

# Supporting local people out of homelessness



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# 1. Introduction To Our Year

Tuesday Club guest enjoying hot drink. Photo by Eve Milner.

# Welcome



Robes is a small local charity that works with over 750 volunteers and 29 Churches and Community Centres. It helps homeless people in the area to find their way to a better quality of life. Robes is so blessed to have volunteers who have been with the programme

for the past 14 years."

Helping local homeless people out of homelessness is at the heart of the Robes Project. As a small charity operating in two south London boroughs, we achieve this aim through our close partnerships with 29 churches and community centres, 750 volunteers and other charities and day centres in the area. Robes primarily focuses on providing local homeless adults with shelter, food, laundry, and advice. Despite the pandemic, we were able to come together and continue to deliver our invaluable services safely to the people most in need. Robes has done exceptionally well this past year in diversifying its fundraising and has been able to secure over £260,000 in grant funding.



Nick Faraday Charity Manager

# Impact this year

# **48**

Guests supported in static shelter (Covid-safe accommodation)

# 145

Guests supported with advice support

# 30

Guests set for long-term accommodation

# 13

Guests moved into temporary accommodation

289 Food vouchers provided to 28 guests

**2,223** Meals provided in Tuesday Club

# **About Robes**

# **Chair's Statement**

# Robes has been working across Southwark and Lambeth for the past 14 years, providing shelter to local homeless people.

# Services we've provided in 2020-2021:

- Supporting the stay and move on of 37 guests at the Best Western Hotel in Peckham from November 2020 – March 2021, in partnership with Southwark Council.
- Covid-safe static shelter for 11 guests in Friendship House for April.
- Weekly support packages provided by winter night shelter teams for 48 guests; of these 48, 30 guests are set for long-term accommodation.
- Advice to access housing, welfare benefits, health support, legal advice, employment, and training.
- Tuesday Club takeaway service in partnership with Holy Trinity Church – hot lunch meals, advice service and care packages.
- Winter Night Shelter (On hold due to pandemic).
- Wednesday Club (On hold due to pandemic).



Robes guest staying in Best Western, Peckham. Photo by Eve Milner.

It is my great privilege to take over the role of Robes Chair from George Martin, one of Robes' founding fathers, and I would like to offer him my personal thanks for his help in bringing me on board.

Following in George's footsteps would be a significant challenge in itself; little did I know the impact that the pandemic would have on Robes' work. Facing up to and adapting to the evolving challenges of Covid and its variants has been at the forefront of our work every day of this past year. But amidst all the uncertainty, one thing did remain constant: the continuing need to provide shelter, care, comfort and, where possible, a nourishing meal to the homeless in Southwark and Lambeth.

In spite of lockdown, the 2020 'SleepIn' raised over £51,000! This last winter, Robes has looked after 48 guests, of whom 30 guests are set for long-term accommodation (20 guests already in permanent accommodation and council duty to support achieved for 10 guests), as well as providing hot meals, practical advice, phones, 471 personal care packages – donated and provided by our 16 Shelter teams on a weekly basis – and much more. All this was achieved while prevented by the



Our Chair: Paul Venning.

pandemic from providing our traditional winter night shelters through our fantastic network of partner churches and magnificent volunteers.

Robes is also running a Tuesday Club in partnership with Holy Trinity Clapham, where we have provided 2,223 hot meals and 1,500 care packages and 168 advice sessions since we opened in November 2020.

None of this would have been possible without you, our dedicated Robes staff, trustees, volunteers and partners, and the generosity of our funders, and I want to say a very heartfelt "Thank You" to you all. Our 2021 'SleepOut' on Friday November 26th will be a great opportunity for us all to come together again in a common cause!

### **Paul Venning** Chair of Trustees

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# 2. What we do



Tuesday Club guest. Photo by Eve Milner. To protect guest identity, the photo and the story are unrelated.

### Adam (Season 2018/19)

Unable to rely on friends any longer for a place to stay, Adam became homeless and came to the Robes' shelter. For all his determination, getting back into work was proving impossible without secure housing.

After his stay with Robes, he secured private rented accommodation in Lewisham, a borough in which he feels happily integrated, enjoying its cultural diversity and sense of community.

Two years have passed since Adam came to Robes. He is thriving, and actively involved in local community projects, co-curating an exhibition in the People's Heritage Museum which explored the transatlantic Slave Trade, struggles for freedom and the implications for the local area today. He is also a Trustee for a local charity in Deptford for historical conservation.

### Callum (Season 2019/20)

Where are our guests now?

When Callum stayed in Robes' shelter, he had been sleeping rough in London. He was unable to engage with any services as he had no proof of ID.

Robes paid for a new passport and referred him to Hope 2 Steps, who in turn put him in touch with a local charity which helps people at risk of social exclusion find accommodation.

He is currently still in accommodation, and he now works for a catering company.



Wednesday Club guest. Photo by Eve Milner. To protect guest identity, the photo and the story are unrelated.

# **Static Shelter**

Due to COVID-19, we were unable to operate a church-based winter night shelter this year. Instead, we partnered with Southwark Council to support the stay of 37 guests at Best Western Peckham, and to plan their moving on. We also provided accommodation in Friendship House for 11 guests received from various referral agencies for the month of April. All these guests had Covid-safe individual rooms with en suite facilities.

Our main focus during their stay was to ensure guests' physical survival needs were being met. Our 16 Shelter teams donated and provided care packages to our guests in both Best Western and Friendship House on a weekly basis. In total, we provided 471 care packages to 48 guests. We also supported their stay by providing laundry vouchers, food vouchers, clothing items, phones and tablets and weekly check-in calls.



Robes supported the stay and move on of 37 guests at Best Western in Peckham from November 2020 till March 2021. Photo by Eve Milner.

Our advice workers also worked with Robes guests to provide support and encouragement in making helpful changes and finding a sustainable solution out of homelessness. During the Winter of 2020/2021, we provided for 48 guests. We set up 30 guests into long-term accommodation (20 are already in permanent accommodation, and for a further 10 the local council has accepted their duty to provide suitable housing, following Robes' advocacy). Additionally, we supported 13 guests into temporary accommodation.



Robes acquired 11 self-contained rooms at Friendship House in Borough for the month of April 2021. Photo by Eve Milner.



Camilla (Shelter Volunteer at St. John the Divine Kennington) with support packages for Robes guests staying in Best Western.



