



## PCM VA HRO Platform for Highly Reliable Care Delivery

### **The definitive VA-integrated platform for Highly Reliable Veteran health care.**

PCM helps Veterans Affairs Medical Centers (VAMCs) continuously monitor performance and achieve excellence on VA performance and outcomes measures. The end result is improved Veteran access to high quality health care.

PCM includes a set of features and functionality tailor-made for VA medical center needs and use cases. The core of the platform is powered by a clinical business intelligence engine with deep knowledge of VA clinical pathways, standard operating procedures, and business rules.

PCM's [Suicide Prevention Manager \(SPM\)](#) utilizes the platform's real-time clinical and administrative business intelligence engine and push notification capabilities to: i) streamline VA suicide prevention coordinator and case manager workflows; and ii) monitor the care of Veterans at high risk for suicide.

### **The PCM Platform is a VA approved and trusted solution currently in use at VAMCs.**

#### **The PCM VA HRO Platform provides:**

- Workflow efficiency tools that save time for frontline providers and administrative staff across inpatient, outpatient, and residential settings
- Real-time analytics and reporting that deliver visibility into key operating statistics and performance measures providing situational awareness and the ability to take fast action
- Population health management tools for the distinct VA Veteran populations and care settings

- Administrative tools that streamline management of inpatient and outpatient facility operations leading to improved access to care and a lower reliance on non-VA care
- The ability to incorporate real-time reporting into HRO Visual Management Boards (VMBs) and daily huddles in various areas of the facility

### Features at a glance

- Suicide prevention workflow efficiency tools
- Real-time data and push notifications
- Support of numerous VA HRO initiatives
- Population health management capabilities
- Performance monitoring and management
- Reads and writes to system of record in real-time

#### About DSS Inc.:

With over 30 years of experience, DSS knows what works. We are a health information software development and systems integration company, providing services and solutions used daily by thousands of clinicians and administrative staff nationwide, to reduce costs, streamline workflows, and improve patient care.

#### Iconic Data Inc.:

Iconic Data Inc. helps health care provider organizations deliver highly reliable care via standardized workflows, data visualization tools and analytics that together lead to reduced care variation and the ability to continuously monitor processes, performance and outcomes.

## For More Information

To learn more and schedule a PCM VA HRO Platform demo, email [FederalSales@dssinc.com](mailto:FederalSales@dssinc.com)

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