



# The Brockley Bugle

FEATURED ARTICLE

**How to Get Involved**

P.2

Sign up to  
our NEW Involvement  
Opportunities  
FOR A CHANCE TO WIN A

**£50**

SHOPPING GIFT CARD

**Enter our Arts Competition  
for a chance to win a £50  
Shopping Gift Card**

**Be part of our photo blog -  
Humans of Brockley**



# How to Get Involved

## Be Part of Something Special!

We are committed to putting residents at the heart of their services.

This edition of the Brockley Bugle features new ways for our residents to get involved to improve their services, and to make a difference within communities.

For the first time we are introducing Resident Scrutiny (see page 17) as a new involvement opportunity for you. We are also proud to announce a collaboration with Lewisham Tenants Fund and London Metropolitan University to deliver a free 1-day housing awareness course. A course developed to help you find out more about housing history, law and funding. You'll gain an accredited qualification from the University, and it could support you to find employment in housing. The course will also help you learn more about Pinnacle Group and housing, get involved in shaping our services, and effectively challenge and improve our work. We offer one-day and three-day courses to suit your interests and availability.

Show us how great you are as a photographer for our Humans of Brockley photo-blog. Inspire us by entering our free arts competition for a chance to win a £50 gift card.

We are looking for inspirational photographs or paintings which promote 'Our Beautiful Brockley'

Closing date for entries is Friday 15 July 2020.

Entries will be displayed in the Brockley Housing Office and the winner will be notified by 31 July 2020. Good Luck!

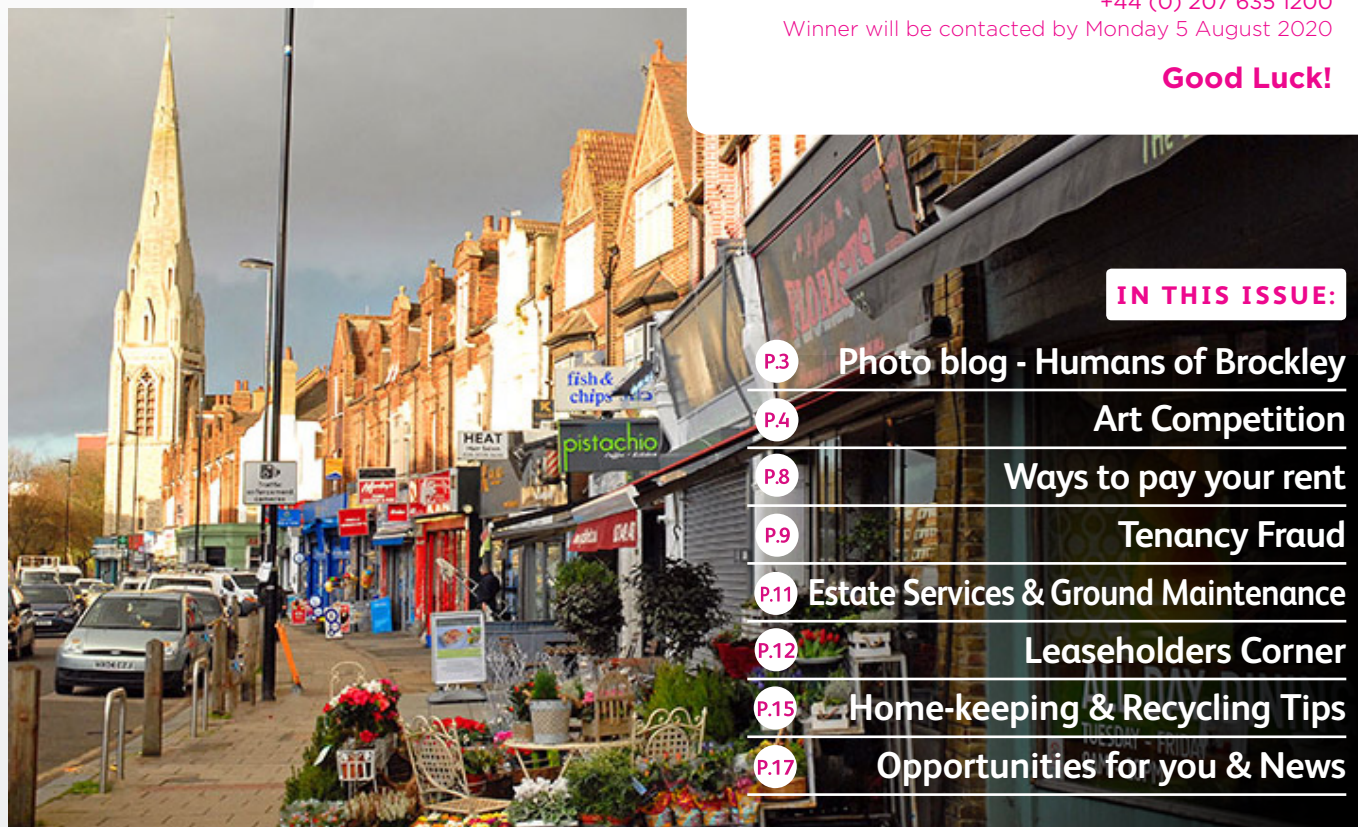
Kate Donovan, Area Manager, Pinnacle Group

