

IMPACT

M&E: NFI DISTRIBUTIONS - CALAIS, FRANCE

Date Published: 06/12/2021

Evaluation Time Period: January 1, 2021 - October 31, 2021

The M&E has 2 main Indicators (IMPACT AND DEMOGRAPHICS).

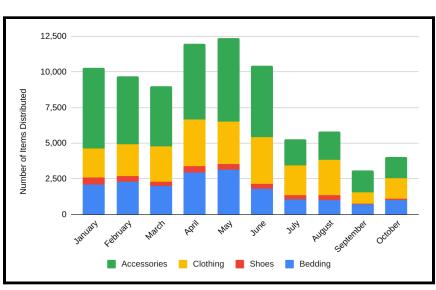
The report is divided into three parts:

- **Reflection** Determining how the previous action plan has been implemented.
- **Evaluation** Analysing our projects in the previous 3 months, and since the project's beginnings.
- **Strategy** Based on the evaluation and main challenges identified, building strategies with comprehensive targets for the upcoming 3-month period as well as a timetable for implementation.

REFLECTION

Notable changes made in 2021:

- Distribution method was switched to a "free store" method to allow for more choice in clothing items for the people we support.
- In addition to the regular daily evictions totalling 80-100 per month on average, at least 8 mass evictions took place in several main communities, forcibly displacing and dispersing several hundred individuals each time.
- Operational challenges slowed down distribution efforts, particularly in autumn.
- Additionally, CRS blocked the locations of Fort Nieulay and Dunkirk in late April, and Coquelles in September to make humanitarian efforts significantly more challenging.



EVALUATION

NFI distributed per month, by category



Referrals to other organizations:

	# of referrals
RYS/ECPAT	111
RWC	102
Minor Drop	51
Tent Drop	50
Utopia	39
115	11
Woman Drop	8
HRO	2
# of distribution	
days	123
Total referrals	374



Preliminary commentary:

- Operational challenges, including moving warehouses and volunteer accommodation, slowed distribution efforts in September and October.
- In addition to the items distributed above, generators and phone cables are also brought to distributions to allow for people to charge their phones and power banks.
- Vulnerable populations (women, minors, new arrivals) often have more individualized needs than the general population residing in Calais; Collective Aid makes **3 referrals per distribution** to other organisations or services, on average.
- Despite shifting to a "free-store" model last May, there are still many improvements that need to be made regarding the access, equality, and necessity of our distributions. Collective Aid does not have formal pathways for community feedback, but the most common frustrations reflect: long wait times for order taking, too small of stock budgets, and not enough individualized attention for addressing needs.

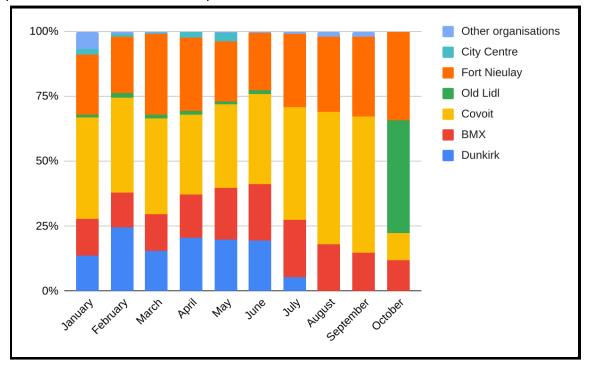
DEMOGRAPHICS

The four main Collective Aid distribution sites, as of October 2021:





Proportion of total NFI distributed, per site:

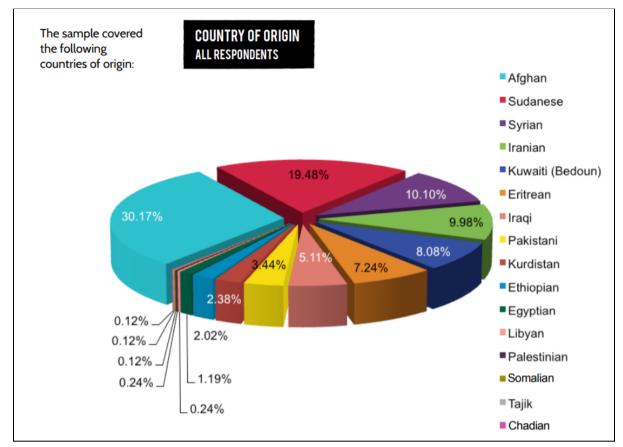


Notes:

- This graph shows NFI distributed, not necessarily population breakdowns.
- *Covoit* was permanently evicted on September 28, and a large population of people previously staying there moved to *Old Lidl.*
- "Other organisations" primarily include: RWC, RYS, and Utopia 56.
- Collective Aid stopped distributions in Dunkirk in July 2021 when Utopia 56 took over operations there.

Due to the transient nature of this population, reporting in Calais is extremely difficult to perform in a substantial and accurate way. In October 2021, <u>Human Rights Watch</u> estimated there are **2,000 people sleeping rough in Northern France**, primarily in and around Calais and Dunkirk. A <u>Refugee Rights Europe report</u> published in February 2016 - unfortunately one of the most recent demographic surveys taken - shows a diverse population of people residing in Northern France. Anecdotally, Collective Aid estimates having met individuals from **over 40 countries** throughout our operations.





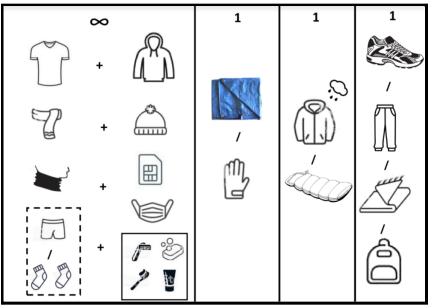
Source: https://refugee-rights.eu/wp-content/uploads/2018/08/RRE_TheLongWait.pdf

Given the dozens of languages spoken by people residing in Calais, Collective Aid uses humanitarian-specific dictionaries during distributions to improve communication and make our services more accessible. The first page of one is shown below:

Phrases	Cụm từ
I need	tôi cần
How many?	Bao nhiêu?
This many	Cái này nhiều
Things	nhiều thứ
People	Mọi người
This person is younger than 18 years old	Người này trẻ hơn mười tám tuổi
Child	Đứa trẻ
Woman	Đàn bà
Doctor	Bác sĩ
Telephone	Điện thoại
Food	Món ăn
Clothes	Quần áo
First, we will ask what you need. Later today, we will come back to give these items.	Đầu tiên, chúng tôi sẽ hỏi bạn cần gì. Sau hôm nay, chúng tôi sẽ quay lại để tặng những món đồ này.

Vietnamese-English humanitarian translations.

Additionally, Collective Aid uses visual catalogues at distributions, which are updated weekly to reflect material needs, stock budgets, and specific community considerations. We have found that catalogues help to minimize language barriers and confusion regarding our services, and improve accessibility to our services for illiterate individuals.



Example of catalogue from November 2021.

Preliminary commentary:

- It is nearly impossible to have a full understanding of the population breakdown in Calais and its surrounding areas; however, the network of organisations working in the area allow for information to be shared and Collective Aid is therefore able to quickly respond to changing populations and needs.
- In an effort to make our service more accessible, several communication tools have been implemented during distributions.

STRATEGY

Our main donor, Choose Love, announced they will cease funding most Calais projects as of the new year, including our NFI distributions. Collective Aid is currently working to secure funding to maintain regular operations through the end of winter (May 2022) in order to support people sleeping rough through the height of these dangerous environmental conditions. In the coming months we will continue to assess the changing needs of the community in Calais, as well as our capacity and intended impact moving forwards.