

M&E: NFI DISTRIBUTIONS - CALAIS, FRANCE

Date Published: 06/12/2021

Evaluation Time Period: January 1, 2021 - October 31, 2021

The M&E has 2 main Indicators (**IMPACT** AND **DEMOGRAPHICS**).

The report is divided into three parts:

- **Reflection** - Determining how the previous action plan has been implemented.
- **Evaluation** - Analysing our projects in the previous 3 months, and since the project's beginnings.
- **Strategy** - Based on the evaluation and main challenges identified, building strategies with comprehensive targets for the upcoming 3-month period as well as a timetable for implementation.

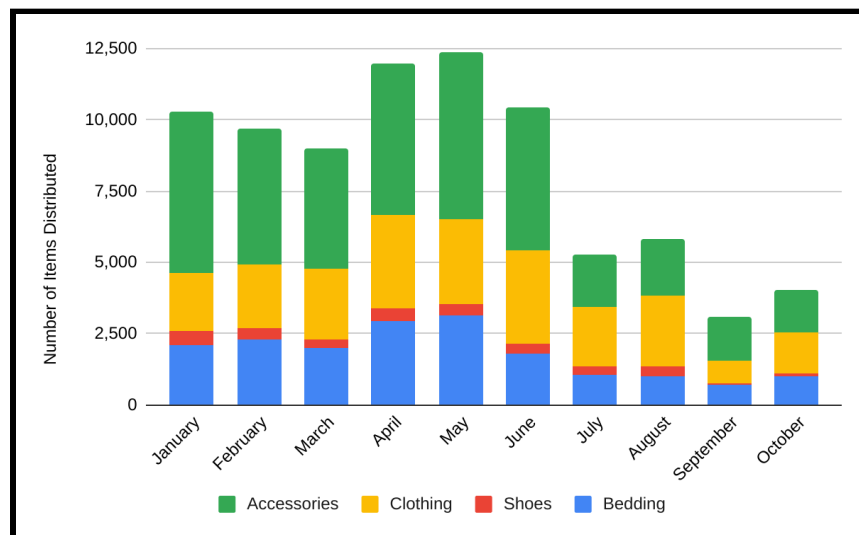
REFLECTION

Notable changes made in 2021:

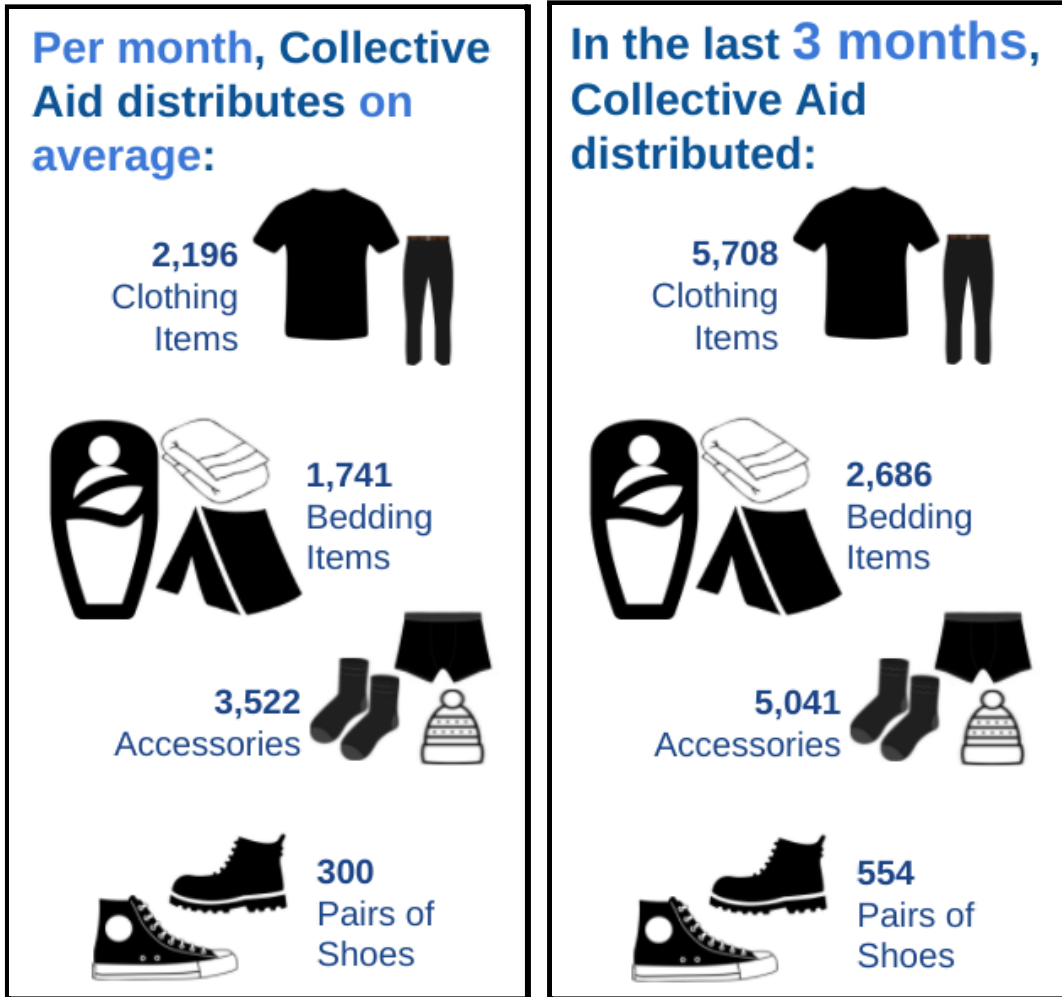
- Distribution method was switched to a “free store” method to allow for more choice in clothing items for the people we support.
- In addition to the regular daily evictions totalling 80-100 per month on average, at least 8 mass evictions took place in several main communities, forcibly displacing and dispersing several hundred individuals each time.
- Operational challenges slowed down distribution efforts, particularly in autumn.
- Additionally, CRS blocked the locations of Fort Nieulay and Dunkirk in late April, and Coquelles in September to make humanitarian efforts significantly more challenging.