Volunteers from St. Paul's Herne Hill providing support packages for Robes guests staying in Best Western.

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Thank you very much for the care packages. It's nice to know that somebody cares, and people still practise generosity." Robes Guest, 2021

# 22

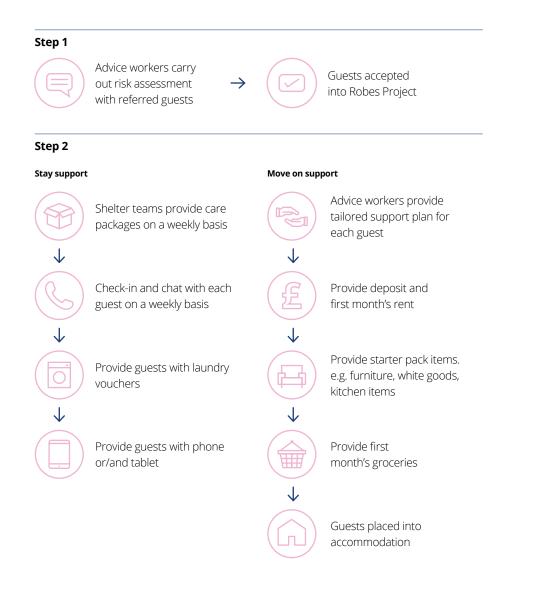
This partnership successfully included two dedicated Robes workers providing assistance to 37 residents who were placed in temporary accommodation within a hotel procured by the council. Robes provided essential key assistance for these residents including welfare checks, health referrals, employment assistance, move on support and provision of essential items such as mobile phones and/or tablets."

# **Ricky Bellot**

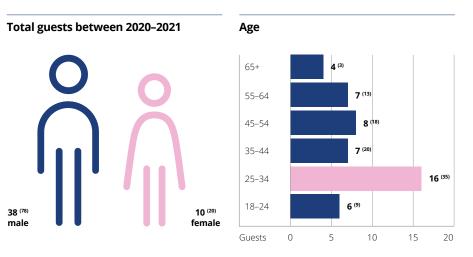
Interim Head of Housing Supply (Southwark Council)

# Static Shelter

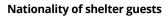
# How we supported stay and move on

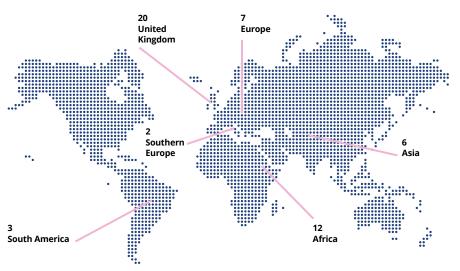


# Static Shelter Our guests



\*The number in brackets show last year's statistics, which have been included for comparison. Please note, due to the COVID-19 pandemic, we were unable to run our usual shelter pattern alternating between a number of different communal venues. This winter season, we partnered with Southwark Council to support 37 guests. We also provided static shelter for an additional 11 guests.

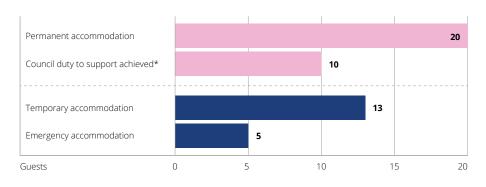




# **Static Shelter** Outcomes

Key outputs		
471	10	
Care packages provided to 48 guests	Deposits and rents paid	
289	21	
Food vouchers provided to 28 guests	Phones provided	
122	28	
Laundry vouchers provided to 48 guests	Tablets provided	
29	3	
Move in packages provided to 29 guests	Laptops provided	

# End of static shelter outcomes



\*Please note, 'council duty to support achieved' means that, as a result of successful advocacy by Robes staff on behalf of our guests, the council has accepted their duty to provide suitable accommodation.

# **Static Shelter** Simon's story

Once we had met Simon at Southwark's hotel, we knew he needed more support; assessments by phone just hadn't revealed the vulnerabilities which led him to become homeless.

He had a long history of homelessness and was anxious, afraid, and overwhelmed. After our concerns were raised, a specialist Housing First council worker came to meet with Simon and Robes, and we began working together. Simon's confidence grew the more he felt supported. He was encouraged to open a bank account, transfer his old-style benefits to Universal Credit, and was happy for Robes to upgrade his phone.

Robes guest at Tuesday club. Photo by Eve Milner. To protect guest identity, the photo and the story are unrelated.

Simon contacted Robes after securing his flat and was ecstatic:



I cannot believe I got my own flat today! It has a secure entrance, and I have my own balcony. It is around the corner from the shops and next to the bus stop so I can look for jobs and get my life sorted. It is so, so wonderful! I can sleep at night now. Without Robes' help I would be homeless and sleeping on the bus again. I am over the moon."

# **Tuesday Club**

# The Tuesday Club represents a space for vulnerable individuals to access support.

In November 2020, we opened our Tuesday Club in partnership with Holy Trinity Clapham. Here guests can access hot lunch meals, hot drinks, care packages, clothing items and advice support. We opted for an open-door policy where anyone seeking the services we had on offer was welcomed, as distinct from our Wednesday Club which was provided for Robes' current and ex-guests only. This enabled us to reach a wider group of vulnerable individuals within the community and allowed us to tackle issues that put people at risk of homelessness.

Since the opening of Tuesday Club, the number of attendees has increased from 45 to 80-90 guests every Tuesday. We have provided 2,223 hot meals and 1,500 care packages and given supporting advice to 97 guests. 10 Tuesday Club guests have been supported into long term accommodation.

Currently we have 11 volunteers who dedicate their time by helping with registration of guests, cooking, serving lunch, providing care packages and cleaning.

# In the future

We are hoping to incorporate more guest enrichment activities and engage with corporate partners to support the day-to-day running of the Tuesday Club.

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After the Wednesday Club closed, I didn't have anything to do. I was mostly sick at home. I missed the whole Robes staff. After the Tuesday Club opened, I started visiting it because it is a home away from home. The advice workers at the Tuesday Club are doing very well to continue supporting me. She is like my sister helping a brother."

