue, either go to the hospital or call 911. If they are mild and only involve your skin, time and diphenhydramine (Benadryl) should make them better.
Impetigo is a skin infection caused by certain bacteria. It has a very distinctive look of ‘honey crusted’ sores, usually around the mouth, nose, chin, arms or legs. There’s usually not much pain, but the sores can itch. Impetigo can also start when meth or other drug use makes a person feel like there’s bugs crawling under their skin and they start picking at sores. Open sores can easily get infected with bacteria. Changing habits is a first step whenever possible.

Treatment:

- For small patches, the best treatment is a prescription-only antibiotic ointment called mupirocin.
- You can try regular antibiotic ointment, but this might not cure it.
- If there’s a lot of sores, you may need prescription oral antibiotics.
- You can gently clean the crusty sores with soap and a washcloth. But watch out—the sores and fluid from them can spread the rash to other parts of the body or other people.
Poison ivy and poison oak are plants that can give you a itchy rash if you touch them. The oil produced by these plants irritates the skin. It usually takes a day or two after contact with the plant before the rash starts.

**Treatment**

The oils made by poison ivy/oak will not come off of your skin with water alone, but will need to be cleaned with soap. After washing with soap and water, treat the area with **calamine lotion** or **baking soda** to dry it and ease irritation. **Benadryl** can also help ease itching and is available both as a pill or a cream to put directly on the rash. Steroid creams, such as hydrocortisone 1%, can also help for small itchy patches.

Poison ivy/oak oils can be carried on things like animal fur and clothes. So, **touching animals or articles of clothing that have oils from these plants on them could give you a rash.**

Really bad poison ivy/oak can improve with **steroid pills**. These are **prescription medications**.
Poison ivy (above) also has three leaves from one stem. It’s leaves are a shiny dark green on one side and lighter on the other. The stem of each leaf looks reddish. It often has exposed root systems and white berries. It looks like other ivies. Poison oak (below) has leaves of three and a wavy leaf silhouette. Poison oak is typically small and may grow in vines or as small shrubs. In later summer and fall it can be orange to red in color.
Typical treatments for rashes are focused on easing the discomfort they cause. Many treatments are available without needing a prescription, including:

- Anti-itching creams like calamine lotion
- Hydrocortisone 1% cream to control inflammation
- Benadryl (diphenhydramine) to suppress itching
- For rashes caused by bacterial infection, use antibiotic ointment

Since rashes are often a sign of allergy or sensitivity, be aware of other more dangerous allergic reactions, including:

- Swelling of the lips and tongue
- Wheezing
- Shortness of breath

When to see a doctor

For certain rashes, you might need to visit a primary care provider or urgent care. These include:

- Large rashes
- Any sudden purple rash
- Rashes that are not responsive to over-the-counter medications
- Rashes with extensive blistering

If someone is having a hard time breathing, always call 911.
Cuts and scrapes are injuries that bleed. The first goal of treatment of cuts and scrapes is to stop the bleeding, the second is to prevent infection.

Treatment for less severe injuries

- **Apply pressure for ten minutes to stop the bleeding.** Avoid placing a tourniquet unless directed to by a 911 operator.
- **If the injury is on an arm or a leg, elevate** it to help slow down the flow of blood.
- **Once the bleeding has stopped,** take a look at the wound. **If deep or gaping, seek medical help.** Stitches might be needed. Deep cleaning by a medical professional can help avoid infection.
- **If the wound is not severe, clean** the wound thoroughly. Reapply pressure afterwards if it starts bleeding again.
When to call 911
- Deep injuries to your abdomen, chest, back, neck, or head.
- Bleeding that is not stopping after holding pressure for 10 minutes.

When to go to the emergency room or urgent care
- You struggle with normal movement (especially with cuts on your hands or feet).
- The cut is big, open, and can’t be easily kept closed.
- Something poked a deep hole into your skin, like a nail.
- Deep face cuts involving your eyes or eyelids, nose, lips, or earlobe.
What is frostbite?  
**Frostbite is damage to your skin** caused by freezing temperatures. It can be **extremely painful** and can cause serious health conditions. It’s important to know the signs and causes of frostbite to prevent permanent damage.

