MISSION STATEMENT

To foster the healthy development and well being of individuals and families while strengthening our diverse community.

STATEMENT OF INCLUSIVENESS

East Side Neighborhood Services, Inc. affirms the right of every person to participate in employment without regard to race, color, religion, sex, national origin, age, sexual orientation, disability, disabled veterans, or Vietnam era veteran status, marital status, with regard to public assistance or membership/activity in a local human rights commission, and in accordance with all applicable laws, directives, and regulations of the federal and local governing bodies.

LIVING STATEMENT ON RESPECT

Dignity

Every human being has inherent worth and deserves to be treated respectfully.

Value Differences

Value the uniqueness of each person without bias.

Personal Responsibility

We are responsible for our actions toward others and for informing others, or taking appropriate action, when our dignity has been violated.

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Welcome

We are very proud to share this 2009 Annual Report with our community; our partner in helping individuals and families in this community to not only survive their challenges, but to meet them head-on, exceed expectations, and then give back to the community.

We know that the Eastside has great pride in its work ethic, its commitment to help its neighbors, and its understanding that the human condition is a series of challenges that are eventually overcome. Over the years, scores of our clients have shared their family's stories and how ESNS has made a critical difference, at a pivotal moment in their lives. It is both our commitment and an expectation that our staff understand. Everyday, we see, and they tell us, that our work has a significant impact in their lives.

In 2009, we assisted over 12,600 individuals and families in meeting their needs and challenges, be it; early childhood education, family violence, educational needs, transportation, isolation, jobs and training, hunger, youth leadership development, digital accessibility, inclusiveness training, health screenings, needs assessments, senior day care, outdoor education, scholarships, ESL, self-sufficiency for new Americans and others, recycling and emergency needs, and congregate dining. With donations and volunteers, volunteers, volunteers......ESNS has truly met community needs and been at the core of providing human service needs for 94 years! We thank you for all your contributions of resources and time. Because you care…our impact is significant.

In 2009 we have been able to:

- Upgrade our Child Development Center’s playground to support art and science projects in an outdoor setting funded through Graco Corporation.

- Develop a Reading by Third Grade Program at Pratt Community School funded by Greater Twin Cities United Way.

- Develop and coordinate a Leadership Development program for 8-18 year olds in collaboration with nine twin cities social service agencies serving youth funded through the McKnight Metropolitan Alliance of Community Centers.

- Open a new Glendale Food Shelf in SE Minneapolis through support of businesses, community groups, faith communities, Minneapolis Public Housing Authority and Hennepin County.

- Increase services for Somali families in both NE & SE by Somali Women in Minneapolis (SWIM).

- Seniors added a Digital Inclusion Project to provide computer training to those 55 and older through a Digital Inclusion grant from Senior Service America.

- Train seniors to become Wisdom Circle group facilitators, funded by Senior Service America with training done by Prevent Child Abuse Minnesota.

- Be involved in the preparation, community education and marketing of the 2010 Census.

- Expand the use of the Neighborhood House as a community gathering place for events of all kinds and all nations.

- Begin the destruction and construction of the new Joe Holewa Building at Camp Bovey funded by the Lions Club of NE Minneapolis and many family members and friends; completion expected for the summer of 2010.

We thank you and appreciate all that you have done to support our shared efforts.

Dr. Hamdy El-Sawaf
Chairman, Board of Directors

Bill Laden
Executive Director
**2009 Revenue Sources - $5,387,610**

- Federal Funds: 32%
- United Way: 22%
- Contributions: 9%
- Other: 3%
- Minneapolis Public Schools: 10%
- County Funds: 3%
- State Funds: 1%
- Fee For Services: 20%

**2009 Program Expenses - $5,438,705**

- Senior Services: 26%
- Child Care: 15%
- Employment Services: 13%
- Thrift Store: 2%
- Family Community: 10%
- Summer Camp: 3%
- Management & Fund Raising: 16%
- Alternative High School: 9%
- Youth Services: 6%

**2010 Agency Budget - $5,741,895**

- Senior Services: 32%
- Child Care: 12%
- Employment Services: 13%
- Thrift Store: 2%
- Family Community: 6%
- Summer Camp: 3%
- Management & Fund Raising: 17%
- Youth Services: 6%
- Alternative High School: 9%

**Clients Served**

- Total people served: 12,604

**Gender**

- Female: 56%
- Male: 44%

**Age**

- 0-5: 3%
- 6-9: 3%
- 10-14: 6%
- 15-17: 3%
- 18-22: 4%
- 23-54: 29%
- 55-64: 16%
- 75-84: 10%
- 85+: 1%
- Unknown: 1%

**Race/Ethnicity**

- African: 12%
- African American: 26%
- American Indian: 3%
- Asian/SE Asian Pacific Islander: 2%
- Caucasian/White: 49%
- Hispanic/Chicano/Latino: 3%
- Multiracial: 2%
- Other: 1%

**Income**

- Low or no income: 87%
- Not low income: 12%

* includes depreciation
The Commission on Inclusiveness seeks to increase our cultural knowledge, sensitivity and competence; raise consciousness to modify behaviors and actions to encourage inclusion; shape the actualization of ESNS’ mission; and foster an environment that is inclusive and supports cultural sharing.

