



JHA Update on IDOC Commissary Issues

December 6, 2021

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In March 2021, IDOC issued a [bid solicitation](#) for statewide commissary, requesting bids by five geographic zones of prisons within the Department. Historically, commissary contracts have been awarded piecemeal, and there were concerns from legislators and others that these awards did not comport with state procurement laws. In addition, it has been a repeated finding of the Illinois Auditor General's [fiscal audit reports](#) since 2008 that IDOC has had inadequate controls over commissary inventory, among other issues. While over the past few years IDOC has made some efforts to conform allowable commissary items across prisons by security level, and more recently, to conform commissary frequency and spending limitations, this solicitation was a new effort to obtain commissary items and create more control and uniformity via official contracting channels potentially through a singular supplier for the whole Agency. In June 2021, [Keefe Group](#) was awarded the contract for the entire IDOC system. However, the contract award was contested by another vendor that was not awarded the contract, reportedly resulting in IDOC then contracting on an emergency basis with Keefe to provide items.¹

IDOC has attributed current issues with commissary item availability to global supply chain issues. In October, IDOC shared a video of the Director discussing commissary item availability on institutional television channels, and issued a memo to individuals in custody on [October 13th](#) with the text of the video. At JHA's urging this information was also made available to the public and [FAQs](#) were posted to IDOC's webpage. The Director's memo and video state *"Items such as but not limited to batteries, detergent, and aftershave with the specifications and in the quantities required by the Department, have been increasingly difficult to procure. This is due to factors beyond the control of the Department or its staff. The global pandemic caused by COVID-19 has impacted the global supply chain in ways not experienced by the world in many years. Essential raw materials are not making it to distribution centers and there is a shortage of workers in manufacturing centers and logistic companies."*

¹ JHA requested more information regarding this legal dispute from IDOC, but information has not yet been provided.

In addition, IDOC officials held a call with some advocacy group leaders on October 14th, in which they reiterated that they were attempting to resolve issues. In that call, IDOC represented that they planned to enter into additional emergency contracts with other vendors to improve supply while the litigation regarding the Keefe award played out.

In subsequent communications, JHA was informed by IDOC officials that bids for additional emergency contracts were reviewed and offers issued November 17th, so that the additional emergency contracts should be in place shortly. We were told that the additional emergency contracts would be for items already in stock and able to be delivered within the routine delivery window of 10-14 days, so that once they were in place the supply issues should dissipate. It is unclear whether the pricing under the emergency contracts will be the same or potentially higher for consumers. IDOC officials did indicate that where like items were available through multiple emergency suppliers, they first attempted to contract for the lowest price items. It is likely that the emergency purchasing contracts will be in place for many months while the contract dispute proceeds. **JHA has requested to be provided with pricing lists as they are available.** All ordering for these contracts will be through Springfield, with prisons submitting orders for requested items to a centralized IDOC ordering hub.

In the meantime, JHA continues to hear directly from people who are incarcerated and their loved ones about the hardships posed by lack of access to commissary items. This document contains excerpts from some of the communications received by JHA regarding commissary issues in October and the first half of November 2021. Appended to this report are representative commissary lists from Danville that someone within IDOC sent to JHA indicating most items were simply unavailable. JHA shared a draft of this report with IDOC officials November 19th, and incorporated responses received.

“In the last 2 months the commissary has been mediocre at best, for 2 months they (commissary) haven't provided us with laundry soap for us to buy to wash our clothes and this past month they didn't have soap, toothpaste, baby powder, face towels, TVs, fans, hot pots and this isn't even half of it because they were out of most of the food products that they normally have for sale. I was told by a staff member that the DOC is trying to switch the commissary to one commissary provider for the whole DOC and in the 20 years I've been incarcerated they've never done that, one company can't possibly provide everything that we as inmates may need.” – Letter from Hill

“My son has informed me that it is almost impossible to get hygiene or food items from the commissary. I spoke to his counselor and he stated his hands were tied as the state is not sending them enough shipment. They send so little that it goes the same day they receive it. My son needs to purchase hygiene and food. Last week he was able to purchase box of noodles and some Kool-Aid they didn't have anything else left. This has been going on for several months. He needs food and hygiene the state only provides 1 roll toilet paper and 1 bar of soap. I have written Ms. Mason [IDOC's Family Liaison] but still waiting for her reply. The counselor also informed me that this affects all prisons in Illinois. Please help. Thank you.” – Contact from loved one of someone in prison

“Just spoke to my son they are not able to purchase any food items or hygiene. They are hungry. My son wears his clothes in the shower to wash them with soap as he has no laundry detergent. They are currently on lock down due to staffing shortages 23/1. What can I do. Also next commissary visit is in two weeks I am stressed as when people are locked and hungry who knows what might happen.”

– Contact from loved one of someone in Sheridan

“There are no hygiene items for sale. No toothpaste or toothbrushes, no laundry detergents or anything. And they do not pass those items out now either. They also have little to no food to purchase and the meals they get from the kitchen are disgusting.”

