Annex I

Depot Repair Agreement Form

In order to guarantee the effective receipt of the express, the user needs to send the defective product with the prior consent of Flysky after-sales service center, with the signature on the last page. In addition, the user should scan relevant files together with this signature and send them to fs-cust@flysky-cn.net. The user shall print this form and pack it together with the product to be returned.

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| --- | --- | --- | --- | --- | --- |
| 1  Product Repair Information1 | | | | | |
| Model Number |  | Quantity |  | QR Code |  |
| Seller |  | Repair requirements |  | Whether disassembled | □ Yes □ No |
| Symptom (Please provide us with more information about your problem as it will help us a lot in our work.) | | | | | |
|  | | | | | |

Note: QR codes are available only for NB4, NB4 Lite, PL18, PL18Lite, PL18 EV, and PL18 EV Lite.

NOTE: Even if you refuse to repair, you will bear the shipping costs for the sending back of the product.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 2  Product Repair Information 2 | | | | | |
| Model Number |  | Quantity |  | QR Code |  |
| Seller |  | Repair requirements |  | Whether disassembled | □ Yes □ No |
| Symptom (Please provide us with more information about your problem as it will help us a lot in our work.) | | | | | |
|  | | | | | |

Note: QR codes are available only for NB4, NB4 Lite, PL18, PL18Lite, PL18 EV, and PL18 EV Lite.

NOTE: Even if you refuse to repair, you will bear the shipping costs for the sending back of the product.

Attachment: Depot Repair Agreement

Depot Repair Agreement

1. The user needs to properly dispose of the personalized items and decoration (including but not limited to decorative stickers, paint, spray, etc.) attached to the original product before sending it back for repair, as it is very likely to break the decorative parts during repair. The user should be aware of it, and Flysky will not be responsible for the cost of breaking the personalized items and decorations.

2. It is not allowed to ship a battery in the package of returned products (except PL18, PL18Lite, PL18 EV, and PL18 EV Lite transmitters).

3. It is necessary to take photos of the products before sending them out and provide photos of the front and rear of the products.

4. All items should be packed well to ensure that no damage will occur during shipping. Flysky is not responsible for any unsigned package. Flysky will not be responsible for any damage to the items caused during shipping.

5. The depot repair period is limited to 45 working days from the date of the returned item signed by Flysky factory.

6. A returned product will be considered as abandoned and disposed of by Flysky if kept in Flysky technical service center for more than 30 days without payment and any reply from the user.

7. To ensure the normal rights and interests of a user, the user needs to check carefully whether the product and packaging are intact when receiving the product (whether there is a damage caused during shipping). If the items are damaged during shipping, the user needs to report it to Flysky after-sales service within 24 hours, otherwise, it will not be accepted. If the product has other abnormalities, please give a feedback to Flysky within 7 days from the date of receipt, otherwise, it will be regarded as a non-defective product with normal performance.

8. It should be noted that model data needs to be backed up first as it may be lost due to tests during the depot repair. In case of data loss, Flysky does not assume any legal responsibility.

9. You need to bear the cost of round-trip shipping, customs duty, customs clearance, bank transfer procedures, etc.

\*I have read, understood and agreed to all the contents of the “Depot Repair Agreement Form” and the terms and conditions of the “Depot Repair Agreement”, and I will keep contact with Flysky in the whole process regarding the repair, shipping, payment, etc. This service will not be started without my signature and consent to all the contents of the “Depot Repair Agreement Form” and the terms and conditions of the “Depot Repair Agreement”. Thanks!

|  |  |  |
| --- | --- | --- |
| Name | Signature | Date |