The Commission on Inclusiveness affirms and celebrates the value of diversity as a positive aspect of our communities, and recognizes the negative effects of discrimination;

Respectfully addresses our own internalized prejudices believing that internal attitudes expand outward into the community;

Collaborates with other human service agencies, places of worship, community organizations, and schools in the area on topics related to cultural diversity and encourages participation on the ESNS Commission on Inclusiveness.

Acts as a positive force in the hiring and retention of a diverse staff at ESNS;

Supports the development and actualization of inclusiveness goals of ESNS Departments through their representation on the coalition;

Educates ESNS staff to meet the needs of our diverse population and assesses the needs of the changing community on an ongoing basis.
The Northeast Child Development Center is designed to help children master developmental skills to be school ready. Inside the classroom, the teachers create an atmosphere in which children feel safe, feel emotionally secure, and have a sense of belonging. Our program activities and teaching strategies are challenging, yet within each child’s reach. NECDC helps children acquire social competence and the skills they need to succeed as learners.

NECDC offers strategies for building positive relationships, helping children develop self-regulation, and responding to challenging behaviors. Developmental assessments evaluate each child, based on assessment tools, parent input and regular progress.

The program supports the benefits of working with families as partners in the care of their children. Information is exchanged on a daily basis, and families are involved in all aspects of our program. Frequent communication supports and sustains the partnership and the improved services to the children.

Northeast Child Development Center Accomplishments

Nine children graduated to kindergarten having met or exceeded the literacy benchmark on the Minneapolis Beginning Kindergarten Assessment, which predicts reading competency by third grade. Nine children who entered kindergarten in fall 2009 exceeded the Minneapolis Public School District Beginning Kindergarten Assessment test scores on average by 19 percentage points.

The program received National Accreditation recertification for 2009-2014. Hennepin County, in its 2009 audit, ranked the program third out of 13 Strong Beginnings programs in the county and renewed the partnership contract.

Toddler and preschool children, parents and teachers participated in a healthy eating and daily exercise program to reduce childhood obesity. Also, daily tooth brushing taught lifelong patterns for good oral health.

The program has become an official site of Health Dimensions Rehabilitation Services to provide early developmental screenings for any family in the community.

The program strengthened its focus on literacy by creating a lending library for parents to check out books to read to their child at home.

Parents received ongoing support and information on parenting which included: developmental milestones and achievements, health and safety including dental and eye care, nutrition, immunizations and well child checks, temper tantrums, bedwetting, toilet training, teaching toddlers to use forks and spoons, the importance of getting your child ready for kindergarten and more.

Partnerships and Collaborations

- 348-TOTS
- Fraser Community Program (Autism)
- Friendship Center
- Health Dimension Rehabilitation
- Hennepin County Strong Beginnings
- Menlo Park Academy
- Minneapolis Public Schools Special Education preschool program
- Minnesota Visiting Nurses Association
- Minnehaha Academy
- Washburn Child Guidance Center
Youth Services

Tutoring, community service, literacy support, camping and support to parents help build assets of self-esteem, leadership, improved school outcomes and strong relationships among youth. Our dedicated youth staff worked with 1,265 participants in our year-around youth enrichment programs to help them build assets that lead to resiliency and life success. As an Area Learning Center, in partnership with the Minneapolis Public Schools, the academic success achieved by youth is the result of ESNS staff, the child’s teachers, parents and the youth participants working together to target tutoring and to guide the selection of schoolwork that lead to milestone accomplishments.

Our youth services are offered at four sites for maximum access to programming on the Eastside. They include arts based education, conflict resolution skills, community service activities and opportunities to develop healthy relationships with both peers and adults.

Youth Services Accomplishments

One of our youth council groups collected over 500 pounds of food that was donated to our Senior Food Shelf.

Over 60% of youth program participants are new immigrants. Our programs have made great strides this past year in translating materials, gaining additional cultural trainings, communicating with new immigrant parents, and adjusting programming to fit the needs of the families we serve.

Youth participants displayed a public art show that communicated a message of community, team work and peace. During the art show youth presented a spoken word performance that highlighted new things they had learned through their participation in the afterschool program.

Overall, youth participants’ academic needs were met. Pre and post-test academic measures were taken and 90% of youth showed a significant increase in their reading and math grade levels.

Partnerships and Collaborations

- Block By Block Productions
- City of Minneapolis Employment and Training Program
- Menlo Park Academy
- Minneapolis Park and Recreation
- Minneapolis Public Libraries
- Minneapolis Public Schools Area Learning Center
- MN Green
- MN Literacy Council
- Pratt Residence Council
- Textile Center
- U of M Services Learning Classes, Work Study Program, YMCA Tutors Program
- Wellshare
Summer Camp
Camp Bovey near Gordon, WI. (American Camping Association Accredited) fosters group responsibility and accountability among campers while offering swimming, boating, backpacking, fishing and camping in the out-of-doors. At Camp Bovey, every day is filled from morning to night with all kinds of fun activities and great food. Our experienced, trained and caring staff ensure that the time spent at Camp Bovey is fun and filled with new friends where memories are made - that last a lifetime!

