U.S. SOCCER SAFESPORT RESPONSE AND RESOLUTION PROCESS

Reporting Methods

- U.S. Soccer has three methods of reporting prohibited conduct reports: RealResponse text messaging, i-Sight (online reporting), and the Integrity Hotline (reporting by phone).
- RealResponse text reporting is available to U.S. Soccer national teams programs only. The i-Sight online reporting link and the Integrity Hotline phone number are published on our website and available publicly.
- All platforms allow for anonymous reporting.

Report Intake and Referral

- All three U.S. Soccer reporting platforms (i-Sight, the Integrity Hotline, and RealResponse) send email notifications to both the Safe Sport Coordinator and Senior Counsel reports/voicemails are received. The Safe Sport Coordinator and Senior Counsel jointly monitor email to review all reports within 24 hours of receipt so that so that follow up with law enforcement and/or the Center for SafeSport occurs, if required, within 24 hours.

- Any report received by U.S. Soccer alleging child abuse or sexual misconduct is reported to law enforcement and/or the Center for SafeSport by either the Safe Sport Coordinator or Senior Counsel within 24 hours of receipt of information required to make a report.

- Any report received by U.S. Soccer alleging prohibited conduct against a U.S. Soccer board member, employee, or participant in U.S. Soccer’s national team programs will be investigated and resolved by U.S. Soccer. Investigation procedure may vary depending upon the nature of the report and the status of the involved parties. For example, if the respondent in the report is a U.S. Soccer employee and/or the allegations implicate U.S. Soccer employment policies, U.S. Soccer’s Human Resources department may lead the investigation. U.S. Soccer may also hire a third party to investigate in some circumstances, for example if an internal investigation by U.S. Soccer staff would create a conflict of interest. Finally, U.S. Soccer may resolve less serious allegations informally by assigning training, issuing a warning, or prescribing some other corrective measure.

- Any report received by U.S. Soccer alleging prohibited conduct against a participant registered with one or more of U.S. Soccer’s organization members will be referred by the Safe Sport Coordinator or Senior Counsel to that member with a request to address the report under the member’s policies.

- If a report alleging prohibited conduct is referred to the Center or to a U.S. Soccer organization member, the Safe Sport Coordinator or Senior Counsel will email the reporter confirming that the report has been referred and where it has been referred.

Center for SafeSport Response and Resolution Process

- The Safe Sport Coordinator shall respond to Center requests for information regarding potential U.S. Soccer participants within 72 hours of receipt of the request.
The Safe Sport Coordinator or Senior Counsel shall notify the appropriate U.S. Soccer organization member of any temporary measures and/or sanctions imposed by the Center against one of its participants within 24 hours of receipt from the Center.

The Safe Sport Coordinator or Senior Counsel shall add information regarding temporary measures and/or sanctions imposed by the Center to U.S. Soccer’s Risk Management List within 24 hours of receipt from the Center.

Data Submission to the Center

U.S. Soccer shall submit and shall require each of its Local Affiliated Organizations Members to submit the following data directly to the Center by December 31 of each year:

- Reports of emotional or physical misconduct including
  - Total reported incidents of alleged emotional misconduct
  - Total reported incidents of alleged physical misconduct
  - Total number of investigations of alleged emotional misconduct
  - Total number of investigations of alleged physical misconduct
  - Total number of violations for emotional misconduct adjudicated by U.S. Soccer and each LAO
  - Total number of violations for physical misconduct adjudicated by U.S. Soccer and each LAO

- Reports that a participant violated the Minor Athlete Abuse Prevention Policy (“MAAPP”) including
  - Total reported incidents of alleged violations of the MAAPP
  - Total number of investigations of alleged violations of the MAAPP
  - Total number of violations of the MAAPP

- Reports that a participant engaged in retaliation including
  - Total reported incidents of alleged retaliation
  - Total number of investigations of alleged retaliation
  - Total number of violations of retaliation policy