Helping individuals, strengthening families, building community...

1915 | 2010

East Side Neighborhood Services

Helping individuals, strengthening families, building community...
1915 - 1940

Neatled in the Bottineau neighborhood, just 4 blocks from the Mississippi River, stands the former North East Neighborhood House building at 1929 NE 2nd Street. In 2004, construction changed the buildings interior spaces into housing units. However, with its façade unchanged, it still remains a pillar of the community, and triggers thoughts of all the immigrant groups who have benefited from its programs and services. The renovation is complete and tenants have moved in, but for many, vivid memories of what was experienced and what we were told about the past of this grand old building will continue for years to come.

January 20, 1917, the doors opened to welcome immigrants into the settlement house named North East Neighborhood House. By 5:30 that same day, 246 children were registered for classes and activities. 2003, 88 years later walking through the halls of the old Neighborhood House, one can almost hear the ecstatic voices of those young children playing while waiting for their working parents. In the air you could almost hear remnants of broken English with the sounds of Scandinavian, Czechoslovakian, French, German, Russian, and Bohemian languages layered under Korean, Vietnamese, Laotian, and American Indian layers under Arabic, Spanish and the languages of the African horn.

What makes this institution so special? In 1913, a survey conducted by the Associated Charities revealed that 80% of the population in northeast Minneapolis was either of foreign birth or foreign-born parentage. The survey concluded that a settlement house was needed to meet the needs of this high percentage of immigrants. They needed education, recreation and health services. Nearly half of the illiterate population in the city lived on the northeast side, and the death rate of infants was very high due to lack of pre-natal care and poor child care practices among the immigrant parents. Also indicated was the lack of neighborhood unity. Ethnic loyalties had retarded the development of the district. No one national group could get other groups to co-operate in a united social, civic or political effort. According to the survey report, the situation demanded neutral leadership. By 1914, the finger of destiny pointed to what would become the North East Neighborhood House that would function on a non-partisan basis. Its purpose was helping what would become the North East Neighborhood House that would function on a non-partisan basis. Its purpose was helping all the people to help themselves to the social, civic and economic opportunities available to them on an equal basis.

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Headworker Robbins Gilman and his wife, Catheryne Cooke Gilman, educated in social work and experienced in the settlement movement of promoting and providing programs for immigrants, supervised the remodeling of a building for North East Neighborhood House programs. For the next thirty-four years, the Gilman’s concerned themselves with uniting and building a neighborhood out of a jumble of nationalities and religions. The programs and services of the agency still stress neighborhood unity, but since the 1960s the “Americanization” concept has shifted from assimilation of the various nationalities to a feeling that the strength of “Nordeast” lies in its cultural diversity. Whereas the Gilman’s tried to de-emphasize the differences between nationalities because they feared the effects upon neighborhood unity, the workers of today see ethnic loyalty as the most hopeful sign of neighborhood strength. Services for immigrant groups today are provided with the intent of maintaining ethnic traditions that promote healthy self-identification.

The story of East Side Neighborhood Services

1915 - 1940

Neatled in the Bottineau neighborhood, just 4 blocks from the Mississippi River, stands the former North East Neighborhood House building at 1929 NE 2nd Street. In 2004, construction changed the buildings interior spaces into housing units. However, with its façade unchanged, it still remains a pillar of the community, and triggers thoughts of all the immigrant groups who have benefited from its programs and services. The renovation is complete and tenants have moved in, but for many, vivid memories of what was experienced and what we were told about the past of this grand old building will continue for years to come.

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ESNS MISSION STATEMENT

To foster the healthy development and well being of individuals and families while strengthening our diverse community.

STATEMENT OF INCLUSIVENESS

East Side Neighborhood Services, Inc. affirms the right of every person to participate in employment without regard to race, color, religion, sex, national origin, age, sexual orientation, disability, disabled veterans, or Vietnam era veteran status, marital status, with regard to public assistance or membership/activity in a local human rights commission, and in accordance with all applicable laws, directives, and regulations of the federal and local governing bodies.

LIVING STATEMENT ON RESPECT

DIGNITY

Every human being has inherent worth and deserves to be treated respectfully.

VALUE DIFFERENCES

Value the uniqueness of each person without bias.

PERSONAL RESPONSIBILITY

We are responsible for our actions toward others and for informing others, or taking appropriate action, when our dignity has been violated.

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This Annual Report for East Side Neighborhood Services is in itself a time for great celebration in recognition of our 95th year of service to our community. It has been a year of great challenges and concern due to the difficult economic climate in which we all struggle. It is further a year of pride in all that has been accomplished throughout the history of our organization. We continue, as we always have, to redefine and focus on the expanding needs of our community. This year the agency reduced some of our services due to budget cuts and limited resources.

Over the years we have; fed, educated, transported, interpreted, found jobs, helped with homework, counseled, repaired, trained, celebrated, collaborated, challenged, gardened, employed, cared, camped, redirected, filed taxes, volunteered, built community, evaluated, graduated, participated, solved problems, supported with limited help and lots of hope and determination, and cooperated between youth and seniors, joined and led, donated and received. We, along with, the tens of thousands of people that have entered our doors continue to build a strong and resilient community. We continue our appreciation for the great support from our funders and collaborative partners.

Having experienced the past few years shift in service priorities, and reductions in revenue, we have learned that our reliance on traditional funding sources must change. Where funds once were available, they are now much more limited, short-term, and not as focused in support of the specific needs which we encounter daily.

We have restructured our fundraising and will need to ask our Eastside Community for even greater support in the future.

In 2001, the community came together to support a new future for our organization in the building of our new facility. Today we request your help again to meet our resident’s needs and sustain the programs that have been important to our clients. Our community businesses and residents have always been there to help when asked. We will continue to change and innovate, and at the same time do our best to maintain those programs that have the greatest impact on our community. To all who have supported us both financially and through word and deed, we thank you. We look forward to working together for even greater success.