Partnerships and Collaborations
- Exchange Club
- Hennepin County
- Kiwanis Club of NE Minneapolis
- MACC Youth Affinity Group
- Minneapolis Public Schools
- MN Rovers
- NE Lions Club
- The McKnight Foundation

Youth Career and Development Program
The Youth Career and Development Program assists and provides work experiences, and support youth ages 14-21 to gain employment readiness skills, to prepare them for successful employment, and equip them with additional life skills.

Younger youth ages 14-18 set basic skills, occupational and work readiness goals with our case manager. Other skills such as maintaining good grades, improving school attendance, gaining interviewing skills, creating a resume, participating in an internship or a volunteer opportunity are all skills that are developed based on the youth's individual needs.

Older Youth ages 18-21 set goals to prepare themselves for employment in a career of their choice. Our case manager assists participants with developing a career path with long term and short term goals. Participants have an opportunity to attend job fairs, research career interests, visit colleges and receive one-on-one support with individual needs such as child care, transportation and training.

Partnerships and Collaborations
- ESNS’ Adult Employment Training Program
- The Board Members of ESNS
- The City of Minneapolis - METP Program

Youth Leadership Program
Nine youth serving agencies joined together to initiate a year-long Youth Leadership Program for youth ages 8-18. With opportunities for youth to share their passion, increase knowledge, build skills, develop leadership and help the community, the Program provided workshops, discussions, and practice projects that taught responsibility, planning and implementation skills, critical thinking and decision making. Youth determined hands-on community projects they did as a group, and youth participants shared what they learned with other youth. Themes were carried out by expert guest presenters in areas of building strong positive relationships with parents and adults, building healthy bodies, minds, and spirits, learning to be inclusive, building open group dynamics, becoming aware of big picture issues and practicing community engagement. The program helped them to master being group participants, being group facilitators, and public speakers.

The nine agencies that participated are members of the Metropolitan Alliance of Connected Communities, an umbrella organization that encourages mutually productive initiatives among social service providers. Youth workers from MACC member agencies meet monthly to strengthen quality standards, discuss current trends and best practices in youth work, and serve as a peer support network and idea exchange forum. Agency participants of the Youth Leadership Program: The City, Inc, Family & Children’s Services, The Link, Phyllis Wheatley Community Center, Pillsbury United Communities, Project for Pride in Living, Tubman Family Alliance, and West 7th. ESNS coordinated the program and served as a fiscal agent for this collaboration.
Menlo Park Academy is a contract alternative program of the Minneapolis Public Schools. Through small class sizes and a supportive staff, 70 9th-12th grade students earn the full range of credits needed for a Minneapolis High School diploma. Menlo Park Academy creates a setting where students feel safe to learn and grow, where educational needs are met through a wide variety of materials and strategies matched to individual learners. Learning becomes a priority because social and emotional needs are being met.

Advisory groups provide each student with additional support from a Menlo Park Academy teacher who tracks class credits, maintains parent contact, listens, problem solves, and assists with setting post graduation goals in higher education or employment. Our students work on being honest, empathetic, caring and taking responsibility for their actions and inactions. We encourage students to volunteer in the community as a way of teaching them the value of giving and to provide them with opportunities to investigate a variety of settings that may be a career match.

Menlo Park Academy Accomplishments

14 seniors graduated; 4 scholarships were awarded - 2 from the Northeast Minneapolis Lions Foundation and 2 from the Kopp Family Foundation.

Most Menlo students participated in various volunteer opportunities: Senior Appreciation Dinner and Friendship Center.

Students visited senior clients at Friendship Center every 2 weeks as volunteer friends of the elderly for service learning and to bridge the generation gap.

15 students and 2 teachers participated in Students Today, Leaders Forever to package meals for Feed My Hungry Children.

The school participated in the Quality Review process with Minneapolis Public Schools.

Students continue their involvement in the Eco-Education Urban Stewards program.

The School Yearbook was produced by a student and available for signing at graduation.

Adler Institute graduate students provided support and counseling services for students.

Partnerships and Collaborations

- Achieve! Minneapolis
- Eco Foundation
- Minneapolis Public Schools
- The Adler Graduate School
- The Metropolitan Federation of Alternative Schools
The Employment Network assists low income unemployed and underemployed adults who qualify under the Workforce Investment Act, Minnesota Family Investment Program and Dislocated Worker Program. Participants learn the skills needed to secure and retain full-time permanent employment through training, coaching, career explorations and retention counseling. Job search tools and technology are available in the job lab where employment counselors assist individuals to access and interpret job postings, develop resumes, prepare job applications and manage other issues involved with the process of seeking employment.

Individuals successfully placed in employment benefit from retention counselors who assist clients with on the job questions, issues and mediation resources if needed. Individuals are referred to basic needs resources for housing, medical, mental health, chemical dependency intervention, childcare options and financial management.

The Employment Network empowers individuals to manage their own future through ESL and GED classes and career training in Homemaker and Personal Care Attendant, Forklift/Warehouse Distribution, CPR and First Aid.

A lifeline to low-income seniors, 55 and older, is offered through the Senior AIDES Program funded by Senior Service America. Seniors gain valuable job skills while training at non-profit or government agencies and are then assisted to find permanent employment.

