Helping individuals, strengthening families, building community...
1940 - 1960

Helping individuals, strengthening families, building community...
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Northeast Minneapolis

Chamber of Commerce

Consultant

Retired/R.J. Plumbing & Heating

GRACO, Inc.

Biko Associates Inc.

United Health Group

Oberman Thompson & Segal, LLC

Warpeha Law LLC

W.S. Warpeha, Jr., DDA PA

California Building Company

STATEMENT OF INCLUSIVENESS

East Side Neighborhood Services, Inc. affirms the right of every person to participate in employment without regard to race, color, religion, sex, national origin, age, sexual orientation, disability, disabled veterans, or Vietnam era veteran status, marital status, with regard to public assistance or membership/activity in a local human rights commission, and in accordance with all applicable laws, directives, and regulations of the federal and local governing bodies.

LIVING STATEMENT ON RESPECT

DIGNITY

Every human being has inherent worth and deserves to be treated respectfully.

VALUE DIFFERENCES

Value the uniqueness of each person without bias.

PERSONAL RESPONSIBILITY

We are responsible for our actions toward others and for informing others, or taking appropriate action, when our dignity has been violated.

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Welcome to our neighborhood!

Through the past few years of challenge and change we continue to make significant differences in the lives of the nearly 10,000 people who annually walk through our doors. We take pride in the leadership of our Board in setting direction and Staff in meeting individuals needs even under reduced resources and staffing. We continue to support thousands of individuals and families through rough times in their lives and set them in new directions for success in the future.

This is a great opportunity to reflect on the progress that we can help people make in their lives. East Side contributes to our community in the following ways:

- We keep families working and their young children prepared for kindergarten. Kids in our community are kept busy and achieving with out-of-school time programs in both Northeast and Southeast Minneapolis.
- Our Camp Bovey keeps kids active and interactive in a beautiful outdoor setting at our resident camp in Wisconsin.
- Through our Menlo School we redirect our kids to set their goals high and earn their diplomas.
- We continue to help youth and adults to find jobs, write resumes, become educated in employable skills and certified in many areas and in turn they become more employable.
- Our anger management groups educate court referred individuals to solve their issues without violence, keep families together and have reduced reoffending by that group by ninety-seven percent.
- Our thrift store both supports recycling and gives still useful items to individuals in need, while making available needed low-cost items to our customers.
- Our two food shelves annually give out thousands of pounds of food to those in need. We continue to assist our senior’s with their transportation, day program, employment, and social needs.

East Side brings the community together at a number of activities over the year to help define community, expand community and ask for continued and new support. We never forget that we can only do all of this through the hundreds of community partners, volunteers, and donors that support us in our efforts to help individuals in our community to be successful. We are thankful for all of the help that we receive throughout the organization.

We welcome all ideas and interests that the community may have in strengthening and meeting the needs in this community and we invite your participation.

Helping individuals, strengthening families, building community...
2011 DONORS

CORPORATIONS & FOUNDATIONS

- A-1 Foam and Upholstery
- Bemis Company Foundation
- Beverly Foundation
- BIKO Associates, Inc.
- Camp Nebagamon Scholarship Fund
- Canadian Pacific Railway Company
- City of Minneapolis Employment Training Program
- Columbia Heights Rental
- Comcast: Government Affairs
- CorVed Corporation
- Carwood, Inc.
- Dusty’s, Inc.
- Eastside Food Co-Op
- ECOLAB Foundation
- Espree Management
- Feinstein Family Fund
- Flaherty’s Arden Bowl
- Foster & Brever, PLLC
- G & K Vegas, Inc.
- Gather Restaurant
- General Mills
- German Restaurants, Inc.
- The Glodek Group
- Town of Gordon, Wisconsin
- GRACO Foundation
- Paul Greenwald
- Hennepin County
- Honeywell, Inc.
- Jack Link’s
- Kern, DeWenter, Viere, Ltd.
- Kimberly M. Hanlon, LLC
- Kopp Family Foundation
- Kozlak-Radulovich Fund

COMMUNITY ORGANIZATIONS & FAITH COMMUNITIES

- Catholic Community Foundation
- Church of All Saints
- Church of St. Charles Borromeo
- Church of St. Hedwig
- Church of the Holy Cross
- East Side Old Timers
- Exchange Club of East Minneapolis
- Faith United Methodist Church
- FIRSTLIGHT United Methodist
- Faith Community
- Goldbricks Men’s Club
- Greater Minneapolis Council of Churches
- Holy Cross Rosary Guild
- Kiwanis Club of Northeast Minneapolis
- Lions Club of Northeast Minneapolis
- Lions Foundation of Northeast Minneapolis
- Menagerie Rugby Club
- Minnesota FoodShare
- Mount Carmel Lutheran Church
- Mount Olive Baptist Church
- Nativity Lutheran Church
- Northeast Kiwanis Foundation, Inc.
- Northeast United Methodist Church
- Our Lady of Lourdes Church of St. Anthony
- Prospect Park United Methodist Church
- Saint Anthony Middle School
- Students
- St. Francis Cabrini Community
- St. Mary’s Orthodox Cathedral
- Waite Park Elementary School
- Students

ESNS SERVICE SITE LOCATIONS

East Side Neighborhood Services
1700 Second Street NE
Minneapolis, MN 55413
Phone: 612.781.6011
www.esns.org