**Sign up to one of our new involvement opportunities for a chance to win a £50 shopping gift card**

Prize Draw to be held at the Resident Panel on Thursday Sept 12 2020 at St Andrews Church 7 - 8:30  
Brockley.customerservice@pinnaclepsg.co.uk  
+44 (0) 207 635 1200

Winner will be contacted by Monday 5 August 2020

**Good Luck!**



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# Humans of Brockley

## Tell us Your Story!

We are creating a photo blog called Humans of Brockley for our website and newsletter.

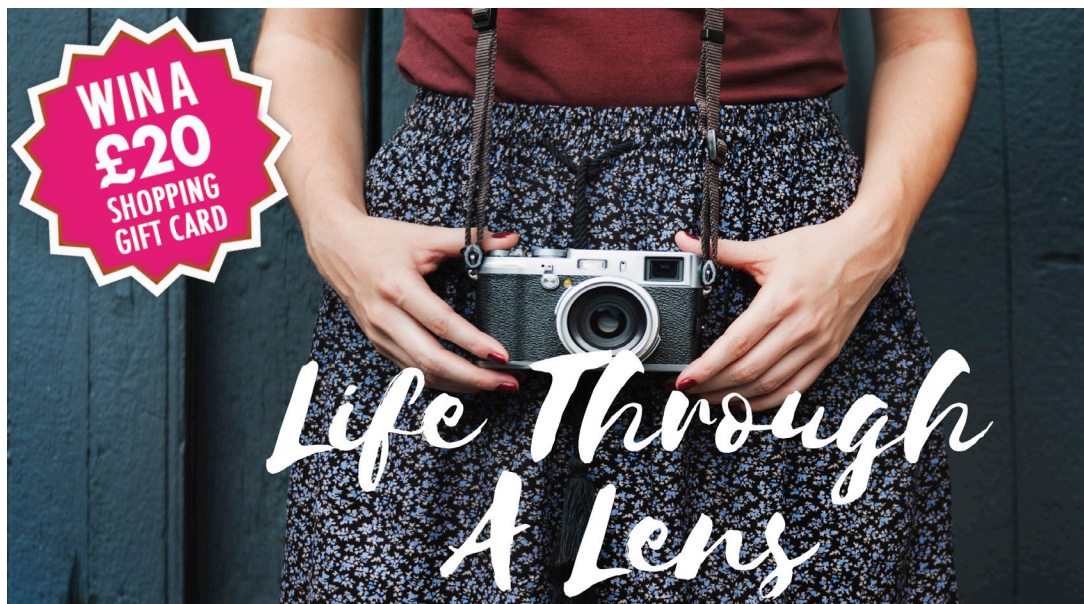
We want our residents to play a major role by telling us of their stories of the great work they are doing within the community or share with us the good times they have had living in Brockley. We are particularly interested in entries from residents who have been living in Brockley for decades.

Get in touch with us if you were one of the first residents to move into one of our estates,

blocks or houses. What was it like in those days?

There used to be quite a few Tenants and Residents Associations in Brockley. Were you an active member of a Tenants and Residents Association many years ago? Share with us what you did and how your Residents Association made a difference to where you live.

## Enter Your Story with a Photo



We really want to hear of your personal achievements which have made a valuable contribution to the community.

Taking part is simple. Just enter your story with a photo, tell us a bit about your photo and you will be entered for a chance of winning a £20 shopping gift card if you are chosen as the STAR photo for the Brockley Bugle.