– Contact from loved one of someone in Hill

“Pen pal sent email yesterday, apologizing for not writing. Unable to purchase pens or envelopes, as prison has not stocked these for two months now, citing inability to get drivers for delivery trucks.” – Contact from loved one of someone in Stateville

“Our commissary is in desperate need of management. the commissary was out of:
1. hygiene products such as toothpaste, laundry detergent, deodorant, shave creme, mouthwash, ibuprofen, hand soap, and toilet paper. 2. For food items there is no meat products, fish, chips, tortilla shells, peanuts, cookies, granola bars, tea, 1 kind of cereal while it lasts, cakes, even ramen noodles and not just one flavor but all flavors, I have never seen a commissary run out of ramen noodles. 3. Electronics such as hot pots, lights, typewriters, and typing ribbon.” – Letter from Western

“Just wanted to give you another up to date copy of our commissary availability as of 11/1/21. Please note the continued lack of hygiene products. This facility is still not making any sort of hygiene available to us yet besides the weekly 1 roll TP and 1 bar soap 1 cup cleaning agent that has been issued since COVID onset. IDOC announced that we will have stuff given to us. According to warehouse employees it is here but DCC refuses to pass it out.” – Letter from Danville

IDOC responded to a draft of this report reiterating that the Department is providing detergent and other personal hygiene items to individuals in custody who do not have them and that these items are not only available via commissary, as historically the Department has issued detergent and personal care items to the population, particularly those who are indigent and do not have funds to purchase them from commissary. They note additional or more desirable items may be purchased. Officials indicated that if individuals share specifics regarding state-issued items not being made available, they will follow up. **JHA has repeatedly requested information about expectations for items issued as a matter of routine and not received clear or consistent responses about what exactly should be issued, to whom, and at what frequency. This should be clear written policy.** IDOC has indicated willingness to develop this policy and to share guidance given to prisons for distributions, but as of the time of draft review for this report, no additional specific information was provided. IDOC officials continue to represent that in the future some additional state-issued items will be supplied free of charge as a routine matter going forward for all individuals in custody, not just the indigent population; however, no one has been able to supply details or timelines for this anticipated occurrence. Additionally, while IDOC continues to issue soap to individuals in custody as part of COVID prevention measures, individuals in custody continue to report that it is insufficient and not the sort that they would use to wash their bodies.

Without commissary item availability, we have heard that people with diabetes were having difficulty having food to take with medications. We followed up with administrators, who stated snack bags are made available with medications as appropriate. We also heard that without the ability to purchase detergent, incarcerated workers were unable to wash clothing leading to further sanitation concerns, particularly where they work with food. In response to this concern, administrators stated that they are making institutional detergent or laundry services available. Also, with fewer people able to eat items from commissary, more people are eating in prison

dietaries, and people reported they were being rushed in addition to not getting enough to eat. Some people reported that trays were what would be given to school children and had, for example, two chicken nuggets, or no bread. Someone at Lawrence wrote, "[we all been receiving no bread, no fruit, no meats, our food trays has been beans and lettuce. Please notify administration.](#)" Administrators stated they are monitoring the dietaries. In response to draft review, IDOC additionally stated "*due to COVID restrictions, most individuals in custody had been eating in their living quarters and not in dietary, which means they have had plenty of time to eat their food and not be rushed. Recently most are eating in dietary again. However, the Director has been very clear in his expectation that they are given ample time to eat their meal. Wardens are tasked with routine visits to dietary during meals including weekends and holidays. On Thanksgiving Day... Chiefs Eilers and Porter, the deputies, wardens and assistant wardens were visible in the dietaries and toured the facilities. Unscheduled inspections on weekends and evening shifts are driven by policy and conducted on a weekly basis to ensure we are receptive to the needs of employees and individuals in custody.*" Monitoring and inspection are effective ways to evaluate implementation of rules and policies, while public reporting of findings increases accountability and likelihood of compliance.

Throughout IDOC people express concerns about discolored or potentially dangerous drinking water and look to commissary for other options. For example, at Vienna someone reported concern that available water was causing sickness and reported that there has not been bottled water to purchase "[for almost 5 months](#)" and he was drinking soda instead but was worried because the commissary was running low on soda. People at [Stateville](#) report they cannot buy enough bottled water from commissary to meet their needs and advocates are organizing to [donate bottled water](#). IDOC officials acknowledged that bottled water has been one of the items that had been difficult to obtain under the emergency commissary contracts and stated that they are also using Illinois Correctional Industry (ICI)-supplied five-gallon purified water to meet demand at some prisons. **Again, JHA has raised these concerns repeatedly with IDOC officials and stressed the obligation of the government to provide potable water.** IDOC officials reiterated in their response to JHA's draft report that individuals at Stateville are receiving purified water from containers that are used to fill up individual water bottles on a daily basis. Additionally, IDOC published [water test results for Stateville](#) on their website. Advocates have requested that IDOC consider making water filtration devices available for sale on commissaries in addition to improving water filtration systems within prisons.

People have also reported other commissary concerns, including not being able to purchase writing implements and large envelopes, and some people report that the inability to access commissary supplies is impeding their access to legal relief, particularly with many law libraries still not available due to persistent COVID restrictions. Additionally, JHA continues to receive concerns regarding clothing and linen availability, which IDOC officials also attribute to supply chain problems. As weather gets colder, people request warmer and additional clothes.