**Employment Department Accomplishments**

Funding was received from the Department of Employment and Economic Development to support skill training classes in Material Handling equipment such as fork lifts, scissor lifts, bobcats and other construction and warehouse related equipment.

A partnership was created with Minneapolis Community and Technical College to provide accredited Personal and Home Care Aide skill training.

Clients attending job training classes numbered 152.

There were 6,625 visits to the job lab, a service available to job seeking clients free of charge. This represents an increase of over 1,200 visits from 2008.

The Job Club provides additional resources to job seekers such as guest professionals from the community who present workshops in managing finances, cold calling techniques, selecting and using job search websites, internet basics and computer keyboard basics.

**Partnerships and Collaborations**

- 1st Choice Home Care
- A Chance To Grow
- Advocating Change Together - Rick Cardenas
- Allegiance Ability Assistance
- American Red Cross - Twin Cities Chapter
- Boston Scientific
- Broadway ABE
- Care Planners
- Courage Center
- Crystal Care Home Health
- Direct Support Professional
- Fairview Hospital - Dr. Paul Reitman (PHD, LP)
- Galtier Nursing Home
- HERC-U-LIFT - Clarence Honebrink
- Hmong Minnesota Home Care
- Hope for the City
- Julie Ditzler, R.N.
- La Mere Concrete & Construction
- Mental Health Association of Minnesota
- Metro Area Care Providers
- Metropolitan Center for Independent Living
- Midwest Home Health Care
- Minneapolis Community and Technical College
- Northeast Minneapolis Lions Club
- PACER Center
- Right At Home, Association of MN (DSPAM)
- Smile Nursing Care
- Somali American Autism Foundation
- Wilder Southeast Asian Program
Adult individuals are assisted to develop personal assets that can be used in their home, work place and in the community. The continuum of services assist participants to develop positive family relationships, work through life challenges, and become contributing community members. Our team of licensed social workers and social work interns from Minnesota colleges conduct classes in 16-week blocks to teach men and women the skills they need to reduce assaultive behavior. Our relationships with many health, social service and law enforcement agencies help our staff address participants' needs with knowledge and compassion, using the best practices in the field.

New Americans gain access to health insurance, translations, tax assistance and crisis food shelf services. Our culturally specific staff is able to help newcomers feel more comfortable by providing case management and referrals to resources that meet a variety of needs. Somali families in the Somali Women in Minneapolis (SWIM) program participate in family wellness classes, intergenerational dialogues and cultural events. Participating in English Learner classes, being able to navigate the city and knowing what to do in an emergency help new immigrants feel less isolated and more self-sufficient.

We support our new American clients by providing sufficient basic necessities and employment training, placement and health education.

Family & Community Achievements

Individuals completing the family violence intervention classes were monitored for compliance resulting in 94% of 155 individuals did not re-offend after one year.

Somali Women In Minneapolis (SWIM) continued to implement the strategic plan that guides their program direction. They received support from the Prospect Park community resulting in funding from the Neighborhood Revitalization Program.

Access to energy assistance was provided by Community Action in Minneapolis. Tax preparation was done by a team of AARP volunteers. Freemont Clinic assisted clients to register in our building for health insurance.

Residents of the Glendale Housing Community were supported by the opening of the Glendale Food Shelf operated by ESNS.

Partnerships and Collaborations

- 12 Northeast Neighborhood Associations
- AARP Tax Aide
- Accessibility Inc.
- Alfred Adler Institute
- Alpha Human Services
- AMAS Inc.
- American Red Cross
- Bethel College
- Brain Injury Association of Minnesota
- Calvary Lutheran Church
- Capella University
- Care & Share Food Shelf in Glendale
- Catholic Charities
- Chrysalis-Harriet Tubman Family Services
- College of St. Thomas
- College of St. Catherine
- Emergency Foodshelf Network
- Family Wellness
- Fremont Community Health Services
- Genesis II
- Glendale Resident Council (GRO)
- Gray Panthers
- Hennepin County
- Hennepin County Departments of Corrections, Child Protection & Adult Protection
- League of Women Voters
- Hope For The City
- Legal Aid Society of Minneapolis
- Lutaon Park
- Lutheran Social Services
- Midwest Quality Health Program
- Minneapolis Community Technical College
- Minneapolis Park & Recreation Board
- Minneapolis Public Housing Authority
- Minneapolis Public Schools
- Minnesota Department of Health
- North Point
- Phyllis Wheatly
- PICA - Head Start
- Pratt Community Center
- Prospect Park East River Road Improvement Association
- Reuben Lindh Family Services
- South East Human Services Network
- St. Joseph’s Home for Children
- The Caring Tree
- University of Illinois
- University of Minnesota Extension Services
- University of Minnesota School of Social Work
- Wright, Hennepin, Ramsey & Anoka Probation Offices
East Side Thrift Store is a non-profit thrift store operated by our agency to provide free and low-cost clothing and household necessities to members of the community who are in need. Clients who are in a crisis or desperate financial situation receive free clothing, bedding and household goods. Welfare to Work clients receive free professional clothing for job interviews and employment through our merchandise certificate program.