Robes Guest, 2018

# Tuesday Club Outcomes

**2,223** Hot lunch meals provided

**1,500** Care packages provided

**168** Advice sessions provided **10** Guests supported into long term accommodation

**13** Phones provided

**8** Tablets provided



# Tuesday Club Mary's story

Mary came to Tuesday Club on her local church's advice. She explained how, after working in a good job, she suddenly lost her right to work and found herself with no recourse to public funds. Mary was living precariously, paying rent to a friend also living in poverty. She had no money for food or clothes. Her immigration lawyer was also asking for payment, and all her savings had been used.

Robes advisors provided Mary with a voucher for food, clothing, phone credit and a tablet. They also referred her to a local refugee and asylum seeker organisation with access to free immigration advice. Mary immediately followed this up and was quickly assigned an immigration advisor and free weekly counselling sessions.

Mary attends Tuesday Club regularly, reporting on progress and talking through her current situation. Some weeks she needs to focus on her difficulties, and at other times she's able to share her hope, talking joyfully about her culture and faith.



# Tuesday Club Volunteer comment

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My name is lan; I volunteer as a chef at the Tuesday Club. The pandemic has impacted the catering and hospitality sector a great deal. It has not been possible for me to work since March 2020.

I am responsible for all the cooking which includes choosing how much to cook and what to cook. I also keep the kitchen clean and sanitised for safety during this time. Currently, we are catering for 80–90 guests every Tuesday.

I applied for this role when I saw an ad on Facebook asking for volunteer chefs. I wanted to use my skills in the only way I can. To be honest, it was as much a benefit for me - I was able to go out, meet and talk to people and give back to the community at the same time. I look forward to Tuesdays as we all get along with each other and at the same time know we are helping those less fortunate than us.

When I told my work that I was volunteering, they decided to promote the idea to all my colleagues. Because of this, a couple of my colleagues are now helping at their local food bank."

Ian Waltisbuhl Tuesday Club Chef



lan (Volunteer chef) at Tuesday club preparing meals for Tuesday Club guests.

# **Advice Work**

The Advice Team's main goal is to support our guests in finding their way out from homelessness.

Our advice workers have experience in the Welfare System, Accommodation Options and Case Management, and constantly work to maintain and improve a network of associations that assist our guests with employment support and legal aid.

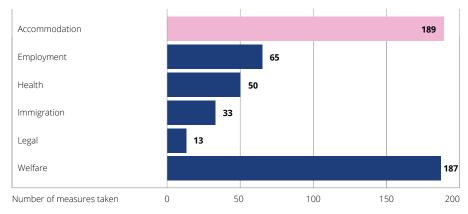
They start by interviewing people referred from local day centre and other charities. These associations are not just a source of referrals; they are also a main actor in the outcome of the guests, as they tend to know them better, including their strengths and risks. Those interviewed are provided with temporary accommodation and food, and receive financial support to make sure that they can get to appointments and access services.

If successful, our guests will move into safe accommodation. It's the beginning of a new life for them, but also the start of a range of new challenges (flatmates, neighbours, landlords, utility bills, loneliness). For this reason, the Advice Team is always happy to support guests after the shelter season, and we encourage them to contact us again in case we can be of any help.

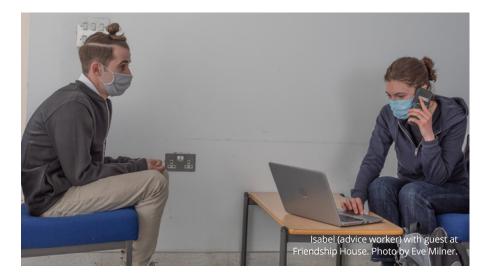
# Advice Work Day in a life of an advice worker

During the shelter season, the life of an advice worker is mostly on the go. We tend to avoid being based in an office, but instead travel to interview guests and support them getting to the shelters. We also accompany guests to various appointments for support or encouragement. Our day starts early in the morning, allowing us to meet guests at the shelter and share breakfast with them. This enables us to engage in a conversation, to create a simple plan for them for the day and to complete referrals to local services.

We never forget the importance of personalised support, and we try to meet our guests in person whenever possible. This year, we've had to adjust to the reality of the pandemic by following COVID-19 regulations and guidelines so guests weren't put at risk, and be creative when supporting guests. But social interaction, especially in times where guests' mental health could deteriorate due to loneliness or isolation, is vital, and face-to-face meetings are helpful for people who have limited English or who lack confidence with modern technology.



\*Please note that the figures above record the total advice support offered to guests staying in static accommodation and those attending the Tuesday Club.



# Advice support provided

# Advice Work Julia's story

Julia once worked as a medical secretary, but after developing a health condition and suffering poor mental health her life drastically changed. She lost independence and became isolated from loved ones.

After treatment, Julia lived next to a neighbour who harassed her so terribly she fled the property.

Becoming homeless, she endured sleepless nights riding buses. Thankfully, she was referred to Robes shelter, where she gradually developed trusting relationships with staff and volunteers. As the pandemic hit in Spring 2020, she was moved into an emergency hotel across London. Lockdown alone in a hotel room was a huge challenge; she constantly feared losing the accommodation and reliving her traumatic experiences of homelessness. Through regular in-person contact, Robes worked hard to ease Julia's fears and support her in managing her finances and submitting a homeless application to the council.

After so much uncertainty and 2 years of Robes' intermittent support, Julia finally secured a spacious flat! It's a two-year tenancy within sheltered council housing. Finally, she has independence, security, and a loyal support network close by for whenever she needs it.



# 3. How to get involved

Wootton (Tuesday Club Volunteer and Bedding Team Lead) preparing hot drink for Tuesday Club guests. Photo by Eve Milner.

# Events and Future plans for 2021–2022

# **SleepIn and Out**

# At Robes Project, we are always looking for new fundraising opportunities and partners to ensure we can continue to provide support to our guests.

### September 2021

AGM and Shelter Launch Event Online, September 23rd 2021

1 November 2021

# Start of Shelter Season

### 26 November 2021

SleepOut 2021 Online Registration NOW OPEN (see details on page 23)

# 31 March 2022

End of Shelter Season

# 25 November 2022

Robes SleepOut @ Southwark Cathedral

If you are interested and would like to participate, please contact: robes.admin@robes.org

# Static Shelter

This past winter shelter season, we have had to adapt our services according to government guidelines and offer Covid-safe accommodation (self-contained rooms with en suite) for guests. Homeless forums and shelter networks we are part of have advised us that this coming winter, we will only be able to provide Covid-safe accommodation. We have secured Davies Court in Canary Wharf for 18 guests which will start on November 1st to March 31st. We are in the process of securing funding for this project.

