WHAT YOU NEED TO KNOW

Emergency prescription refill laws and regulations vary widely state-by-state. Typically, an emergency prescription refill is defined as dispensing a prescribed drug without practitioner authorization, and often defers to the pharmacist’s professional judgment, especially if the prescription drug is essential to the maintenance of the patient’s life or continuation of therapy.

Below is a summary of emergency prescriptions laws in each state likely to be impacted by Hurricane Florence. **NOTE:** Insurer coverage for refills vary, call your health insurance provider for their policy during a State of Emergency. Find Health Insurance Providers Respond to Coronavirus (COVID-19) [details here.](#)

We will update this information regularly as new information comes in. Updated: 3/24/2020

**ALABAMA**

- **Emergency Prescriptions**
  - 30-day supply of a prescribed medication. Note: This emergency authority expires Mar. 31.
- **COVID-19 Hotline**
  - 1-888-264-2256 - 24/7 for testing sites and hours of operation.
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**

**ALASKA**

- **Emergency Prescriptions**
  - 30-day supply of a prescribed medication. Note: If a declared disaster emergency continues for more than 21 days the pharmacist may dispense one additional emergency refill prescription of up to a 30-day supply of the prescribed medication. Department guidance states that insurers are “expected” to follow the directive.
- **COVID-19 Hotline**
  - Dial 2-1-1
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**
ARIZONA

- **Emergency Prescriptions**
  - 30-day supply. Dispense a one-time emergency refill prescription of up to a thirty-day supply of a prescribed medication. If the state of emergency declared pursuant to this section continues for at least twenty-one days...pharmacist may dispense one additional emergency refill prescription of up to a 30-day supply of the prescribed medication.

- **COVID-19 Hotline**
  - 1-800-632-4502 to call if you or a person you know may have symptoms of the virus.

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**

ARKANSAS

- **Emergency Prescriptions**
  - Board of Pharmacy provided guidance regarding existing authority for emergency 30-day refills.

- **COVID-19 Hotline**
  - 800.803.7847 for questions or concerns about COVID-19

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**

CALIFORNIA

- **Emergency Prescriptions**
  - In a state of emergency, pharmacist may dispense a reasonable supply of dangerous drug/devices to patients in emergency conditions without a prescription.

- **COVID-19 Hotline**
  - The state does not have a COVID-19 hotline, recommend call United Way at 2-1-1 with questions.

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**
COLORADO

- **Emergency Prescriptions**
  - Insurance companies must cover an additional one-time early refill of any necessary prescription medications.

- **COVID-19 Hotline**
  - 2-1-1 Colorado - online at [211Colorado.org](http://211Colorado.org) or texting your Zip Code to 898-211. Monday – Friday from 8am – 5pm and have access to a language translation service to accommodate over 170 languages. Dial 2-1-1 or 866-760-6489.

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**

CONNECTICUT

- **Emergency Prescriptions**
  - Pharmacists may exercise professional judgement in refilling a prescription that is not a controlled drug.

- **COVID-19 Hotline**
  - The 2-1-1 info hotline is available 24-hours a day, 7 days a week. The hotline is for general questions about COVID-19.

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**
- **CT COVID-19 Response** – Twitter
- **Signup for CT Alerts**

DELAWARE

- **Emergency Prescriptions**
  - Delaware’s law does not specify the number of days an emergency refill must cover and it is left to the pharmacist’s discretion.

- **COVID-19 Hotline**
  - 1-866-408-1899 or email [DPHCall@delaware.gov](mailto:DPHCall@delaware.gov)

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**
DISTRICT OF COLUMBIA

- **Emergency Prescriptions**
  - Allows prescription drugs to be refilled before the end of the waiting period.
- **COVID-19 Hotline**
  - 311 is a toll-free number that allows people in the District to Columbia to request assistance with city services and information. The call center is open 24hr.
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**

FLORIDA

- **Emergency Prescriptions**
  - Pharmacists may dispense up to a 30-day emergency refill of maintenance medication. All health insurers, managed care organizations, and other entities shall waive time restrictions on prescription medication refills.
- **COVID-19 Hotline**
  - 1-866-779-6121 or email COVID-19@flhealth.gov
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**

GEORGIA

- **Emergency Prescriptions**
  - Receive a 30-day refill of medication by a Georgia pharmacy.
- **COVID-19 Hotline**
  - 1-844-442-2681
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**
HAWAII

- **Emergency Prescriptions**
  - No emergency refill information available (pending update).