For more information about Humans of Brockley contact us at:

**0207 635 1200**

Or email

**[Brockley.customerservice@pinnaclepsg.co.uk](mailto:Brockley.customerservice@pinnaclepsg.co.uk)**

Or come into the office.

# Our Beautiful Brockley

## Enter our exciting Arts Competition



### Showcase your talent!

Submit your entry inspired by the theme 'Our Beautiful Brockley' There are 2 categories to enter

- Photography
- Drawing and Painting

You can make one entry only. Submit your entry by Friday 28 June 2020, 5.00pm to Regenter Brockley, 111 Endwell Road, Brockley, SE4 2PE or email [Brockley.customerservice@pinnaclepsg.co.uk](mailto:Brockley.customerservice@pinnaclepsg.co.uk)

- Open to all ages and must be a Regenter Brockley resident
- Sign your name at the back of the entry with your name and address
- Entries will be chosen by a panel of judges.
- Entries will be displayed in the Brockley Housing Office
- The winner will be announced by Friday 5 July 2020, 5.00pm

# Staff Changes

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## We would like to warmly welcome to Brockley the following staff

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### **Kate Donovan - Area Manager**

Kate joined Pinnacle Group on 27 March and has worked on Westminster Council estates for the last 15 years and brings a wealth of experience in estate and people management.

"I am passionate about customer service and making sure myself and the team deliver a service that residents expect. I am looking forward to working with residents so we can achieve this"



### **Don Millwood - Housing Manager**

Don joined the team on 15 February 2020 as a Housing Manager.

Don has previous experience working for other housing associations and has recently obtained a degree in housing management. "I am really excited to be working in Brockley in this new challenge and look forward to working with residents and the local community"



# How have Pinnacle performed in the last 12 months?





## Average time taken to re-let our properties

**17 days**

**Letting quickly** our properties minimises rent loss

Exceeding the target of 28 days



## Tenancy Checks Conducted

**263**

**Exceeding the target** of 257 Tenancy Checks

**Tenancy checks** make sure that our properties are not illegally sublet. As a result of these checks 6 properties were found to be illegally sublet and are now providing homes to residents who need them.

# Rent

## Ways to pay your rent

Rent is a priority payment and must be paid regularly and on time. If you are having problems with paying your rent do contact your Income Manager on 0207 635 1200 for advice on how to put your rent account back on track. Failure to pay your rent will result in legal action been taken against you.

### Did you know that there are 5 ways for you to pay rent?



**STANDING ORDER**

#### Standing Order

Standing Order: Collect a mandate from the Brockley Housing Office and complete and send to your bank. Alternatively contact your bank's telephone banking and give them your details. Sort Code is 20-00-00. Account Number 93380513 followed by your 10-digit rent reference number.



**DIRECT Debit**

#### Direct Debit

You can collect or ring up for a mandate from the Brockley Housing Office which you should complete and return to the office. The reference number is your 10-digit rent reference number.



#### Online Payment

For one off payment, go to your bank online and make payment directly to us. The sort code is 20-00-00 followed by your rent reference number.



#### In Person

In Person: Pay by cash with your rent payment card at any Pay Point outlet found at local stores or any Post Office.



#### By Telephone

If you want to make a payment over the phone, Contact 0208 690 8707 (Option 2, quote 10 digit Housing Ref no.)

Whenever you are paying your rent please always have your rent reference number. Your reference number is printed on your rent statement.



# Tenancy Fraud

## Stamping out Tenancy Fraud

We're working hard to stamp out illegal subletting of our properties. Unlawful subletting of a social housing property is a criminal offence under the Prevention of Social Housing Fraud Act 2013. Since April 2018, we have taken back five properties for tenancy fraud and we are currently pursuing another five cases through the court process.

