

COMPILED RESOURCES: CRISIS LINE CONFIDENTIALITY POLICIES – This table compiles publicly available information regarding the practices and policies of various behavioral health support lines in the United States. The following information is not exhaustive. A shaded box may indicate either that information is not available or that additional information is still being collected for the purposes of this project. Not all crisis lines in the United States and all policies are covered here, and this information is subject to ongoing update. If you would like to request the addition of a line, or of additional, corrected, or updated information about a line, please get in touch at <https://www.havesomedecency.org/contact-dllc>. Please do not rely on this information (e.g., when choosing a line to contact) without verifying it through your own research, as the information presented here could be incomplete or out of date. Last update: August 31, 2022.

NAME	Geolocation Use and Policies	Data shared with outside entities for research?	Data shared with outside entities for commercial/for-profit purposes?	Types of Information Kept or Recorded	Emergency Intervention (e.g., Law Enforcement) Policy	Links	Other Notes
988 National Suicide and Crisis Lifeline (Nationwide number replacing the National Suicide Prevention Lifeline.)	<p>As of August 2022, 988 does not geolocate, and instead routes calls by area code.</p> <p>Information on the May 2022 Forum on Geolocation for 988: https://www.fcc.gov/news-events/events/2022/05/forum-geolocation-988</p>	<p>“De-identified and aggregated data” may be shared with “stakeholders, funders, and policy makers”: https://988lifeline.org/faq/</p> <p>Often approached by researchers; proposal application here: https://988lifeline.org/research-and-evaluation/</p>	No.	<p>As of August 2022, calls may be monitored or recorded for training or quality assurance purposes.</p> <p>In “atypical situations,” Lifeline counselors can provide information to 911 operators including a phone number or IP address: https://988lifeline.org/faq/</p> <p>Information voluntarily shared may be documented in notes about the conversation: https://988lifeline.org/faq/</p>	<p>As of August 2022, “fewer than 2%” of calls “require connection to emergency services like 911.”</p>	<p>Privacy FAQs: https://www.samhsa.gov/find-help/988/faqs#about-call-routing-privacy-network-functioning</p> <p>Information on crisis centers (more than 200) around the U.S. participating in 988: https://988lifeline.org/our-crisis-centers/</p>	<p>Mad in America article on implications of 988 roll-out for caller anonymity: https://www.madinamerica.com/2022/01/roll-988-threatens-anonymity-crisis-hotlines/</p>
Alabama—Wings Across Alabama						Information at: https://wingsacrossal.org/warm-line/	
Alaska—Careline Alaska						Encourages site visitors to contact the office with questions: https://carelinealaska.com/about-careline/	
Alzheimer's Association 24/7 Helpline						Information at: https://www.alz.org/help-support/resources/helpline	
American Association of Poison Control Centers						Information at: https://www.aapcc.org/	

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Arizona – Be Connected						Information at: https://beconnectedaz.org/	
Arizona – Solari Warmline				"We are mandated, by law, to protect the confidentiality of every caller. You can remain anonymous if you like." https://crisis.solari-inc.org/learn/faqs/	"In cases where safety is a concern, we are allowed to share information to protect you or a loved one in crisis." https://crisis.solari-inc.org/learn/faqs/	Information at: https://crisis.solari-inc.org/get-help/warm-line/	
Arizona – Tucson Warmline						Information at: https://hopearizona.org/index.php/services/61-programs/175-warm-line	
Arkansas Crisis Center						Information at: https://www.arcrisis.org/	
BetterHelp			See: "Information Collection, Use, and Disclosure" https://www.betterhelp.com/privacy/	See: "Information Collection, Use, and Disclosure" https://www.betterhelp.com/privacy/	"We may share your information with a court, a regulatory entity, law enforcement personnel, or pursuant to a subpoena, to comply with applicable law or any obligations thereunder." https://www.betterhelp.com/privacy/	Information at: https://www.betterhelp.com/privacy/	
California – CAL Voices Consumer-Operated Warmline						Information at (encourages email contact for more information): https://www.calvoices.org/programs-and-services	
California – CalHOPE						Information at: https://www.calhope.org/	
California – Contra Costa Crisis Center						Information at: https://www.crisis-center.org/	
California – Lake County 24-Hour Crisis Hotline						Information at: http://lcbh.lakecountyca.gov/	