Judy Larson  Chairman, Board of Directors
Bill Laden  Executive Director

Executive
Michel Burns*
Terry Butorac*
Handy El-Sawaf*
Ruth Fox*
Bill Laden
Judy Larson
Dennis Spalla*
Jennifer Young*

Human Resources
Terry Butorac*
Curt Holewa*
Mohamed Jibrell*
Bill Laden
Vern Lovstad
Charles Orina*
Rikki Poppin
Dennis Spalla*
Grant Thesing
John Thompson*
Benjamin Warpeha*

Budget/Finance
Ruth Fox*
Mike Helm
Randy Hertog*
Bill Laden
Susan McCauley
Greg Ritter
Andrew Swammi
Grant Thesing
RuthAnn Weiss

Programs
Margie Bragg
Jazmin Danielson
Diana Hawkins*
Christine Levens*
Vern Lovstad
Susan McCauley
Laura Murphy
Greg Ritter
William Smith*

Development
Yusuf Ahmed*
Terry Butorac*
Hamdy El-Sawaf*
Robert Foster*
Martha Krueger*
Bill Laden
Joyce LaMere*
Judy Larson
Christine Levens*
Charles Orina*
Greg Ritter
Gloria Sheehan*
Keith Sjoquist
William Smith*
Rich Stanek*
Walter Warpeha, Jr.*
RuthAnn Weiss
Marty Zaworski*

Events
Mary Anstett
Michael Burns*
Steve Dunphy*
Robert Foster*
Ruth Fox*
Randy Hertog*
Curt Holewa*
Martha Krueger*
Joyce LaMere*
Judy Larson*
Christine Levens*
Charles Orina*
Greg Ritter
Gloria Sheehan*
Benjamin Warpeha*
Walter Warpeha, Jr.*

Facilities
Terry Andrew
Mary Anstett
Margie Bragg
Mike Kuduk
Robert Miller*
Steve Smith
Grant Thesing

Camp Bovey
Jazmin Danielson
Steve Dunphy*
Randy Hertog*
Curt Holewa*
Kathy Juricko
Kathy Kolosky
Bill Laden
Bruce LaMere
Joyce LaMere*
Robert Miller*
Jessica Paulus
Tom Spurrier

NE NELC
Mohamed Jibrell*
Bill Laden
Susan McCauley
William Smith*

Nominating
Mary Anstett
Hamdy El-Sawaf*
Ruth Fox*
Mohamed Jibrell*
Judy Larson*
Bill Laden
RuthAnn Weiss

Legal Issues
David Indrehus*
Bill Laden
Lymari Santana*
Rich Stanek*
John Thompson*
Benjamin Warpeha*

* Denotes Board of Directors Member

Board Committees

Welcome to our Neighborhood!
East Side Neighborhood Services
1700 Second Street, NE
Minneapolis, 55413
Phone: 612.781.6011
www.esns.org

- Administration
- Northeaster Child Development Center
- Menlo Park Academy
- Youth Development Programs
- Employment Network
- Family & Community Services
- Senior Programs
- Senior Community Service Employment Project

Friendship Center Adult Day Program
1717 Second Street, NE, 55413
612.781.2052

East Side Thrift Store
1928 Central Avenue NE, 55418
612.789.0600

The Senior Food Shelf
1801 Central Avenue, NE 55418
612.788.9521

Luxton Community Center
112 Williams Avenue SE, 55414
612.331.8678

Glendale Food Shelf
92 St. Mary's Avenue SE, 55414
612.342.1954

Pratt Community School
66 Malcolm Avenue SE, 55414
612.668.1120

ESNS Service Site Locations

Camp Bovey
Gordon, Wisconsin
612.787.4030
www.esns.org/campbovey
- ESNS Youth Summer Program
## CLIENTS SERVED

**Total individuals served:** 11,547

<table>
<thead>
<tr>
<th>Gender</th>
<th>Female</th>
<th>Male</th>
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<tbody>
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<td>49%</td>
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<th>6-9</th>
<th>10-14</th>
<th>15-17</th>
<th>18-22</th>
<th>23-34</th>
<th>55-64</th>
<th>65-74</th>
<th>75-84</th>
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<td>3%</td>
<td>5%</td>
<td>3%</td>
<td>8%</td>
<td>21%</td>
<td>20%</td>
<td>14%</td>
<td>9%</td>
<td>6%</td>
<td>8%</td>
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<thead>
<tr>
<th>Race/Ethnicity</th>
<th>African</th>
<th>African American</th>
<th>American Indian</th>
<th>Asian/SE Asian Pacific Islander</th>
<th>Caucasian/White</th>
<th>Hispanic/Chicano/Latino</th>
<th>Multiracial</th>
<th>Other</th>
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<tr>
<td>Percentage</td>
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<td>26%</td>
<td>7%</td>
<td>3%</td>
<td>38%</td>
<td>4%</td>
<td>3%</td>
<td>1%</td>
<td>3%</td>
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### INCOME

<table>
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<tr>
<th>Low or no income</th>
<th>80%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not low income</td>
<td>20%</td>
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## COST STRUCTURE

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Fee For Services</td>
<td>$1,077,628</td>
</tr>
<tr>
<td>County Funds</td>
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<tr>
<td>State Funds</td>
<td>$56,269</td>
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<td>Federal Funds</td>
<td>$1,973,479</td>
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<tr>
<td>United Way</td>
<td>$5,599,707</td>
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<tr>
<td>Thrift Stores</td>
<td>$1,375,785</td>
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<tr>
<td>Child Care</td>
<td>$1,657,572</td>
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<tr>
<td>Construction</td>
<td>$203,087</td>
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<tr>
<td>Community</td>
<td>$2,371,813</td>
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<tr>
<td>Senior Services</td>
<td>$3,139,407</td>
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<tr>
<td>Low or no income</td>
<td>1,349,254</td>
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<tr>
<td>Not low income</td>
<td>1,785,163</td>
</tr>
</tbody>
</table>

## 2010 Agency Budget - $4,876,013

### 2010 Program Expenses - $5,673,264*
The Northeast Child Development Center is designed to help children master developmental skills to be school ready. Inside the classroom, the teachers create an atmosphere in which children feel safe, emotionally secure, and have a sense of belonging. Our program activities and teaching strategies are challenging, yet within each child’s reach. NECDC helps children acquire social competence and the skills they need to succeed as learners.

