



Cimarron Correctional
Facility's Lt. Jeffrey
Humphreys shares his
field experience with
new officers during
pre-service training.

ROAD REPORT: Q1 2025



### LEADERSHIP UPDATE:

## The Time for Growth Is Now

By Curtiss D. Sullivan
President & General Manager
TransCor America



Team TransCor,

I want to take a moment to recognize and thank each of you for your continued commitment to excellence at TransCor America. Because of your dedication and professionalism, I'm proud to share that we are experiencing organizational growth — particularly through expanded partnerships between TransCor, CoreCivic, and our federal government partners.

Our reputation for safe, secure, and reliable transportation services continues to open doors to new contracts that will extend our reach and increase the scale of our operations. These partnerships reflect the high standards we've all worked hard to uphold and will play a vital role in shaping the next chapter of TransCor's success.

What does this mean for you? Growth brings opportunity. As we take on new missions, expand our



routes, increase our infrastructure, and build our team, there will be more room for internal advancement than ever before. Whether you're on the road, in a field office, or supporting operations behind the scenes, there are clear paths for professional development and promotion. We're committed to investing in our people — through training, mentorship, and leadership opportunities — so you can grow alongside the company.

Now is a great time to ask yourself: What do I want my future at TransCor to look like? If you're ready to take the next step in your career, I encourage you to speak with your supervisor or reach out to HR about what's possible. Make sure you're presenting yourself, your ambitions, and your qualifications, accurately, to those who can assist in you in reaching the next stage of your career.

Thank you again for everything you do. This momentum is only possible because of you — and I look forward to seeing where it takes us, together. ■



## **Opportunities in the BRG Pillars for Vets**

By CoreCivic BRG Team with an introduction by: Curtiss D. Sullivan President & General Manager TransCor America

As a proud veteran and member of the Military BRG, I am thrilled to share our ongoing efforts within the various pillars. Please see the information that follows.

I, along with Claire Troxler, serve on Community pillar of the BRG. Our main goals are to strengthen partnerships with local veteran resource groups, support the expansion of veteran pods to better serve the incarcerated veteran population, and explore new strategies to support military families. We are always looking for dedicated individuals to join our cause. So, if you are a veteran or an ally, we warmly welcome you to become a part of the Military BRG. Your involvement will be invaluable in helping us achieve our goals and make a positive impact.

TransCor boasts a strong number of veterans, and your participation will further enhance our efforts.

Together, we can create meaningful change and support those who serve or have served our country. If you are



interested, please feel free to reach out to Ms. Patty Cooper, President of the Military BRG, or to me directly.

Thank you for your time and consideration. We look forward to having you on board!

## Connection(Recruiting & Retention)

### **Group Leadership:**

#### Shawn Mace

Director, Leadership Recruiting & Selection

### **Goals:**

- Develop/identify Veterans at all facilities to assist at job fairs, recruiting activities, and to connect with veteran candidates to discuss their experience with not only transitioning but working at CoreCivic.
- Identify veterans and spouses/partners/family members of veterans or active-duty personnel, supported by their respective facilities that travels with the TA recruiters to Veteran specific events, this will help the recruiter by having Veterans and family members who are part of the operations side of the business talk about their experiences etc.



## 2. (External & Internal Partnerships)

### **Group Leadership:**

#### **Curtiss Sullivan**

President & General Manager, TransCor

### **Claire Troxler**

Manager, Corporate Communications

### **Goals:**

- Strengthen partnerships with local Veteran
  Resource Groups by utilizing available resource
  lists to enhance collaboration among the
  communities where CoreCivic is present.
- Support the expansion of veteran pods and housing dormitories across CoreCivic Safety and Community facilities to better serve the incarcerated veteran population.
- Explore new strategies to expand CoreCivic's support for military families.