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California Parent & Youth Helpline						Information at: https://caparentyouthhelpline.org/	
California Peer-Run Warmline		"Everything you say on the California Peer-Run Warm Line is confidential and we do not share your information with any third parties." https://www.mentalhealthsf.org/peer-run-warmline/	"Everything you say on the California Peer-Run Warm Line is confidential and we do not share your information with any third parties." https://www.mentalhealthsf.org/peer-run-warmline/		"Warm Line counselors are mandated by law to report instances of suspected abuse or if we have reason to believe that an individual's life is in imminent danger." "Emergency services will only be called as a last resort in crisis situations when there is reason to believe that a caller's life is at imminent risk and there is no alternate support available. We will always inform callers about our need to call emergency services before doing so." https://www.mentalhealthsf.org/peer-run-warmline/	Information at: https://www.mentalhealthsf.org/peer-run-warmline/	News coverage at: https://www.capradio.org/articles/2019/10/08/california-launches-peer-run-mental-health-warm-line/
California—Project Return Peer Support Network						Information at: https://prpsn.org/home-peer-support-network.html	
California—San Joaquin Warmline						Information at: https://communityconnectionssjc.org/programs/details/san_joaquin_county_behavioral_health_services_consumer_support_warm_line/	
California Youth Crisis Line						Information at: https://calyouth.org/cycl/	
Childhelp National Child Abuse Hotline					May need to contact law enforcement in limited circumstances: https://childhelphotline.org/safety-confidentiality/	Safety & Confidentiality: https://childhelphotline.org/safety-confidentiality/	

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Colorado Crisis Services				First name and callback number requested, name not required: https://coloradocrisiservices.org/faq/		FAQs: https://coloradocrisiservices.org/faq/	Calls to 988 with a Colorado area code are routed to this line: https://coloradocrisiservices.org/faq/
Connecticut—ACTION line						Information at: https://portal.ct.gov/DMHAS/Programs-and-Services/Finding-Services/Crisis-Services	
Covenant House Nineline						Information at: https://teenlineonline.org/yyp/covenant-house-nineline/	
Crisis Text Line						Terms of Service & Privacy Policy (last updated August 16): https://www.crisistextline.org/privacy/	
Delaware—ContactLifeline						Information at: https://www.contactlifeline.org/about	During the first year of 988, calls from a Delaware area code are connected to ContactLifeline: https://dhss.delaware.gov/dhss/988.html
Disaster Distress Helpline						Information at: https://www.samhsa.gov/find-help/disaster-distress-helpline	
Florida—C.O.P.E. Center Helpline						Information at: https://www.copecenter.org/	
Florida—Personal Enrichment Through Mental Health Services 24-Hour Suicide Hotline						Information at: https://pemhs.org/	

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Florida—SMA Healthcare Crisis Line						Information at: https://smahealthcare.org/	
Georgia—CARES Warm Line				“All calls are completely private.” https://gasubstanceabuse.org/wp-content/uploads/2020/05/CARES-Warm-Line-Brochure-Back.pdf	“People in crisis may be referred to the Georgia Crisis and Access line or emergency services.” https://gasubstanceabuse.org/wp-content/uploads/2020/05/CARES-Warm-Line-Brochure-Back.pdf	Information at: https://gasubstanceabuse.org/cares-warm-line/	
Georgia Crisis and Access Line (GCAL)						Information at: https://www.georgiacollaborative.com/providers/georgia-crisis-and-access-line-gcal/	
Georgia Mental Health Consumer Network						Information at: https://www.rise4me.com/resources/peer-support-wellness-and-respite-center-of-colquitt-county/	
Georgia—Peer2Peer Warm Line				“We do ask for identifying information, as requested by our funders; however, it is not a requirement.” https://www.gmhcn.org/peer2peer-warm-line		Information at: https://www.gmhcn.org/peer2peer-warm-line	
Girls & Boys Town National Hotline						Information at: https://www.yourlifeyourvoice.org/pages/home.aspx	

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Hawai'i CARES				"[T]he CARES crisis screener will ask you a few questions to get to know you and your specific situation. For example, you may be asked for your name, age, and any health conditions we should know about. You may also be asked about your location, situation and what you've been going through. Your call is secure and confidential. We encourage you to share details that will help address your needs." https://hicares.hawaii.gov/		Information at: https://hicares.hawaii.gov/	
The Hotline (National Domestic Violence Hotline)				No identifying information is verified: https://www.thehotline.org/privacy-policy/		Privacy Policy: https://www.thehotline.org/privacy-policy/	
Idaho Crisis & Suicide Hotline						Information at: https://idahocrisis.org/	"ICSH is a member of the 988 Suicide & Crisis Lifeline and is taking the 988 calls for Idaho as part of the national network of crisis call centers." https://idahocrisis.org/
Illinois Helpline for Opioids and Other Substances						Information at: https://helplineil.org/app/home	
Illinois Warm Line						Information at: https://www.ncbhs.org/illinois-warm-line-instructions	
IMALIVE						Information at: https://www.imalive.org/	
Indiana – Be Well Crisis Helpline						Information at: https://www.in.gov/bewellindiana/	