If anyone suspects that a property is being occupied unlawfully, please contact us on **0207 635 1200** or email us **Brockley.customerservice@pinnaclepsg.co.uk**

## What is Tenancy Fraud?

1. Subletting a property for profit to people not allowed to live there under the conditions of the tenancy.
2. Providing false information in a housing application to gain a tenancy.
3. Wrongly requesting a tenancy assignment and succession where the tenancy is no longer occupied by the original tenant.
4. Failing to use the property as your principal home or abandoning the property.
5. Selling the keys to a third party

If anyone suspects that a property is being occupied unlawfully, please contact us on **0207 635 1200** or email us **Brockley.customerservice@pinnaclepsg.co.uk**

Please see the link on the Lewisham Council privacy page for more details:

**<https://lewisham.gov.uk/about-this-site/privacy/resources-regeneration/privacy-notice---anti-fraud-and-corruption>**

Alternatively you can report suspicions of tenancy fraud directly to Lewisham council by contacting

Phone: **0207 0172000** or **0800 0850119**

Email: **fraud@lewisham.gov.uk**



# Tenancy Fraud Case Study

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## **The successful prosecution relating to a sublet of a two-bedroom tenancy for at least 6 years.**

The sublet came to light in 2015 when the Police were called due to the tenant (Miss X) trying to illegally evict her sub tenant for non-payment of rent. The sub-tenants were interviewed, and it was established that they had been paying the tenant rent for six years.

The case was brought to court in 2018 and following a jury trial Miss X was found guilty of 4 offences contrary to the Prevention of Social Housing Fraud Act and given a suspended sentence of 18 months, she resigned from her job as a nurse whilst subject to disciplinary action.

Lewisham Council then took action under the Proceeds of Crime Act to recover the loss to the Council. This requires an accredited Financial Investigator to act on behalf of the Council.

The court made an order of confiscation of £8,974 relating to the unlawful profit she had made by the sublet and a further order of £21k as compensation to the council.

So far Miss X has repaid £8,974 but is having to sell her house in order to repay the £21k.

# Estate Services & Ground Maintenance



## A Message from Pinnacle Group's Performance Manager

I am Mark Harrison, Pinnacle Group's Performance Manager responsible for the estate cleaning and gardening on behalf of the London Borough of Lewisham.

Our aim is to provide helpful, friendly, courteous and accountable estate services to all residents. In order to achieve this Pinnacle Group will continuously review and improve its service by working closely and in partnership with residents, local service providers and client personnel.

I attend regular estate inspections with Rydon and your housing manager where we assess the quality of the cleaning and grounds maintenance. A six weekly programme of inspections are carried out to all our estates in which we inspect the communal areas for any repairs. We welcome interested residents who are available during the day to attend these inspections.

Check out the estate Inspection schedules that are displayed in your notice boards. If you are interested in becoming a Resident Estate Inspector, please contact us by email **[Brockley.customerservice@pinnaclepsg.co.uk](mailto:Brockley.customerservice@pinnaclepsg.co.uk)** or phone **0207 635 1 200**.

## Estate Cleaning Schedule

Area	Helpful Guidance
Communal Entrances, exits, stairs, doors, door glass, floors, landings, hallways & areas outside of all flats	Daily removal and disposal of all litter etc... Daily clean of lobby Weekly clean all communal floors/stairwells to get rid of removable marks and hazardous deposits. Sweep and spot clean balconies. Clean any glass in the main doors, internally and externally, and any internal glass doors. Remove any cobwebs from all communal areas, dust all fixtures/fittings, ledges, balustrades, ledges and skirting boards
Bin rooms/areas External hard, gravel & horticultural areas	Clean/disinfect the bin rooms/areas Bin chute are unobstructed, clean and free of unpleasant smells Litter pick all external hard, gravel and horticultural areas including removing bottles, cans, general rubbish etc...
Periodic tasks	These include an annual deep clean of floors, 4 times a year external window cleaning & jetting of bin areas

## Grounds Maintenance Schedule

Area	Helpful Guidance
Lawns	Grassed areas to be cut fortnightly (March to November)
Hedges & Shrubs	To be pruned and cut as appropriate (normally 3 times a year)
Planted Areas	To be kept weed free and cultivated
All External Areas	To be thoroughly litter picked on each visit, be free from weeds and urgent issues be reported immediately to Pinnacle Group