## Capability (Career Development)

### **Group Leadership:**

### **Brian Costello**

Managing Director,
Operations

### **Wendy Gardner**

Managing Director, HR
Business Partner

Continued:



#### **Goals:**

- Continue to develop internal resources to assist veteran employees with translating military experience and training for resumes, internal postings, and interview.
- Continue to develop opportunities for accelerated promotions based on military experience/ training/length of service (eg. internal eligibility for LT minimum requirements based on E4 rank).
- Develop (or modify existing) career guides, specifically designed for Veteran employees.
- Recruit BRG Members to promote career guides in the field as a resource for veterans to aid in career development.

### Continuous Improvement(Innovation)

### **Group Leadership:**

### **Andrea Cooper**

Sr. Director, HR Compliance

### Pamela Gray

Coordinator, Compensation

### William Quinn Jr.

Director, Program

Development

### **Theresa Trenkamp**

Manager, Communications & Proposals



### **Charlotte Willbanks**

Manager, Quality
Assurance

### **Theresa Smith**

Sr. Director, OPS Finance,
Community

### **Brittany Valdez**

Case Manager

### **James Stogner**

Director, Chaplaincy & Volunteer Programs

### **Goals:**

- Continue to explore ways to highlight veterans and veterans related activities
- CC TV, highlighting veterans and/or military spouses in the monthly CC magazine, etc.
- Highlighting military significant milestones, holidays, and recognition days/months.
- Design and distribute Employee Veteran Pin
- Facilitate / Support Veterans Day celebration at individual facility locations.
- Review and Revamp the Patriot Package Program



# Daren Swenson Named SVP, Operations and Chief Corrections Officer

By Patrick D. Swindle
President & Chief Operating Officer, CoreCivic

We have an important announcement to share regarding the executive management team. I am very pleased to announce that Daren Swenson has been promoted to Senior Vice President, Operations and Chief Corrections

Officer, effective immediately. In his



Swenson

new leadership role for the company, Daren will be responsible for CoreCivic Safety, Health Services and Core Services while continuing to report directly to me. [CoreCivic is the parent company of TransCor America.]

Daren has amassed decades of correctional and leadership experience during his accomplished career with CoreCivic, to include serving for the past 16 years as a vice president with evolving roles and responsibilities. This includes his most recent assignment as vice president of Core Services. Daren also recently earned his Master of Science in Management and Organizational Leadership from



Middle Tennessee State University. I can think of no one better suited for this important new role. Many employees at all levels of the enterprise have benefited from Daren's leadership, mentorship and counsel. My own personal and professional growth has benefited tremendously from Daren's influence and friendship while his knowledge and judgment have been a valued resource to the management team for many years.

Daren's new appointment is another important step in both succession planning and the ongoing calibration of our leadership structure, positioning CoreCivic to meet the emerging needs of our government partners. With his vast experience at all levels of the enterprise, Daren understands the capabilities and needs of the enterprise and our employees to successfully meet the varied requirements and expectations of our government partners. He is well suited to effectively support and lead our workforce and efficiently shepherd resources. Moving forward, Daren and I will assess the reporting and structure needs in Operations and communicate any changes accordingly.

Please join me in congratulating and supporting Daren as he takes on this important new role for CoreCivic. And on behalf of the management team, I want to thank everyone for all that you do every day to help CoreCivic and our partners better the public good!



## 2024 TransCor President's Safe Driver Award

Congratulations to Nicholas Wolf! Nicholas was recently awarded the first ever TransCor President's Safe Driver award. He serves at TransCor's field office at Eloy Detention Center. He started with TransCor in January 2022 and obtained his CDL in June of 2022.

In 2024, Nicholas drove more than 30,000 miles in TransCor CMVs without any company infractions. Remarkably, he won all four of his field office's Quarterly Safe Driver Awards during 2024 — the only field officer in the company to achieve this accomplishment.



Eloy Detention Center's Nicholas Wolf receiving the award from TransCor Managing Director David Spence.

Way to go Nicholas! Keep up the safe driving!