### Circuit 1

There is a small chance we could have Circuit 1 up and running in a Covid-safe manner. We are currently in talks with all our Shelter Team Leaders to see if this can be a possibility for Winter 2021–2022.

# **Tuesday Club**

In partnership with Holy Trinity Church, we are currently operating a Tuesday Club in takeaway format. We provide advice sessions, hot take away lunch meal and essential items to 90 guests every week.

# **Thursday Club**

In the autumn, we are planning to open in Elephant and Castle a similar service to our Tuesday Club, for ex- and current guests. We had to close our Wednesday Club for current and ex-guests as the venue closed and the whole country went into several lockdowns. 11 years ago, the first Robes SleepOut was held. It's our major fundraising event, hosted annually by Southwark Cathedral and generating the bulk of our income. By giving up their cosy beds and sleeping out in the open air, those taking part help alleviate local homelessness, show solidarity and make a difference.

In this year of the pandemic, we hosted a SleepIn. Instead of the Churchyard, our supporters slept in their garden, balcony or anywhere that was safe. Our entertainment was streamed online, and we had an amazing turnout, with 100 people collectively joining in on the night. Thanks to our supporters and donors, we were able to raise £51,000.

This season, we have planned a SleepOut at Southwark Cathedral for November 26th 2021. We are very much hoping that we can go ahead with the usual format of us all being together in the Cathedral for some entertainment followed by sleeping in the Churchyard. Keeping in mind that circumstances might change, one possibility is to enable teams to host their own satellite SleepOut event, running alongside the main SleepOut - or come up with an alternative idea. This could be families, groups of friends, teams from the workplace, schools and colleges or church-based groups. Please sign up on www.robes.org.uk/ sleepout-robes if you are interested.



The Very Rev'd Andrew Nunn hosting Southwark Cathedral sponsored Robes SleepIn 2020.

# Be part of Robes SleepOut 2021

# Friday November 26th 6.30pm–6am

Help us to help local homeless people by giving up your bed for a night. Register now: www.robes.org.uk/sleepout-robes

# There will be an evening of live entertainment.

# **Our Supporters**

# **Partners and Donors:**

Holy Trinity Clapham
Bridgepoint
Homeless Link and Housing Justice
National Lottery Community Fund
Southwark Council

### **Referral agencies:**

 Ace of Clubs
Crisis
Crisis at Croydon
Glassdoor
Manna Day Centre
Shelter
Spires
St. Mungo's
The Big Issue
The Southwark Day Centre for Asylum Seekers
Webber Street

# Winter Night Shelters:

1. Ace of Clubs 2. All Saints Clapham Park 3. Bermondsey Central Methodist Church 4. Chatsworth Baptist 5. Christ Church Clapham 6. Christ Church Southwark 7. Copleston Church 8. Finnish Church 9. Holy Spirit 10. Holy Trinity Clapham 11. Montgomery Hall 12. Mostyn Road Methodist Church 13. New Park Road Baptist 14. Norwegian Church 15. Salvation Army, Elephant and Castle 16. St. Anne and All Saints 17. St. George the Martyr 18. St. John the Divine 19. St. John's East Dulwich 20. St. John's Waterloo 21. St. Luke's Peckham 22. St. Luke's West Norwood 23. St. Mary Magdalen 24. St. Matthew's at the Elephant 25. St. Michael's Stockwell 26. St. Paul's Clapham 27. St Paul's and St. Saviour's Herne Hill 28. St. Peter's Vauxhall 29. St. Peter's Walworth



# 4. Financial information

CHONES

# **Operational Information**

The Trustees are pleased to present their Annual Report together with the financial statements of the charity for the year ended 30 April 2021.

# Structure, Governance And Management

### **Governing document**

The Robes Project was initially set up as an un-incorporated charity by a Constitution adopted 1 October 2008, amended by Special Resolution on 20 July 2009. It was registered as a charity on 10 November 2009 and is governed by a Committee of Trustees elected at the Annual General Meeting. The areas of benefit are the London Boroughs of Lambeth and Southwark.

On 1 August 2017 the charity set up a separate Charitable Incorporated Organisation (CIO) called 'Robes Project'. The charity and the CIO were merged on 18 January 2020. An asset transfer order was signed on 18 January 2020. The assets have now been transferred to the CIO and the old un-incorporated charity closed.

The number of Trustees shall not be less than 5, and until otherwise determined by a General Meeting, no more than 9.

# **Operational Information**

# Objectives

The objects of the CIO are the relief of poverty among people who are homeless in the London boroughs of Southwark and Lambeth by the provision of winter night shelters, food and advice, support and re-settlement services so as to help them re-build their lives.

# **Public benefit statement**

The Trustees consider that the work of the Robes Project is to provide relief to poor and disadvantaged people in the London Boroughs of Southwark and Lambeth by the provision of winter shelter, food and support helping to make these boroughs a safer, more humane place for everyone. All Trustees give their time voluntarily and no Trustee receives any private benefit from the charity.

The Trustees confirm that they have complied with the duty in section 4 of the Charities act 2006 to have due regard to the public benefit guidance published by the Charity Commission in determining the activities undertaken by the charity.

# Governance and management

The charity is run by its Trustees who meet bi-monthly to determine the strategy of the charity, to discuss operational matters and to formulate policy. The Charity Manager attends all Trustee meetings. Sub-committees dealing with specific functions support the Board of Trustees and certain items of executive responsibility are delegated to individual Trustees to facilitate decision-making and to support staff efforts. All delegated matters are closely reported upon to the Trustee Board.

The Trustees delegate responsibility for delivering day to day services to our guests primarily to the Charity Manager, staff and volunteer teams.

The Charity Manager is responsible for individual supervision of the staff team and also ensuring that the team continue to develop their skills and working practices in line with good practice.

# Recruitment and appointment of new trustees

The Committee actively seek to recruit Trustees from across a range of diverse individuals, including from among the churches participating in the Project, who have relevant skills and experience to assist in running the Project. New Trustees are given a full induction programme and information pack.

If you are interested in finding out more please contact Paul Venning: paul.venning@robes.org.uk

# **Risk Management**

The Trustees recognise that there are risks to which the charity is exposed. Systems have been established to mitigate known risks, including financial controls, employment procedures, agreements with participating churches and volunteer training. The Trustees keep proper accounting records and take reasonable steps for the prevention and detection of fraud and other irregularities. Health and safety, equal opportunities and quality standards are prioritised. Records and archives are securely stored and electronic data carefully protected.