## Estate Inspection Schedule

Block	Date	Time	Housing Manager
Cherry Tree House, Foster House, Hawthorn House, Alban House, Yew House, Birch House, Columba House & Lewisham Way	18 June 2020	10am Meeting Point at Cherry Tree House Entrance	Don Millwood
Nuding Close, Shell Road, Somerset Gardens, Algernon Road, Embleton Road, (63-65) and (93-131) Ermine Road	20 June 2020	10am Meeting Point at Nuding Close	Swarna Ragu
Wadcroft Court, Geoffrey Court, Erica House, St Peters Court, Colin Blanchard House, Alder House & Lilac House	1 July 2020	10am Meeting Point at Wadcroft Court entrance	Don Millwood
Viney Road & Brookbank Road	3 July 2020	10am Meeting Point at Viney Road entrance	Swarna Ragu
Almond House, Oak House, David House, Elm House, Vulcan Terrace, & Myatts Court	8 July 2020	10am Meeting Point at Almond House	Don Millwood
Greatfield Close, Eastern Road & Tyrwhitt Road		10am Meeting Point at Greatfield Close	Swarna Ragu
Bede House, Asaph House, Edmund House, Andrew House, Aldham House, Dunstan House, Augustine House & Laburnham House	22 July 2020	10am Meeting point at Aldham House	Don Millwood
Adelaide Avenue, Ivy Road, Comerford Road & Whitbread Road	24 July 2020	10am Meeting Point at Adelaide Avenue entrance	Swarna Millwood
Jasmine House, Syringa House, Veronica House, Ash Tree House, Walter Taylor Court & Acacia House	4 June 2020 29 July 2020	10am Meeting Point at Jasmine House entrance	Don Millwood
Dressington Avenue, Foxborough Gardens & Rushey Mead	6 June 2020 31 July 2020	10am Meeting Point at Dressington Avenue entrance	Swarna Millwood
Chestnut House, Holly Tree House, Conifer House, & Poplar House	11 June 2020 5 August 2020	10am Meeting Point at Chestnut House	Don Millwood

# Leaseholder's corner

Dear Leaseholders,

We would like to say a big thank you to everyone that made it to the leasehold forum meetings last year. These meetings are for leaseholders to keep in contact with each other as well as Regenter B3 staff.

During the last meeting it was suggested that residents consider setting up Resident Associations to decide on ways to improve their areas, and to improve customer experience working with Regenter B3 which in turn should have a greater impact on leaseholders' satisfaction. Local representation will encourage everyone in the Block or Estate to participate in ways to improve the communal areas.

For more information on your services charges and other useful information please refer to the Leaseholders' Handbook.

## Your service charges

At the beginning of the financial year, you are provided with an estimated bill of what will be spent throughout that year. The actual spend is then calculated at the end of the financial year to ensure you are charged the correct amount for the services provided.

Having difficulties paying your service charges?

If you are experiencing difficulties paying your service charges, don't ignore it, please contact the leasehold team on **0207 635 1200**.

## Subletting your flat

If you rent out your flat please do remember to let us know your forwarding address, phone number and email for emergencies.

## CP12 - Gas boiler and appliance yearly inspections

Regenter B3 test all these services for the tenants. All leaseholders are reminded that they should have their appliances tested yearly.

### Contact us

RegenterB3 manage over 550 leasehold properties on behalf of Lewisham Council. There is a designated team based at the housing office to deal all leasehold enquiries.

If you wish to contact the leasehold team this can be done by phone, letter, and email or in person by appointment:

Sandra Simpson  
Project Manager Leasehold

Elisha Steadman  
Leasehold Assistant

**Brockley.customerservice@pinnaclepsg.co.uk**  
**+44 (0) 207 635 1200**

## Leasehold forum meeting dates

Leasehold forum meetings are held quarterly at **St Andrews Church Centre, corner of Wickham Road and Brockley Road SE4 2SA**.

The next Leasehold Forum will be held on:

- **Thursday 5 September 2020**

**6.30pm - 7.00pm:** Leasehold Surgery - Come and speak to Pinnacle and Rydon staff about individual issues to do with your property and lease.

**7.00pm - 8.00pm:** Leasehold Forum meeting to discuss general issues.

Minutes from these meetings are sent out to all leaseholders.



Meet

# Dennis Parkes



Dennis Parkes works for Rydon as a building surveyor and has been in post for nearly 5 years. He has a specialist knowledge of damp and spends most of his time resolving problems of damp and condensation for our residents.

### Can you tell us a bit about yourself?

Whilst I was born in the UK I grew up in Jamaica. I returned to the UK in 1986. My first job when I got here was a kitchen porter in a place called Pomsey in Hampshire. It was a full time job and I earned just £220 a month for 6 days a week!