Volunteers from ten local churches and the community help in the store, sort donations, mobilize clothing drives and advocate for the store in the community. Our focus on reducing, reusing and recycling helps build a greener community.

The Thrift Store is a warm inviting and friendly place where donated items are gratefully received and shoppers are provided a wide array of gently used items.

Thrift Store Accomplishments

3,124 volunteer hours were donated including 74 individuals affiliated with 10 area churches, several high schools and a local half-way house.

52 families (156 individuals), were assisted with $1,440.00 in clothing and household goods. 60% were children.

An Eagle Scout project collected over 300 bags of hygiene products from Northeast neighborhoods for families in need.

The Annual Coat Give-Away distributed over 500 coats, hats, mittens, scarves, boots, shoes and stuffed animals for families in need.

Several area church groups created 50 quilts to distribute as needed.

The Central Avenue Plan process identified the East Side Thrift Store as an asset to the community and an informal gathering space for community members.

The popular Silent Auction, held weekly, generated nearly $8,900 in sales during the year.

Partnerships and Collaborations

- Antioch Community Church
- Central Avenue Apartments/Mental Health Associates
- Faith United Methodist Church
- Grace United Methodist Church
- Gustavus Adolphus Lutheran Church
- Holy Cross Catholic Church
- Mount Carmel Lutheran Church
- Nativity Lutheran Church
- Northeast Community Lutheran Church
- Person-to-Person
- St. Charles Borromeo Catholic Church
- Trinity United Methodist Church
- Volunteers of America
- Way to Grow
Independence, health, mobility, social connections and basic provisions are the hope of every senior. ESNS Senior Services staff assists seniors to remain in their homes for as long as they can with the help they need to stay healthy, safe and engaged citizens. Our program nurtures healthy aging and inspires seniors of all ages to work toward that goal by providing nutritional food at two senior dining sites and at the Senior Food Shelf, structured exercise groups, classes, events, field trips and volunteering. Transportation services enable seniors to have access to medical appointments and shopping and give them the mobility to remain active, make connections and attend social activities like the Senior Day at The Dome and the Senior Recognition Dinner.

Our Friendship Center Program helps elderly citizens delay nursing home placement, engages participants in health enhancement activities, provides wellness services and connects participants to one another. Students from Menlo Park High School volunteer to read and participate in activities with the seniors, and children from our pre-school program bring joy and smiles with their frequent visits. Our nurse connects all seniors in our program with resources that can be mobilized to meet their needs.

Senior Programs served 3,712 seniors, forty-five percent representing those over the age of 75.

39,097 senior dining meals were served enhancing social networking and nutritional needs.

Over 500 seniors received food from the Senior Food Shelf each month.

21,298 pounds of food and $14,600 were collected during the March Food Share campaign.

Special activities for seniors in the community included: Senior Day at the Dome, Senior Health & Resource Fair, RBC Wealth Management hosted a Holiday Breakfast, Holiday Food Basket distribution, Smart & Safe Living seminar series, Senior Appreciation Dinner and Black History Month Celebration.

Our Senior Community Service Employment Program received funding to enroll an additional 22 low-income seniors for on-the-job training, for a total of 119 participants.

Partnerships and Collaborations

- Ameripride
- Bethel University
- Canadian Pacific Railroad
- Church of All Saints
- Courage Center
- De La Salle High School
- East Minneapolis Exchange Club
- Elm Baptist Church
- Emergency Food and Shelter Program
- Emergency Food Shelf Network
- Feinstein Foundation
- Greater Twin Cities United Way
- Group Work Camp Foundation
- Group Work Camp- Week of Hope
- Hennepin County
- Honeywell
- Hope for the City
- Hunger Solutions
- Ignition Volunteer Corps
- Menlo Park Academy
- Metropolitan Area Agency on Aging
- Metropolitan Health Plan
- Minneapolis Community Technical College
- Minneapolis Public Housing Authority
- Minnehaha Academy
- Minnesota Adult Day Services Association (MADSA)
- Minnesota Food Share- Greater Minneapolis Council of Churches
- Nativity Lutheran Church
- NE Farmers Market
- North East Child Development Center
- North East Middle School
- Northeast Senior Resource Center
- Our Lady of Lourdes Church
- Prevent Child Abuse MN (PCAMN)
- RBC Wealth Management
- Saint Catherine’s University
- Second Harvest Food Bank
- Senior Community Services
- Senior Service America, Inc
- Silver Rails
- U of M Extension Service
- Union Bank & Trust
- US Bank
- Volunteers of America
- Washburn McReavy Funeral Chapel
Senior Aides Program

The Senior Community Service Employment Program (Sr. AIDES) is a lifeline to low-income seniors 55 and older. Participants learn job skills and receive training while actively working at non-profit or government agencies and are then assisted to gain permanent employment. Two new initiatives provide enhanced skill development and opportunities for employment.

Senior Aides Partnerships and Collaborations

- 46 community-based non-profit host site organizations
- Greater Twin Cities United Way
- Senior Service America - Senior Community Service Employment Program (SCEP)
- Title V of the Older Americans Act

Digital Inclusion

The Digital Inclusion Program assists and supports seniors to gain computer skills that enable them to use email and internet technology for communication with family and friends, gaining information of interest, and assisting with their employment search.