**Causes**  
Frostbite is caused by prolonged exposure to freezing temperatures (below 32°F). Exposed parts of the body most likely to get frostbite are the toes, fingers, ears, nose and penis. It is important to keep these areas warm with dry gloves, socks and other coverings. **Get indoors if you cannot keep these areas warm during freezing conditions!**

**Hypothermia** is when the whole body temperature drops due to being out in the cold without sufficient protection. This is often a life threatening condition. People with hypothermia may act sleepy or confused. Being drunk or high can make someone unaware that they are getting hypothermia. **It is important to get someone in a warmer environment if they are developing hypothermia. Call 911 if needed.**

**Cold skin that is not in freezing temperatures** can cause itching, redness, numbness and tingling. If it occurs over and over again and is really painful, you may have a condition called **chilblains**. This improves with re-warming but may be with you all your life. There are prescription medications that may help.
INJURIES: FROSTBITE

Cold

Frostnip
ice on top of the skin

Frostbite
ice in the top layers of the skin

Severe Frostbite
ice in the deep layers of the skin
Cold: Colder temperatures can make your skin turn pale and feel cold to the touch. But that doesn’t always mean you have frostbite.

Frostnip: Ice crystals form on top of skin – Frostnip is more serious than cold skin. It causes pale or reddened areas. Numbness, pain, or tingling can happen. Symptoms should go away with rewarming. Frostnip re-occurs easily and can lead to pain and numbness in the future.

Frostbite is when freezing happens starting in the top layers of the skin. Numbness, pale skin with red blotches, aching, throbbing, or swelling can happen. Clear fluid blisters can also form within 24 hours. There is likely to be skin loss and a high risk of infection.

Severe Frostbite affects the deeper layers of the skin. Severe frostbite kills tissue and causes pale and waxy skin that feels numb and can be unusually firm. Later on, blistering and gangrene can happen possibly requiring amputation.
Treatment

- Do not rewarm the affected area if there is a chance of it refreezing.
- Nerve tissue can be damaged from the cold, so beware of rewarming by fire or stove. You most likely won’t be able to feel it if you accidentally burn yourself.
- Avoid walking on frostbitten feet, if you can.
- Keep your circulation up by avoiding tight clothing.
- Remember that frostbitten skin is at a higher risk of getting frostbitten again in the future, and will always have an increased sensitivity to cold.
- If you rewarm the area with water, use warm water, not hot.

Use warm water for re-warming: 90°–105° F (32°–40° C)
It’s important to know the different types of burns. Understanding what kind of burn you have can help you know how to take care of it. In general, keeping any burn-related wounds clean and covered prevents infection.

You do not usually need to go to the hospital for a first-degree burn. But just to be safe, always seek medical care for burns that make you worry for any reason.
1st Degree—Superficial burn: Reddened, tight-feeling skin. Painful but should heal with few problems. Sunburn is usually a first-degree burn.


3rd Degree—Full thickness burn: White or black, might look leathery. Often no pain in the direct area of the burn because the nerve endings are destroyed. More difficult to heal and scarring will be likely.
Treating superficial and partial thickness burns

- **Use cool water to cool the area down.** This can help relieve pain, too. Do not use ice because it can irritate your burned skin.
- **Keep the burn clean** with soap and water.
- **Protect your burn from sunlight.**
- **Use an ointment before covering your burn.** Keeping it moist will help it heal faster.
- **Go to an urgent care** or doctor’s office if your burn **starts to look infected.**
- **Take Tylenol or ibuprofen to help the pain.**
- **Aloe vera** can be cool and soothing.

Go to the emergency department if you have:

- Burn blisters **larger than two hands in size.**
- **A third degree burn,** especially if the burn is bigger than one hand. Third degree burns can destroy nerve endings. That means you might not feel any pain.
- **Second or third degree burns in sensitive places,** such as your face and genitals.
- **A second or third degree burn on your feet or palms.** They can get infected very easily.
- **A second or third degree burn on skin that’s over a joint,** like your knees or fingers. Burns over joints can scar easily. Scarring can make it hard for you to move the joint once the burn heals.
- **A burn that goes all the way around a finger, wrist, leg, ankle, or foot.** This can swell up and cut off blood flow.
What are skin ulcers?
A skin ulcer is a long-term wound. Ulcers usually have an irregular shape with a clear edge around a center of raw, moist redness. They can be very weepy, leaking out clear or pink fluid. Some may have a scab that gets in the way of healing.