"No one come into this facility and get any clothing new, maybe a pair of socks and a pair of boxer short underwear, but that's definitely it!" – Letter from Centralia

*"We haven't went to commissary for no soap or deodorant no boxers, socks or nothing."
– Letter from Menard*

*"When I came in they gave me used sheets, that were a brown color and supposed to be white along with a used towel and washcloths. So I've been trying to buy new ones on the commissary, and a TV and other electronics since I've been here [2 months]. ... It also took me 2 months to get a pair of shower shoes that I just got yesterday."
– Letter from Graham*

"Still no heat. Last I heard, no pillows, no extra blankets, no extra clothes available on commissary." – Contact from loved one of someone in Sheridan

During JHA's September 2021 visit to Menard, we were shown empty commissary shelves; staff and incarcerated people expressed serious concerns. In draft review, IDOC pointed out that when asked by an administrator Menard commissary staff indicated that despite the bare shelves in the commissary area and store rooms, they did have some state-issued hygiene supplies for distribution and that there were some more products on grounds held in warehouses. However, staff were very clear that the situation was problematic, that commissary supply was substandard and unpredictable, that shelves that were typically full were empty, that many types of products were unavailable and that commissary workers were idle. At Menard, we were also told that at the prison-level what is supplied is not corresponding at all to what was ordered. For example, we were told that the prison had order about \$150,000 worth of commissary goods and received less than a third of that supply. We have since been told that prisons continue to limit shopping based on the items received. For example, if a prison has a

population of 1,700 and the commissary warehouse gets in 1,700 candy bars, people will be limited to buying one.

During JHA's November 10th visit at Dixon, people in custody told us that they could still not get laundry detergent, razors, or toothbrushes. IDOC officials explained that under the prior ordering system some prisons may be competing against each other for limited supplies of items, but that with centralized ordering going forward this should be resolved. We were also told that Keefe had been unable to provide some items that meet the Department's existing specifications. IDOC officials have stated they are considering relaxing some specifications that were problematic given supply issues. IDOC has a statewide Commissary Committee that meets regularly and makes determinations of allowable items. **JHA encourages IDOC to consider how this Committee can receive and incorporate input from incarcerated individuals and their loved ones.**

"Now there is no food/supplies in the commissary. And inmates were promised care packages including soap and items of that nature and still have not received it."

– Contact from loved one of someone in Sheridan

As mentioned in the Director's October video and memo, the Department stated they would purchase care packages of a \$25 value containing some brand-name hygiene and food items; these were supposed to be provided by mid-November. Some people reported concerns that the special package delivery had yet to occur in early November. JHA was informed November 19th that prisons should have the items for the packages, and they were expected to be assembled and delivered within days. The day before Thanksgiving, IDOC [posted on Facebook](#) that packages were delivered. IDOC officials confirmed to JHA in response to the draft report that as of November 29th everyone should have received the care packages. In draft review IDOC stated the care packages are well-received and they *"continue to navigate and develop solutions for issues exacerbated by the global supply chain shortages."* IDOC provided the following detail about the packages: *"Over the next forty-eight hours everyone should be receiving a care package consisting of items typically sold in our commissaries. Here is a list of the items:"*

CATEGORY	ITEM NO.	DESCRIPTION	PACK	SIZE	QTY / CARE PKG.	GENERAL BAG	CUSTOM BAG
HYGIENE	PC576	Dial Basics Hypoallergenic Soap	18	2 PK.	2 EA.	0	1,300
HYGIENE	PC553	Irish Spring Antibacterial Sport (3 pack)	18	3 PK.	1 EA.	28,700	0
HYGIENE	PC552	Irish Spring Body Wash 2.5 oz.	24	2.5 OZ.	1 EA.	28,700	0
HYGIENE	PC562	Colgate Clear Gel Mint Toothpaste 4.2 oz.	12	4.2 OZ.	1 EA.	28,700	1,300
HYGIENE	PC815	Short Handle Toothbrush 4" (Approved)	1,440	1 CT.	1 EA.	28,700	1,300
FOOD	CY504	Atomic Fireballs 4 oz.	48	4 OZ.	1 EA.	28,700	1,300
FOOD	CB396	Aunt Dot's Hot Chili 7.5 oz.	24	7.5 OZ.	1 EA.	28,700	1,300
FOOD	HOS80035	Cloverhill Big Texas Cinnamon Roll 4 oz.	36	4 OZ.	1 EA.	28,700	1,300
FOOD	HOS80047	Cloverhill Jumbo Iced Honey Bun 4.75 oz.	36	4.75 OZ.	1 EA.	28,700	1,300
FOOD	COF28	Columbian Coffee 3.2 oz.	64	3.3 OZ.	1 EA.	28,700	1,300
FOOD	FEU90836	Crunch Bar Single 1.55 oz.	360	1.55 OZ.	1 EA.	28,700	1,300
FOOD	FRI44375	Doritos Nacho Flavor 1.75 oz.	64	1.75 OZ.	1 EA.	28,700	1,300
FOOD	MSD41775	Ghirardelli Chocolate Milk Caramel Caddy	12	55 CT.	1 EA.	28,700	1,300
FOOD	MSD41780	Ghirardelli Chocolate Dark Caramel Sea Salt	12	55 CT.	1 EA.	28,700	1,300