NECDC offers strategies for building positive relationships, helping children develop self-regulation, and responding to challenging behaviors. Developmental assessments evaluate each child, based on assessment tools, parent input and regular progress reports.

The program supports the benefits of working with families as partners in the care of their children. Information is exchanged on a daily basis, and families are involved in all aspects of our program. Frequent communication supports and sustains the partnership and improves the services for the children.

**Northeast Child Development Center Accomplishments**

The program provides a strong focus on literacy. Families and children are encouraged to visit their local libraries as well as to check out books from the Northeast Child Development Center and improves the services for the children.

Parents receive ongoing support and information on parenting. The program supports and promotes community events to encourage families to be more involved in their neighborhoods.

- 90% of surveyed parents reported they attended more community-sponsored events for which the program provided information.
- 94% of surveyed parents reported that as a result of attending NECDC, they felt the teachers had helped them understand their child’s developmental capabilities or challenges and were better able to cope at home.
- 91% of the 13 children who entered kindergarten in the fall were proficient in 90% of the developmental assessment indicators necessary for a successful kindergarten experience.

**Partnerships and Collaborations**

- 348-TOTS
- Health Dimension Rehabilitation
- Health Northwest
- Strong Beginnings
- Menlo Park Academy
- Minneapolis Public Schools Special Education preschool program
- Minneapolis Visiting Nurses Association
- Minnehaha Academy

**Programs**

- Waseburn Center for Children
- All ESNS Programs

**Contact Information**

- 507-340-3700
- 340-TOTS
- Minnehaha Academy

**Volunteer Opportunities**

- Menlo Park Academy
Youth Programs

Our Out-of-School Time Program (OST) offers local youth a safe, consistent, intentional learning environment that focuses on Character Development and Academic Achievement. Literacy support, small group academic instruction using a multi-sensory and hands-on approach, opportunities for community engagement, leadership development, work-readiness skills, outdoor learning, relationship building and parent engagement are designed in a program structure to meet the many needs of our youth participants and their families.

Programming is intentionally designed to build upon our youths’ strengths and leadership skills, and to ensure educational equity for all of our youth. Our dedicated and trained staff worked with over 750 youth in our year-round Out-of-School Time programming.

As an Area Learning Center in partnership with the Minneapolis Public Schools, the academic success achieved by all youth participants was a team approach bringing together the youth’s day teacher, parents, and their OST youth staff. Our programs are intended to strengthen each youth’s pillar of success; their family, their school and their community, with the youth being the center.

Our youth programming is offered year-round at three sites for maximum access to programming and to serve local youth within NE and SE neighborhoods supported by ESNS. Both school-year programming and the summer program have a strong educational focus supported by ESNS. Both school-year programming and the summer program have a strong educational focus supported by ESNS. Both school-year programming and the summer program have a strong educational focus supported by ESNS.

Youth Programming Accomplishments

An innovative approach to a programming gap for our youth in grades 6-8 was successfully created. This program focuses on work-readiness skills, mentoring younger youth, responsibility, service project planning, and leadership development. This program was implemented effectively at two of our after school programs with continued plans to expand.

Proven, academic strategies were implemented for the first time this school year. The strategies were based upon a national model designed for the classroom to close the Achievement Gap. Our staff team implemented the 6 strategies, and as a result we experienced a higher success in academic achievement, setting big goals, youth and parent buy-in, and increased higher expectations. This model has set our youth department apart and we will continue to mold the strategies in OST using a positive youth development approach.

Partnerships and Collaborations

- City of Minneapolis-Employment and Training Program
- Hennepin County-Environmental Education
- Menlo Park Academy
- Minneapolis Parks and Recreation, specifically Luton Park

Volunteers

We are grateful for the many individuals, business groups and benevolent organizations that share time, talent and skill to assist us in providing services to our community. ESNS utilizes the expertise of board members and community members to serve on committees, to help plan special events throughout the year and participate in hands-on projects such as repairing buildings at Camp Bovey. Volunteers help rock babies in the infant room, tutor young people, stock food at the food shelves and provide training for our staff.

Volunteers bring new ideas and expertise to increase the capacity of our agency so that we can provide the best services to our community.

Volunteer Accomplishments

Volunteers working directly with programs assisting to deliver services for individuals and families, and to ensure the success of agency events, numbered 513 donating 24,687 hours.

Over 40 companies, places of worship, corporations and local clubs sent groups or individuals from their organizations to help us throughout the year both with special events and program areas.

Partnerships and Collaborations

- Antioco Community Church
- Aramark
- Boston Scientific
- Church of St. Gerard’s
- Columbia Heights Women of Today
- De La Salle High School
- East Side Exchange Club
- Faith United Methodist Church
- First Tech
- Foley & Mansfield
- Foster & Brever PLLC
- GMAC
- Grace United Methodist Church
- Graco
- Gustavus Adolphus Lutheran Church
- Hennepin County
- Henson & Efron
- Holy Cross Catholic Church
- Holy Trinity Lutheran Church
- Honeywell
- Kapala Glodek
- Kozlak Radulovich
- Funeral Chapels
- LaBreche Murray
- Lions Club of Northeast
- McKinley Group
- Medtronic
- Metropolitan Health Plan
- Michael’s Foods
- Minnehaha Academy
- Mount Carmel Lutheran Church
- Nativity Lutheran Church
- NE Bank
- NE Chamber
- NE Kiwanis
- NE Royalty
- RSP Architects
- Scales Advertising
- Soo Line Silver Rails
- St. Anthony High School Honor Society
- St. Charles Borromeo Catholic Church
- St. Mary’s Men’s Club
- St. Paul’s Lutheran Church
- Trinity United Methodist Church
- Twin City Federal Northtown
- Union Bank & Trust
- Twin Cities RISE! Program, Access to Employment, Tree Trust, Minneapolis Public Housing and local high schools to place individuals who are in need of serving community service hours.