- Administration
- Northeast Child Development Center
- Mendota Park Academy
- Youth Development Programs
- Employment Network
- Family & Community Services
- Senior Programs
- Senior Community Service Employment Project

East Side Thrift Store
1928 Central Avenue NE, 55418
612.789.0600

Friendship Center Adult Day Program
1717 Second Street NE, 55413
612.781.2052

The Senior Food Shelf
1801 Central Avenue, NE 55418
612.788.9521

- Youth Out-of-School Programs

Luxton Community Center
112 Williams Avenue SE, 55414
612.331.8678

- Youth Out-of-School Programs

Glendale Food Shelf
92 Saint Mary’s Avenue SE, 55414
612.342.1954

Peatt Community School
66 Malcolm Avenue SE, 55414
612.668.1120

- Youth Out-of-School Programs

Camp Bovey
11770 East Townline Road
Gordon, Wisconsin 54873
612.787.4030 / 715.378.2914
- ESNS Youth Summer Program
2011 Financials

2011 Revenue Sources - $4,518,370

- Contributions 12% 555,852
- United Way 12% 562,182
- Federal Funds 33% 1,477,070
- Minneapolis Public Schools 12% 534,239
- County Funds 4% 193,819
- Fee For Services 23% 1,034,907
- Senior Services 26% 1,234,593
- Other 4% 158,801

2012 Agency Budget - $4,436,443

- Management & Fund Raising 19% 919,964
- Youth Services 11% 663,598
- Employment Services 10% 467,447
- Thrift Store 2% 90,102
- Family Community 5% 227,105
- Alternative High School 12% 557,900

Total People Served: 9,826

Total clients served in our core programs: 4,837

Gender

- Female 50.9%
- Male 48.4%
- Unknown 0.7%

Age

- 0-5 4%
- 6-9 4%
- 10-14 7%
- 15-17 5%
- 18-22 8%
- 23-54 34%
- 55-64 16%
- 65-74 9%
- 75-84 6%
- 85+ 3%
- Unknown 4%

Race/Ethnicity

- African 13%
- African American 33%
- American Indian 3%
- Asian/SE Asian Pacific Islander 28%
- Caucasian/White 12%
- Hispanic/Chicano/Latino 4%
- Multiracial 4%
- Other 1%
- Unknown 2%

Income

- Low or no income 64%
- Not low income 18%
- Unknown 18%

2011 Program Expenses - $4,730,327*

- Senior Services 28%
- Employment Services 10%
- Summer Camp 4%
- Thrift Store 2%
- Alternative High School 12%
- Management & Fund Raising 19%
- Family Community 5%
- Other Services 11%
- Child Care 14%
- County Funds 4% State Funds <.5%

*Includes Depreciation

Total clients served in our core programs: 4,837

African 13%
African American 33%
American Indian 3%
Asian/SE Asian Pacific Islander 28%
Caucasian/White 12%
Hispanic/Chicano/Latino 4%
Multiracial 4%
Other 1%
Unknown 2%

Low or no income 64%
Not low income 18%
Unknown 18%

2011 Programs - $4,436,443

- Management & Fund Raising 17%
- Youth Services 8%
- Alternative High School 12%
- Employment Services 11%
- Child Care 15%
- Thrift Store 2%
- Family Community 3%
- Summer Camp 4%
- Senior Services 28%

*Includes Depreciation

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- Senior Services 28%
**2011 Individual Donors**

Mohamed F. Ahmed  
Carol S. Allin  
John and Laurie Andersen  
Cornell and Patricia Anderson  
Jeanette P. Anderson  
Kevin Anderson  
Laurie and John Anderson  
Caroline S. Arnold  
Thomas and Cheryl Arnold  
Richard S. Bakken  
Brian Barnett  
Marjory M. Bart  
Allan and Jane Bates  
Bonnie K. Beckstrom  
John and Patricia Belian  
Sally Bell  
Daniel and Sue Bembeneck  
David and Cheryl Bensong  
Michael and Theresa Bjerke  
Warren R. Bloomquist  
Stephen and Susan Bodurtha  
Steven and Lori Bonacci  
Christine Bonnes  
John and Judith Bonnes  
D. Kevin Briggs  
Judy and Dale Brodal  
William Bryan  
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Mark Byrnes  
Karen Carlson  
Steven and Porte Carpenter  
Joseph P. Cavalieri  
Lesley and Patrick Chest  
Kelly O. Conley  
Lucia and Gary Copland  
Joyce L. Cowette  
Ann and Brian Cox  
Gretchen Sandvik Crazy  
Anne Cross  
Evelyn L. Czaia  
Judith A. Dalek  
Janice Danz  
Marilyn Davis  
Dean R. DeGroot  
Robert and Marcia Deike  
Hans Deker  
Sandra M. Dekker  
Charles and Betty Deming  
Linnea and Chris Der  
Jane Dickerson  
Jim and Carole Drake  
Tammy Diffanay  
Gerald and Rhonda Duncan  

