Hilltown Easy Ride 2018 Survey Results:

- **How often do you use the service?**
  - Couple times per year
  - 2-3 times per month
  - Once per week
  - 2-3 times per week

- **For what types of trips do you use the service?**
  - Medical
  - Shopping
  - Medical
  - Other

- **Easy to Schedule?**
  - Easy
  - Somewhat Easy
  - Not Easy

- **On time?**
  - Yes
  - Sometimes

- **Reasonable Fares?**
  - Agree
  - Disagree
  - No Opinion

- **Which travel option do you try first?**
  - Drive myself
  - Town/COA volunteer driver
  - Friend or Neighbor
  - Family member
  - Hilltown Easy Ride

- **Do you plan appointments around van availability?**
  - Always
  - Never
  - Sometimes

- **Would you recommend the service to others?**
  - Yes
  - Maybe

Overall, how satisfied are you with the service?

- On a scale of 1 to 10, riders gave the service an average score of 8.