FOOD	UQF27 593	HK Anderson Pretzel Nugget Peanut Butter 2.5 oz.	24	2.5 OZ.	1 EA.	28,700	1,300
FOOD	CH302	Jalapeno Cheese Bar 4 oz.	48	4 OZ.	1 EA.	28,700	1,300
FOOD	MCK89 561	Little Debbie Double Decker Oatmeal Pie 3.9 oz.	54	3.9 OZ.	1 EA.	28,700	1,300
FOOD	MMM5 3305	M&M Peanut	384	1.74 OZ.	1 EA.	28,700	1,300
FOOD	NFG01 5400	Oreo Chocolate Sandwich Cookies	120	2 PK.	1 EA.	28,700	1,300
FOOD	CAM13 539	Pepperidge Farms Goldfish Cracker Cheddar Cheese 1.5 oz.	72	1.5 OZ.	1 EA.	28,700	1,300
FOOD	GEM32 274	Pillsbury Mini Chocolate Chip Cookies 3 oz.	54	3 OZ.	1 EA.	28,700	1,300
FOOD	GEM49 546	Pillsbury Mini Double Chocolate Cookies 3 oz.	54	3 OZ.	1 EA.	28,700	1,300
FOOD	FRI443 63	Ruffles Chips Regular 1.5 oz.	64	1.5 OZ.	1 EA.	28,700	1,300
FOOD	MMM5 3309	Snickers Bar	384	1 CT.	1 EA.	28,700	1,300
FOOD	AML18 732	Sour Punch Bites Assorted Flavors 9 oz.	12	9 OZ.	1 EA.	28,700	1,300
FOOD	TP151	Toast Em' Strawberry Box (6 pk.)	12	6 PK.	1 BOX	28,700	1,300
FOOD	HUI211 005	Trail's Best Stick Beef Twin 1 oz.	100	1 OZ.	1 EA.	28,700	1,300
OTHER	BA984	Poly Bag 24" x 36"	250	BAGS	1 EA.	28,700	1,300

“These items are being delivered by Industries and will be paid by the Individuals’ Benefit Fund. The items are being provided solely to the individuals in custody.”

IDOC also planned a special meal containing Italian Beef that JHA had heard anecdotally occurred at some prisons. As of November 22nd, IDOC confirmed that every prison had served a special meal. So far, these extra provisions have only been mentioned as one-time occurrences, in addition to the traditional special holiday meals for Thanksgiving and Christmas.

“PS We have been unable to buy laundry soap for several weeks and the official response was: a nice Italian Beef dinner will be made available!”

– Letter from Graham

IDOC officials had earlier stated to JHA that the prisons could not use locally held Inmate Benefit Fund (IBF) funds (which are generated from commissary profits and typically used at prisons for things like cable and special meals) for items that the Department is otherwise responsible for providing or that would be considered non-essential and covered under another contract with a purchasing obligation. IDOC has since reported they used IBF funds for care packages. In draft review IDOC reiterated that contracting for items through the emergency procurement process has taken time. However, it is unclear why IBF funds could not be used more expeditiously at the local prison level at a smaller purchase scale. IDOC has stated that IBF funds must be used for the benefit of everyone; but again, **the existing rules regarding use of IBF funds are opaque and should be made public. Additionally, JHA believes that people in custody should have input into what IBF is spent on, in addition to commissary items and decisions.**

JHA suggested that IDOC officials have more clear and direct communications with family members and people in custody regarding the commissary situation, permitting people to ask questions. Formats suggested included an online townhall for people in the community and an internal forum with incarcerated individuals from each facility, as was used for the COVID-19 vaccine peer ambassador effort. IDOC indicated they were receptive to these ideas. In a conversation with IDOC officials on November 19th and again on December 3rd, they reiterated their interest in doing this but no dates for such events were confirmed.

We have heard from people in prison as well as their loved ones and staff that there are tensions and feelings that the existing responses provided by administrators were not truthful or complete, in part because product availability in the community was not likewise affected by the reported supply chain issues. Some people felt the items mentioned as unavailable downplayed their reliance on commissary for essential [needed items](#). People commented that they could see what staff bring in for their lunch and that they speak to people on the outside who report things are still available in the community on store shelves. Further, people reasonably note that commissary item availability had not been such a big issue throughout over a year of the pandemic up until this summer. During the pandemic people largely reported wanting to be able to shop more frequently and with higher spending limits, not that items were unavailable. The real issue may be that IDOC cannot buy items in the community because of contracting rules and the sole supplier's inability to meet requirements. Further, because of denial regarding the role commissary plays supplementing essential items to people in custody and underestimating the role of having some comforts in keeping the peace within prisons, people most impacted by these changes including people in custody, their loved ones, and staff have communicated their feelings that the situation has not been treated by IDOC leadership and others in charge of contracting with adequate planning or appropriate urgency. IDOC responded, "*Our staff at every level works diligently to provide Individuals in Custody with essential commodities and needs*" and noted that staff have been tasked with and devoted to addressing this issue and provided information.

JHA received some reports of people in custody protesting and not coming off yards in response to commissary issues; we are deeply concerned that people may be unnecessarily disciplined or harmed by this ongoing inadequacy. In addition, in environments of scarcity there may be increases in rule-breaking and disciplinary tickets relating to trading and trafficking as people try to get needed items that are no longer available.