Jennifer Duncan  
Steven and LuAnn Dunphy  
Robert and Joan Durband  
Kathleen and Richard Eaton  
Sharon Ellis  
Lisa Erb  
Thora Eriksmoen  
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Kristi Erickson  
Carol Erkkila  
Laurence and Jane Ehleman  
Steven J. Faustch, AlA  
John Feigel  
Alan Feinstein  
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Katie and Rick Fournier  
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Don and Arvonne Fraser  
Charity L. Frentari  
Lester and Marianne Gable  
Dennis P. Gallagher  
Joseph Gallicch  
Larry and Debbie Getlin  
Robin Gettan  
Michael D. Gieter  
Tom and Sandra Glodk  
Michael and Robin Gonzales  
Susan Gottlieb  
Gary and Christina Grandbois  
Paul and Ling Greenwald  
Dorothy Groom  
Janice M. Godlewski  
Susan Guccini  
Mike Gude  
John Gutenberg  
Jean A. Hayman  
Laura Heccimovich  
Doug Helm  
Michael Helm  
John and Susan Herrington  
Leo and Delores Hertog  
Randy P. Hertog  
Julie A. Heitada  
Benjamin and Kristine Hibb  
Irene and Edmund Hildebranski  
Kimberly Hocker  
Walter Hodensky  
Ronald and Sharon Holden  
Curt and Mary Holewa  
Mike Holewa  
Emil and Joyce Hollinder  
Leah Honesey  
James and Judy Horns  
Wayne Houle  
Jerry Hromatka  
Kerry and Jodi Hunt  
Janet and Richard Hyllsted  
David H. Indrebus  
Tracy D. Jackson  
Florence M. Jarosz Family  
Annette and Jeffrey Jarosz  
Joseph A. Jenkins  
LaDonna M. Jensen  
Haldin L. Jerusko  
Douglas and Linda Jones  
Cheryl A. Johnson  
Paul and Pamela Jordan  
B. J. Jorgenson  
Phyllis L. Kahn  
Susan Kalenze  
Helen Kapeluck  
Walter and Deloris Karkula  
Bill Karkula  
Donna J. Kavanagh  
Kathryn E. Kefer  
Lois and Richard Kelly  
Mark and Julie Kelly  
Gordon and Diane Kepner  
Barry and Judith Kirchmeier  
Kathryn T. Knudson  
Dr. Michael and Martha Koch  
William Kohr  
Steve Kolosky  
Joe and Elizabeth Kostick  
Kathleen Kostick  
William P. Kozak  
Mark and Kathleen Kraemer  
Bob and Pat Kramer  
Martha Krueger  
John and Carol Kwicen  
Margaret LaBore  
Terry LaCrosse  
Bill and Laurie Laden  
Steve and Linda Laden  
Joyce LaMere  
Lori Lample  
David and Michelle Lane  
Judy K. Larson  
Christine Lattin  
Anne and Patrick Ledwein  
K. Leslie Leachouvis  
Richard Levens and Jane Dickerson  
Anissa M. Lightner  
Peggy Lindahl  
Herald and Anne Lindstrom  
Theresa Lipper  

**NECDC Accomplishments**

- 91% of surveyed parents reported they visited community libraries 2-3 times per week whereas before enrolling in the program they had not attended.
- 94% of surveyed parents reported that as a result of attending NECDC, they felt the teachers had helped them understand their child's developmental capabilities or challenges and were better able to cope at home.
- 100% of all parents were given information on school readiness as early as the infant classroom on developmental milestones and how mastering these are the stepping stones to school readiness.
- 100% of enrolled parents who attended 2 parent conferences were given information on what to expect of their child developmentally in the coming six months. Teachers continuously offered parents print materials, activities to take home, websites to read, verbal conversations on the weekly curriculum, activities and family events centered around holidays or celebrations.
- 98% of surveyed parents reported they used information and contact numbers for safety recall products such as infant equipment or preschool toys.
- 90% of surveyed parents reported they sought dental care earlier for their child with the information provided and the names of local dentists.
- 100% of surveyed parents reported they kept their child's immunizations current due to the information provided and being enrolled in an early care program.

**Partnerships and Collaborations**

- 348-TOTS
- All ESNS Programs
- Break School
- Health Dimension Rehabilitation
- Hennepin County Human Services and Public Health Department
- Minneapolis Public Schools Special Education Preschool Program
- Minnesota Visiting Nurses Association
- Minnehaha Academy
- Hennepin County Strong Beginnings
- Northeast Child Development Center
**Youth Programs**

ESNS’ Out-of-School Time Program (OST) offers local youth a safe, consistent, intentional learning environment that focuses on academic success, social and emotional development, and access to meaningful learning opportunities. Literacy support, small group academic instruction using a multi-sensory and hands-on approach, opportunities for community engagement, leadership development, work-readiness skills, outdoor learning, relationship building, and parent engagement are designed in a program structure to meet the many needs of our youth participants and their families.

Programming is intentionally designed to build upon our youth’s strengths and leadership skills, and to ensure educational equity for all of our youth. Our dedicated and trained staff worked with over 700 youth in our year-round Out-of-School Time programming.

As an Area Learning Center in partnership with the Minneapolis Public Schools, the academic success achieved by all youth participants is a team approach bringing together the youth’s day teacher, parents, and OST youth staff. ESNS’ programs are intended to strengthen each youth’s pillar of success: their family, their school and staff. ESNS’ programs are designed in a program structure to meet the many needs of our youth participants and their families.

Our team of youth professionals improved our effectiveness through meaningful staff member development, involvement in action inquiry, continuing education, presenting at conferences, joining local task-force teams and developing our training component. For the second time, a youth department staff was selected to receive a yearlong fellowship with the National Institute of Out of School Time; Action Inquiry in the field of youth work is developed over a year and presented publicly at the U of M to local stakeholders, policy makers and key leaders in youth development.

