Regional Quick Guide
South Eastern Metropolitan Region

This Regional Quick Guide complements our Through the Maze booklet, available from the Association for Children with a Disability, phone **9818 2000** or **1800 654 013** (rural callers) or visit [www.acd.org.au](http://www.acd.org.au). If you need a language interpreter phone **13 14 50**.

The South Eastern metropolitan region includes the Local Government Areas (LGA’s): Bayside, Cardinia, Casey, Greater Dandenong, Frankston, Glen Eira, Kingston, Mornington Peninsula, Port Phillip and Stonnington.

*Services listed include the above LGA’s unless otherwise specified.*

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<tr>
<th><strong>Parent Support</strong></th>
<th><strong>Child care</strong></th>
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<tr>
<td><strong>Regional Parent Support Coordinator</strong></td>
<td><strong>Child Care Access Hotline</strong></td>
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<tr>
<td>Kerri Rolfe</td>
<td>Phone <strong>1800 670 305</strong></td>
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<td>Parent to Parent Southern Region</td>
<td><strong>Continence Support Services &amp; Assessment Clinics</strong></td>
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<tr>
<td>Phone <strong>8552 2222</strong></td>
<td>National Continence Helpline</td>
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<tr>
<td>Email <a href="mailto:krolfe@moira.org.au">krolfe@moira.org.au</a></td>
<td>Phone <strong>1800 330 066</strong></td>
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**Child and Adolescent Mental Health Service (CAMHS)**

Psychiatric Triage (information, assessment & referral) 24 hour service, 7 days a week.

(Greater Dandenong, Cardinia, Casey, Frankston, Mornington Peninsula)

Phone **1300 369 012**

(Port Phillip, Stonnington, Glen Eira, Bayside, Kingston)

Phone **8552 0555 (BH)**

(Glen Eira south of North Road)

**1300 369 012 (AH)**

(Port Phillip, Stonnington, Glen Eira north of North Road)

**1300 363 746 (AH)**

Peninsula Health Continence Service for Children with a Disability  
(Frankston, Kingston, Mornington)  
Phone 9788 1428  
www.peninsulahealth.org.au/services/services/peninsula-continenience-service/

Southern Health Continence Clinic  
(Bayside, Cardinia, Casey, Glen Eira, Greater Dandenong, Kingston, Port Phillip, Stonnington)  
Phone 9594 4175  
www.monashhealth.org/page/Services/Services_A-_E/Southern_continenience_service_incorporating_Kingston_and_Dandenong_clinics/

Windermere Child and Family Services  
(Cardinia, Casey, Greater Dandenong)  
Phone 9705 3200  
www.windermere.org.au

Counselling Support Services  
Carers Victoria  
Carer Advisory Line 1800 242 636  
www.carersvictoria.org.au

Family Relationship Support for Carers  
Phone 1300 303 346  

Department of Education and Training (DET)  
Phone 8765 5600 (Dandenong)  
www.education.vic.gov.au/about/contact/Pages/regions.aspx

Disability Services  
Department of Health and Human Services (DHHS)  
Disability Client Services – Intake and Response  
Phone 1800 783 783  

MOIRA  
(Bayside, Glen Eira, Kingston, Port Phillip, Stonnington)  
Phone 8552 2222  
www.moira.org.au

Windermere Child and Family Services  
(Cardinia, Casey, Greater Dandenong)  
Phone 9705 3200  
www.windermere.org.au

Early Childhood Services  
Early Childhood Intervention Services (ECIS)  
Central Intake. Central Intake will determine whether your child is eligible for ECIS and make a referral to an ECIS agency.  
Phone 1300 720 151  
www.education.vic.gov.au/childhood/providers/needs/Pages/southeastecis.aspx#link55

ECIS Flexible Support Packages  
Yooralla – ECIS Extra  
Phone 9373 3800  
www.yooralla.com.au

Local Government – Home and Community Care (HACC)  
Bayside City Council  
Phone 9599 4381  
www.bayside.vic.gov.au

Cardinia Care  
Phone 5941 5454  
www.cardinia.vic.gov.au

City of Casey  
Phone 9705 5444  
www.casey.vic.gov.au

Frankston City  
Phone 9784 1933  
www.frankston.vic.gov.au

Glen Eira City Council  
Phone 9524 3333  
www.gleneira.vic.gov.au

Kingston City Council  
Phone 9581 4827  
www.kingston.vic.gov.au

Counselling Support Services  
Carers Victoria  
Carer Advisory Line 1800 242 636  
www.carersvictoria.org.au

Family Relationship Support for Carers  
Phone 1300 303 346  

Department of Education and Training (DET)  
Phone 8765 5600 (Dandenong)  
www.education.vic.gov.au/about/contact/Pages/regions.aspx

Disability Services  
Department of Health and Human Services (DHHS)  
Disability Client Services – Intake and Response  
Phone 1800 783 783  

Anglicare Victoria  
(Frankston, Mornington Peninsula)  
Phone 9781 6700 (Frankston)  
Phone 5986 9900 (Rosebud)  
www.anglicarevic.org.au
Preschool Field Officers (PSFO)
City of Cardinia
Phone 1300 787 624
www.cardinia.vic.gov.au

City of Casey
Phone 9705 5374 or 9705 5227
www.casey.vic.gov.au
City of Greater Dandenong
Phone 9239 5244
www.greaterdandenong.com

Recreation
Access for All Abilities (AAA)
Reclink Australia
Phone 1800 222 842
www.aaavic.org.au

Disability Sport and Recreation
Phone 9473 1033 (General enquiries)
Sportrec Access Line 1800 234 648
www.dsr.org.au/

Kids Under Kanvas –Wesley Missions Victoria
Phone 8199 6250

Respite care
Commonwealth Respite and Carelink Centre (CRCC)
Phone 1800 052 222 Free call
Phone 1800 059 059 (AH)

Carer Gateway
www.carergateway.gov.au

Respite South
www.respitesouth.org.au

Respite Victoria
www.respitevictoria.org.au

Other Respite care
Annecto -Emergency After-Hours Response Service (EARS)
Phone 1800 727 280 -5pm-9am weekdays & 24 hours all weekend
Phone 9687 7066 -Business hours
www.annecto.org.au

Extended Families
(Mornington Peninsula, Frankston)
Phone 5950 1055
www.extendedfamilies.org.au

MOIRA
(Bayside, Glen Eira, Kingston, Port Phillip, Stonnington)
Phone 8552 2222
www.moira.org.au

Ozchild Westernport
(Cardinia, Casey, Frankston, Greater Dandenong)
Phone 5975 7644
www.ozchild.org.au

Regional Quick Guide South Eastern Metropolitan Region, Updated August 16
Association for Children with a Disability www.acd.org.au
Sibling Program Directory

Statewide Equipment Program (SWEP)
Phone 1300 747 937
swep.bhs.org.au

Young Adults
Department of Health and Human Services (DHHS)
Disability Client Services Intake and Response
Phone 1800 783 783