When I moved to London two years later I became a Security Guard for Marks and Spencers. In 1989 I decided I wanted a career in social housing management so I applied for a job as a housing assistant and was successful.

Over the next few years I worked my way up in various jobs until I realised the construction side was where I wanted to be. It wasn't long before I landed my first role as a building surveyor.

### What made you interested in damp issues?

When I was a building surveyor for Hexagon Housing I managed lots of damp and condensation cases. As a result I became really interested on what the causes were and mechanics of it all. I then began to do a lot of reading around the subject. When a job came up at Phoenix Housing who were looking for a surveyor with specialist damp and condensation knowledge I thought this would be right up my street.

### So what's your current role all about?

In my current role at Rydon I go into properties that are believed to have damp and mould issues. Using my expert knowledge I diagnose any issues using the following process:

- Investigate
- Assess
- Diagnose
- Implement

In a month I can inspect up to 20 properties that have reported damp or mould issues. These can be addressed through the following range of solutions:

- Installing extractor fans
- Installing new ventilation systems

- Improving heating system
- Installing insulation
- Educating residents on how to manage any damp issues

### What do you love about your job ?

Everything !! Making people aware of what they can do to improve their living environment and seeing the difference I have made to people's lives. I also offer training for housing staff on dampness and condensation. I recently received this feedback from a resident which makes my job so satisfying:

" The property is even warm in the winter with the radiators off. I was in my bed and did not even know that it was snowing outside until my friend called and told me"

### What do you do in your spare time to relax ?

I love singing and have even been on tour a number of times. I also love weekly trips into London to walk and take in all the history.

If you are suffering from damp issues please call 0800 0839683.

# Hot Tips for the Home



## Top Tips of Most Common Causes of Clogged Drains

We are committed to supporting our resident to prevent internal and external blockages caused by a build up of fat down the drains. Check out our top tips;

**Hair:** The best way to deal with hair blockages is to ensure all drains have guards to catch hair and clear these regularly.

**Soap:** The fat in soap leaves a hard residue that stains bath fittings and clogs pipes. Switch to soap free washes and then have pipes pressure cleaned to remove traces of soap build up.

**Dirt:** Build up of dirt from washing can build up and cause issues in your drains. Shake or rinse excess dirt and mud off your clothes and body outside before washing them inside.

**Food Waste:** Never put food waste down your sink. Instead set up a composting pile to get rid of food waste.

Street properties in Lewisham have food waste bins to dispose of waste like tea leaves, coffee grounds that don't break down.

Be cautious of greasy foods such as oil as they will solidify in the pipes and cause a blockage. Instead, absorb oil on a paper towel and throw it in the compost.

## Tips For Unclogging Your Drain

**All fats and oils** should be allowed to cool down and disposed of in the general waste. There are some oils that may be recycled. Oils and Fats should not be poured down the drain and sink.

**Mineral Build Up:** Mineral dissolved in hard water can cause insoluble masses that will easily block drains.

One solution is to install a water softener if hard water is a problem in your area. If that's not an option regularly de-scale and remove sediment and build up.

**Small Objects:** We know that the odd small objects can find their way down drains and wreak havoc. Ensure that foreign objects are disposed of responsibly in the trash, compost or recycling.

**Toilet Paper:** Too much toilet paper can clog your drains and stop your toilets from flushing. If water can still run through your toilet when flushed, you can use a plunger to shift and dissolve some of the toilet paper.

**Remember you may be recharged the cost of any repairs if an upsurge into your or a neighbouring property is found to be your fault.**

# Reduce, Reuse, Recycle

We want to encourage residents to recycle and make our estates and streets cleaner. Reusing items that you no longer want can help the environment.

Here are some hot tips of how you can recycle at home more effectively:

1. Flatten cardboard boxes so that you can fit more recyclables into your bin
2. Plastic bottles can be recycled, from water bottles to salad dressing, so put all of them together in your recycling container.
3. Its not just newspaper you can recycle! Recycle wrapping paper, envelopes, birthday cards and phone books. All sorts of cardboards can be recycled, even toilet and paper towel tubes.

Make provision so that you can recycle as you are cooking or cleaning.

4. Metallic items in the home can be recycled, such as empty spray cans and tin foil, fruit, vegetable and other food cans.