Digital Inclusion Partnerships and Collaborations

- Senior Service America - Senior Community Service Employment Program - ARRA
- Generations Online
- ESNS Employment Program
- The Seniors’ Place

Wisdom of Age

In partnership with Prevent Child Abuse Minnesota, Senior AIDES participants receive training that qualifies them to become mutual self-help group facilitators. They are trained to co-lead or lead support circles that strengthen the personal growth and development of client groups in community service organizations. Drawing upon the experience and wisdom of the elders in our community, these Wisdom Circles engage individuals who are seeking help in a support network that discusses issues that are important to the group and that helps each other solve problems and take action.
Fundraising events provide opportunities for East Side to make connections with members of the community, and they serve as key sources of support for our programs. We are proud of the connections and commitments of our friends and neighbors who actively participate in our major fundraising events throughout the year. We thank the nearly 1,900 individuals who have supported us during 2009.

**Events Accomplishments**

The Holiday Train event brought over 1,000 community members together for a winter evening of holiday cheer. While waiting for the festive and bright Canadian Pacific Railway train to arrive, community members arrived to donate much needed non perishable food for East Side Agency Food Shelves, enjoyed refreshments and stayed warm riding on the horse drawn hay ride. 22 volunteers assisted. Over 1,700 lbs of food and $15,000 dollars were collected and raised to support the food shelves of ESNS.

The Fourth Annual Snowshoe Shuffle was held on February 7, at Long Lake Regional Park. The evening before Racers were able to check in early at the Joe Holewa Memorial Spaghetti Dinner. The dinner brought together both race participants and community to learn more about Camp Bovey. Author Caroline Arnold autographed and read her book about the Camp Bovey mascot, "The Terrible Hodag." 216 participants were registered for the race. 54 volunteers assisted with the Spaghetti Dinner, race and after event. After the race, participants, their loved ones and volunteers enjoyed a chili lunch, awards and silent auction at Tri City American Legion. Approximately $19,000 was raised for Camp Bovey.

The 13th Annual East Side Wine Tasting was held on May 14, with approximately 500+ attendees and 58 volunteers. Approximately $21,000 was raised to support agency programs.

The Golf Tournament was held on August 28th, at Columbia Golf Course, with 68 Golfers participating. Awards and recognition were held at the Village Pub patio. 15 volunteers assisted. Net Revenue was $7,289.

**Partnerships and Collaborations**

- Bel Air Excavating
- Canadian Pacific Railway
- Columbia Golf Course
- Comcast
- Franklin Street Bakery
- Joe's Sporting Goods
- LaMere Concrete and Construction
- Minneapolis Park & Recreation
- Northeast Bank
- Northeast Lions Club
- Press Sure Print
- Ramsey County Parks and Recreation
- Redfeather Snowshoes
- River Liquor
- Sam's Club
- Sarra's Tobacco Depot
- Superior Plating, Inc
- Surdyks
- Tri-City American Legion Post #513
- Union Bank & Trust
- United States Snowshoe Association
- U.S. Food Service
- Wells Fargo Insurance Services of MN
- Xcel Energy
Volunteers

We are grateful for the many individuals, business groups and benevolent organizations that share time, talent and skill to assist us in providing services to our community. ESNS utilizes the expertise of board members and community members to serve on committees, to help plan special events throughout the year and participate in hands-on projects such as repairing buildings at Camp Bovey. Volunteers help rock babies in the infant room, tutor young people, stack food at the food shelves and provide training for our staff.

Volunteers bring new ideas and expertise to increase the capacity of our agency so that we can provide the best services to our community.

The Volunteer Recognition, held April 28, was a time of celebration and recognition. Northeast Bank sponsored this tropical themed event, "Volunteer Vacation!" paying tribute to the individuals and groups who selflessly donated their time and talent to the programs of ESNS. Over 200 Volunteers, Staff and community members attended to honor special award winners and enjoy a performance by the Comedy Sportz group. The Staff of NE Bank and the NE Royalty volunteered along with ESNS Staff to make this event a success. 19 Volunteers assisted.

Volunteer Accomplishments

Volunteers working directly with programs assisting to deliver services for individuals and families, and to ensure the success of agency events, numbered 487 donating 24,093 hours.

Volunteers assisting with agency events numbered 240 donating 1,440 hours.

Over 40 companies, places of worship, large corporations and local clubs sent groups or individuals from their organizations to help us throughout the year both with special events and program areas.