EVALUATION

IMPACT



NFI distributed per month, by category



Referrals to other organizations:

| | # of referrals |
|------------------------|----------------|
| RYS/ECPAT | 111 |
| RWC | 102 |
| Minor Drop | 51 |
| Tent Drop | 50 |
| Utopia | 39 |
| 115 | 11 |
| Woman Drop | 8 |
| HRO | 2 |
| # of distribution days | 123 |
| Total referrals | 374 |

Preliminary commentary:

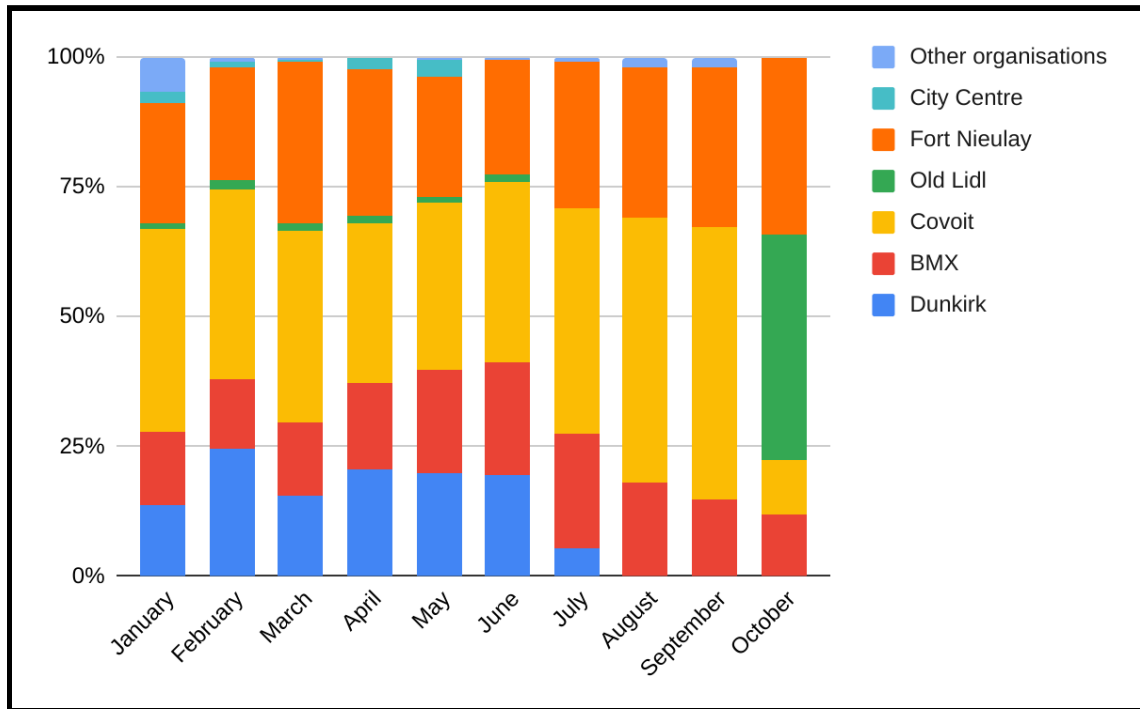
- Operational challenges, including moving warehouses and volunteer accommodation, slowed distribution efforts in September and October.
- In addition to the items distributed above, generators and phone cables are also brought to distributions to allow for people to charge their phones and power banks.
- Vulnerable populations (women, minors, new arrivals) often have more individualized needs than the general population residing in Calais; Collective Aid makes **3 referrals per distribution** to other organisations or services, on average.
- Despite shifting to a “free-store” model last May, there are still many improvements that need to be made regarding the access, equality, and necessity of our distributions. Collective Aid does not have formal pathways for community feedback, but the most common frustrations reflect: long wait times for order taking, too small of stock budgets, and not enough individualized attention for addressing needs.