Five additional events attracted participation and volunteers:

- Senior Valentine - 389 seniors attended - 72 volunteers
- Snowshoe Shuffle - 216 participants - 54 volunteers
- 14th Annual East Side Wine Tasting - 500+ attendees - 62 volunteers
- Golf Tournament - 82 participants - 10 volunteers
- Adopt a Family - 84 Families, 434 individuals received holiday gifts and certificates from 18 Donor groups and individuals

The Volunteer Program additionally works with Hennepin County, Anoka County, Ramsey County, Twin Cities RISE! Program, Access to Employment, Tree Trust, Minneapolis Public Housing and local high schools to place individuals who are in need of serving community service hours.
**Events**

Fundraising events provide opportunities for East Side Neighborhood Services to make connections with members of the community, and serve as key sources of support for our programs. We are proud of the connections and commitments of our friends and neighbors who actively participate in our major fundraising events throughout the year. We thank the nearly 1,500 individuals who have supported us during 2010.

**Events Accomplishments**

**Canadian Pacific Railway Holiday Train**
The 2010 CPR Holiday Train was unfortunately canceled due to severe weather on December 11, 2010. However, the contributions given towards our senior food shelves were significant. $9,000 was donated from Canadian Pacific Railway; $1,135 given in cash contributions; up $902 from the 2009 collections; $9,000 was donated to our senior food shelves were significant. $9,000 was donated from Canadian Pacific Railway; $1,135 given in cash contributions; up $902 from the 2009 collections; $9,000 was donated to

**Senior Valentine Luncheon**
Event date was February 11, 2010. 389 seniors attended this year’s event. 72 volunteers assisted including groups from NE Bank, Union Bank & Trust, Washburn McReavy and Menlo Alternative High School.

**Twin Cities Snowshoe Shuffle**
Held on February 6, 2010 at Long Lake Regional Park. The evening before, racers and community enjoyed dinner at the Joe Holewa Memorial Spaghetti Dinner at ESNS. The dinner brought together both race participants and community to learn more about Camp Bovey and the Holewa Memorial building being erected there. 216 participants were registered for the race. 54 volunteers assisted with the Spaghetti Dinner, race and post-race event. Following the race, participants enjoyed a chili lunch, awards and silent auction at Tri City American Legion. Approximately raised: $19,000 for Camp Bovey.

**14th Annual East Side Wine Tasting**

**Mill City Golf Tournament**
Was held on September 10, 2010 at Gross National Golf Course. 82 Golfers participated. Following the tournament, a patio party was held at the Village Pub & Grill. 82 Golfers participated. Following the tournament, a patio party was held at the Village Pub & Grill. 82 Golfers participated. Following the tournament, a patio party was held at the Village Pub & Grill. 82 Golfers participated. Following the tournament, a patio party was held at the Village Pub & Grill. 82 Golfers participated. Following the tournament, a patio party was held at the Village Pub & Grill. 82 Golfers participated. Following the tournament, a patio party was held at the Village Pub & Grill. 82 Golfers participated. Following the tournament, a patio party was held at the Village Pub & Grill. 82 Golfers participated. Following the tournament, a patio party was held at the Village Pub & Grill. 82 Golfers participated. Following the tournament, a patio party was held at the Village Pub & Grill. 82 Golfers participated. Following the tournament, a patio party was held at the Village Pub & Grill. 82 Golfers participated. Following the tournament, a patio party was held at the Village Pub & Grill. 82 Golfers participated. Following the tournament, a patio party was held at the Village Pub & Grill.

**Adopt-A-Family**
2010 participants: 84 families, 434 individuals received holiday gifts and certificates from 18 donor groups and individuals. Academic gains in both reading and math were on average a jump in 1-2 grade levels from the beginning assessment. Each youth was initially assessed, mid-year assessed and then assessed at the end of the school year. Youth who were below reading grade level were all at our above grade level by the end of the school year. Academic confidence, school-connected needs and seeing the value in education were also indicated as significant areas of increased gains.

This past summer, our OST programs participated in a special leadership week at our Camp Bovey. We had the highest number of youth attend in agency history, with our highest number of East African youth attending. This is an important milestone in our efforts for exposing youth to new learning opportunities in the outdoors and away from family.

Camp Bovey also employed our first Somali staff person, who served as an important liaison and role model for many of our new immigrant youth and their families.

**Partnerships and Collaborations**
- Affiliated Court Reporters
- Alerus Financial
- Ameripride
- Andon Balloon & Signs
- Canadian Pacific Railway
- Church of All Saints
- Church of St. Hedwig
- Church of the Holy Cross
- Columbia Golf Course
- Comcast
- Exchange Club of NE Mpls
- Franklin Street Bakery
- General Mills, Inc.
- Goldbricks Club Inc. of NE Mpls
- Gross National Golf Course
- Hammer Nutrition
- Joe’s Sporting Goods
- KDV-LTD.
- Kozlak-Radulovich Funeral Chapel
- LaMere Concrete and Construction
- Lancer Catering
- Mello Smello
- Metropolitan Health Plan
- Minneapolis Park & Recreation
- Mintahoe Catering
- MN Visiting Nurses Agency
- MVR Home Health Care
- Neighborhood Health Source
- Northeast Bank
- Northeast Lions Club
- Northeast Senior Services, Inc.
- Northpoint Health & Wellness
- Press Sure Print
- Ramsey County Parks and Recreation
- Redfeather Snowshoes
- River Liquor
- Sam’s Club
- Sarna’s Tobacco Depot
- Superior Plating, Inc
- SuperValu
- Surdyks
- Tri-City American Legion Post #513
- Union Bank & Trust
- United Health
- United States Snowshoe Association
- U.S. Food Service
- Wells Fargo Banking
- Wells Fargo Insurance
- Services of MN
- Xcel Energy
- Twin Cities Snowshoe Shuffle sponsors; Sam’s Club, Union Bank & Trust, Xcel Energy
- Volunteer groups: LaMere Construction

**Camp Bovey**
Camp Bovey is celebrating its 63rd summer as one of the longest standing summer camps for youth ages 8-14 with a Counselor In Training Program for youth 15-18. Camp Bovey is located in the beautiful Northwoods of Wisconsin spanning over 200 acres. Camp Bovey campers enjoy intentional activities designed to develop leadership skills, foster social skills and empower youth to contribute to their communities. Activities include swimming, canoeing, team-building, environmental education, archery, out-door living skills, fishing and exploring nature.

