

C-COM[®] PRO

Wireless Headset
Communication System

Quick Start Guide



Getting Started

1. Unpack Equipment

- Base station
- Wired headset
- 4 Wireless headsets
- Battery charger



2. Set Up

- Assemble roller cart
- Plug in base station power
- Turn on main power
- Turn on base station
- Put batteries in headsets
- Turn on headsets



Make sure users do not press any buttons while powering up as this can change programming

3. Headset Controls

- ISO will activate / deactivate the mic
 - Green light at end of boom indicates talk mode is on
- The arrow keys adjust earpiece volume
- To remove the battery, press and hold the blue button and pull the battery out
- Make sure users do not press any buttons while powering up as this can change programming

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4. Battery Chargers

- Plug in battery charger power
- 4 batteries can be charged at a time, per charger
- Slots on the sides of charger are for storing extras
- Batteries are fully charged when light on charger turns green



Headset Registration

Headsets arrive registered with your system but in the event that they are not, they can easily be registered. An unpaired headset will have red indicator lights (opposed to the usual green). To register:

- Turn on the base station. Ensure that both the main power and the C-Com base station power switches are in the on position.
- Press "Register" on the base station. An "o" will appear in the display.
- Press and hold the ISO button while turning on the headset
- A message confirming registration will be heard through the headset

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Basic Troubleshooting

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- Problem:** Unable to engage talk mode (light at end of mic boom isn't turning on)
- Solution:** Turn off headset. Press and hold "up" arrow on headset and turn on the headset. This should allow the headset to go into talk mode.
- Problem:** When trying to register headsets, error message "registration failed" is heard through the earpiece.
- Solution:** Ensure that status display on base station has an "o" during registration. Turn the base station off then on and repeat registration procedure. If an "F" shows in the status display, call Carrot Support.
- Problem:** No audio can be heard through single headset.
- Solution:** Ensure that battery is charged and headset is on. Ensure the IC1 or IC2 buttons on the headset has been pressed and green light on mic is on. Only (4) wireless headsets can be in talk mode at one time.
*All additional headsets are listen only.
- Problem:** Red light on base station power switch will not turn on.
- Solution:** Ensure that power is properly connected between the base station and electrical outlet. Make sure that both the main power switch and base station switch are on.

Need more help?

Carrot Support: 866-492-3533

Email Support: service@carrotmedical.com

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Carrot Medical
22122 20th Ave. SE, H-166
Bothell, WA 98021
info@carrotmedical.com
(425) 318 8089