Causes
Skin ulcers often begin as a minor injury that just won’t heal. They can occur in people who:

- Are older
- Have diabetes
- Have heart or liver problems
- Have reduced circulation
- Cannot move from laying or sitting in one position for a long time causing bed sores

Most skin ulcers in younger people or people who do not have the above health concerns are caused by:

- A lack of soap and water
- Unhealed, infected, minor injuries
- Standing/walking all day or sleeping sitting up
- Paying too much attention to the ulcer (picking). Never pick at a wound.

Ulcers can be made worse by stimulants such as nicotine, meth, or cocaine. People with diabetes or people with reduced circulation should be seen by a medical professional.
Treatment
The main goals of ulcer management is to keep them from becoming infected and providing the right conditions for your body to heal.

Here’s how you can care for your ulcers on your own:

• Clean your ulcers with the soap and water or a saline solution.
• Moisten if they are dry with antibiotic ointment or vaseline
• Cover with loose fitting, non-woven gauze, bandages, or Coban wrap.
• If your ulcers are not too painful or not draining much, keep the area clean, covered, and avoid touching your skin ulcers for a few days.
• If your situation is worsening, remove the bandages, clean the area and replace the covering. Consider asking for help from a clinic or your local street medicine group. A medical team can identify the cause of your ulcer and help give you the best treatment possible.
• Be gentle. Elevate leg ulcers and try to stay off your feet as much as possible. Avoid tight or badly fitting shoes or pants that chafe.
• Be patient. Skin ulcers can take weeks or months to heal. Taking photos of the ulcer can help you track if things are improving or worsening.
Cover a draining ulcer with non-woven gauze and then wrap it up—snug but not too tight!
Treating certain types of skin ulcers

- If a skin ulcer is leaking a lot, use clean bandages to soak up the extra fluid.
- If an ulcer looks dry and is peeling, use ointment like Vaseline, antibiotic ointment to help it stay moist.
- Infected ulcers are warmer, redder, and more painful than expected. Keep them clean and covered. Apply antiseptic treatments like antibiotic ointment or medical honey. There are also specialty ointments that can help fight infection.
- For gunky ulcers that release a thick goo or have a dried scab, gently moisten if dry, clean with soap and water. Avoid picking off any scabs as this can damage the healing skin underneath and may cause bleeding.
- What about using grocery store honey? Many people use regular honey to treat wounds, and this may be fine for you. However, we cannot recommend regular honey because of the possibility of impurities. Medical grade honey is expensive but is worth it.
With any bite, always watch for signs of infection (see page 13). A lot of bacteria live in mouths and on teeth. So, any break in the skin caused by teeth can get infected easily. This is especially true for cat bites and fight-bites (cuts over the knuckles caused by punching a person in the mouth). Dog, rat, and human bites can cause infection, too.

Keep an eye on cat bites and fight bites as they can get infected easily.
Treatment

Treat minor bites as you would any infection: clean, moisten, and cover.

When to go to the hospital

- Deep cat bites that draw blood
- Fight bites or deep human bites
- Being bitten by any animal that may transmit rabies. These include bats, raccoons, foxes, and skunks, or any animal that acts oddly or bites without provocation. Rats, squirrels, possums and rabbits don’t cause rabies.

Hospital treatment may involve deep cleaning, stitches, staples, or antibiotics. All deep cat or human bites need antibiotics. If you can’t go to see a doctor in person, some will give you antibiotics after a phone call.

Information about Tetanus

- Tetanus ("Lockjaw") is a severe, painful infection caused by dirty wounds. It is often fatal. Symptoms don’t start for days to weeks after the injury.
- Tetanus can be easily prevented with a vaccination every 10 years. Almost all kids have been vaccinated, but it may have worn off in adults.
- If you get a cut that is contaminated with dirt and don’t remember when you last got a tetanus shot, get a booster from a clinic within 1 or 2 days!
BUGS
Lice are **small bugs that live on human skin.** They bite you so they can eat your blood.

**You can get lice anywhere on your body where you have hair.** Pubic lice are rounder and are called crabs. Head, hair, and body lice are longer.