The Camp Bovey (American Camping Association Accredited) experience is unique, providing a family-like atmosphere, intentional pro-social skill development such as independence, friendship making, responsibility, leadership and cooperation. Our experienced, trained and caring staff ensure that the time spent at Camp Bovey is meaningful, fun, safe and builds on each youth’s strengths.

This one or two week experience is affordable for all youth who want to attend camp. We have a sliding fee scale and provide scholarships so that all youth have the same opportunity to experience camp.
Menlo Park Academy is a contract alternative program of the Minneapolis Public Schools. Through small class sizes and a supportive staff, 70 9th-12th grade students earn the full range of credits needed for a Minneapolis High School diploma. Menlo Park Academy creates a setting where students feel safe to learn and grow, where educational needs are met through a wide variety of materials and strategies matched to individual learners. Learning becomes a priority because social and emotional needs are being met.

Advisory groups provide each student with additional support from a Menlo Park Academy teacher who tracks class credits, maintains parent contact, listens, problem-solves, and assists with setting post-graduation goals in higher education or employment. Our students work on being honest, empathetic, caring and taking responsibility for their actions and inactions. We encourage students to volunteer in the community as a way of teaching them the value in actions. We encourage students to volunteer in the community as a way of teaching them the value inactions. We encourage students to volunteer in the community as a way of teaching them the value inactions. We encourage students to volunteer in the community as a way of teaching them the value inactions. We encourage students to volunteer in the community as a way of teaching them the value inactions. We encourage students to volunteer in the community as a way of teaching them the value inactions. We encourage students to volunteer in the community as a way of teaching them the value inactions. We encourage students to volunteer in the community as a way of teaching them the value inactions. We encourage students to volunteer in the community as a way of teaching them the value inactions. We encourage students to volunteer in the community as a way of teaching them the value inactions. We encourage students to volunteer in the community as a way of teaching them the value inactions. We encourage students to volunteer in the community as a way of teaching them the value inactions. We encourage students to volunteer in the community as a way of teaching them the value inactions. We encourage students to volunteer in the community as a way of teaching them the value of giving and to provide them with opportunities to investigate a variety of settings that may be a career match.

MEÑLO PARK ACADEMY ACCOMPLISHMENTS

- Most Menlo students participated in various volunteer opportunities: Senior Appreciation Dinner and Friendship Center.
- Students visited senior clients at Friendship Center every 2 weeks as volunteer friends of the elderly for service learning and to bridge the generation gap.
- The school participated in the Quality Review process with Minneapolis Public Schools.
- Students continue their involvement in the Eco-Education Urban Stewards program.
- The School Yearbook was produced by a student and was available for signing at graduation.
- 20 older adults were trained as Circle Facilitators through the Wisdom of Age Project providing Circle group opportunities for 260 circle participants.
- Special activities for older adults in the community included: Senior Appreciation Valentine Dinner Event, Senior Health and Resource Fair, Holiday Food Basket Distribution, Black History Month Celebration and numerous informational/educational events at the Senior Center.

SEÑOR COMMUNITY SERVICE EMPLOYMENT PROGRAM

SCSEP (FORMALLY SENIOR AIDES PROGRAM)

Senior Community Service Employment Program provides personal skill development and “paid on the job training” through community service job training placements allowing the older adult to job search in preparation for gainful employment.

This is a life line to low-income seniors 55 years and older. Participants learn job skills and receive on-the-job training while actively working at non-profit or government agencies, and are then assisted in gaining regular employment. Two new initiatives (Digital Inclusion and Wisdom of Age Circles) were sustained through 2010 to provide enhanced skill development and opportunities for employment.

With the help of experienced Peer Coaches, they use a specially designed program connected at senior learning center conveniently located throughout Hennepin County.

DIGITAL INCLUSION PARTNERSHIPS AND COLLABORATIONS

- Senior Service America
- Generations OnLine
- ESNS Senior Employment Program
- The Seniors’ Place

WISDOM OF AGE

In partnership with PCAM- Circle of Parents Program, older adult participants in the Senior Community Service Employment Program receive training that qualifies them to become circle facilitators. They are trained to co-lead or lead support circles that strengthen the personal growth and development of community members through local service organizations.

Drawing upon the experience and wisdom of the elders in our community, Wisdom Circles engage individuals in a group support network that discusses issues or interests important to the group and that help each other solve problems and take action.

WISDOM OF AGE PARTNERSHIPS AND COLLABORATIONS

- Circle of Parents – Prevent Child Abuse Minnesota
- Best Academy
- Family Enhancement Center
- Friendship Center Adult Day
- Genesis II
- Lao Advancement Center
- Menlo Academy
- Monroe Day Elders
- Oak Park Community Center
- Redeemer Health & Rehabilitation Center
- U-Care Skyway Senior Center
- SWIM
- South West Senior Center

PARTNERSHIPS AND COLLABORATIONS

- Achieve! Minneapolis
- Eco Education
- Minneapolis Public Schools
- The Metropolitan Federation of Alternative Schools

SCSEP PARTNERSHIPS AND COLLABORATIONS

- 51 community-based non-profit host site organizations
- Senior Service America- Title V of the Older Americans Act
- Greater Twin Cities United Way

DIGITAL INCLUSION

Individualized Computer (Internet) Training assists anyone 55 years and older to gain computer skills that enable them to use email and internet technology for communication with family and friends, gaining information of interest from places all over the world.

- Circle of Parents – Prevent Child Abuse Minnesota
- Best Academy
- Family Enhancement Center
- Friendship Center Adult Day
- Genesis II
- Lao Advancement Center
- Menlo Academy
- Monroe Day Elders
- Oak Park Community Center
- Redeemer Health & Rehabilitation Center
- U-Care Skyway Senior Center
- SWIM
- South West Senior Center
**Senior Programs**

Independence, health, mobility, social connections and basic provisions are the wish of every older adult. ESNS’ Senior Programs are designed to assist older adults in staying connected and engaged in the community; accessing the resources and supports needed to nurture healthy aging; delaying the need to move from the community.