Youth programming is offered year-round at three sites for maximum access to programming and to serve local youth within NE and SE neighborhoods supported by ESNS. Both school-year programming and the summer program have a strong educational component that meets youth where they are and sets high expectations to ensure that all of our participants are at or exceeding grade level standards. Equally as important, our curriculum balances creative play, physical activity, art education, healthy snacks, conflict resolution and exposure to new things via community outings.

**Volunteers**

Volunteers breathe life into our fundraising events and programs. With our large array of programs and events, we are able to find a job for anyone who wants to volunteer. Whether it is rocking babies in daycare to cooking food for our events or repairing buildings at Camp Bovey, we have a place for their skills. We are grateful for the individuals, business groups and organizations who devoted their time in 2011 to help us continue to support the NE Minneapolis community.

**Volunteer Accomplishments**

To ensure the success of our agency, 507 Volunteers devoted 23,819 hours of time to the programs and events of ESNS.

Over 40 companies, faith communities, large corporations and local clubs sent groups or individuals from their organizations to help us throughout the year with special events and program areas.

**Partnerships and Collaborations**

- 100 Strong Who Care
- 4-H
- Big Brothers Big Sisters
- City of Minneapolis-Employment and Training Program
- Eclectic Edge Ensemble
- Hennepin County-Environmental Education
- Menlo Park Academy
- Minneapolis Parks and Recreation, specifically Luton Park
- Minneapolis Public Housing
- Minneapolis Public Libraries
- Minneapolis Public Schools-Area Learning Center, Pratt Community School
- MN Green
- Public Allies Program
- Second Harvest Food Bank
- Target
- Textile Center
- University of Minnesota, St. Paul Campus
- University of Minnesota, Duluth Campus
- U of M-Service Learning
- Work Study Program and YMCA Y-Tutors Program
- U of M Gopher Athletics
- YouthLink
- Honeywell
- Kapala-Glödeck Funeral Chapel
- Kozlak Radulovich Funeral Chapels
- LaBreche Murray
- Land O’ Lakes
- Lions Club of Northeast Minneapolis
- McKinley Group
- Medtronic
- Metropolitan Health Plan
- Michael’s Foods
- Minnehaha Academy
- Mount Carmel Lutheran Church
- Nativity Lutheran Church
- Northeast Bank
- Northeast Minneapolis Chamber of Commerce
- Northeast Community Lutheran Church
- Northeast Minneapolis Royalty Scholarship Program
- North East United Methodist Church
- RJP Architects
- Scales Advertising
- Semi Silver Rail
- St. Anthony High School
- St. Charles Borromeo Catholic Church
- St. Mary’s Men’s Club
- Stanley’s Northeast Bar Room
- Twin City Federal Northtown
- Union Bank and Trust
- United Health Group
- University of Minnesota
- United Wisconsin Athletics
- Warpeha Dentists
- Washburn McReavy

Participation and volunteer accomplishments for our fundraising events:

- Twin Cities Snowshoe Shuffle - 248 participants and 38 volunteers
- Senior Valentine Luncheon - 340 seniors and 63 volunteers
- 15th Annual East Side Wine Tasting - 500 attendees and 36 volunteers
- Mill City Golf Tournament - 72 golfers made up 17 teams and 7 volunteers
- Nordeast Big River Brew Fest - 530 individuals and 55 volunteers
- Holiday Train - 1000 participants and 35 volunteers
- Adopt-A-Family - 76 families, 416 individuals

The Volunteer Program additionally works with Hennepin County, Anoka County, Ramsey County, H.I.R.E.D program, Access to Employment, Tree Trust, Minneapolis Public Housing and local High Schools to place individuals that are in need of serving community service hours.
Camp Bovey is celebrating its 64th summer as the Midwest’s longest standing summer camps for youth ages 8-18 with a Counselor-In-Training Program for youth 15-18. Camp Bovey is located in the beautiful Northwoods of Wisconsin, spanning over 200 acres. Camp Bovey campers enjoy intentional activities designed to develop leadership skills, foster social skills and empower youth to contribute to their communities. Activities include swimming, canoeing, team-building, environmental education, archery, outdoor living skills, fishing and exploring nature.

The Camp Bovey (American Camping Association Accredited) experience is unique, providing a family-like atmosphere, intentional pro-social skill development such as independence, friendship making, responsibility, leadership and cooperation. Our experienced, trained and caring staff ensure that the time spent at Camp Bovey is meaningful, fun, safe and builds on each youth’s strengths.

This one or two-week experience is affordable for all youth who want to attend camp. We have a sliding fee scale to provide scholarships, so that all youth have the same opportunity to experience camp.

**Events**

Fundraising events provide opportunities for East Side Neighborhood Services to make connections with members of the community, and serve as key sources of support for our programs. We are proud of the connections and commitments of our friends and neighbors who actively participate in our major fundraising events throughout the year. We thank the nearly 3000 participants who have supported us during 2011.

**Event Accomplishments**

* Twin Cities Snowshoe Shuffle was held on February 5, 2011 at Long Lake Regional Park. The evening before, racers were able to check in early at the Joe Holewa Memorial Spaghetti Dinner. The dinner brought together race participants and community to learn about Camp Bovey and the new Holewa Memorial building. 248 participants were registered for the race. 38 volunteers assisted with the Spaghetti Dinner, race and after event. After the race, participants, loved ones and volunteers enjoyed a chili lunch, awards and silent auction at our agency. The event raised funds in support of Camp Bovey.