"From what I understand, all IDOC is changing commissary vendors. So now orders have been all messed up for over a month now. We have been limited to only 4 ramen noodles, 4 mackerels, no chips, 2 bags of rice, and that's about it as far as food goes. Now there is no more ramen noodles. This is a go to when dietary is serving something we don't like or do not get full enough form the state serving. I don't know if this is caused by the corona virus making it difficult for ordering supplies. Commissary does not have toilet paper and limited hygiene products, if any. The next problem is Dietary, again

ordering problems. They ordered \$40,000 worth of food and only got \$6,000. There's also a bread shortage. We do not have commissary to depend on so we have to resort to dietary and now there is a shortage in dietary too... But one of the biggest problems is with this big struggle, the officers' kitchen is not struggling at all. They do not get shorted on bread. We was going to chow for ham and beans and the officers kitchen is serving staff fried chicken and brownie cookies that is used for our budget and supplies. I have not seen fried chicken since Feb., and I have never seen brownie cookies for individuals in custody." – Letter from Lincoln

"Today is day number 57 and I still haven't gotten any toothpaste. Jeffreys the Director of Springfield says we're supposed to receive indigent bags in his memo but that's going on 1 month and we aren't seeing that. A friend of mine that's on C-Grade [privilege restricted] came by and asked me if I could help him with laundry liquid to wash his work clothes but I didn't have any to spare because I ain't been to the store and I felt so bad because I always helped him in the past with stuff. He keeps asking LTs and they keep spinning them giving them the run around. One thing is for sure that commissary keeps giving people the run around on when we can go. I'm getting a little sick of it to be honest with you. It's simple and others agree with me - other inmates - if the damn prison can't keep us with soap and hygiene then they need to let us the hell go. That's that and it's very simple." – Letter from Western

"I have been told from reliable sources that if it wasn't bad enough inmates are served horrible no healthy foods that the commissary is not even selling items they need because "the single lone company" they have contracted with cannot provide the products... and IDOC is not even attempting to break contract and find items elsewhere I worked at a prison and never thought I would be defending criminals but this is ridiculous!" – Contact from loved one of someone in prison

In response to questions of how people on the outside could help during this time when needed items are unavailable, IDOC officials have stated that staff are not allowed to solicit donations, but the Department can accept donations if informed of the fair market value of the donation, how many people will benefit from the donation, and when it will be available, and this would be reviewed by IDOC's Ethics and Financial Officers. **JHA has encouraged IDOC to make policies and specific information around donation distribution publicly available.** This

information would allow community groups to seek donations of desired goods to be donated to people in Illinois' prisons. Without transparency around how the items will be distributed, some are hesitant to engage in this undertaking. IDOC officials indicated that they are in the process of drafting new policy for donations and completing it is a priority. **JHA has also requested that IDOC consider permitting families to send in items from approved vendors.** Care packages are commonly permitted in other correctional systems and would alleviate some of the current deprivation, although long-term this does not address some of the other concerns around access and cost.

"I've reached out to IDOC to request that friends and family be able to send care packages, effective immediately. As you know, access to basic needs such as socks, underwear, adequate supply of shoes in various sizes, and laundry detergent have been a concern for months. These are just examples. I understand that there are supply chain issues in this global pandemic but I'm baffled by the lack of urgency. And frustrated that candy bars are the example used on the IDOC website and in a recent TV story. It's misleading for those who don't know better to think people are primarily concerned about their candy supply. Basic human needs. They deserve better."

– Contact from loved one of someone in Graham

JHA will continue to share concerns and advocate for improvements. We appreciate the information shared with us by people in Illinois prisons, concerned family members and loved ones, and correctional staff and administrators. We appreciate the updates IDOC has provided us about the emergency contracting process and look forward to reviewing and sharing information about items, pricing, and procurement issues as it is shared with us.



Appendix

Commissary lists from Danville showing extremely limited items in both October and a month later in November:

ID #	Name	HOUSING UNIT:						
NO ELECTRONIC SALES @ THIS TIME		Shoes Count Towards \$150						
ASSIGNMENT:		ACCOUNT BALANCE \$						
Item	Sum	Sub	Item	Sum	Sub	Item	Sum	Sub
ELECTRONICS			PERSONAL HYGIENE			CLOTHING (Circle Size)		
Calculator (1)**			POWER UP DEODORANT	OUT	1.23	Stocking Cap		OUT
Casio Watch (1)**			ROLL ON DEODORANT	OUT		Flexfit Cap L/XL		OUT
Rechargeable 3Hd RZR (1)**			Soap Dish (1)			Flexfit Cap S/M		OUT
T.V. Clear Tunes (1)**			Colgate Toothpaste (Mix of 2)	OUT		Gloves		OUT
Trimmer Conair (1)**			Ultrabrite Toothpaste (Mix 2)	OUT		Quarter Socks (Short) #		OUT
Koss CL-20 Headphone**			Toothbrush (2)			Crew Socks (Long) #		OUT
Fan**			Mouthwash (2)	OUT		Bath Towel		OUT
Hot Pot**			Comb 5" (1)			Wash Rag		OUT
Swintec Typewriter**			Afro Pick (1)	OUT		Frogg Togg Towel		
Radio**			Palm Brush (1)	OUT		Laundry Bag		OUT
Hammer Head Light (1)			Elastic Hair Ties (1)	OUT		Thermal bottom		
T.V. Splitter (1)			Cotton Swabs (1)			4XL 5XL		
Headphone Extension Cable	OUT		Cocoa Butter Stick (2)			Thermal Top		OUT
Level 10 Elec Rep 2 Blades (1)			Clear Shave Gel (1)			NOODLES (1 Flavor Limit 24)		\$0.30
Cleartune Antenna			Magic Shave Cream (1)			Beef		
Old Elec Raz Repl 3 Blades (1)			Lusti Coconut Oil (1)	OUT		Chicken		
New Lvl 10 Repl 3 Head (1)			Murray Pomade (1)			Chili		
GTL Headphone Tablet (1)			Sulfur 8 Conditioner (1)	OUT		Spicy Vegetable	24	Sub Any
Cable Cord (1)			Denture Cleanser (2)					
Y Headphone Adapter			Denture Adhesive (1)					
CR 2016 Wch Battery ADA			DEP Hairgel (2)			GROCERIES		
CR 2025 Wch Battery G Shock			Dental Floss Loops (1) #			Shredded Chicken (4)		OUT 3.95
KOSS EARBUD	OUT	\$12.02	Razor Protec (3) #			Shredded Beef (4)		OUT
Brother 3010 Correctible			All Laundry Soap (10) #			Shredded Pork (4)		OUT 4.33
Brother 1030 Ribbon			Simline Laundry Soap (3) #	OUT		Beef Salami (4 mix)		OUT
Swintec Ribbon						Mackerel (4)		\$1.34
Swintec Correction Tape						Tuna (4)		OUT 1.49
GTL Replacement Charger 2.0						Fish Steak (4)		\$0.93
Extension Cord (1)						BLACK BEANS (4)		OUT 1.19
SR626 Wch Batt Clr GRT (1)			CLOTHING (CIRCLE SIZE)			Beef Stew (4)		OUT
SR621 Wch Batt BLK Casio (1)			A Shirt Tank Top			Pepperoni (2)		OUT 1.73
AAA Batteries (2) ##			5XL			Cookies (2)		OUT 1.13
AA Batteries (2) ##	OUT		T Shirt			NUTTY BARS (2)		OUT 1.62
Radio			5XL			Pop Tarts (2)		OUT 2.93
PERSONAL HYGIENE			Pro 5 Boxers 4XL			Chiliw/Beans Regular (4)		OUT 1.69
Dial Soap (Mix of 4)			5XL			Cheddar Cheese Cup (Mix 2)		OUT 1.65
Irish Spring Soap (Mix of 4)	OUT		Sweatpants			White Rice (4)		OUT
Hypoallergenic Deodorant (2)			4XL			Keefe Coffee (Mix of 4)		OUT
Dandruff Shampoo (2)	OUT		Sweatshirt					
Shampoo (2)			4XL 5XL					
Conditioner (2)								
Skin Lotion (2)			Ski Band					
Cocoa Butter Lotion (2)								

\$150 LIMIT LIST WILL BE SHOPPED AND SUB FROM TOP TO BOTTOM, FRONT TO BACK, UNTIL LIST IS COMPLETED, LIMIT REACHED OR FUNDS EXHAUSTED*

10/6/2021 11:53

ITEM	Sum	Sub	ITEMS	Sum	Sub	ITEMS	Sum	Sub
GROCERIES (cont)			REMEDIES & VITAMINS			SUNDRIES (Cont)		
Refried Beans w/Jalapenos(4)		OUT 1.68	Antacid Tablets (1)			Mirror (1) #		
Frosted Flakes (Mix of 2)		OUT 2.59	Artificial Tears (1)			Manilla Envelopes (10) #		OUT
Honey Toasters (Mix of 2)		OUT 2.69	Saline Spray (1)			3 Piece Utensil Set (1) #		
Saltine Crackers (Mix of 2)		OUT 2.85	Antifungal Cream (1)			Eraser (1) #		
Snack Crackers (Mix of 2)		OUT 2.09	Hydrocortisone Cream (1)			Photos (2) #		
Kool Aid (2)		OUT 1.25	Triple Antibiotic Cream (1)			1/D Clip w/ Holder (1) #		OUT
Hot Cocoa Mix (1)		OUT	Muscle Rub Cream (1)			Greeting Cards (6) #		
Peanut Butter Jar (1)		OUT 1.82	Petroleum Jelly (1)			Toilet Paper (4) #		OUT
CORN NUTS (6)		OUT 0.46	Sunblock (1)			Write Out (40) #		
CheeseBlk Mozzarella (4)		OUT 1.38	Ibuprofen (1) #			Flex Pen (4) #		
Thai Chili Sauce (1)		OUT 2.25	Multi Vitamin (1) #			Pencil (12) #		
Jalapeno slices (10)		OUT 0.33	Vitamin C (1) #					
Salt&Pepper Shaker Set (1)		\$1.63	Allergy Pills (1) #			SHOWER SHOES		
MRS DASH (1)		OUT 3.24	Cough Drops (1) #			Size 8/ 10		
Minced Onion (1)		OUT	Chapstick (1) #			Size 10/12		
Garlic Powder (1)		OUT 0.8				Size 12/14		
Pasta Sauce (4)		OUT 0.49				SHOES (Need Slip)		
Tea Bags 48 Count (1)		OUT 1.7				Amazone Boots		7,9,13,15
Sweet Mate Pink Sugar (1)		OUT	SUNDRIES			Adidas		7,5,8,13,15
Zachary Mix (2) #		OUT 1.45	Bounce Sheets (1)		OUT	Nike Precision		7
Rainbow Mix Candy (2) #		OUT 0.75	Hand Sanitizer (1)		OUT	AND 1		7,7,5,8,14,15
Candy Bar (6) #		OUT 0.88	Ear Plugs (2)			SPECIAL ORDER (Need Slip)		
Frt Chw(Mamba/N&L) (6) #		OUT 1.13	Finger Nail Clipper (1)			Prayer Rug (App. by Chaplain)		
Beef Stick (Mix of 4) #		OUT 1.19	Notebook paper 200 ct (1)			Eye Glasses		
Chicken Stick (Mix of 4) #		OUT 1.19	Typing paper (1)			Pillow		OUT
Moon Lodge (Mix of 6)		OUT	Clear Folder w/ Snap (6)			Pajamas (Add Size)		OUT
Doritos/Cheetos (Mix of 6)		OUT	Clear Two Pocket Folder (6)		OUT	PHONE, LINK UNITS, MESSAGE		
			Water Bottle 1 QT (1)			Phone \$ amount wanted		
			Bowl w/ Lid (1)			GTL Unit 1,000 for \$10		
			Mug (1)			GTL Message (single) \$0.20		
			Websters Pkt Dictionary (1)			GTL Message (20 pack) \$4.00		5
			Eng/Span Dictionary (1)			GTL Music MP3 (single)		\$
			Crossword Puzzle (Mix 2)			GTL Music MP3 (20 pack)		
			Word Search (Mix 2)			TABLET		
			Sudoku Puzzle (Mix 2)					
			Insoles (1)					
			Playing Cards (1)					
			Pinocle Cards (2)					
			Handball 3 Pack (1)					
			Address Book (1)					
			Photo Album (1)		OUT			
			Shoe Laces Black (1)					
			Shoe Laces White (1)					
			Checker Set w/board (1)					
			Chess Set w/board (1)					
			Dominoes Double 6 (1)					
			UNO CARDS (1)		\$6.98			
NO WINDOW SHOPPING ALLOWED						NO WINDOW SHOPPING ALLOWED		