Our programs nurtured healthy aging and inspired older adults of all ages to work toward those goals by providing nutritional noon meals at two senior dining sites and monthly food orders from the Senior Food Shelf.

**Senior Transportation Services** enable older adults to access medical appointment and grocery shopping, giving older adults the mobility to remain active, make connections and attend activities like Senior Day at the Dome and Senior Recognition Dinner.

**Friendship Center Adult Day Program** engages participants in health enhancement activities, provides wellness services and connects participants to one another.

**Friendship Center** is a place where a sense of community is reborn; where new friends are made and where engaging with dignity brings older adults together. Intergeneration projects create opportunities for high school students, youth and preschoolers to interact, bringing joy and smiles with each special encounter.

**Senior Program Accomplishments**

- Senior programs served 2,376 older adults, thirty-nine percent representing those over the age of 75.
- Senior transportation provided 19,670 rides in 2010.
- 24,180 senior dining meals were served enhancing social networking while meeting nutritional needs.
- Over 500 seniors received food from the Senior Food Shelf each month.
- Over 25,000 pounds of food and over $10,000 were collected during the March Food Share Campaign.
- 164 older adults have completed individualized Computer (Internet) Training offered to Senior Adults at three community-based training sites.

**Senior Programs Partnerships and Collaborations**

- Ameripride
- Bethel University
- Canadian Pacific Railroad
- Church of All Saints
- Courage Center
- De La Salle High School
- East Minneapolis Exchange Club
- Elim Baptist Church
- Emergency Food & Shelter Program
- Emergency Food Shelf Network
- Feinstein Foundation
- Gifts for Seniors
- Greater Twin Cities United Way
- Group Work Camp-Week of Hope
- Hennepin County
- Honeywell
- Hope for the City
- Home Instead
- Hunger Solutions
- Inland Commercial Properties
- Ignition Volunteer Corps
- Menlo Park Academy
- Metropolitan Area Agency on Aging
- Metropolitan Health Plan
- Minneapolis Community Technical College
- Minneapolis Public Housing Authority
- Minnehaa Academy
- Minnesota Adult Day Services Association (MADSA)
- Minnesota Food Share
- Greater Minneapolis
- Council of Churches
- Nativity Lutheran Church
- NE Farmers Market
- North East Child Development Center
- North East Middle School
- Northeast Senior Resource Center
- Our Lady of Lourdes Church
- Pohlad Foundation
- Prevent Child Abuse MN
- RBC Wealth Management
- Saint Catherine’s University
- Saint John’s Lutheran Church
- Second Harvest Heartland
- Senior Service America-SCSEP
- Silver Rails
- U of M Extension Services
- Union Bank & Trust
- US Bank
- Volunteers of America
- Washburn McReavy Funeral Chapel

**WIA Youth Career & Development**

WIA (The Workforce Investment Act) at ESNS, known as The Youth Career and Development Program assists, mentors and opens opportunities for meaningful work experiences for youth ages 14-21. Intentional programming focuses on goal setting, provides youth with employment readiness skills, assists with barriers that may be in the way of successful employment and provides the young people a consistent adult who addresses social and emotional needs.

Younger youth ages 14-18 set basic skills, occupational and work readiness goals with our case manager. Other skills such as improving school attendance, gaining interview skills, creating a resume, participating in an internship or a volunteer opportunity are all skills that are developed based on the youth’s individual needs and their goals.

Older youth ages 18-21 set goals to prepare themselves for employment in a career of their interest. Our case manager assists participants with a career interest assessment and developing a career path with long-term and short term goals. Job fairs, training certification opportunities, college visits and one-on-one support are resources available to all of the youth participants.

Additional support in child care, transportation and work supplies are also made available to the youth.

This program has been very successful in exposing youth to broader opportunities and helping them create a positive vision for themselves. Providing young people an opportunity for successful employment and earning money is a key factor in creating a strong community, building upon leadership skills in our young people and increasing self-esteem.

**Partnerships and Collaborations**

- Chow Girls Killer Catering
- The City of Minneapolis
- METP Program
- ESNS’ Adult Employment Training Program
- Hennepin County Libraries
- Minneapolis Parks and Recreation (Waite Park, Bottineau and Luxton Park)
- NE Bank
- Sentryz Supermarket
- Various local businesses in the public and private sector
EMPLOYMENT NETWORK

The Employment Network assists low-income unemployed and underemployed adults who qualify under the Workforce Investment Act and the Minnesota Family Investment Program. Participants learn the skills needed to secure and retain full-time permanent employment through training, coaching, career exploration and retention counseling. Job search tools and technology are available in the job lab where employment counselors assist individuals to access and interpret job postings, develop resumes, prepare job applications and manage other issues involved with the process of seeking employment.

Individuals successfully placed in employment benefit from retention counselors who assist clients with the job questions, issues and mediation needs resources for housing, medical, mental health, chemical dependency intervention, childcare options and financial management.

The Employment Department empowers individuals to manage their own future through career training in ServSafe, Personal and Home Care Aid, Forklift, Scissor Lift, and Bobcat Operation, CPR and First Aid training courses.

Job Clubs provided additional resources to job seekers such as guest professionals from the community who present workshops in managing finances, cold calling techniques, selecting and using job search websites, Internet basics, computer and keyboard basics, resume writing, cover letter writing and interview tips.

2010 EMPLOYMENT NETWORK ACCOMPLISHMENTS

2010 year was a progressive year for the Employment Network’s training programs:

- The program began ServSafe certification training which is a nationally recognized and accredited food handler certification.
- Took the Personal and Home Care Aid training to the next level by offering a Pre-NAR (Nursing Assistant Registered) class in collaboration with American Indian OIC, MNIC and Sabathani Community Center. Attendees in this class averaged improvements of 2.5 grade levels in reading and 1.5 in math skills.
- Conducted a successful pilot program with the County Home School teaching youth employability.