* Senior Valentine Luncheon date was February 17, 2011. 340 Seniors attended this year’s event. 63 Volunteers assisted, including groups from NE Bank, Union Bank and Trust, Washburn McReavy and Menlo Alternative High School.

* 15th Annual Eastside Wine Tasting was held on May 5, 2011 at the Nicollet Island Pavilion. There were approximately 500 attendees and 36 Volunteers.

**Mill City Golf Tournament** was held on September 9, 2011 at Columbia Golf Course. 72 golfers on 17 teams participated. After Game Patio Party was held at the Village Pub. 7 Volunteers assisted.

**Northeast Big River Brew Fest** - This first time event was held on Saturday, October 15th at the historic Grain Belt Bottling House. Over 530 attendees tasted beer from 34 vendors and enjoyed food from Sentryz, Stanley’s NE and Lloyd’s BBQ.

**The Holiday Train** event was held Sunday, December 11, 2011, at Shoreham Yard in Minneapolis. Over 1000 community members attended to support the food shelves of ESNS!

Over 35 Volunteers helped to collect 2,455 pounds of food, doubling the amount of food previously recorded from this event.

**Adopt a Family:** 2011 participants: 76 Families, 416 individuals received holiday gifts and certificates from 18 Donor groups and individuals.

Over 40 companies, faith communities, large corporations and local clubs sent groups or individuals from their organizations to help us throughout the year both with special events and program areas.

**Partnerships and Collaborations**

- American Camping Association
- Exchange Club of East Minneapolis
- Lions Club of Northeast Minneapolis
- Sam’s Club
- Second Harvest Food Bank
- U.S. Food Service
- Union Bank & Trust
- Xcel Energy
Menlo Park Academy is a contract alternative program of the Minneapolis Public Schools. Through small class sizes and a supportive staff, 72 ninth through twelfth grade students earn the full range of credits needed for a Minneapolis High School diploma. Menlo Park Academy creates a setting where students feel safe to learn and grow, and where educational needs are met through a wide variety of materials and strategies matched to individual learners. Learning becomes a priority because social and emotional needs are being met.

Advisory groups provide each student with additional support from a Menlo Park Academy teacher who tracks class credits, maintains parent contact, listens, problem-solves, and assists with setting post-graduation goals in higher education or employment. Our students work on being honest, empathetic, caring and taking responsibility for their actions. We encourage students to volunteer in the community as a way of teaching them the value of giving and to provide them with opportunities to investigate a variety of settings that may be a career match.

Menlo Park Academy Accomplishments
- 14 seniors graduated; 4 scholarships were awarded - 2 from the Northeast Minneapolis Lions Foundation and 2 from the Kopp Family Foundation.
- Menlo students participated in various volunteering opportunities at the Senior Appreciation Dinner.
- The school participated in the Quality Review process with Minneapolis Public Schools.
- The school yearbook was produced by a student and was available for signing at graduation.

Partnerships and Collaborations
- Achieve! Minneapolis
- Minneapolis Public Schools
- The Metropolitan Federation of Alternative Schools

Digital Inclusion
Individualized Computer Internet Training assists anyone 55 years and older to gain computer skills that enable them to use email and internet technology for communication with family and friends, gaining information of interest from places all over the world.

With the help of experienced Peer Coaches, they use a specially designed program connected at senior learning centers conveniently located throughout Hennepin County.

Digital Inclusion Partnerships and Collaborations
- Senior Service America
- Generations Online
- ESNS Senior Employment Program

Wisdom of Age
In partnership with PCAM (Prevent Child Abuse MN), Circle of Parents Program, older adult participants in the Senior Community Service Employment Program receive training that qualifies them to become circle facilitators. They are trained to co-lead or lead support circles that strengthen the personal growth and development of community members through local service organizations.

Drawing upon the experience and wisdom of the elders in our community, Wisdom Circles engage individuals in a group support network that discusses issues or interests important to the group and that help each other solve problems and take action.

WIA Youth Career & Development

WIA (The Workforce Investment Act) at ESNS, known as The Youth Career and Development Program, assists mentors and opens opportunities for meaningful work experiences for youth ages 14-21. Intentional programming focuses on goal setting, provides youth with employment readiness skills, assists with barriers that may be in the way of successful employment and provides the young people a consistent adult who addresses social and emotional needs.

Youth ages 14-18 set basic skills, occupational and work readiness goals with our case manager. Other skills such as improving school attendance, gaining interviewing skills, creating a resume, participating in an internship or a volunteer opportunity are all skills that are developed based on the youth’s individual needs and goals. This program has been very successful in exposing youth to broader opportunities and helping them create a positive vision for themselves. Providing young people an opportunity for successful employment and earning money is a key factor in creating a strong community and builds leadership skills in our young people, increasing self-esteem.

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Young adults ages 18-21 set goals to prepare themselves for employment in a career of their interest. Our case manager assists participants with a career interest assessment and help them develop a career path with long-term and short-term goals. Job fairs, training certification opportunities, college visits and one-on-one support are resources available to all of the youth participants. Additional support in child care, transportation and work supplies are also made available to the youth.

