Face2Face Manager (F2F) empowers care team members to provide triage services to Veterans and document the results at the point of care. F2F provides decision support for over 800 symptoms and 57 of the top chronic conditions, with clinical content that is physician-written, evidence-based, and peer-reviewed.

With F2F, care teams can achieve standardized clinical recommendations, improved outcomes, and improved workflow efficiency.

OVERVIEW

- Launches directly from within CPRS
- Configurable to meet your unique needs
- Simplifies access to essential patient data
- Empowers performance improvement and quality assurance with a reporting tool
- Artificial intelligence and natural language processing guides users through a targeted medical history
- Customizable with definable fields
- Simplifies workflow with direct access to patient scheduling
- Calculates 5-level triage class or Emergency Severity Index (ESI)
- Generates trackable disease metrics that inform the care team when a veteran’s condition is out-of-control
- Identifies uncomplicated cases that could be managed by a provider via telemedicine
- Provides nurse directives (exam guidance) to streamline provider-patient interaction
- Automatically writes nursing care plans
- Easy-to-read health information simplifies patient education
- Creates electronic care plans veterans can access from any connected device
- Generates a clear, concise clinical record
- 25,000 topic clinic discharge instruction system: print or send link to veteran, access from any device.

To see Face2Face Manager (F2F) in action, contact us to schedule a demo.

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