### FIELD OFFICES:

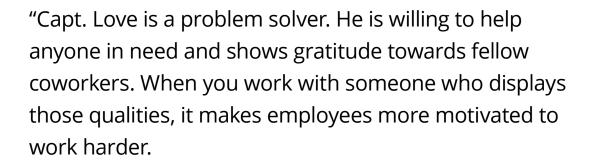
## **Employee of the Quarter Q4 2024**

### Cornelius Love Transportation Supervisor, TCCF

Nominated by Kristin Rembert:

"Capt. Love displays many significant leadership qualities including confidence and an eagerness to learn at TransCor.

He's someone who embraces any challenge that comes his way instead of running from them.



"TCCF has had a significant increase in trip activity this year and we know that can cause a major adjustment to the management and staff. Cornelius seems to have a positive attitude no matter the circumstances."





### **CENTRAL OFFICE:**

### **Employee of the Quarter** Q4 2024

### **Ben Miller** Manager, Learning & **Development**

Nominated by Dionsha Burnett:

"Ben Miller consistently provides a timely response when information and/ or support is requested. Ben has always demonstrated a positive and collaborative attitude.



Miller

"Upon arrival to training, Ben is one of the initial contacts for new officers. His optimism, expertise, and sense of humor has made a positive impact on new employees. Ben is an asset to the TransCor team; he is genuine in his efforts to help retain quality personnel.

"Ben continues to solicit feedback from supervisors to enhance the training experience."



### FIELD OFFICES:

## **Employee of the Quarter Q1 2025**

### Randy Lee Sr. Transportation Supervisor, Spec. Ops

Nominated by Robert Cuthbertson:

"STO Lee is truly inspiring. Once given clear instructions, he ensures the task gets done with dedication and precision.



Lee

"Randy Lee consistently demonstrates a deep respect for others, a reflection of his strong character and integrity.

"Reliable and dependable, Lee is always the first to arrive and the last to leave, embodying commitment to hard work."



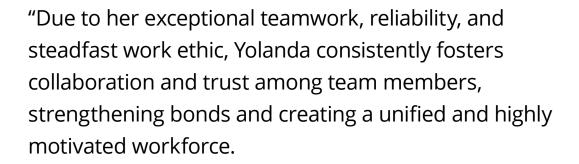
### **CENTRAL OFFICE:**

## **Employee of the Quarter Q1 2025**

### Yolanda Cortez Manager, Quality Assurance

Nominated by Randall Milks:

"Yolanda regularly provides thoughtful and helpful and applicable suggestions and ideas to other employees regardless of the department to which they are assigned. She volunteers to assist other departments and locations if they are need of assistance in an area in which she can do so.



"Yolanda began as a Transportation Officer and then promoted through the ranks to Lt., Supervisor, Coordinator, and Manager. Each of these were the result of her improvement, related to her ability to lead, learn and grow.





### **Q1 Drivers of the Quarter**

TransCor's Q1 2025 Drivers of the Quarter award winners are:

- CAFCC: Ryan Hennessey
- Cibola: Teracita
   Martinez
- Cimarron: Tyler Gray (pictured)
- Eden: Moises Ramirez
- Eloy: Adrian Castro
- Houston: Ruth Davis
- NE Ohio: Shane Staransky
- Nevada Southern: Michael Donlon
- Special Ops: Randy Lee
- Stewart: Tedarius Samson
- Tallahatchie: Derick Simmons
- Patrick Moore: Brendon Von

To all the winners, congratulations on behalf of Team TransCor! ■





### **Service Awards**

TransCor is honored to recognize the members of our team who are celebrating employment milestone anniversaries. In the *Road Report*, we recognize those celebrating anniversaries at one, three, and every five years. The following list includes the employees at such milestones during Q1 of this year.