Partnerships and Collaborations
- Chow Girls Killer Catering
- The City of Minneapolis METP Program
- ESNS’ Adult Employment Training Program
- Hennepin County Libraries
- Minneapolis Parks and Recreation (Waite Park, Bottineau and Luseton Park)
- Northeast Bank
- Sentyz Supermarket
- Various local businesses in the public and private sector
- Honeywell
- Hope for the City
- Home Instead
- Hunger Solutions
- Inland Commercial Properties
- Ignatian Volunteer Corps
- Lions Club of Northeast Minneapolis
- Menlo Park Academy
- Metropolitan Area Agency on Aging
- Metropolitan Health Plan
- Minneapolis Community Technical College
- Minneapolis Public Housing Authority
- Minnesota Academy
- Minnesota Adult Day Services Association (MADSA)
- Minnesota Food Share
- Greater Minneapolis Council of Churches’ March Food Campaign
- Nativity Lutheran Church
- NE Farmers Market
- Neighborhood Health Source- Community Clinics
- Northeast Bank
- North East Child Development Center
- Northeast Middle School
- Northeast Senior Resource Center
- Our Lady of Lourdes Church
- Pohlad Foundation
- Prevent Child Abuse MN
- Roundy’s Foundation
- RBC Wealth Management
- Saint Catherine’s University
- Saint John’s Lutheran Church
- Second Harvest Heartland
- Senior Service America-SCSEP
- Silver Rails
- U of M Extension Services
- Union Bank & Trust
**Senior Programs**

Independence, health, mobility, social connections and basic provisions are the wish of every older adult. ESNS' Senior Programs are designed to assist older adults in staying connected and engaged in the community; accessing the resources and supports needed to nurture healthy aging; and delaying the need to move from the community.

Our programs nurtured healthy aging and inspired older adults of all ages to work toward those goals by providing nutritional meals at two senior dining sites and monthly food orders from The Senior Food Shelf.

**Senior Transportation Services** enable older adults to access medical appointments and grocery shopping, giving older adults the mobility to remain active, make connections and attend activities like Annual Senior Health Fair and Senior Valentine Appreciation Luncheon.

Friendship Center Adult Day Program engages participants in health enhancement activities and provides wellness services and connects participants to one another. Friendship Center is a place where a sense of community is reborn; where new friends are made and where engaging with dignity brings older adults together. Intergenerational projects create opportunities for high school students, youth and preschoolers to interact, bringing joy and smiles with each special encounter.

**Senior Program Accomplishments**

- 1,684 older adults served, thirty nine percent representing those over the age of 75.
- Senior transportation provided 21,996 rides in 2011.
- Over 500 seniors received food from the Senior Food Shelf each month.
- Over 17,700 pounds of food and over $7,990 were collected during the March Food Share Campaign.
- 26 older adults were trained as Circle Facilitators through the Wisdom of Age Project providing opportunities for 247 circle participants.
- Special activities provided in the community included: Senior Appreciation Valentine Luncheon, Senior Health and Resource Fair, Holiday Food Basket Distribution, and informational/educational events at the Senior Center.
- “Matter of Balance-Fall Prevention Education Series” graduated 10 senior participants.
- Provided 10,241 meals through senior dining services

**Senior Community Service Employment Program SCSEP**

Senior Community Service Employment provides personal skill development and “paid on-the-job training” through community service job training placements allowing the older adult to job search in preparation for gainful employment.

This is a lifeline to low-income seniors 55 years and older. Participants learn job skills and receive on-the-job training while actively working at non-profit or government agencies, and are then assisted in gaining regular employment. Initiatives including Digital Inclusion and Wisdom of Age Circles were sustained through 2011 to provide enhanced skill development and opportunities for employment.

**SCSEP Partnerships and Collaborations**

- 47 community-based non-profit host site organizations
- Senior Service America - Title V of the Older Americans Act

**Family & Community**

Adult individuals are assisted in developing personal assets that can be used in their home, work place and in the community. The continuum of services assists participants to develop positive family relationships, work through life challenges, and become contributing community members.

Our team of licensed social workers and social work interns from many Minnesota colleges conduct classes for the Family Violence Program.

Our program offers both Men’s and Women’s Educational Series for a minimum of 18 weeks to teach clients the skills they need to reduce abusive behaviors. Our relationships with many counties, health, social service and law enforcement agencies help our staff address participant needs with knowledge and compassion, using the best practices in the field.

**Family Violence Program Accomplishments**

- 656 group participants completed the Family Violence Program Educational Series. They were monitored for compliance for one year, and 94% of these individuals did not re-offend after one year.
- Out of 656 total group participants, there were 39,179 interventions. 453 group participants demonstrated improvement in the year. 66 group participants mentored a total of 460 times.
- The program included 50 weeks of programming; 386 meetings were held for men and 75 for women.
- On 6/14/11, at the Summit & Awards Luncheon at St. Catherine University, the Family Violence Program received the President’s Community Partner Award from Minnesota Campus Compact.