**They spread through:**
- Skin to skin contact with someone who has lice
- By sharing clothing, hats, towels, or bedding with someone who has lice

**Lice cannot jump.** They are more active in the dark and at night.

**Signs and symptoms**
You can usually see lice and their eggs (nits) that stick to the base of the hair. Lice usually live close to the scalp and groin to stay warm. **Their bites look like pimples and are itchy.**

**Treatment**
You can get medications from any grocery store or pharmacy without a prescription. **Rid or Nix** are two treatments for lice.

**You will need to treat your hair twice, roughly 1-2 weeks apart.** The first treatment will kill living lice and the second treatment will kill newly hatched babies. Having a friend comb out the lice eggs will also help. Shaving your hair will also eliminate lice if you are willing to do so.

**Clean all your clothes and bedding.** Wash and dry on hot, if you can. Sealing clothes and bedding in a plastic bag for two weeks will also kill lice.
Head and body lice are typically long.

Pubic lice (also known as crabs) are rounder than body lice.
Scabies are extremely small bugs, too small to see without a microscope. Scabies burrow into the upper layer of the skin where they live and lay eggs.

Scabies like to live in skin folds and warm parts of the body, such as:
- Under breasts and genitals
- On the belly and butt
- Between fingers and toes
- Scabies rarely affect the head

They spread through skin to skin contact with someone who has scabies. Spreading by sharing of clothing, towels, or bedding is rare.
Signs and symptoms
Scabies leave a very itchy and swollen rash. Sometimes, the rash is shaped like a line. Without treatment, scabies can last for months or even years.

Treatment
Elimite lotion is a prescription medication for scabies but is expensive (most insurance plans cover the costs). You will need to apply this treatment twice, a week apart. Even after treatment, it can take weeks for the itching to stop.

To prevent spread or re-infecting yourself after treatment:

- All clothing needs to go through the hot cycle in a dryer. Scabies die above 120 degrees.
- Large items like sleeping bags and cushions can be left untouched in a dark place for several days. Scabies die if off the human body for more than 2-3 days.

There are also prescription pills that can be helpful. This might be a better option if decontamination is impossible to do.

Scabies usually bite in warm areas of the body and under skin folds. They may also bite between fingers.
Bed bugs live in bedding and clothes. They are flat and brownish-red in color, about the size of a pin head. They will bite you to eat your blood.

Bed bugs can live for 2-3 months without eating.

They don’t like heat, including heat from the your body. They are mostly active at night and will bite you as you sleep.

**Signs and symptoms**
Bed bug bites can be large and very swollen. They itch and burn.

**Treatment**
Because bed bugs don’t live on the human body, treating (or tossing) the clothing and bedding is all that’s needed.

You can kill bed bugs in your clothes and bedding by washing them on hot and drying them. You can also get rid of them by freezing your things.

Itchy bites on your skin can be treated with hydrocortisone 1% cream until they heal.
Spider bites are rarely from poisonous species.

It’s not unusual for people living outside to wake up with swelling and redness after experiencing sudden stinging pain, like a bee. Was this a spider bite? What else could it be?

The truth is, we don’t always know what bites us, but scary bites (brown recluse, black widow, scorpion) are extremely rare.

Any bite from either an insect or spider can cause a reaction. Most reactions are mild and are probably caused by non-lethal amounts of venoms or “toxins”. They usually go away in minutes to days. But anytime there’s a break in the skin (and insects and spider bites do break the skin), there is a risk for infection.

Treatment

Some people are allergic to spider or insect venom. Anyone with swelling of the lips or tongue, or who has trouble breathing, immediately call 911.

For presumed spider bites, treat with: cold compresses, pain relievers, and diphenhydramine (Benadryl) for itching. Small dark blisters are not uncommon and don’t require any special treatment.

If the inflammation (pain, swelling or warmth) lasts beyond three days or is causing increasing pain, swelling or streaking, you may need an antibiotic.
This guide was produced by Portland Street Medicine, a coalition of medical providers, social workers, care managers, and community members dedicated to providing basic health care to our unhoused neighbors in Portland, Oregon.

Portland Street Medicine does not have a physical location for services. All of our services are delivered in the streets.

If you are in the Portland area you can request services by calling 503-501-1231.

We are not emergency services. If you or someone you know is in crisis or needs immediate attention, please call 911.

For further information and resources, or for more information about this education program, visit our website: portlandstreetmedicine.org/sstc
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