## **Making Recycling Fun for Kids! Top Tips**

Here are some activities that demonstrate the importance of recycling while making it doable and functional for kids;

### **1. Build a robot.**

Don't throw away the cardboard boxes and yogurt containers! Build a robot with these materials.

### **2. Play a game.**

Play games to help kids practice which items can be recycled, and which are waste.

### **3. Make recycling bins for the home.**

Making small bins that can be kept indoors allows kids the chance to easily sort the garbage.

### **4. Try an online game.**

There are a few online games where kids can practice recycling in a fun way.

### **5. Pack a waste-free lunch.**

Use a recycled container in lieu of items in bags.



5. If you don't have a recycling service on your block or estate stop at your local recycling bank and drop off anything that's not picked up by the refuse collection. This lets you fit your recycling into your life, and will also teach your children about the importance of recycling and

the environment.

Glass can be recycled endlessly, so be sure to always recycle your glass bottles and containers.

Make sure you wash food waste off of any plastic or glass food containers before recycling.

### **6. Do a scavenger hunt.**

Go to the park and see how much you can collect from the environment that can be recycled! Got competitive and excitable kids? Make it a race.

### **7. Make a DIY toy.**

A milk jug or a yogurt container can make for really fun ball poppers for kids.

### **8. Homemade puzzles.**

Instead of throwing away greeting cards, cut them up and make a homemade puzzle.

### **9. Donate toys and clothes.**

Instead of throwing away toys your kids are done playing with, help them choose some to be donated and reused by other children.

### **10 Set up a recycling club.**

Get the kids together and start a local initiative in their neighbourhood or school.



# Opportunities For You

Over the coming months we will be offering new and exciting involvement opportunities to our residents.

## Resident Panel

We are changing how the Resident Panel is delivered to you and focusing on key areas of;

- Improving services
- Measuring performance
- Community Involvement.

We welcome residents to attend the panel meetings and share their views on services and local issues within the Brockley community. Hear about how we are doing and become a panel member that contribute to decisions been made about services.

We want to promote a range of opportunities for our tenants and leaseholders to get involved and with your help we can improve on matters that are important to you within the local area.

Interested and want to be a member of the Resident Panel. Contact us on **0207 635 1200** or email **Brockley.customerservice@pinnaclepsg.co.uk**



## Future Resident Panel Meeting Dates

- Thursday 12 September 2020 • Tuesday 12 March 2020
- Thursday 12 December 2020 • Thursday 11 June 2020



St Andrews Church

## Resident Scrutiny

For the first time we will be delivering a number of resident scrutiny reviews this year. Resident Scrutiny is a new way for you to help Regenter Brockley focus on delivering improved services by providing an independent view of our processes and performance, highlighting what works well and what needs improving.

Like a critical friend, you will give recommendations of service improvements to the Residents Panel, help identify ways to achieve value for money, and shape and influence the delivery of our services to increase resident satisfaction.

No previous experience is required. We just want your enthusiasm and for your contribution to be effective and constructive.

You must be able to understand and analyse information. Most importantly you must be a great team player and work independently.

We offer you support and an independent mentor to guide you through the scrutiny review, as well as ongoing training to help you to achieve your potential. We welcome applications from tenants and leaseholders.

If you feel that Resident Scrutiny will suit you and want to collaborate with us in improving and measuring services apply now!

### How Does Resident Scrutiny Work?

- Choose the service area you want to look into
- Talk to Staff, other residents and service partners
- Help us draw up plans for implementing service improvements

### The benefits of Resident Scrutiny

- You get a real opportunity to influence our services
- You gain an in-depth insight into our work as a social housing provider
- You will get training and development opportunities on the way
- You will learn new skills and meet new people

# Opportunities For You

## Introduction to Housing Course

Sign up early as we will be introducing for the first time a free 1 day training course for residents in collaboration with Lewisham Tenants Fund. The course will help you to learn more about;

- Social housing and how it is managed by central and local government.
- Understanding our relationship with Lewisham Council
- How you can get involved in shaping our services and effectively challenge and improve our work.

Places are limited so don't miss out!

## Tenants & Residents Association

We are committed to supporting and setting up Tenants and Residents Association. Tenants and Residents Association (TRAs) is a great way for residents to get involved with improving their community.

Made up of local residents, TRAs represent the views and interests of everyone living a particular area. They challenge and work in partnership with Regenter Brockley to help make their community a better place to live.