\$150 LIMIT LIST WILL BE SHOPPED AND SUB FROM TOP TO BOTTOM, FRONT TO BACK, UNTIL LIST IS COMPLETED, LIMIT REACHED OR FUNDS EXHAUSTED*

10/6/2021 11:53

Danville Correctional Center

ID # _____

Name _____

HOUSING UNIT: _____

Shoes Count Towards \$150

No Hygiene still

ACCOUNT BALANCE \$ _____

ASSIGNMENT:

Item	Sum	Sub	Item	Sum	Sub	Item	Sum	Sub
ELECTRONICS			PERSONAL HYGIENE			CLOTHING (Circle Size)		
Calculator (1)**			POWER UP DEODORANT	OUT	1.23	Stocking Cap		OUT
Casio Watch (1)**		OUT	ROLL ON DEODORANT	OUT		Ski Band		OUT
Rechargeable 3Hd RZR (1)**			Soap Dish (1)					
T.V. Clear Tunes (1)**		out	Colgate Toothpaste (1)	out		Wash Rag		OUT
Radio**			Toothbrush (2)			Frogg Yogg Towel		
Koss CL-20 Headphone**		OUT	Comb 5" (1)		OUT			
Fan**		OUT	Afro Pick (1)		OUT			
Hot Pot**		out	Palm Brush (1)		OUT			
Swintec Typewriter**		out	Elastic Hair Ties (1)		OUT			
Level 10 Elec Rep 2 Blades (1)			Cotton Swabs (1)					
Old Elec Raz Repl 3 Blades (1)			Cocoa Butter Stick (1)					
New Lvl 10 Repl 3 Head (1)		out	Clear Shave Gel (1)		OUT			
GTL Headphone Tablet (1)			Magic Shave Cream (1)		out			
GTL Replacement Charger 2.0		OUT	Murray Pomade (1)					
T.V. Splitter (1)			Sulfur 8 Conditioner (1)		OUT	NOODLES (12 ONLY)		
Extension Cord (1)		OUT	Denture Cleanser (2)			Beef		OUT
Cable Cord (1)		OUT	Denture Adhesive (1)			Chicken		OUT
Y Headphone Adapter		OUT	DEP Hairgel (2)		OUT	Chili		
Headphone Extension Cable		OUT	Dental Floss Loops (1) #			Spicy Vegetable		
KOSS EARBUD		OUT	Razor Protec (3) #			1 Flavor, 12 ONLY!!!		
Brother 3010 Correctible			All Laundry Soap (1) #		OUT	GROCERIES		
Brother 1030 Ribbon		OUT				Shredded Chicken (4)	OUT	3.95
Swintec Ribbon		OUT				Shredded Beef (4)		OUT
Swintec Correction Tape						Shredded Pork (1)		
		OUT				Beef Salami (4 mix)		OUT
CR 2025 Wch Battery G Shock		OUT				Mackerel (4)		
SR626 Wch Batt Clr GRT (1)						Tuna (4)	OUT	1.49
SR621 BLACK CASIO BATT(1)						Fish Steak (4)		
						BLACK BEANS (1)		
Cleartune Antenna		OUT	CLOTHING (CIRCLE SIZE)			Beef Stew (4)		OUT
			T-SHIRT(3) L-XL- 2XL-3XL-4XL-5XL			Pepperoni (2)	OUT	1.73
			SWEATPANTS 4XL		out	Cookies (2)	OUT	1.13
PERSONAL HYGIENE						Choc Cupcakes (1)		
Dial Soap (4)		OUT				Pop Tarts (2)	OUT	2.93
Ambi Soap (1)		OUT				Chiliw/Beans Regular (2)		
Dandruff Shampoo (2)		OUT				Cheddar Cheese Cup (Mix 2)	OUT	1.65
Conditioner (2)		OUT				White Rice (2)		
Cocoa Butter Lotion (2)		OUT				Keefe Coffee (Mix of 4)	OUT	