PARTNERSHIPS AND COLLABORATIONS

- Consumer Survivor Network
- Immigration Law Center of St. Paul
- Catholic Charities
- Twin Cities RISE!
- ServSafe
- American Red Cross
- Salvation Army
- PRISM
- Mental Health of MN
- NAMI
- Health Choices
- Minneapolis Public Library
- PerFeminista
- Duke & King
- Young Dads
- Twin Cities Community Voice Mail
- Metro Transit
- Hennepin - County Home School
- Minneapolis Public Schools: MNIC (Minnesota Internship Center)
- Southside & Northside ABE
- MN DOT
- Herc-U-Lift
- MN Literacy Council
- PPL
- Courage Center
- Right At Home
- Fraser
- MCTC
- Sabathani Community Center
- CSM Bakery
- Doherty Staffing Solutions
- Randstad
- Just In Case
- First Impressions
- Vines and Branches
- Robert Shoes
- Uniform Advantage
- Walk In Clinic
- Sentyrz Ethnic Foods
- Tree Trust
- Employment Action Center
- American Indian OIC
- AccountAbility
- Mental Health
- Teamsters

GLENDALE FOOD SHELF

The Glendale Food Shelf is located within the Prospect Park Glendale Townhomes community, and is reserved for the Glendale community members only. In 2010, the program was used by 183 families. The shelf features healthy and culturally specific foods that are staples to the diets of the Glendale community members.

- Total Number of Households served: 1,239
- Total Number of Individuals served: 5,611
- Average Amount of Food Distributed: 20 lbs
- Annual Amount of Food Distributed: 86,852 lbs
- Pounds of food donated: 60,710

PARTNERSHIPS AND COLLABORATIONS

- Bemis Company Foundation
- Canadian Pacific Railroad
- Consumer Association for Community Action
- Curwood Inc.
- Emergency Food Shelf Network
- Greater Lake Country Food Bank
- Greater Minneapolis Council of Churches
- Health Licensing Board
- Hennepin County
- Hope for the City
- Hunger Solutions
- Minneapolis Public Housing Authority
- Minneapolis Public Schools
- Minorista United Methodist Church
- Roundy’s Foundation
- St Francis Cabrini Church
- St Lawrence Catholic Church
- Target
- Teamsters

Senior Food Shelf

The Senior Food Shelf has been dedicated to providing nutritious food to seniors since 1984. It provides about 20-25 pounds of nutritious food items to low-income older adults once a month. Non-food hygienic products are also provided as they become available.

- Provides 2-3 day supply of nutritious food monthly
- Additional nutrition supplements periodically as they become available.
- No cost to participants

Each year during the holidays, the Senior Food Shelf provides meals for local senior community members. 316 Holiday Baskets, complete with trimmings for a special holiday meal were distributed to older adults on December 20, 2010, during the Senior Food Shelf 21st Annual Holiday Basket Giveaway.

The Emergency Food Shelf Network provided the items inside the baskets and RBC Wealth Management of Minneapolis provided $5,000 and over ten volunteers to prepare the baskets.
Adult individuals are assisted in developing personal assets that can be used in their home, work place and in the community. The continuum of services assists participants to develop positive family relationships, work through life challenges, and become contributing community members.

Our team of licensed social workers and social work interns from several Minnesota colleges conduct classes for the Family Violence Program. Our program offers both a Men and Women’s Educational Series for a minimum of 18-weeks to teach clients the skills they need to reduce assaultive behaviors. Our relationships with many counties, health, social service and law enforcement agencies help our staff address participants’ needs with knowledge and compassion, using the best practices in the field.

FaMiLy & coMMUNity accoMPLishMENts

In 2010, 644 group participants who were referred by Hennepin County completed the Family Violence Program Educational Series. They were monitored for compliance for one year, and 97.7% of these individuals did not re-offend after one year.

- The Family Violence Program served 644 total group participants with 38,497 interventions. The numbers of group participants were up 20% since 2009. 547 group participants demonstrated improvement in the year. 53 group participants mentored a total of 440 times. In 2010 we had 50 weeks of programming; 396 meetings were held for men and 59 for women.

- Additionally, the Family Violence Program trained 93 interns & volunteers who contributed over 12,859 hours of services, which equates to 6.2 full time employees. We trained interns from 12 different colleges & universities.

Family & Community

PartNErshiPs aNd coLLaboratioNs

- Antioch Community Church
- Central Avenue Apartments/ Mental Health Associates
- Faith United Methodist Church
- Gustavus Adolphus Lutheran Church
- Holy Cross Catholic Church
- Mount Carmel Lutheran Church
- Nativity Lutheran Church
- Northeast Community Lutheran Church
- Northeast United Methodist Church
- Person-to-Person
- St. Charles Borromeo Catholic Church
- Volunteers of America
- Way to Grow

Thrift Store accomplishments

Over 1,400 volunteer hours were donated including 75 individuals affiliated with nine area churches, several high schools and a local half-way house.

22 families (51 individuals), were assisted with $6,000.00 in clothing and household goods. 60% were children.

Thrift Store accomplishments

An Eagle Scout project collected over 300 bags of hygiene products from Northeast neighborhoods for families in need.

The Annual Coat Give-Away distributed over 500 coats, hats, mittens, scarves, boots, shoes and stuffed animals for families in need.

Several area church groups created 50 quilts to distribute as needed.

The Central Avenue Plan process identified the East Side Thrift Store as an asset to the community and an informal gathering space for community members.

The popular Silent Auction, held weekly, generates excitement and additional sales for the store.

East Side Thrift Store

East Side Thrift Store is a non-profit thrift store operated by our agency to provide free and low-cost clothing and household necessities to members of the community who are in need. Clients who are in a crisis or desperate financial situation receive free clothing, bedding and household goods. Welfare to Work clients receive free professional clothing for job interviews and employment through our merchandise certificate program.

Volunteers from nine local churches and the community help in the store, sort donations, mobilize clothing drives and advocate for the store in the community. Our focus on reducing, reusing and recycling helps build a greener community.

The Thrift Store is a warm inviting and friendly place where donated items are gratefully received and shoppers are provided a wide array of gently used items.