- **COVID-19 Hotline**
  - Call Aloha United Way at 2-1-1, if you prefer to speak to someone about COVID-19 from 7am – 10pm to answer all COVID-19 questions.

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**

IDAHO

- **Emergency Prescriptions**
  - Pharmacist may dispense a refill up to the quantity on the most recent fill or a thirty (30)-day supply, whichever is less.

- **COVID-19 Hotline**
  - Call 2-1-1 or your local public health district with questions.

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**
- **Idaho Covid-19** - Twitter

ILLINOIS

- **Emergency Prescriptions**
  - A pharmacist may exercise professional judgment to dispense an emergency supply of medication, the emergency supply must be limited to the amount needed for the emergency period as determined by the pharmacist within his or her professional judgment. However, the total amount dispensed shall not exceed a 30-day supply.

- **COVID-19 Hotline**
  - 1-800-889-3931 to answer any questions from the public or to report a suspected case.

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook – Twitter
- **Board of Pharmacy**
INDIANA

- **Emergency Prescriptions**
  - Emergency fills may be given up to 30 days.
- **COVID-19 Hotline**
  - 1-877-826-0011 (open 24/7) Email epiresource@isdh.in.gov
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Twitter
- **Board of Pharmacy**

IOWA

- **Emergency Prescriptions**
  - Emergency refills for up to a 30-day supply, or whatever the standard dosage of the medication is packaged in.
- **COVID-19 Hotline**
  - 1-800-244-7431 for Iowans with questions about COVID-19. The line is available 24/7 by calling 2-1-1
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

KANSAS

- **Emergency Prescriptions**
  - A pharmacist may refill a prescription in an amount judged by the pharmacist to be sufficient to maintain the patient until the prescriber can be contacted, but in no event shall a refill under this paragraph be more than a seven-day supply or one package of the drug.
- **COVID-19 Hotline**
  - 1-866-534-3463 (1-866-KDHEINF) Monday – Friday, 8 a.m. – 7 p.m., Saturday, 10 a.m. – 2 p.m, Sunday 1 p.m. – 5 p.m. covid-19@ks.gov
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**
KENTUCKY

- **Emergency Prescriptions**
  - Pharmacists can refill prescriptions for up to 30 days. Executive order expires April 8, 2020, possible renewal; status of the COVID-19 outbreak.
- **COVID-19 Hotline**
  - 1-800-722-5725 is a service operated by the healthcare professionals at the KY Poison Control Center who can provide advice and answer questions.
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

LOUISIANA

- **Emergency Prescriptions**
  - A pharmacist may dispense a one-time emergency prescription of up to a 30-day supply of a prescribed medication.
- **COVID-19 Hotline**
  - Dial 211 text keyword LACOVID to 898-211 for the most current information about the outbreak as it becomes available.
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

MAINE

- **Emergency Prescriptions**
  - You should be able to get a one-time refill of your prescription before the scheduled refill date.
- **COVID-19 Hotline**
  - Dial 211 (or 1-866-811-5695) to get answers to questions about COVID-19 at any time. This service is available by texting your ZIP code to 898-211 or emailing info@211maine.org.
- **Department of Public Health** – Facebook
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**
MARYLAND

- **Emergency Prescriptions**  
  o Health insurers are required to waive any time restrictions on prescription drug refills and authorize payment to pharmacies for at least a 30-day supply of medication.

- **COVID-19 Hotline**  
  o DIAL 2-1-1 or https://211md.org

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

MASSACHUSETTS

- **Emergency Prescriptions**  
  o A pharmacist may refill a prescription for a drug, the quantity of the refill can be up to a 14-day supply.

- **COVID-19 Hotline**  
  o Massachusetts 2-1-1 24 hours a day, 7 days a week. Interpreter services are available in multiple languages.

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

MICHIGAN

- **Emergency Prescriptions**  
  o Board of Pharmacy - no actions identified as of March 22.