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11/1/2021 11:41

ITEM	Sum	Sub	ITEMS	Sum	Sub	ITEMS	Sum	Sub
GROCERIES (cont)			REMEDIES & VITAMINS			SUNDRIES (Cont)		
Refried Beans w/Jalapenos(4)		OUT 1.68	Antacid Tablets (1)			Mirror (1) #		OUT
Frosted Flakes (Mix of 2)		OUT 2.59	Artificial Tears (1)			Manilla Envelopes (10) #		
Honey Toasters (Mix of 2)		OUT 2.69	Saline Spray (1)		out	3 Piece Utensil Set (1) #		out
Saltine Crackers (Mix of 2)		OUT 2.85	Antifungal Cream (1)		OUT	Eraser (1) #		
Snack Crackers (Mix of 1)		\$2.09	Hydrocortisone Cream (1)		OUT	Photos (2) #		
Kool Aid (1)		\$0.98	Triple Antibiotic Cream (1)			I/D Clip w/ Holder (1) #		OUT
Hot Cocoa Mix (1)		out	Muscle Rub Cream (1)		out	Greeting Cards (6) #		
Peanut Butter Jar (1)			Petroleum Jelly (1)			Toilet Paper (4) #		OUT
Cheese Crackers (1)		OUT	Sunblock (1)			Write Out (20) #		
CHEESE BLOCK (2)		\$1.05	Ibuprofen (1) #		out	Flex Pen (4) #		
Thai Chili Sauce (1)		OUT 2.25	Multi Vitamin (1) #		OUT	Pencil (12) #		
Jalapeno slices (10)			Vitamin C (1) #		OUT			
Salt&Pepper Shaker Set (1)		OUT	Allergy Pills (1) #			SHOWER SHOES		
MRS DASH (1)			Cough Drops (1) #		OUT	Size 8/ 10		
Minced Onion (1)		out	Chapstick (1) #		out	Size 10/12		
Garlic Powder (1)						Size 12/14		
Pasta Sauce (4)		OUT				SHOES (Need Slip)		
Tea Bags 48 Count (1)		OUT 1.7				Amazone Boots		14,15
Sweet Mate Sugar (1)			SUNDRIES			Adidas		15
ZACHARY MIX (1)			Bounce Sheets (1)		OUT	Nike Precision		OUT
Root Beer Barrels (2) #			Hand Sanitizer (1)		OUT	AND 1		7,5,8,15
Candy Bar (6) #			Ear Plugs (2)		OUT	SPECIAL ORDER (Need Slip)		
Frt Chw(Mamba/N&L) (6) #		OUT 1.13	Finger Nail Clipper (1)		OUT	Prayer Rug (App. by Chaplain)		
Beef Stick (Mix of 4) #		OUT 1.19	Notebook paper 200 ct (1)		OUT	Eye Glasses		OUT
Chicken Stick (Mix of 4) #		OUT 1.19	Typing paper (1)			Pillow		OUT
MOON LODGE (4)			Clear Folder w/ Snap (6)			Pajamas (Add Size)		OUT
Doritos/Cheetos (Mix of 6)		OUT	Clear Two Pocket Folder (6)		OUT	PHONE, LINK UNITS, MESSAGE		
			Water Bottle 1 QT (1)		OUT	Phone \$ amount wanted		
			Bowl w/ Lid (1)			GTL Unit 1,000 for \$10		
			Mug (1)			GTL Message (single) \$0.20		
			Websters Pkt Dictionary (1)			GTL Message (20 pack) \$4.00	\$	
			Eng/Spn Dictionary (1)			GTL Music MP3 (single)	\$	
			Crossword Puzzle (Mix 2)		out	GTL Music MP3 (20 pack)		
			Word Search (Mix 2)		out	TABLET		
			Sudoku Puzzle (Mix 2)		OUT			
			Insoles (1)					
			Playing Cards (1)					
			Pinocle Cards (2)					
			Handball 3 Pack (1)					
			Address Book (1)					
			Photo Album (1)					
			Shoe Laces Black (1)		OUT			
			Shoe Laces White (1)		OUT			
			Checker Set w/board (1)					
			Chess Set w/board (1)		OUT			
			Dominoes Double 6 (1)					
			UNO CARDS (1)					
NO WINDOW SHOPPING						NO WINDOW SHOPPING		
ALLOWED						ALLOWED		

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11/1/2021 11:41



This report was written by JHA staff. Media inquiries should be directed to JHA's Executive Director Jennifer Vollen-Katz at (312) 291-9555 x205 or jvollen@thejha.org

Incarcerated individuals can send privileged mail to report concerns and issues to the John Howard Association, P.O. Box 10042, Chicago, IL 60610-0042. JHA staff are reading every letter and tracking this information to monitor what is occurring behind prison walls and to advocate for humane policies and practices. Family and friends can contact JHA via our website www.thejha.org or by leaving us a voicemail at (312) 291-9183.

Since 1901, JHA has provided public oversight of Illinois' juvenile and adult correctional facilities. Every year, JHA staff and trained volunteers inspect prisons, jails, and detention centers throughout the state. Based on these inspections, JHA regularly issues reports that are instrumental in improving prison conditions. JHA humbly thanks all the persons who agreed to be interviewed for this report and who graciously shared their experiences and insights with us.



The John Howard Association was the proud recipient of the 2015 MacArthur Award for Creative and Effective Institutions