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Indiana Child Abuse and Neglect Hotline				“You can report abuse and neglect anonymously.” https://secure.in.gov/dcs/contact-us/child-abuse-and-neglect-hotline/		Information at: https://secure.in.gov/dcs/contact-us/child-abuse-and-neglect-hotline/	
Indiana – Crisis Center, Inc. (Crisis Contact)				“Any person seeking someone with whom to talk through a problem while remaining anonymous may call.” https://crisiscentersb.org/crisis-contact-hotline		Information at: https://crisiscentersb.org/crisis-contact-hotline	988 designated call center: https://crisiscentersb.org/crisis-contact-hotline
Indiana – KEY Consumer Warmline						Information at: https://www.keyconsumer.org/warmline	
Iowa Crisis Chat						Information at: https://www.iowacrisischat.org/ and https://www.iowacrisischat.org/about/	“We are also a contracted crisis center of the National Suicide Prevention Lifeline and answer both phone calls and chats for them.” https://www.iowacrisischat.org/about/
Iowa – Foundation 2 Crisis Services				“All information that you give to us will be held strictly confidential. We cannot divulge any information without a signed release. To have any information shared you will need to complete a release of information form for us. This includes information you wish to go to your attorney, school, mental health counselor, DHS worker, family member or any other individual.” https://foundation2.org/about/faq/	“Our staff tries to use the least intrusive method possible when assisting callers. Unless you are actively in the process of harming yourself, we will not call rescue. We also inform clients if we are about to call rescue and do not do so without a caller’s knowledge.” https://foundation2.org/about/faq/	Information at: https://foundation2.org/	
Iowa – UI Support and Crisis Line						Information at: https://mentalhealth.uiowa.edu/ui-support-and-crisis-line	

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Iowa—Warm Line						Information at: https://www.cicsmhds.org/about/articles/iowa-warm-line/	
Iowa—Your Life Iowa						Information at: https://yourlifeiowa.org/ and https://yourlifeiowa.org/#what-to-expect	
Kansas—1-800-CHILDREN						Information at: https://kcsl.findhelp.com/	
Kansas Community Mental Health Centers						Information at: https://kdads.ks.gov/kdads-commissions/behavioral-health/consumers-and-families/cmhc-24-hour-crisis-lines	
Kansas—Family Crisis Response Helpline						Information at: http://www.dcf.ks.gov/FCR/Pages/default.aspx	
Kansas Protection Report Center						Information at: http://www.dcf.ks.gov/Pages/Report-Abuse-or-Neglect.aspx	
Kansas—Regional Concern Hotline						Information at: https://www.kansasagstresses.org/	
Kansas Suicide Prevention Line						Information at: https://www.kansasagstresses.org/	
Kentucky—LifeSkills 24-Hour Crisis Line						Information at: https://www.lifeskills.com/	

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Kentucky— Mountain Comprehensive Care Center 24 Hour Helpline						Information at: https://www.mtcomp.org/facilities	
Kentucky— Participation Station Peer Warmline						Information at: https://sites.google.com/site/participationstation/home/warm-line	
Kentucky— Pathways						Information at: https://www.pathways-ky.org/	
Kentucky— Pennyroyal Center RESPOND Center						Information at: https://pennyroyalcenter.org/	
Kentucky— River Valley Behavioral Health						Information at: https://www.rvbh.com/	
LGBT National Hotline				<p>"All of our services are free and confidential."</p> <p>"Our calls are anonymous and confidential. We don't know who you are and we don't talk to others about your call.</p> <p>There are no recordings made of your call.</p> <p>If you would like us to do a resource search for local support, we will ask you for your zip code or postal code." https://www.lgbthotline.org/national-hotline.html</p>	<p>"We won't call other suicide hotlines, the police, authorities, 911 or rescue services on your behalf. We have made a promise that our callers have a confidential and anonymous space. While we will not make those calls for you, we will do our best to provide you with the phone numbers to call for yourself. (The exception is on a credible threat to a third party)" https://www.lgbthotline.org/national-hotline.html</p>	Information at: https://www.lgbthotline.org/national-hotline.html	
Louisiana— Keep Calm						Information at: https://ldh.la.gov/index.cfm/directory/detail/674	
Louisiana— National Safe Haven Alliance (NSHA)						Information at: https://www.nationalsafehavenalliance.org/	