- **COVID-19 Hotline**  
  o 1-888-535-6136 7 days/ 8am-5pm, email convid19@michigan.gov 24/7  
    Emails answered 7 days/ 8am-5pm

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**
MINNESOTA

- Emergency Prescriptions
  - 30-day emergency refills under certain conditions. Pharmacists can convert 30-day Rx to 90 days UNLESS it is the first fill.
- COVID-19 Hotlines
  - 1-651-201-3920 or 1-800-657-3903 7 a.m. to 7 p.m.
- Department of Public Health – Facebook - Twitter
- State Emergency Management – Facebook - Twitter
- Board of Pharmacy

MISSISSIPPI

- Emergency Prescriptions
  - The pharmacist may dispense a one-time emergency refill. Mississippi’s law does not specify the number of days an emergency refill must cover, and it is left to the pharmacist’s discretion.
- COVID-19 Hotlines
  - 1-877-978-6453 24-hour
- Department of Public Health – Facebook - Twitter
- State Emergency Management – Facebook - Twitter
- Board of Pharmacy

MISSOURI

- Emergency Prescriptions
  - Emergency refills allowed, 7-day supply (pending confirmation).
- COVID-19 Hotlines
  - 1-877-435-8411. The hotline is operated by medical professionals and is available 24 hours a day, 7 days a week.
- Department of Public Health – Facebook - Twitter
- State Emergency Management – Facebook - Twitter
- Board of Pharmacy
MONTANA

- Emergency Prescriptions
  o Pharmacist may refill an emergency prescription, exercise professional judgment to dispense a minimum sufficient quantity.
- COVID-19 Hotlines
  o 1-888-333-0461 or covid19info@mt.gov - covid19info@mt.gov
- Department of Public Health – Facebook - Twitter
- State Emergency Management – Facebook - Twitter
- Board of Pharmacy

NEBRASKA

- Emergency Prescriptions
  o No emergency refill information available (pending update).
- COVID-19 Hotline
  o 1-(402) 552-6645 8AM - 8PM CST - 7 Days a Week
- Department of Public Health – Facebook - Twitter
- State Emergency Management – Facebook - Twitter
- Board of Pharmacy

NEVADA

- Emergency Prescriptions
  o No emergency refill information available (pending update).
- COVID-19 Hotline
  o Nevada 2-1-1, call 2-1-1 or 1-866-535-5654, text your zip code to 898211. Nevada211.org
- Department of Public Health – Facebook - Twitter
- State Emergency Management – Facebook - Twitter
  o Board of Pharmacy

NEW HAMPSHIRE

- Emergency Prescriptions
  o Emergency refills allowed; the quantity of prescription drug dispensed does not exceed a 30-day supply for maintenance medications.
- COVID-19 Hotline
  o Call 2-1-1
- Department of Public Health – Facebook - Twitter
- State Emergency Management – Facebook - Twitter
- Board of Pharmacy
NEW JERSEY

- **Emergency Prescriptions**
  - The Board of Pharmacy permitting pharmacies early refills, dispensing to a 90-day supply of medication.

- **COVID-19 Hotline**
  - Call: 2-1-1 | Call (24/7) 1-800-962-1253 | Text: NJCOVID to 898-211

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**
- **New Jersey State** - Facebook - Twitter

NEW MEXICO

- **Emergency Prescriptions**
  - No emergency refill information available (pending update). State has made recommendation but is not requiring.

- **COVID-19 Hotline**
  - 1-855-600-3453 if you have HEALTH related questions about the Coronavirus.

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

NEW YORK

- **Emergency Prescriptions**
  - Pharmacist may dispense a thirty-day supply of any current prescription.

- **COVID-19 Hotline**
  - 1-888-364-3065 available 24/7

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**
NORTH CAROLINA

- **Emergency Prescriptions**
  - Emergency refills allowed, 30-day supply, obtain one refill on a prescription

- **COVID-19 Hotline**
  - 2-11 or 1-888-892-1162 | Text 898211 COVIDNC

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

NORTH DAKOTA

- **Emergency Prescriptions**
  - No emergency refill information available (pending).

- **COVID-19 Hotline**
  - 1-866-207-2880 from 7 a.m. to 10 p.m. 7 days a week for questions related to COVID-19

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

OHIO

- **Emergency Prescriptions**
  - Pharmacist can authorize emergency refills for a particular drug up-to three times in any twelve-month period. In lieu of three 30-day emergency refills, a pharmacist may dispense a one-time emergency refill of a 90-day supply.

