How To
Ordering Season Tickets Online

Welcome to the 2022–2023 season! We hope to see you throughout this year of amazing shows, and what better way than with Season Tickets! This guide will walk you through the online ordering process.

1. Once you’ve clicked the link to buy season tickets, you’ll be taken to this screen.

   ![Packages](image1)

   Click “Buy” for the package you wish to purchase and select the number of Adult, Senior, or Next Gen attendees using the arrows. In this example, we’ll do a Pick 4 Package with 2 Adults.

   ![Packages](image2)

2. Here we need to select the productions and performance dates. For the Full Package only the dates need to be chosen and the Preview Package has set dates. Here we have selected Godspell to show the date option. Click the arrow to scroll through additional dates and click the time under the date you want for that show. When doing Pick 3 and Pick 4 Packages, selecting the same production twice will result in an error at the end.

   ![Select a performance and date for each ticket](image3)

   ![Ticket 2 – Select Performance](image4)
After choosing all dates click “Proceed to Next Step” which appears in the top right to continue.

3. Next is picking the seating. Do not use the “Best Available For All” or “Get Best Seats for All” as our system is not set up for this option. We recommend using “Choose different seats for each” or, if your seating preference is flexible, use “Choose your same seats for all”. The “Back” arrow on the top left can be used to return to the previous screen if you wish to change dates.

Once an option is selected, click the “Choose Seats” link underneath the shows to go to seat selection.

The seating chart will appear with what seating is available for either that date or all dates together. The blue seats in the middle are accessible seats and the blue seats on the end are transfer seats. Select the seats and click “Done” when ready.
Wonderland is in the Black Box Theater and is general admission, so no seats need to be chosen. Once all shows have seats selected, click “Proceed to Next Step” in the upper right corner.

4. Next you can review the order and if everything is correct, click “Add to Cart”. Click the “Back” arrow to return to any previous steps and make any changes.

5. From here the following pages will walk through the contact information and payment for the order. Scroll down to select a Delivery method. You will next be asked if you would like a name on the tickets. This is optional and can be skipped by clicking “Continue”.

6. Next you’ll be given the option to add a donation. Artistry is a non-profit and meets it budget through income as well as donations. Click “Donate” to enter a donation amount and click “Add Donation”.

Scroll down to skip and you will see mention of Summer camp products. These are unrelated to season tickets. Click “Continue” to proceed.

7. The next section is for your name and contact information. Please enter the Billing Address for the credit card you are using. If the tickets are to be shipped to a different address that can be entered below. If it’s the same address check the box for “Shipping Address is the Same”. Click “Continue” when ready.
8. Below this section is a question asking you to confirm you will wear a mask in the theater. Choose either “I understand” or “Please send me information by email” if you wish to be contacted with more information about our COVID policies. Any updates to our policies can be found on the Artistry website. Click “Continue” to proceed.

9. Review the order one final time and click “Continue” to proceed to the payment step. Complete the information and check the boxes if you would like to receive emails from Artistry or two affiliate sites of which Artistry is a member. When the information is complete, click “Place Order $XXX.XX” which will have the order total.

10. This final screen shows the confirmation of the order, notifies you that you will receive an email confirmation, and an option to review the receipt.

With that you officially have season tickets! Tickets will be mailed in Mid-August or emailed immediately. If you have any questions, you can email the box office at info@artistrymn.org or call 952-563-8575. As this is our busiest time of the year, we thank you for your patience and any message will be returned as soon as we can.

Thank you and we hope you have a wonderful new season with Artistry!