

6 ESSENTIAL CONVERSATIONS

Crush your KPI's, Enhance Engagement & Banish Burnout

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Having served as the longest-running speaker on professional burnout at the American College of Healthcare Executives, Harjot Singh engages audiences time and again with exciting, evidenced-based lectures that change the course of professional careers.

AUDIENCE

- **Medical Directors**
- **Managers**
- **Administrative Leaders including CSuite & BOD**

TIME FRAME

- **90 Minutes**

PROGRAM DESCRIPTION

by Harjot Singh, MD

This 90 minute interactive program is for Healthcare Leaders and Managers. All attendees will learn strategies they can use to improve their performance and communication with individuals and teams. The program is designed to teach what even one leader can do on their own in their conversations to improve their impact, enhance engagement, and improve performance. From a quick text, to a talk in the hallway, up to formal performance review - this framework makes them all more effective.

High Performing Leaders have effective conversations. It is this essential soft skill that has the most impact on the performance of your team, and can even make or break your career if you are able to engage your team or not. Worse, some conversations cause professional burnout, and lead to more turnover, and poor performance. Conversations are also the building blocks of culture in your organization.



This program starts by teaching the scientific evidence behind the effective communications, and puts it together in an easy to use format. Leaders and managers learn to stop doing what is not working and start doing what is known to work, starting from day one.



ENGAGING TOPICS.

**THOUGHT-PROVOKING
LECTURES.**

**LIFE-CHANGING INFORMATION
FOR PROFESSIONALS LIKE YOU.**

LEARNING OBJECTIVES

After this program, all attendees will:

- Learn what decades of research shows to be effective in enhancing engagement and banishing burnout in an organization.
- Understand the role of conversations to improve performance - formal, informal, email, hallways, walk-ins - all communications.
- Know the six essential conversations that give you a quick framework for you to understand what your employees are really talking about, and how to be effective with each one of them - start taking first steps right away.
- Use the Six Essential Conversations guide to create long-term engagement to improve performance, and banish burnout.

P.S. This program equips motivated individual leaders and managers with tools that don't need big expensive organization wide interventions - call me or email me today to plan this program for your organization.