Partnerships and Collaborations

- Antioch Community Church
- Central Avenue Apartments/ Mental Health Associates
- Faith United Methodist Church
- Gustavus Adolphus Lutheran Church
- Holy Cross Catholic Church
- Mount Carmel Lutheran Church
- Nativity Lutheran Church
- Northeast Community Lutheran Church
- Northeast United Methodist Church
- Person-to-Person
- St. Charles Borromeo Catholic Church
- Volunteers of America
- Way to Grow
2010 Family & Community Accomplishments

- The Crisis Food Shelf served 650 individuals with 4,554 interventions.
- The Family Violence Program has been offering services for over 25 years. Men's programming began in 1985, and the present Educational Series format was developed in 1989.

Family Counseling

Using developed relationships with many health, social service and law enforcement agencies the Family Therapist addressed participant's needs with knowledge and compassion, using the best practices in the field.

2010 Family Counseling Accomplishments

- counseled 88 individuals working to develop positive family relationships
- demonstrated increased ability to successfully manage life stressors that affect family functioning
- families in transition have effectively utilized community resources to achieve their goals and developed their social support system to help them realize their goals

Partnerships and Collaborations

- 12 Northeast Neighborhood Associations
- Alfred Adler Institute
- Alpha Human Services
- Bethel University
- Beverly Foundation: Elijah’s Cup Crisis Funding
- Calvary Lutheran Church
- Capella University
- Care & Share Food Shelf in Glendale
- Tubman Family Services
- University St. Thomas
- St. Catherine University
- Emergency Foodshelf Network
- Hennepin County
- Hennepin County Departments of Corrections, Child Protection & Adult Protection
- Hope For The City
- Minneapolis Community Technical College
- North Point
- Otto Bremmer Fund
- East River Road Improvement Association
- Shaws Bar & Grill
- Menagerie Rugby Club
- St. Olaf College
- Target
- The Caring Tree
- Twin Cities Rise!
- University of Minnesota Extension Services
- University of Minnesota School of Human Services, Social Work Program
- Wright, Hennepin, Ramsey, Scott, Anoka, Dakota & Washington Probation Offices
- League of Women Voters
- Gray Panthers
- Minneapolis Public Housing
- Prospect Park East River Road Improvement Association (PERRIA)
- Luxton Park
- CAPI
- PICA Head Start
- Senior Community Service Employment Program
- Consumer Association for Community Actions (CACA)
- Consumer Association for Community Actions (CACA)

SWIM

SWIM (Somali Women in Minneapolis) 1.45 FTE's and a senior employed through the Senior Community Service Employment Program served Somali women out of the NE & SE offices during 2010.

Focusing its work on those who have been in the country less than 5 years, the staff provided parenting and family wellness curriculum in addition to ESL classes. SWIM staff worked as advocates for new refugee families as they seek to increase the parents' capacity to address transitions, crisis or violence in the home in order to become self sufficient in Minnesota.

Partnerships with the League of Women Voters added to the work staff did around citizenship and voter education. Quarterly Intergenerational Dialogues in collaboration with the Gray Panthers, brought families together to discuss a variety of topics that help to support the integration of cultural norms.

SWIM Accomplishments

- 143 unduplicated individuals served (47% living in Glendale public housing, 92% low income and on public assistance)
- 972 individuals (duplicated) participated in group activities & events
- 5468 interventions tracked with the greatest number attributed to health/medical, information & referral, job skills and social skills.

Partnerships and Collaborations

- League of Women Voters
- Gray Panthers
- Minneapolis Public Housing
- Prospect Park East River Road Improvement Association (PERRIA)
- Luxton Park
- CAPI
- PICA Head Start
- Senior Community Service Employment Program
- Consumer Association for Community Actions (CACA)
Top right: The theatre club presents a play at the Neighborhood House in May, 1927. Above right: Portrait of Robbins Gilman, the first Executive Director (from 1915-1948) and head social worker of the Northeast Neighborhood House when it was established in 1915. Above: A dinner for the Lions Club at Northeast Neighborhood House, April 1926.

Above: Plans for the “New” Northeast Neighborhood House, built in 1921. At that time there were seven settlement houses providing social service in Minneapolis: Unity House, Pillsbury House, Wells Memorial, Washington Neighborhood House, Talmud Torah, Margaret Barry House and Northeast Neighborhood House. Above Right: Polish soldiers are welcomed home at the Neighborhood House in 1920. Bottom left: An announcement in 1922 for a Lowry Avenue Crosstown meeting at the Northeast Neighborhood House.
Above left: Members of a class offered in October 15, 1915 that granted citizenship classes to Polish men. This class was one of the first services offered by East Side Neighborhood House. Above right: Plans for the “New” Northeast Neighborhood House, built in 1921. At that time there were seven settlement houses providing social service in Minneapolis: Unity House, Pilgrim House, Well Memorial, Washington Neighborhood House, Talmaud Torah, Margaret Barry House and East Side Neighborhood House.

Above left: A letter thanking President Roosevelt for the Civil Works Administration project funding for women seeking employment. This project was facilitated by East Side Neighborhood Services (formerly Northeast Neighborhood House) in 1934. Above right middle: A child is taught how to brush her teeth by a dentist at the Northeast Neighborhood House dental office in the 1920s. Above right: Children at East Side Neighborhood House Nursery sometime in the 1930s.

Above: The East Side Neighborhood House Girls’ Basketball team in the 1920s. Below: Parent preparation classes were offered at the Northeast Neighborhood House for future fathers, teaching the basics of bathing, dressing and caring for their babies.

Above: A photo of the Northeast Women’s Kitten Ball Team (another term for women’s softball, which was changed in 1926 to ‘softball’) after their victory in July, 1922. Above: Toddlers and youth at the Northeast Neighborhood House Nursery received training in “useful” skills like sewing and childcare.

Above: Poster advertising Ukrainian Musical Concert at the Northeast Neighborhood House in September of 1935. Many other cultural events also took place including folk dances and plays.

Above: Poster advertising Ukrainian Musical Concert at the Northeast Neighborhood House in September of 1935. Many other cultural events also took place including folk dances and plays.