**Partnerships and Collaborations**

- Alfred Adler Institute
- Alpha Human Services
- Argosy University
- Bethel University
- Beverly Foundation: Elijah’s Cup Crisis Funding
- Brooklyn Park Police Department
- Calvary Lutheran Church
- University St. Thomas
- St. Catherine University Bachelors of Social Work-BSW & Masters of Social Work-MSW Programs
- Emergency Food Shelf Network
- Hennepin County
- Hennepin County Departments of Corrections, Child Protection & Adult Protection
- Lions Club of Northeast Minneapolis
- MACC-Commonwealth
- Metropolitan State University
- Minneapolis Community Technical College
- National Association of Social Workers-NASW
- North Point
- People Who Work With People Who Batter Programs-PWPPWBP
- Project PEACE
- Sentyrz Supermarket
- Shaws Bar & Grill
- Menagerie Rugby Club
- St. Mary’s Greek Orthodox Church
- St. Olaf College
- Target
- The Caring Tree
- Twin Cities Rise!
- United Way First Call For Help 211
- University of Minnesota School of Human Services & Social Work Program
- Walden University
- Waite Park Wesleyan Church
- Wright, Hennepin, Ramsey, Scott, Anoka, Dakota & Washington Probation Offices

- 110 interns & volunteers contributed over 16,949 hours of services, which equates to 8.2 full time employees. We trained interns from 10 different colleges & universities.
- The Family Violence Program has been offering services for 27 years. Men’s programming began in 1985, and the present Educational Series format was developed in 1989.

**Family Community Accomplishments**

- Family & Community served 655 individuals through the Crisis Food Shelf with 2,911 interventions.
- Family & Community distributed $25,000 to 102 clients covering 110 bills through the Elijah’s Cup Crisis Funds from the Beverly Foundation.
- Family & Community distributed 100 backpacks to clients in the Family Violence Program and other programs in the agency.
- Family & Community helped staff and distribute holiday toys to 350 families for all programs in the agency.
The Employment & Training Department works with employers to meet their greatest need – a skilled and trained workforce. We provide career development and training opportunities to clients of various employment backgrounds and skill sets, and help prepare them for the workforce.

We work with the MN Family Investment Program (MFIP), and the Minneapolis Employment & Training Program (METP). Training programs include the following: ServSafe, Personal and Home Care Aid, Forklift, and Bobcat Operation, CPR and First Aid training courses.

### Services Offered:
- Employability/Career Assessments
- Individual Career Development/Employment Plan
- Career Counseling and Job Search Assistance
- Job Lab Access
- Job Placement
- Job Retention Services & Follow Up
- Referrals to Support Services
- Financial Literacy Education

### 2011 Accomplishments
- 31 clients placed in jobs paying at $12/hour or more
- 48 clients retained employment for at least one year
- 162 clients developed Career Advancement Plans
- Developed a relationship with Herc-U-Lift Inc. for a trainer to help with our Forklift/Bobcat Training Classes.
- Cultural diversity – continuous training through program specific trainings, workshops (both METP and MFIP), and staff trainings in house during departmental meetings.

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### Partnerships and Collaborations
- AccountAbility
- American Indian OIC
- American Red Cross
- Catholic Charities
- Courage Center
- CSM Bakery
- Doherty Staffing Solutions
- Duke & King
- Employment Action Center
- First Impressions
- Fraser
- Health Choices
- Hennepin - County
- Home School
- Herc-U-Lift
- Immigration Law
- Center of St. Paul
- Just In Case
- MCTC
- Mental Health Consumer Survivor Network
- Mental Health of MN
- Metro Transit
- Minneapolis Public Library
- Minneapolis Public Schools/MinIC (Minnesota Internship Center)
- MN DOT
- MN Literacy Council
- NAMI
- Perifumania
- PPL
- PRISM
- Randstad
- Right At Home
- Robert Shoes
- Sabathani Community
- Salvation Army
- Sentry Supermarket
- ServSafe
- Southside & Northside ABE
- Tree Trust
- Twin Cities RISE!
- Twin Cities Community
- Voice Mail
- Uniform Advantage
- Vines and Branches
- Walk In Clinic
- Young Dads

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### Employment Network

The Employment Network is located within the Minneapolis Public Housing Authority Glendale Townhomes development in Southeast Minneapolis, and serves Glendale community members. In 2011, the program was used by 143 families. The shelf stocks nutritious and culturally specific food staples to supplement the diets of the Glendale community members.

- Total Number of Households served: 143
- Total Number of Individuals served: 401
- Average Amount of Food Distributed: 20 lbs (20 lbs per person per month)
- Annual Amount of Food Distributed: 87,634 lbs

### Partnerships and Collaborations
- Bemis Company Foundation
- Consumer Association for Community Action
- Curwood Inc.
- Emergency Food Shelf Network
- Greater Lake Country Food Bank
- Greater Minneapolis Council of Churches
- Health Licensing Board
- Hennepin County
- Hope for the City
- Hunger Solutions
- Minneapolis Public Housing Authority
- Prospect Park United Methodist Church
- Roundy’s Foundation
- Second Harvest Heartland
- St Francis Cabrini Catholic Church
- St Lawrence Catholic Church
- Target
- Teamsters

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### Senior Food Shelf

The Senior Food Shelf has been dedicated to providing nutritious food to seniors since 1984. It provides about 20 pounds of nutritious food items to low-income older adults once a month. Non-food hygienic products are also provided as they become available.

- The Senior Food Shelf distributed 136,986 lbs of food to needy seniors in 2011.
- Total number of households served: 991
- Total number of individuals served: 1,094
- Provides 2-3 day supply of nutritious food monthly

Each year during the holidays, the Senior Food Shelf provides meals for local senior community members. 296 Holiday Baskets, complete with trimmings for a special holiday meal were distributed to older adults on December 15, 2011, during the Senior Food Shelf 22nd Annual Holiday Basket Giveaway.

The Emergency Food Shelf Network provided the items inside the baskets and RBC Wealth Management of Minneapolis provided $5,000 and volunteers to help distribute the baskets.