A significant risk the charity faces is its over reliance on the SleepOut as a fundraising event, as reflected in the events of both the current and previous year. However, despite the event being replaced with the SleepIn this year, over £50,000 was still raised for the charity. It looks to mitigate against this risk by diversifying its funding sources which has continued to prove a successful venture. Another significant risk would be if a serious safeguarding issue were to cause the charity to lose the confidence of guests and referring partners. The charity mitigates against this by thorough training for staff and volunteers.

# **Financial review**

Total expenditure for the year ended 30 April 2021 was £293,382, up from £215,306 in the previous year. This reflects a significant increase in the costs incurred supporting our guests during the COVID-19 pandemic. During the year, income increased by £37,776, an increase of 13% on the previous year, due to a number of significant successes on grant applications; however there was a significant decrease in non-grant income within the year as a result of the COVID-19 pandemic.

The annual SleepOut in the grounds of Southwark Cathedral was cancelled this year, for the second year in succession due to, this time, the ongoing COVID-19 pandemic – the previous year had been cancelled due to the terrorist incident in the lead up to it. A replacement SleepIn held by supporters in their own gardens and homes still managed to raise £53,411.

At 30 April 2021, the total reserves stand at £389,574, Of these reserves, £11,842 is restricted to our continual support for our guests as part of our ongoing response to the COVID-19 pandemic as well as other projects. Another £80,000 of unrestricted reserves is designated to support 'Inn from the Cold' moving forward, leaving £297,732 as general funds.

# **Operational Information**

# **Reserves Policy**

As part of the annual review of the reserves policy, the Trustees of the Robes Project assess the financial risks surrounding the charity's ability to provide the services we offer to the homeless in Lambeth and Southwark. In so doing the Trustees aim to hold a minimum free reserves level of £80,000 – £150,000. The current free reserves of £297,732 are safely above this limit.

# Statement of Board of Trustees' Responsibilities

The Trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and regulations.

Charity law requires the Trustees to prepare financial statements for each financial year. Under that law they are required to prepare the financial statements in accordance with UK Accounting Standards and applicable law (UK Generally Accepted Accounting Practice), including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland. Under charity law the Trustees must not approve the financial statements unless they are satisfied that they give a 'true and fair' view of the state of affairs of the charity and of the excess of income over expenditure for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and,
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue its activities.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011. They have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the charity and to prevent and detect fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charity's website. Legislation in the UK governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

In addition, the Trustees confirm that they are happy that the content of the annual review in pages 2 to 31 of this document as well as the legal and administrative information on page 48, meet the requirements of the Trustees' Annual Report under charity law. They also confirm that the financial statements have been prepared in accordance with the accounting policies set out in the notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102, The Financial Reporting Standard applicable in the UK and Republic of Ireland published on 16 July 2014.

This report was approved and authorised for issue by the Board of Trustees on 19 August 2021 and signed on its behalf by:



Paul Venning Chair of Trustees

# **Independent Examiner's Report**

# Independent examiner's report to the Board of Trustees of Robes Project Charitable Incorporated Organisation (CIO)

I report to the trustees on my examination of the accounts of Robes Project (charity number 1174060) for the year ended 30 April 2021 set out on pages 34 to 47.

# Respective responsibilities of trustees and examiner

The CIO's trustees are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 (the Charities Act). The CIO's trustees consider that an audit is not required for this year under section 144 of the Charities Act and that an independent examination is needed.

It is my responsibility to:

- Examine the accounts under section 145 of the Charities Act;
- To follow the procedures laid down in the general Directions given by the Charity Commission under section 145(5)(b) of the Charities Act; and,
- To state whether particular matters have come to my attention.

This report, including my statement, has been prepared for and only for the ClO's trustees as a body. My work has been undertaken so that I might state to the ClO's trustees those matters I am required to state to them in an independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the ClO and the ClO's trustees as a body for my examination work, for this report, or for the statements I have made.

# Basis of independent examiner's statement

My examination was carried out in accordance with general directions given by the Charity Commission. An examination includes a review of the accounting records kept by the CIO and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters.

The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

### Independent examiner's statement

Since the CIO's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I a member of the Institute of Chartered Accountants in England & Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- Accounting records were not kept in respect of the CIO as required by section 130 of the Act; or
- The accounts do not accord with those records; or
- The accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Shaw

**Shaun Brownsmith FCA** For and on behalf of Haines Watts Chartered Accountants

Dated: 19 August 2021

4 Claridge Court Lower Kings Road Berkhamsted Hertfordshire HP4 2AF

# **Statement of Financial Activities** For the year ended 30 April 2021

	Notes	Unrestricted funds year ended 30 April 2021 £	Restricted funds year ended 30 April 2021 £	Total funds year ended 30 April 2021 £	Total funds year ended 30 April 2020 £
Income from:					
Donations	2	130,455	169,073	299,528	279,107
Charitable activities	3	18,092	-	18,092	-
Investments	4	591	-	591	1,328
Total income		149,138	169,073	318,211	280,435
Expenditure on:					
Raising funds	5	12,403	-	12,403	12,905
Charitable activities	5&6	112,593	168,386	280,979	202,401
Total expenditure		124,996	168,386	293,382	215,306
Net income/(expenditure)		24,142	687	24,829	65,129
Transfer between funds	12	20,000	(20,000)	-	_
Net movement in funds		44,142	(19,313)	24,829	65,129
Reconciliation of funds:					
Total funds brought forward	12 & 13	333,590	31,155	364,745	299,616
Total funds carried forward	12 & 13	377,732	11,842	389,574	364,745

The notes on pages 36 to 47 form part of the financial statements.

# **Balance Sheet**

As at 30 April 2021

			Total funds 30 April 2021		Total funds 30 April 2020
	Notes	£	£	£	£
Fixed assets					
Tangible fixed assets	9		7,279		9,409
Current assets					
Debtors and prepayments	10	7,216		4,973	
Cash at bank and in hand		382,305		359,257	
		389,521		364,230	
Creditors: amounts falling due within one year	11	(7,226)		(8,894)	
Net current assets			382,295		355,336
Net assets			389,574		364,745
Funds of the charity					
Restricted funds	12 & 13		11,842		31,155
Unrestricted funds:					
Designated funds	12 & 13	80,000		80,000	
General funds	12 & 13	297,732		253,590	
			377,732		333,590
			389,574		364,745

The notes on pages 36 to 47 form part of the financial statements.