Seven additional events attracted participation and volunteers:

- **Senior Valentine** - 386 seniors attended - 68 volunteers
- **Snowshoe Shuffle** - 216 participants - 54 volunteers
- **13th Annual East Side Wine Tasting** - 500+ attendees - 58 volunteers
- **Golf Tournament** - 68 participants - 15 volunteers
- **Senior Day at the Dome** - 348 seniors attended - 46 volunteers
- **Adopt a Family** - 86 Families, 426 individuals received holiday gifts and certificates from 18 Donor groups and individuals
- **Holiday Train** - brought over 1,000 community members together - 22 Volunteers

Collaborations and Partnerships

- Antioch Community Church
- Boston Scientific
- Church of St Gerards
- Columbia Heights Key Club
- DeLaSalle High School
- Eastside Exchange Club
- Faith United Methodist Church
- First Tech
- Foley & Mansfield
- Foster & Brever, PLLC
- GMAC
- Graco
- Grace United Methodist Church
- Gustavus Adolphus Lutheran Church
- Henson and Efron
- Hennepin County
- Holy Cross Catholic Church
- Holy Trinity Lutheran Church
- Honeywell
- Horton Holding
- Kapala Glodeck
- Kozlak Radulovich Funerals
- LaBreche Murray
- Lions Club of Northeast
- McKinley Group
- Medtronic
- Metropolitan Health Plan
- Michaels Foods
- Minnehaha Academy
- Minnesota Twins
- Mount Carmel Lutheran Church
- Nativity Lutheran Church
- Northeast Bank
- Northeast Chamber
- Northeast Kiwanis
- Northeast Royalty
- RSP Architects
- Scales Advertising
- Soo Line Silver Rails
- St. Anthony High School Football Program
- St. Anthony High School Honor Society
- St. Charles Borromeo Catholic Church
- St. Mary's Men's Club
- St. Paul's Lutheran Church
- Trinity United Methodist Church
- Twin City Federal Northtown
- Union Bank and Trust
- United Health Group
- University of Minnesota
- Warpeha Dentists
- Washburn McReavy
2009 Contracts

Anoka County
- Alternative Care Grant
- Child Care Subsidies
- Community Based Long Term Care
- Elderly Waiver

Community Development Block Grant

Emergency Food Network

Federal Emergency Management Assistance Program (FEMA)

Greater Twin Cities United Way

Hennepin County Adult Services Department

Hennepin County Children & Family Services
- Summer Camp Fund

Hennepin County Purchase of Service
- Child Care Subsidy
- Family Intervention
- Glendale Food Shelf
- Senior/Disabled Food Share

Hennepin County Community Social Services Department

Hennepin County Community Health Department
- Alternative Care Grant Program
- Elderly Waiver

Hennepin County Training & Employment Assistance:
- Employment Intervention Program

JVS-Division of Jewish Family & Childrens Services of Minneapolis
- Parent Assistance Fund

Metropolitan Federation of Alternative Schools
- Menlo Park and Title I

Metropolitan Area Agency on Aging. Older Americans Act
- Title III-B through Senior Community Services

Metropolitan Health Plan

Minneapolis Parks and Recreation Board
- Youth in Minneapolis After-School Programs

Minneapolis Public Housing Authority. Minneapolis Year of the City. Neighborhood Services Division
- Abuse Initiative
- Community Crime Prevention
- Working Poor

Minneapolis Employment and Training Program
- CDBG (NET)
- Close the Gap (NET)
- Minneapolis Family Investment Program (MFIP)
- Neighborhood Employment and Training Jobs (NET)
- WIA (NET)
- WIA Older Worker Program
- Year of the City

Minneapolis Public Schools
- Area Learning Center
- Menlo Park Alternative High School
- Parent Liaison
- Supplemental Education Services

Minnesota Department of Children Families & Learning

Minnesota Department of Human Services, Refugee Services Section

Minnesota Department of Transportation
- Section 5310 Capital Assistance Program

Ramsey County
- Child Care Assistance

Resources for Childcaring
- Child Care Subsidies

Summer Youth Employment and Training

Senior Service America
- American Recovery & Reinvestment Act (ARRA)
- MN Department of Employment & Economic Development (MN Job Skills partnership)
- SCSEP Innovations Grant
- Senior Community Service Employment Program (Senior Aides)
- Title V of the Older Americans Act

U.S. Department of Health & Human Services
- Refugee Family Enrichment

United States Department of Agriculture
- Camp Food Subsidy
- Child Care Food Program
- Summer Lunch Program

Washington County
- Child Care Subsidies
Individual Donors

Sustaining

- Sandee Ames
- Sadie Anton
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- Heather Beach
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- Joseph J. Bishop
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- James Brandt
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- Terry Butorac
- Mark & Patricia Byrnes
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- Heather Cook
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- Stephan & Delores Grygar
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- Edward & Erva Hance
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- Joyce Hollinder
- Bruce Hoshor
- Jerry Hromatka
- David Indrehus
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- John & Linda Karges
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- Justin Kleinman
- Lee F. Knight
- Charles Koski
- Gregg Kowalsky
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- Judy Larson
- Mark Larson
- JoAnn Leland
- Christine Levens
- Michael & Alyce Lundberg
- Dr. David G. Mancini
- John & Connie Marty
- Thomas Monroe
- John D. Moore
- Margit Morus
- Ann Munt
- Heladore J. Nawara
- Cheryl L. Nelson
- Danielle Raduolvich Nelson
- John & Irene Novak
- William O’Brien
- Gregory Olson
- Shannon N. Olson
- J.H. Osborn
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- Heidi & Martin Zaworski

Camp Bovey

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- Randy P. Hertog
- Bill E. Karkula
- Lois A. Kubihe
- Joseph J. Pignatello
- Tara Reinke
- Sal & Kathleen Sposito
- Lucy M. Suits
- Ronald & Lisa Tucci, Jr.

