

### Enhance performance management systems for CH (1/3)

### Overview

- Currently used metrics for community health as part of PHC metrics not comprehensive or consistent across country
- Health information systems in many countries include no data collected by CHWs, who are the
  cadre that is best-positioned to collect and validate local health data to support planning and
  decision-making at all levels of the health system.
- Even where metrics and data is available, integrated data systems and a culture of data-driven decisions are rare.
- Some work has already been done to integrate data collected by CHWs into national health information systems (e.g., DHIS2). Additionally, Several programs already build management capacity for CH. But there is a gap in training on data system conceptualization, data system management, and data-driven decision-making.

### **Desired End State**

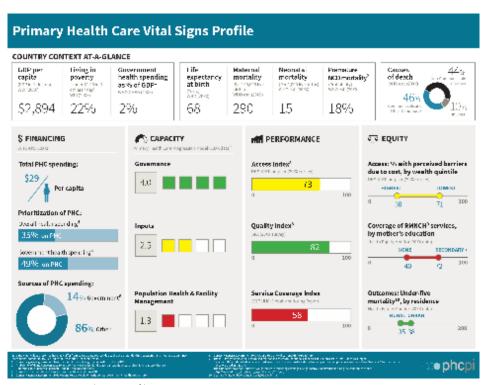
• Further ownership of programs by public health system, greater degree of data-driven decision-making by country actors, and more effective and responsive community health delivery.



## Enhance performance management systems for CH (2/3)

#### Work to Build On

- PHCPI Vital Signs Profiles provide national governments a snapshot of primary health care performance.
- African Health Observatory gathers, analyses, and shares reliable health information across the region
- African Alliance of Digital Health Networks provides a platform to cultivate the human capacity needed to develop strong national digital health systems.
- Forthcoming Community Health Academy will educate policymakers on data-driven decision-making
- McKinsey Report on Unlocking success in digital transformations
- Preliminary work on data systems integration for primary health (e.g., Zenysis)



SOURCE: PHCPI Vital Signs Profile

# **Enhance performance management systems for CH (3/3)**

### Further investments required – *illustrative/not comprehensive*

**Develop metrics for community health** – Incorporate citizen feedback into service planning, delivery, and assessment

Add and reinforce data-based decision-making curriculum to existing management TA programs and CHW training curricula