

# Managing Global Projects End-to-End

For more than 20 years, Evolution has been working across the UK, Europe, and further afield including the Middle East to deliver solutions that protect people, buildings and critical assets. Increasingly we are being asked to manage global projects by clients who want to ensure that our high standards of quality, installation and project management are consistently delivered across all of their sites, wherever they are located.

Some of our most successful projects are delivered when client budgets and local regulations allow our experienced teams to be 'on the ground', working in conjunction with specialist local providers and vetted contractors to deliver best-in-class solutions.

## Installation and management

Working to local standards in different countries often means that we have to be flexible in our approach, for example with containment systems or the use of specific door hardware and lock fittings. However, in adhering to local regulations, standards and working practices, we also remain mindful of the high standards our clients expect from our installation

teams, impressing this upon the local partners to ensure consistency across the board. Put simply, we take our own standards as the minimum benchmark, regardless of what local conditions require.

The benefits of Evolution managing global projects end-to-end include:

- Full service, design, build and support across all countries
- A complete understanding of the client's organisation, its culture, and the specific risks and threats it is facing
- A consistent approach to technical standards and equipment selection to enable greater control and ensure products can be fully supported
- Production of both generic and specific design specification packs
- Provision of budget project costs
- Tender evaluation

Evolution partners with trusted local partners to support our 'on-the-ground' team through our network of major manufacturers who have certified service providers. The combination of proven Evolution standards and local partners overseen by our own people on site reduces the work for the client's team and always delivers the best results.

Where budgets do not allow Evolution teams to travel, or in-country working restrictions and local risks compromise our duty-of-care to employees, we are still able to manage local providers remotely through the use of photographic evidence and record keeping. Photographic records can guarantee the correct installation of containment, junction boxes, camera location, and camera images (day and night), and can also include final commissioning sheet and labelling which can be uploaded to a secure sharing platform for full peace-of-mind.

## Maintenance support

Evolution can also provide support services for international projects, including the remote management of software such as remote diagnostics, update and bug-fixing. In some cases, depending on location, we can offer an engineer site visit within 24-hours – travel time permitting. Where this is not practical, a local service provider can carry out significant tasks such as system additions or changes, guided by Evolution's Technical team or, when it comes to simple tasks, such as faults with power supplies or door equipment issues, we can direct local partners to support the client staff to carry out the work themselves.

## Scheduled maintenance

Ongoing support for routine preventative maintenance can be carried out by the Evolution team, or by the local service provider of the FM team under the guidance of our own people. Regardless of the approach, it will always be executed to agreed standards and intervals, and the client will have the full confidence that Evolution will be responsible for resolving any issues that may arise.