DEMOGRAPHICS

The four main Collective Aid distribution sites, as of October 2021:



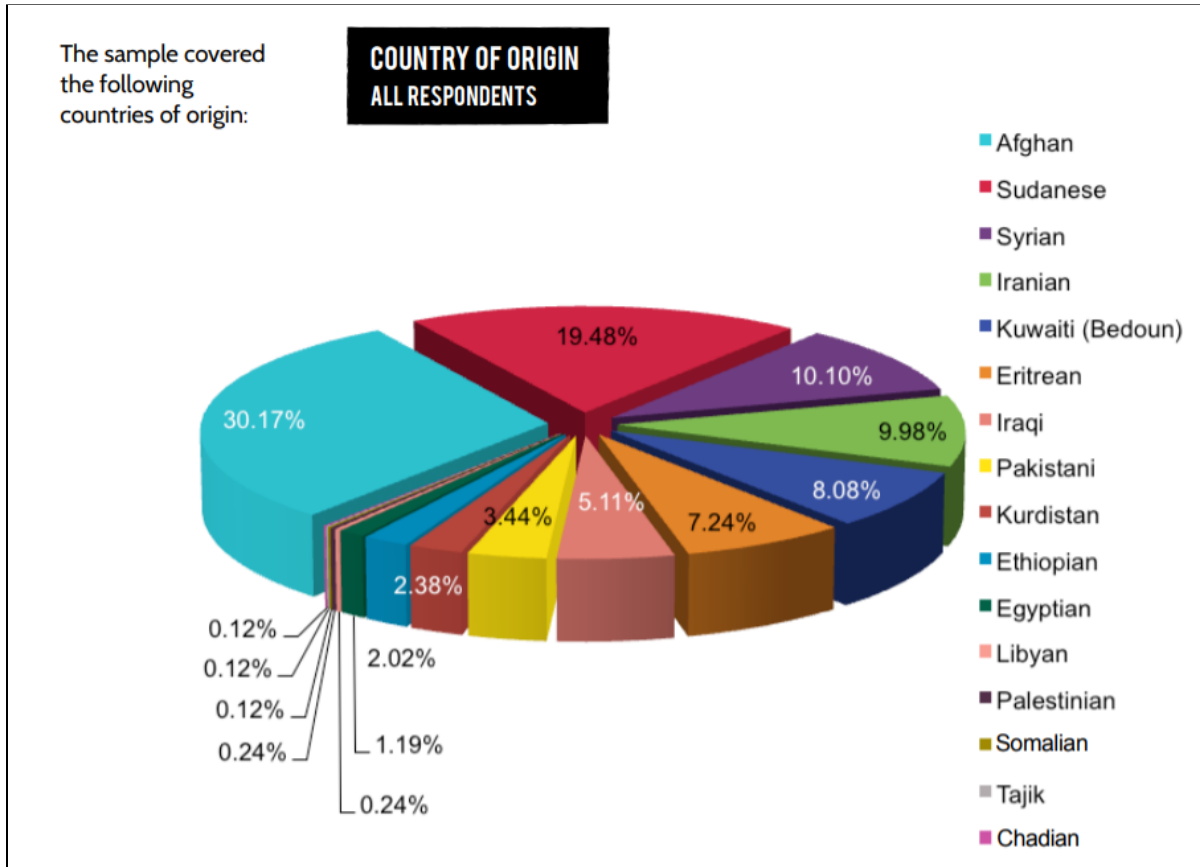
Proportion of total NFI distributed, per site:



Notes:

- This graph shows NFI distributed, not necessarily population breakdowns.
- *Covoit* was permanently evicted on September 28, and a large population of people previously staying there moved to *Old Lidl*.
- “Other organisations” primarily include: RWC, RYS, and Utopia 56.
- Collective Aid stopped distributions in Dunkirk in July 2021 when Utopia 56 took over operations there.

Due to the transient nature of this population, reporting in Calais is extremely difficult to perform in a substantial and accurate way. In October 2021, [Human Rights Watch](#) estimated there are **2,000 people sleeping rough in Northern France**, primarily in and around Calais and Dunkirk. A [Refugee Rights Europe report](#) published in February 2016 - unfortunately one of the most recent demographic surveys taken - shows a diverse population of people residing in Northern France. Anecdotally, Collective Aid estimates having met individuals from **over 40 countries** throughout our operations.



Source: https://refugee-rights.eu/wp-content/uploads/2018/08/RRE_TheLongWait.pdf

Given the dozens of languages spoken by people residing in Calais, Collective Aid uses humanitarian-specific dictionaries during distributions to improve communication and make our services more accessible. The first page of one is shown below:

| Phrases | Cụm từ |
|---------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| I need.... | tôi cần.... |
| How many? | Bao nhiêu? |
| This many | Cái này nhiều |
| Things | nhiều thứ |
| People | Mọi người |
| | |
| This person is younger than 18 years old | Người này trẻ hơn mười tám tuổi |
| Child | Đứa trẻ |
| Woman | Đàn bà |
| | |
| Doctor | Bác sĩ |
| Telephone | Điện thoại |
| Food | Món ăn |
| Clothes | Quần áo |
| | |
| First, we will ask what you need. Later today, we will come back to give these items. | Đầu tiên, chúng tôi sẽ hỏi bạn cần gì. Sau hôm nay, chúng tôi sẽ quay lại để tặng những món đồ này. |

Vietnamese-English humanitarian translations.

