Privacy Policy

Eddy Federal Credit Union Privacy Policy Statement

A Private Note to Our Members

Eddy Federal Credit Union is committed to making available products and services that will enable you to meet your financial needs and reach your financial goals. Protecting personal information and using it in a manner consistent with your expectations is a high priority for everyone associated with the credit union.

As a member of Eddy Federal Credit Union, you also have a responsibility to safeguard your financial information.

To ensure that you can rely upon the quality of products and services that are available, the credit union stands behind the following privacy policy:

EDDY FEDERAL CREDIT UNION WILL COLLECT ONLY THE PERSONAL INFORMATION THAT IS NECESSARY TO CONDUCT CREDIT UNION BUSINESS. That means just what is necessary to provide competitive financial products and services - no more.

YOU WILL ALWAYS HAVE ACCESS TO YOUR INFORMATION. As a member of the credit union, you will always have the opportunity to review your information and make necessary changes to ensure that our records are complete and accurate.

EDDY FEDERAL CREDIT UNION WILL ONLY SHARE INFORMATION WHEN ABSOLUTELY NECESSARY. We will only share information to administer the products and services provided, when required to do so by the government, or when we partner with other businesses to offer a broader array of products and services.

EDDY FEDERAL CREDIT UNION WILL PARTNER ONLY WITH BUSINESSES THAT FOLLOW STRICT CONFIDENTIALITY REQUIREMENTS. The businesses selected will offer products designed to enhance our members' economic well being. Under no circumstances will we authorize these firms to charge your account without your expressed consent, and we will not sell member information to telemarketing firms.

EDDY FEDERAL CREDIT UNION WILL OFFER YOU A CHOICE IN HOW YOUR INFORMATION IS USED. Any member of the credit union may elect to keep information from being shared with our business partners. We will inform you on how to exercise your choice, and we will take all reasonable steps to make sure your requests are followed. At least once a year, we will remind all members of your right to choose.