To the DSU Executive Committee,

I am requesting that $32,657.70, from the DSU Survivor Support Reserve, be used to sign a contract with immediaC Worldwide Inc to develop a new software platform for the Sexual Assault and Harassment Phone Line (SAHPL) launching in September 2022. This amount will cover all expenses related to development of the new platform, a voice-over internet protocol (VOIP) website that will allow for better features and services of SAHPL.

Our current phone line system consists of two flip phones operated through Eastlink, which has made it very difficult to continue offering our service throughout the COVID-19 pandemic. This new software will permit our volunteers to easily login from their personal computers, allow more than one volunteer to be readily available at once, and further develop into a resource hub for those who are and/or have previously experienced sexualized violence and abuse.

As this platform allows for anyone with internet access and/or data usage to place a call to our volunteers, our services will be much more accessible to students who may not have a registered Canadian phone number, which will greatly impact our International students. This new website will host a thorough Resource Guide for supports available within HRM and across the province with the hope for more Dalhousie and King’s students to find support that feels appropriate for them.

immediaC is a local software solutions company with more than 20 years of experience with professional website development services. I have spoken to multiple software solutions companies throughout
Canada and internationally, and the immediaC team was the most competent and affordable business to take on this project. They will cover all maintenance services of the website for an annual fee of $699.00 which will be paid through SSC’s annual budget.

Wela’lioq,
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