The financial statements were approved and authorised for issue by the Board of Trustees on 19 August 2021 and signed on their behalf by:

Luke Whiteman **Trustee** 

# Notes to the Financial Statements

### 1. Accounting policies

### Basis of preparation of the financial statements

The financial statements have been prepared in accordance with 'Charities SORP (FRS 102) – Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) second edition (effective 1 January 2019); the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The effect of any event relating to the year ended 30 April 2021, which occurred before the date of approval of the financial statements by the Board of Trustees has been included in the financial statements to the extent required to show a true and fair view of the state of affairs at 30 April 2021 and the results for the year ended on that date.

Under the exemption available to smaller charities the Board of Trustees has chosen not to include a Statement of Cash Flows within the financial statements.

The functional currency of the charity is sterling and amounts in the financial statements are rounded to the nearest pound.

### **Going concern**

The financial statements have been prepared on the going concern basis as the Board of Trustees is confident that future reserves and future income is more than sufficient to meet current commitments. There are no material uncertainties that impact this assessment and the ongoing COVID-19 pandemic has no impact on this assessment due to the high reserves held by the charity.

### Legal status

The Robes Project is a charitable incorporated organisation registered in England & Wales and meets the definition of a public benefit entity. In the event of the charity being wound up, the liability is limited to £1 per member of the charity. The registered office is 11B Park Street, London, SE1 9AB.

### Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise of unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund are set out in note 12 of the financial statements.

Restricted funds are funds that are to be used in accordance with specific restrictions imposed by donors or that have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in note 12 of the financial statements.

### Income

Income is recognised when the charity has entitlement to the funds, any performance indicators attached to the item(s) of income have been met, it is probable that the income will be received, and the amount can be measured reliably.

Donations and income from fundraising events are recognised in full in the Statement of Financial Activities when entitled, receipt is probable and when the amount can be quantified with reasonable accuracy. Gift aid receivable is included when claimable.

Grant income is credited to the Statement of Financial Activities when received or receivable whichever is earlier, unless the grant relates to a future year, in which case it is deferred.

Income from charitable activities is credited to the Statement of Financial Activities when received or receivable whichever is earlier, unless it relates to a specific future period or event, in which case it is deferred.

Interest is recorded when it is receivable.

### Expenditure and irrecoverable VAT

All expenditure is accounted for on an accruals basis and has been included under expense categories that aggregate all costs for allocation to activities.

Indirect costs, including governance costs, which cannot be directly attributed to activities, are allocated proportionate to direct staff costs allocated to each project area, as outlined in note 5 of the financial statements.

Irrecoverable VAT is charged against the category of expenditure for which it was incurred.

### Tangible fixed assets and depreciation

All assets costing more than £1,000 are capitalised.

Tangible fixed assets are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their residual value, over their useful life, on a straight-line basis. The useful life used is:

Leasehold improvements - 5 years (life of the lease).

### **Operating leases**

Rentals payable under operating leases are taken to the statement of financial activities on a straight-line basis over the lease term.

### Pensions

The Robes Project operates a defined contribution pension scheme. Pension contributions are charged to the statement of financial activities when due and payable. These contributions are invested separately from the charity's assets.

### Cash at bank and in hand

Cash at bank and in hand includes cash in hand, deposits with banks and funds that are readily convertible into cash at, or close to, their carrying values, but are not held for investment purposes.

### Debtors and prepayments

Trade and other debtors are recognised at the settlement amount after any trade discount is applied. Prepayments are valued at the amount prepaid net of any trade discounts due.

### Creditors

Creditors are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party, and the amount due to settle the obligation can be measured or estimated reliably.

### **Critical estimates and judgements**

In preparing financial statements it is necessary to make certain judgements, estimates and assumptions that affect the amounts recognised in the financial statements.

In the view of the Trustees in applying the accounting policies adopted, no judgements were required that have a significant effect on the amounts recognised in the financial statements nor do any estimates or assumptions made carry a significant risk of material adjustment in the next financial year.

### **Financial instruments**

Basic financial instruments are measured at amortised cost other than investments which are measured at fair value.

# Notes to the Financial Statements

# 2. Income from donations and legacies

££Donations100,0686,250SleepOut85,997-Other fundraising events2,699-Trusts and foundations65,00019,093		Unrestricted funds year ended 30 April 2021 £	Restricted funds year ended 30 April 2021 £	Total funds year ended 30 April 2021 £
Other fundraising events 3,010 -   Trusts and foundations 2,500 168,343   130,455 169,073   Unrestricted funds year ended 30 April 2020 Restricted funds year ended 30 April 2020   Donations 100,068 6,250   SleepOut 85,997 -   Other fundraising events 2,699 -   Trusts and foundations 65,000 19,093	onations	71,534	730	72,264
Image: Trusts and foundations     2,500     168,343       130,455     169,073       Unrestricted funds year ended 30 April 2020     Restricted funds year ended 30 April 2020     Restricted funds year ended 30 April 2020       Donations     100,068     6,250       SleepOut     85,997     -       Other fundraising events     2,699     -       Trusts and foundations     65,000     19,093	eepIn	53,411	-	53,411
130,455169,073Unrestricted funds year ended 30 April 2020 £Restricted funds year ended 30 April 2020 £Restricted funds year ended 30 April 2020 £Donations100,0686,250SleepOut85,997-Other fundraising events2,699-Trusts and foundations65,00019,093	ther fundraising events	3,010	-	3,010
Unrestricted funds Restricted funds   year ended year ended   30 April 2020 30 April 2020   £ £   Donations 100,068 6,250   SleepOut 85,997 -   Other fundraising events 2,699 -   Trusts and foundations 65,000 19,093	usts and foundations	2,500	168,343	170,843
funds year ended 30 April 2020 £ funds year ended 30 April 2020 £   Donations 100,068 6,250   SleepOut 85,997 -   Other fundraising events 2,699 -   Trusts and foundations 65,000 19,093		130,455	169,073	299,528
SleepOut 85,997 -   Other fundraising events 2,699 -   Trusts and foundations 65,000 19,093		funds year ended 30 April 2020	funds year ended 30 April 2020	Total funds year ended 30 April 2020 £
Other fundraising events 2,699 -   Trusts and foundations 65,000 19,093	onations	100,068	6,250	106,318
Trusts and foundations 65,000 19,093	eepOut	85,997	-	85,997
	ther fundraising events	2,699	-	2,699
	usts and foundations	65,000	19,093	84,093
253,764 25,343		253,764	25,343	279,107