Memorial Gifts

In memory of William Calguire
ESNS Board Member 1993-2009

- Mary Katherine Calguire Burrill
- Patricia Calguire
- Jody Ann Copp
- Walter & Patricia Dziedzic
- Edison Community Sports Foundation
- Dale & Sara Forsberg
- Robert & Linda Foster
- James & Mary Jean Higgins
- James & Joyce Jordan
- Lorraine Lindahl
- James & Margaret Marino
- Joyce Mueller
- Alison Lee Payne
- Phyllis Pesek
- Joe Pignatello & Elizabeth Stewart
- Betty Saja
- Suzanne Sjoselius
- Kevin & Jeanine Slattery
- Judith Socha
- Kathleen Talbot
- Unico National TC Chapter
- Joel & Eleanor Westerberg
- Richard & Fay Yates
Senior Programs and Food Shelf

- C June Abrahamson
- Bretta D Alexander
- Julie Ann Alsworth
- Aaron & Renee Anderson
- Amy J Anderson
- Michael & Gail Andreas
- Ericka A Barragan
- James & Martha Baumbach
- Rebecca M Becker
- James & Mary Benson
- Biernat Family
- Sharon A Blatz
- Robert & Kristine Dickey
- Robert & Marcia Deike
- Tina Dale
- Steven R Crowell
- Daniel G Croonquist
- Corbett Christianson
- Charles & J Melanie Christianson
- Mark & Jackie Clark
- Gregory & Carrie Boeser
- Kevin Briggs
- Dale & Judy Brodal
- Morris & Mary Kay Brown
- Dan & Elizabeth Browning
- Louis Bulba
- Peter & Jodi Bungarden
- Lou Burdick
- Patricia Burns
- Linette Carlson
- Steven & Dete Carpentier
- Paul & Stephanie Cavanor
- Sheldon & Lili Chester
- Debra Pukall Christensen
- Mary Christian
- Charles & J Melanie Christianson
- Mark & Jackie Clark
- Gregory & Christine Corbett
- Michael L Cronbaugh
- Daniel G Croonquist
- Steven R Crowell
- Tina Dale
- Luke & Katelyn Decrans
- Robert & Marcia Deike
- Robert & Kristine Dickey
- Phillip S Dow
- Erin Drummond
- Laurel Dubbels
- Gerald & Rhonda W Duncan
- Amy L Eidenshink
- Justin & Kristin Elers
- Kevin K Ellich
- Daniel & Wendy Engen
- Amy Erickson
- Paige D Erickson
- Francis & Jessie Fallon
- Carolyn Farnadel
- T P & Vicki Fitzgerald
- Wendy J Fliehs
- H Robert Foerster, III
- Amanda C Fosse
- Dennis P Gallagher
- Thomas & Janice Godlewski
- Natesha O Gonnigan
- Terence & Billie Gray
- Kathy A Gremillion
- Corey & Jilene Guttenfelder
- Daniel & Cindy Gutz
- Mark & Marlys Hafner
- Corina Hall
- Ron & Maureen Halverson
- Michael & Janet Hamilton
- Larry & Marion Harris
- Theresa Shanell Harris
- Jennifer Hentges
- Debra A Herberg
- Cindy Heuer
- Quan Hoang
- Philllp & Mary Jo Holbrook
- John & Ranee Holmboe
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- Kimberly A Hutchens
- Richard & Janet Hyllested
- Beverley S Jacob
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- Monica M John
- Beth M Johnson
- Gary & Patricia Johnson
- Cole Johnson
- Kenneth & Gail Judd
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- Darla Kashian
- James & Karen Kasper
- Michael & Jacqueline Kavanaugh
- Donna J Kavanaugh
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- Lonnie & Sherry Koster
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- Joleen J Luhrmann
- Julie A Lunqvist
- Nathaniel & Ellie Madson
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- Roger & Brenda Mathisen
- Cara M McDaragh
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- Suzi K McLane
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- Remedios & Eliseo Tongco
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- Kimberley Washington
- James & Ruth Weaver
- Caraig & Carrie Weber
- Harold & Barbara White
- Gary & Diane Wiederhoeft
- Richard & Gretchen Williamson
- James & Patrica Worlobah
- Darren & Anupama Young
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<th>Grants</th>
<th>Business Donors</th>
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<td>Carolyn Foundation</td>
<td>Church of St. Richard</td>
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<td>Faith United Methodist Church</td>
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<td>Eco Foundation</td>
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<td>The Greater Twin Cities United Way</td>
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<td>Walter D. Boutell Fund</td>
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<td>W.C. Ragnussen Northeast Bank Foundation</td>
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<td>Wells Fargo Employee Contribution Council</td>
<td>St. Anthony of Padua Church</td>
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<td>Xcel Energy</td>
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Board Committees

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Bill Laden
Judy Larson*
Suzanne Sjoselius*
Jennifer Young*

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Mike Helm*
Randy Hertog*
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Kozlak-Radulovich Funeral Chapels

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Gloria Sheehan
Graco Inc.

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