# Construction Guidance - The Silent Book - NCC Construction Sverige AB.

## The Problem/Challenge

The provision of health and safety information in a simple, non-verbal format.

### The Solution

NCC formed a working group to develop a picture their own information materials for workers. The group decided to develop a picture book presenting different hazardous work situations - The Silent Book - containing pictures of what not to do and what to do.

#### The Benefits

NCC has recieved positive staff feedback about the Silent Book. Employees report that it is fun to browse through and that its use stimulates interesting discussions about hazardous work processes and prevention.

## **Key Points**

The Silent Book forms part of NCC's overall and comprehensive occupational safety and health management system. It is just one part of their activities to train and inform about health and safety, and to motivate and promote good heath and safety performance. The Silent Book is an excellent way of providing information to everyone, including those that do not speak the language of the country they live in, and for anyone who cannot read with confidence.

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