Roundy’s Foundation donated 2,900 pounds of food and $500.
**East Side Thrift Store**

East Side Thrift Store is a non-profit store operated by our agency to provide free and low-cost clothing and household necessities to members of the community who are in need. Clients who are in crisis or desperate financial situations receive free professional clothing for job interviews and employment through our merchandise certificate program.

Volunteers from eight local churches and other community organizations helped in the store by sorting donations, mobilizing clothing drives and advocating for the store in the community. Our focus to reduce, reuse, and recycle helps build a greener community.

The thrift store is a warm, inviting and friendly place where donated items are gratefully received and shoppers are provided a wide array of gently used items.

**Thrift Store Accomplishments**

- Over 24 individuals have come to the store from five different programs to gain employment experience, to add a current job to their resume, or start their first employment experience.
- High school and college students volunteer at the store. Community service opportunities assist and staff the store.
- After volunteering at the store, individuals have been empowered to find consistent employment, received their GED and secured safe housing.
- Over 1,479 hours of volunteerism by 216 volunteers, including 19 youth groups have been donated.

**Partnerships and Collaborations**

- Antioch Community Church
- Bundles of Love
- EPIC
- Faith United Methodist Church
- Grace United Methodist Church
- Hidden Treasures Thrift Store
- Holy Cross Catholic Church
- Jezabel Jones, musician
- Mount Carmel Lutheran Church
- Nativity Lutheran Church
- Northeast United Methodist Church
- Patches and Gretchen Band
- Revise Consignments
- St. Charles Borromeo Catholic Church
- Salvation Army
- Sacred Paths Center
- The Church of Jesus Christ of Latter Day Saints
- 5th & 17th NE Farmer’s Market

**East Side Neighborhood Services 1940-1960**

During two significant decades for the Northeast Neighborhood House, Gilman and Scheaffer led as head workers.

Twenty-five years have passed since the Northeast Neighborhood House was founded, the First World War is over and families have battled through the Great Depression. Yet, the Northeast Neighborhood House stands tall. During this time, the agency saw a transformation in its services, but one thing remained the same – NENH was still the staple of support for the multicultural immigrant community of Northeast Minneapolis.

The man who started it all, Robbins Gilman, carried the agency through these difficult times with his innovative thinking and ability to meet the needs of the community. During his time as head worker, Gilman was responsible for starting an employment bureau, providing women services and focusing on youth empowerment.

NENH was also involved with food programs, relief and Civil Works administration projects to gain employment for citizens in Northeast.

Gilman championed a movement during World War II that helped prepare women for employment – the staff organized training programs in domestic work, care of electrical equipment, cooking, sewing, catering and laundering. Also, with many men leaving for war and women entering the workforce, the need for childcare services became necessary, and the Miss Woods School for Kindergarten was opened at NENH.

In 1948, Gilman retired from NENH after 34 years of dedicated service. The pattern established by Gilman during his tenure, and by other settlement houses throughout the country, became a unique characteristic of the settlement movement.

His goal of unifying the neighborhood had come a long way, and his belief that a combined approach of education, counseling and job placement services would help prepare the youth of the neighborhood for the future would be influential to NENH for decades to come.

The new head worker, Lester Scheaffer, arrived with progressive ideas for the agency. He could see that the community was evolving and that government programs were providing many of the same services as NENH, which called for an elimination of those services and imitation of other services.

Scheaffer realized how important the youth were to NENH. During his tenure, he developed many youth-oriented programs at NENH. During the social reform movement, the NE neighborhood was concerned about delinquency and youth gangs. Early activities for youth at NENH included a poolroom, which rivaled commercial poolrooms in the area. Club groups for children and youth became the primary means through which leadership was developed and young people experienced dealing with rights and opinions of others.

In 1949, The Goldbricks, a NE community service group for youth, was founded. In 1950, after ten years of investigating campsites, a site was purchased in Gordon, Wisconsin. It was named Camp Bovey in honor of Mrs. Charles Bovey and is still used today. In the late 60’s an innovation in programming for youth was the development of Freedom House, the first alternative high school in NE Minneapolis, for youth who were not succeeding in traditional schools.

The 40’s and 50’s were a difficult time for the NE Minneapolis community, but with the assistance from NENH, many were able to find a helping hand. Only with the leadership of Gilman and Scheaffer would many have been able to survive. During their prominent tenures with NENH, Gilman and Scheaffer instilled influential philosophies in youth, employment, counseling and community that can still be seen today at East Side Neighborhood Services.
East Side Neighborhood Services
Remembering ESNS during 1940 through 1960:

Above: Two soldiers from NE Minneapolis during WWII.

Above: A letter sent home from a soldier serving overseas in WWII.

Above picture: PFC Chester Duska and PFC Paul Mliner serving in WWII.

Letter: A letter received at NENH from a soldier serving in Germany during WWII.

Above: A man picks up what is left of his house after tornadoes destroy NE Minneapolis in 1941.

Left: Children play in the nursery at NENH in the early 1940’s.

Right: Santa Claus makes a visit to NE Minneapolis in 1940.

Above: Men's basketball team at NENH.

Above: Men's basketball team at NENH.

Top: A photo of the Northeast Neighborhood House (ESNS) in the early 1940’s.

Second down: An aerial view of NE Minneapolis in 1945.

Left: Program from the 25th anniversary celebration of opening NENH.