- **COVID-19 Hotline**
  - 1-833-4-ASK-ODH (1-833-427-5634)

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**
OKLAHOMA

- **Emergency Prescriptions** No emergency refill information available (pending update).
- **COVID-19 Hotline**
  - 1-877-215-8336 or 2-1-1
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

OREGON

- **Emergency Prescriptions**
  - A pharmacist may dispense a refill of a prescription drug, the pharmacist provides no more than a 30-day supply.
- **COVID-19 Hotline**
  - Call 211
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

PENNSYLVANIA

- **Emergency Prescriptions**
  - A pharmacist could issue a 72-hour supply of that drug. With drugs that are not available in 72-hour supplies, such as insulin, pharmacists are now permitted to dispense up to a 30-day emergency supply.
- **COVID-19 Hotline**
  - 1-877-PA-HEALTH (1-877-724-3258)
- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**
RHODE ISLAND

- **Emergency Prescriptions**
  - The pharmacist is allowed to refill a one-time emergency refill without physician authorization for up to a 72-hour supply of prescribed medication.

- **COVID-19 Hotline**
  - 1-401-222-8022

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

SOUTH CAROLINA

- **Emergency Prescriptions**
  - Pharmacists may dispense up to a 30-day refill (if not a controlled substance).

- **COVID-19 Hotline**
  - 1-855-472-3432 between 8 a.m. and 6 p.m. daily, if you have general questions about COVID-19.

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

SOUTH DAKOTA

- **Emergency Prescriptions**
  - No emergency refill information available (pending update).

- **COVID-19 Hotline**
  - 1-800-997-2880

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

TENNESSEE

- **Emergency Prescriptions**
  - Pharmacists will be allowed to dispense an extra 30-day supply of maintenance prescriptions.

- **COVID-19 Hotline**
  - Dial 2-1-1, Option 6. Hours: 7:00am-8:00pm coronavirus@dshs.texas.gov

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**
TEXAS

- **Emergency Prescriptions**
  - A pharmacist may use his/her professional judgment in refilling a prescription drug, in most cases, pharmacists may not dispense more than a 72-hour supply of medication. However, a pharmacist may dispense up to a 30-day supply of a prescription drug.

- **COVID-19 Hotline**
  - Call 2-1-1 for information about testing.

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

UTAH

- **Emergency Prescriptions**
  - In the interest of the patient's health, a pharmacist or pharmacy intern may, in an emergency, refill a prescription. Only sufficient medication as necessary may be furnished by the pharmacist not to exceed a three-day supply.

- **COVID-19 Hotline**
  - 1-800-456-7707

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**

VERMONT

- **Emergency Prescriptions**
  - The Department is directing insurers to make at least a 30-day supply of medication available to members refilling their prescriptions. The Department encourages, but does not require, that insurers make available a larger-than-30-day supply when appropriate.

- **COVID-19 Hotline**
  - Dial 2-1-1. If you have trouble reaching 2-1-1, dial 1-866-652-4636.

- **Department of Public Health** – Facebook - Twitter
- **State Emergency Management** – Facebook - Twitter
- **Board of Pharmacy**
VIRGINIA

- Emergency Prescriptions
  - No emergency refill information available (pending update).
- COVID-19 Hotline
  - 1-877-ASK-VDH3
- Department of Public Health – Facebook - Twitter
- State Emergency Management – Facebook - Twitter
- Board of Pharmacy

WASHINGTON

- Emergency Prescriptions
  - Insurers in Washington are mandated to allow one-time early refills of prescriptions until May 4, 2020.
- COVID-19 Hotline
  - 1-800-525-0127, available in multiple language assistance, from 6am – 10pm
- Department of Public Health – Facebook - Twitter
- State Emergency Management – Facebook - Twitter
- Board of Pharmacy

WEST VIRGINIA

- Emergency Prescriptions
  - No emergency refill information available (pending update)
- COVID-19 Hotline
  - 1-800-887-4304
- Department of Public Health – Facebook - Twitter
- State Emergency Management – Facebook - Twitter
- Board of Pharmacy

WISCONSIN

- Emergency Prescriptions
  - No emergency refill information available (pending update).
- COVID-19 Hotline
  - 1-877-998-0880. Open 24/7
- Department of Public Health – Facebook - Twitter
- State Emergency Management – Facebook - Twitter
- Board of Pharmacy
WYOMING

- Emergency Prescriptions
  - No emergency refill information available (pending update).
- COVID-19 Hotline
  - 1-800-887-4304
- Department of Public Health – Facebook - Twitter
- State Emergency Management – Facebook - Twitter
- Board of Pharmacy