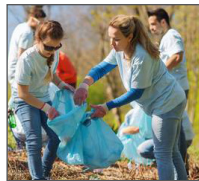
## Community Involvement

We want to hear from residents that are doing good works in their local community or have an idea that need support to become a reality to bring positive benefits to residents' lives and the local area.

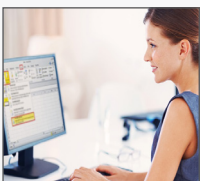
We are particularly keen to support projects that can bring communities together and has a focus on either;



**Health and Well-being**



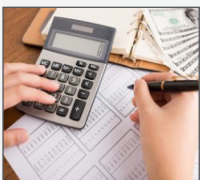
**Improving Environment**



**Getting Online**



**Improving Communities**



**Managing Money**

**Sign up for any of our involvement opportunities and win a chance of a £50 shopping gift card**

For more information about all of our involvement opportunities email:

**[Brockley.customerservices@pinnaclepsg.co.uk](mailto:Brockley.customerservices@pinnaclepsg.co.uk)**

Or call **020 7635 1200**

# Community News

## Good Food Lewisham

Are you an avid gardener or have an interest to making your local area a healthy and sustainable community where affordable food is grown and produced? Do you have an idea that tackles food poverty or reduce waste and need support?



We would love to hear from you and help you in your new venture by working in partnership with Good Food Lewisham. Good Food Lewisham can support and provide you with the necessary skills and resources to make your project a success.

Sign up to Good Food Lewisham and join the wide network of volunteers, like minded people and learn what is happening in your area

Join their campaigns of Veg Cities, Veg Power and Sugar Mart

For more information about Good Food Lewisham

Web: [www.goodfoodlewisham.org](http://www.goodfoodlewisham.org)

Email: [gfl@gcda.org.uk](mailto:gfl@gcda.org.uk)

Tel: +44(0) 208 269 4880

**Introducing Ladywell Live!** Ladywell Live a Ladywell Assembly initiative set up by volunteers aimed to promote the activities of local groups and to cover the issues raised at the local assembly. You can sign up for an email newsletter and email alerts on what is happening in the Ladywell neighbourhood.

For more info about what's on in Ladywell go to [www.ladywell-live.org](http://www.ladywell-live.org)

## Big Lunch Coming Soon - 1 and 2 June 2020

The Annual Big Lunch is back and is the UK's biggest annual get together for neighbours.

It's a simple way for many people across the UK to coming together to have lunch on a weekend in June to promote community, friendship and fun. We would like to support our residents that wish to hold a Big Lunch in their local area as this leads to more people wanting to do more in their community.

Want to do a block or street party in your area, get your Big Lunch Pack from the Eden Project. Check out their website [www.edenproject.com](http://www.edenproject.com) and apply for your pack now!

Pinnacle are supporting the Big Lunch at Trywhitt Road on Sunday 9 June 2020

For support and advice contact Brockley Customer Service T: 0208 635 1200

E: [Brockley.customerservice@pinnaclepsg.co.uk](mailto:Brockley.customerservice@pinnaclepsg.co.uk)



We love to hear from

residents of Brockley for our newsletters, that have real life inspiring stories that they wish to share. This could be anything from what is happening on your street to activities and groups you might be involved with. It can be a personal achievement that you wish to share with us.

## What's on?

### Hilly Fields Midsummer Fayre

Where: Hilly Fields  
Date: 22 June 2020  
Time: 12-5pm

### Brockley Society Barbecue

Where: Hilly Field, Stone Circle  
Date: 5 July 2020  
Time: 7pm-11.30pm

### Chelwood Summer Festival

23 June 2020  
12:00pm - 3.00pm

### Rivoli Ball Night

Chelwood Nursey  
Beecroft School  
5 July 2020 - 6 July 2020  
7.30pm and 12.30pm

## Sponsoring Midsummer Fayre

We're sponsoring the Midsummer Fayre this year. Come along and say hello at our stall!





# Contact Us

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**Regenter Brockley Housing Office**  
111 Endwell Road, Brockley, London, SE4 2PE

**Office hours:** 9.00am to 5.00pm, Monday to Friday

**Telephone:** 0207 635 1200

**Email:** [Brockley.customerservice@pinnaclepsg.co.uk](mailto:Brockley.customerservice@pinnaclepsg.co.uk)

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