# 3. Income from charitable activities

	Unrestricted funds year ended 30 April 2021 £	Restricted funds year ended 30 April 2021 £	Total funds year ended 30 April 2021 £
Contracts with statutory authorities	18,092	-	18,092
	18,092	-	18,092

# 4. Income from investments

	Unrestricted funds year ended 30 April 2021 £	Restricted funds year ended 30 April 2021 £	Total funds year ended 30 April 2021 £
Bank interest	591	-	591
	591	-	591
	Unrestricted funds year ended 30 April 2020 £	Restricted funds year ended 30 April 2020 £	Total funds year ended 30 April 2020 £
Bank interest	1,328	-	1,328
	1,328	-	1,328

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# 5. Total expenditure

	Staff costs year ended 30 April 2021 £	Other direct costs year ended 30 April 2021 £	Indirect costs year ended 30 April 2021 £	Total costs year ended 30 April 2021 £
Raising funds	-	10,466	1,937	12,403
Charitable activities	125,639	111,453	43,887	280,979
	125,639	121,919	45,824	293,382
	Staff costs year ended 30 April 2020 £	Other direct costs year ended 30 April 2020 £	Indirect costs year ended 30 April 2020 £	Total costs year ended 30 April 2020 £
Raising funds	-	11,094	1,811	12,905
Charitable activities	131,567	42,432	28,402	202,401
	131,567	53,526	30,213	215,306

Indirect costs, including governance costs, which cannot be directly attributed to activities, were allocated between cost centres proportionate to the direct costs allocated to those activities. The prior year figures have been reallocated to show the support costs attributed to each activity.

All expenditure on raising funds was unrestricted in nature in both the current and previous financial years.

An analysis of charitable activities split between restricted and unrestricted funds can be found in note 6.

An analysis of staff costs can be found in note 7.

Indirect costs include the following costs:	Total costs year ended 30 April 2021 £	Total costs year ended 30 April 2020 £
Office rent	10,150	7,302
IT and communications	7,383	7,517
Administrative costs	3,245	6,075
Finance support	11,044	4,744
Depreciation on leasehold improvements	2,130	1,243
Governance costs	11,872	3,332
	45,824	30,213

# Notes to the Financial Statements

Governance costs include the following costs:	Total costs year ended 30 April 2021 £	Total costs year ended 30 April 2020 £
Independent examination fees	1,340	1,340
Statutory accounts preparation	1,464	1,080
Trustee recruitment	4,687	-
Governance review	1,800	-
Legal and other consultancy	1,074	540
Insurance	1,507	372
	11,872	3,332

### 6. Expenditure on charitable activities

	Unrestricted funds year ended 30 April 2021 £	Restricted funds year ended 30 April 2021 £	Total funds year ended 30 April 2021 £
Staff costs	73,046	52,593	125,639
Other direct costs	25,755	85,698	111,453
Indirect costs	13,792	30,095	43,887
	112,593	168,386	280,979
	Unrestricted funds year ended 30 April 2020 £	Restricted funds year ended 30 April 2020 £	Total funds year ended 30 April 2020 £
Staff costs	115,769	15,798	131,567
Other direct costs	36,050	6,382	42,432
Indirect costs	27,469	933	28,402

179,288

23,113

202,401

### 7. Staff numbers and costs

	Total costs year ended 30 April 2021 £	Total costs year ended 30 April 2020 £
Gross salaries	116,130	121,395
Employer's national insurance	6,845	7,956
Employer's pension	2,664	2,216
	125,639	131,567

The average headcount during the year was 5 persons (2020: 5 persons).

No employee received employee benefits of more than £60,000 (2020: NIL).

The total remuneration paid to key management personnel during the year was [£39,480] (2020: £35,999).

### 8. Pension costs

The charitable company operates a defined contribution pension scheme. The assets of the schemes are held separately from those of the charity in independently administered funds. Contributions payable by the charity amounted to £2,664 (2020: £2,216).

£222 of employer contributions were outstanding at year end (2019: £200).

Pension costs are allocated between activities and funds on the same basis as relevant salary costs.

# Notes to the Financial Statements

### 9. Tangible fixed assets

	Leasehold improvements year ended 30 April 2021 £	Total assets year ended 30 April 2021 £
Cost		
As at 1 May 2020	10,652	10,652
As at 30 April 2021	10,652	10,652
Accumulated depreciation		
As at 1 May 2020	1,243	1,243
Charge in year	2,130	2,130
As at 30 April 2021	3,373	3,373
Net book value		
As at 1 May 2020	9,409	9,409
As at 30 April 2021	7,279	7,279

# 10. Debtors and prepayments

	Total year ended 30 April 2021 £	Total year ended 30 April 2020 £
Prepayments	3,591	1,348
Rent deposit	3,625	3,625
	7,216	4,973

### 11. Creditors: amounts falling due within one year

Total year ended 30 April 2021	year ended
Trade creditors 2,095	1,919
Accruals 2,804	2,420
- HMRC control account 1,809	4,088
Pension control account 518	467
7,226	8,894

### 12. Analysis of charity funds

	Balance brought forward year ended 30 April 2021 £	Income for the year ended 30 April 2021 £	Expenditure in the year ended 30 April 2021 £	Transfers between funds year ended 30 April 2021 £	Balance carried forward year ended 30 April 2021 £
Jnrestricted funds					
Designated funds					
Inn from the Cold	80,000	-	-	-	80,000
	80,000	-	-	-	80,000
General funds	253,590	149,138	(124,996)	20,000	297,732
	333,590	149,138	(124,996)	20,000	377,732
Restricted funds					
COVID-19 funding	4,628	22,730	(27,358)	-	-
Winter Transformation Fund	-	65,000	(65,000)	-	-
Coronavirus Community Support Fund	-	50,000	(50,000)	-	-
Guest support	-	20,000	(14,109)	-	5,891
Love Your Neighbour	-	11,343	(11,343)	-	-
Inn from the Cold	25,951	-	-	(20,000)	5,951
ACTS 4:35	159	-	(159)	-	-
Glasspool	417	-	(417)	-	-
	31,155	169,073	(168,386)	(20,000)	11,842

364,745	318,211	(293,382)	-

The Inn from the Cold designated fund has been earmarked for growing this project over the next few years.