On behalf of our entire team, we salute the following TransCor employees for their years of dedicated service:

### **CELEBRATING 20 YEARS OF SERVICE:**

James Crouch (Start Date: 01/03/2005)

### **CELEBRATING 10 YEARS OF SERVICE:**

Vivian Marsh (01/20/2015)







#### **CELEBRATING 5 YEARS OF SERVICE:**

- Alberto Estrada (03/09/2020)
- Johnathon Homner (03/09/2020)
- Amie Knowles (03/16/2020)

### **CELEBRATING 3 YEARS OF SERVICE:**

- Angela Barnett (01/30/2022)
- David Hines (01/30/2022)
- Jeffery Humphreys (01/30/2022)
- Greta Jones (01/30/2022)
- Claudia Lawrence (01/30/2022)
- Ryan Murrell (01/30/2022)
- Arthur Portillo (01/30/2022)
- Moises Ramirez (01/30/2022)
- Lakiesha Rias (01/30/2022)
- Damian Saiz (01/30/2022)
- Nicholas Wolf (01/30/2022)
- Meghan Olson (02/08/2022)
- Julene Simmons (02/05/2022)
- Michael Arredondo (03/28/2022)



#### **CELEBRATING 1 YEAR OF SERVICE:**

- Conrad Acosta Jr. (01/14/2024)
- Tanijah Cherry (01/14/2024)
- Erin Jackson (01/14/2024)
- Sherry Latta (01/14/2024)
- Yolanda Lewis (01/14/2024)
- Landen Lundberg (01/14/2024)
- Teracita Martinez (01/14/2024)
- Antravious Pearson (01/14/2024)
- Swanson Tedarius (01/14/2024)
- Jessica Thirkield (01/14/2024)
- Raylee Woodard (01/14/2024)
- Kendrick Hudson (03/24/2024)
- Harry Peace (03/24/2024)
- Saiquan Rembert (03/24/2024)
- Annika Rodriguez (03/24/2024)
- Edward Ryglewicz (03/24/2024)
- Andrea Spence (03/24/2024)
- Melvin Torivio Sr. (03/24/2024)
- Angela Williams (03/24/2024)



### **TransCor In Action**

### A NEW MISSION IN TEXAS

Ben Miller, TransCor's Learning and Development Manager, is leading the instruction to our new team at Dilley Immigration and Processing Center.





### A TEAM OF CHAMPIONS

Central Office staff
gathered to show off their
team spirit in celebration
of the Superbowl. The
gathering included a team
luncheon and special
recognition for Vivian
Marsh and James Crouch,
who are celebrating
tremendous milestone
anniversaries (see Service
Awards in this issue).







#### A CLEANER COMMUNITY

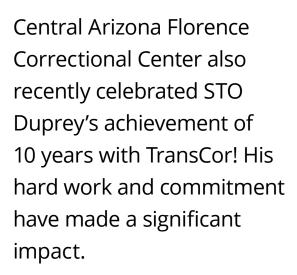
Our awesome team in Florence, Arizona, led by Capt. Luna, spent a day giving back and cleaning up roadside trash! We're proud of the way you show up for our community.





### **COUNTING THE YEARS**

Late in 2024, the Central
Office was pleased to
celebrate Kristin Rembert's
five years of outstanding
service at TransCor. As a
dedicated member of the
Transportation Coordinator
Team, her unwavering
support to both Field Office
and Central Office staff
and departments has been
invaluable.



We are so grateful for both of their contributions to Team TransCor!







#### THE SKY'S THE LIMIT

In November, Team TransCor successfully completed another air mass move from Hawaii. Congrats on a job well done!



### **MEET THE NEW FACES OF TEAM TRANSCOR**

13 new Transportation Officers joined Team TransCor in January! Let's welcome them to Team TransCor! ■





### Got a photo or story?

Share your TransCor perspective for consideration in an upcoming issue of the Road Report. Send it to:

 **<u>Lynda.Dixon@TransCor.com</u>** <sup>™</sup>

### Are you connected?

Join the TransCor community on social media:

- Facebook.com/TransCorAmerica
- in LinkedIn.com/company/TransCor