State of Aadhaar Report 2017-18

Key Takeaways

1. **Aadhaar’s coverage is widespread but quality of the data has room for improvement**

   **Coverage**
   - Proportion of adults with an Aadhaar compared to Voter ID
   - Aadhaar: 92.0%
   - Voter ID: 82.7%

   **Data Quality**
   - Demographic error rate in Aadhaar is 2 times the error rate in Voter ID in rural Rajasthan

   **Types of errors in Aadhaar**
   - Error in Name
   - Error in Address
   - Error in Date of Birth

   This amounts to approximately 14 lakh adult residents of rural RJ with errors in their Aadhaar letter.

   91% of those with an error reported the source as being a data entry error at the Aadhaar camp/centre.

   33% of the respondents with an error were successfully able to fix the error in their Aadhaar letter.

Sample description:
- Number of sampled households: 965
- Number of sampled household members: 5430
- Number of sampled districts: 8 (of 33)
- Dates of survey: Dec 2017 - Jan 2018
Aadhaar’s analog version (the letter) is much more widely used to open bank accounts than its digital version (e-KYC)

Proportion of respondents who used Aadhaar for bank account openings, since 2014

- 71% of the respondents who had a bank account used Aadhaar as an ID whereas 12% used Aadhaar e-KYC.
- 5% of the respondents with a bank account in Rajasthan had used a microATM in the last 3 months.
- 93% of the respondents found it easier to use a microATM compared to transacting at a bank mostly claiming ‘the lines were not too long’.

Exclusion from food ration (PDS) due to Aadhaar-related factors is significant, but lower than non-Aadhaar factors in Rajasthan

- 2.2% of PDS beneficiaries (~12 lakh beneficiaries) are excluded monthly due to Aadhaar-related reasons, primarily because of Aadhaar authentication failures.
- 6.5% of PDS beneficiaries (~37 lakh beneficiaries) are excluded due to non-Aadhaar related reasons, predominantly because ration is not available.

Opinion on whether use of Aadhaar for PDS delivery is better or worse than previous system

- Those who feel the Aadhaar system is better favour it mainly because they feel that no one else can take their ration. No one else can proxy and more technical issues at the ration shop are cited as reasons for the system being worse.