The **COVID-19** funds were funds received to support the organisation's response to the COVID-19 pandemic on beneficiaries from March 2020 to October 2020.

The **Winter Transformation Fund** funds were received to support moving beneficiaries from temporary accommodation to more permanent accommodation in early 2021.

The **Coronavirus Community Support Fund** funds were received from the National Lottery Community Fund to support beneficiaries with temporary accommodation in early 2021.

The Love Your Neighbour funds were received to support the running of the Tuesday Club drop-in centre.

# Notes to the Financial Statements

The **Inn from the Cold** restricted fund consists of donations and grants to support guests in accessing the private rented sector by providing help with the up-front costs of housing, direct access to landlords and ongoing support once in accommodation. During the year one of the main funders of this project agreed to release the funds for the charity's ongoing work across all areas.

The ACTS 4:35 funds consists of funds given to directly support guests with specific needs/requirements.

The Glasspool funds consists of funds given to directly support guests with specific needs/requirements.

	Balance brought forward year ended 30 April 2020 £	Income for the year ended 30 April 2020 £	Expenditure in the year ended 30 April 2020 £	Transfers between funds year ended 30 April 2020 £	Balance carried forward year ended 30 April 2020 £
Unrestricted funds					
Designated funds					
Inn from the Cold	80,000	-	-	=	80,000
	80,000	-	-	-	80,000
General funds	190,691	255,092	(192,193)	-	253,590
	270,691	255,092	(192,193)	-	333,590
Restricted funds					
COVID-19 funding	-	10,000	(5,372)	-	4,628
Shelter support	-	14,093	(14,093)	-	-
Inn from the Cold	28,381	-	(2,430)	-	25,951
ACTS 4:35	204	400	(445)	-	159
Glasspool	340	850	(773)	-	417
	28,925	25,343	(23,113)	-	31,155
	299,616	280,435	(215,306)	-	364,745

The **Shelter support** funds were two grants received from Housing Justice to support specific costs related to the shelters in the 2019–2020 season.

389.574

### 13. Analysis of net assets

	General funds year ended 30 April 2021 £	Designated funds year ended 30 April 2021 £	Restricted funds year ended 30 April 2021 £	Total funds year ended 30 April 2021 £
Fixed assets	7,279	-	-	7,279
Current assets	297,679	80,000	11,842	389,521
Current liabilities	(7,226)	-	-	(7,226)
	297,732	80,000	11,842	389,574
	General funds year ended 30 April 2020 £	Designated funds year ended 30 April 2020 £	Restricted funds year ended 30 April 2020 £	Total funds year ended 30 April 2020 £
Fixed assets	9,409	-	-	9,409
Current assets	253,075	80,000	31,155	364,230
Current liabilities	(8,894)	-	-	(8,894)

### 14. Trustee remuneration

During the year, no trustee received any remuneration (2020: £NIL). No members of the Board of Trustees received reimbursement of travel and subsistence expenses (2020: £NIL).

253,590

80,000

31,155

364,745

# Notes to the Financial Statements

### 15. Related party transactions

During the year there were no transactions carried out with related parties (2020: £NIL).

### 16. Other financial commitments

At 30 April 2021 the charity had future minimum lease payments under non-cancellable operating leases (all relating to land and buildings) as set out below:

Total year ended 30 April 2021 £	Total year ended 30 April 2020 £
Operating leases due:	
Within one year 14,500	8,458
Within two to five years 35,042	49,542
49,542	58,000

### 17. Guarantees and secured charges

As at 30 April 2021, the charity did not have any outstanding guarantees to third parties nor any debts secured against assets of the charity (2020: £NIL).

# Legal & Admin

Legal and Administrative Information for the year ended 30 April 2021.

### Trustees

Paul Venning Wendy Thompson Luke Whiteman Jeremy Metson Timothy Howse Neil Tryner

### Treasurer

Luke Whiteman

# The **co-operative** bank

# **Principal Bankers**

The Co-operative Bank PO Box 250 Skelmersdale WN8 6WT

### Independent Examiner

Haines Watts 4 Claridge Court Lower Kings Road Berkhamsted Hertfordshire HP4 2AF



### Accountants

Andy Nash Accounting & Consultancy Units 24 & 25 Goodsheds Container Village Hood Road Barry CF62 5OU



# **Charity Registration Number** 1174060

# **Registered Address**

11B Park Street London SE1 9AB

# Contact us

robes.admin@robes.org.uk @RobesProject 020 7407 5623 robes.org.uk

# **Recruiting Trustees**

If you are interested in finding out more please contact Paul Venning: paul.venning@robes.org.uk

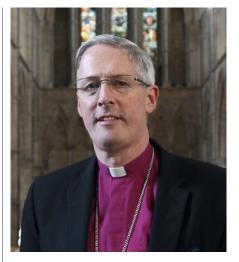
# A Word from our Patron

The pandemic has challenged everyone in the charitable sector to respond in new and imaginative ways, often by developing partnerships with renewed focus or by forging new ones. The Robes Project has been no exception, working with Southwark Council to continue caring for some of the most vulnerable in our City even though Covid restrictions meant that traditional night shelters were not possible. There have been remarkable results, however, and thirty of the project's guests are set for long-term accommodation.

As we emerge from the pandemic, we will need to take its lessons to heart and continue to work for a just future for all. We have been reminded of our interdependence in many powerful ways and valued publicly those who are often forgotten or ignored. We are still in the early phase of the economic 'fall out' from the pandemic and I am thankful that there are professionals of the calibre found at the Robes Project to respond to those whose dignity is threatened.

I am proud to be a Patron of the Robes Project and deeply grateful for its work.

**The Right Revered Christopher Chessun** Bishop of Southwark



Selection of photography including cover taken by Robes volunteer, Eve Milner (evemilner51@gmail.com).



# Robes SleepOut 2022 @ Southwark Cathedral

Friday November 25th 6.30pm to Saturday morning 6am

Further details can be found at www.robes.org.uk or @RobesProject. Experience sleeping out for a night and fundraise for local homeless people.