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Louisiana— REACHOUT						Information at: https://ldh.la.gov/index.cfm/directory/detail/674	
Love Is Respect						Information at: https://www.loveisrespect.org/	
Maine Crisis Line				“The service is free, confidential and can help you connect with a trained professional in your area.” https://heretohelpmaine.com/		Information at: https://heretohelpmaine.com/	
Maine— Intentional Peer Support Warmline						Information at: https://www.nomv.org/acadp_listings/intentional-peer-support-warmline/	
Maine— Statewide Al’anon						Information at: https://addictionresource.com/addiction-and-rehab-hotlines/maine-numbers/	
Maine Statewide Crisis Line						Information at: https://addictionresource.com/addiction-and-rehab-hotlines/maine-numbers/	
The Maine Tobacco Helpline						Information at: https://addictionresource.com/addiction-and-rehab-hotlines/maine-numbers/	
Maine— The Women’s Project						Information at: https://addictionresource.com/addiction-and-rehab-hotlines/maine-numbers/	

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Maryland— MD Mind Health						Information at: https://health.maryland.gov/bha/suicideprevention/Pages/maryland-crisis-hotline.aspx	
Maryland— Pro Bono Counseling Project WARMLine						Information at: https://www.probonocounseling.org/get-help-now/warmline/	
Massachusetts— Boston Area Rape Crisis Center						Information at: https://barcc.org/help/services/hotline	
Boston Samaritans				Helpline callers not required to share a name: https://samaritanshope.org/get-help/feeling-suicidal/	Emergency services may be contacted given imminent risk of death: https://samaritanshope.org/get-help/feeling-suicidal/ Information may also be shared, e.g., pursuant to court orders: https://samaritanshope.org/get-help/feeling-suicidal/		Samaritans' contact information may appear on phone bill: https://samaritanshope.org/get-help/feeling-suicidal/
Massachusetts— New Hope, Inc.						Information at: https://www.new-hope.org/	
Massachusetts— SafeLink						Information at: https://www.mass.gov/info-details/massachusetts-safelink-resources	
Massachusetts— Wildflower Alliance						Information at: https://wildfloweralliance.org/online-support-groups/	
Michigan Crisis and Access Line						Information at: https://mical.michigan.gov/s/	

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Michigan— Mascomb County Crisis Center				“Your call to the crisis center is confidential and private, and you do not have to give your name.” https://mcspc.org/CrisisCenter.html		Information at: https://mcspc.org/CrisisCenter.html	
Michigan Warmline				“You can call us anonymously.” https://mical.michigan.gov/s/michigan-warmline		Information at: https://mical.michigan.gov/s/ and https://mical.michigan.gov/s/michigan-warmline	News coverage at: https://www.michigan.gov/mdhhs/inside-mdhhs/newsroom/2020/04/13/mdhhs-announces-peer-run-warmline-to-aid-persons-with-mental-health-needs-during-covid-19-pandemic
Minnesota Warmline						Information at: https://mentalhealthmn.org/support/minnesota-warmline/	
Mississippi— Contact the Crisis Line				“Calls are anonymous unless callers choose to identify themselves, and in any case, calls are confidential. The Crisis Line does not trace calls, use Caller ID, *69, or any such electronic means to obtain information about callers.” http://contactthecrisisline.org/		Information at: http://contactthecrisisline.org/	
Mississippi Department of Mental Health						Information at: https://nationalrehabhotline.org/mississippi/	
Missouri Crisis Line				“The Missouri Crisis Line is a safe, confidential place to share.” http://www.missouricrisisline.com/		Information at: http://www.missouricrisisline.com/	
Missouri—Deaf Crisis Line						Information at: http://www.missouricrisisline.com/DeafLine.html	

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Missouri— The Hope Center NAMI Southwest Missouri						Information at: https://namiswmo.org/crisis-info/	
Montana— Recovery Warmline							Services to be terminated (in favor of 988) on September 30, 2022: https://www.mhaofmt.org/warmline
NAMI HelpLine						Information at: https://www.nami.org/help	
NAMI Maine Helpline					<p>“Although NAMI Maine Helpline staff are dedicated to maintaining caller confidentiality, there are some circumstances in which we are required to break confidentiality:</p> <p>Caller is a danger to themselves and threatens self-harm</p> <p>Caller threatens to harm or reports harm to another person</p> <p>Caller is under 18 years old and reports that they are experiencing abuse”</p> <p>https://www.namimaine.org/helpline</p>	Information at: https://www.namimaine.org/helpline	
NAMI New Hampshire						Information at: https://www.naminh.org/	
NAMI Orange County (California) Warmline						Information at: https://www.namioc.org/oc-warmline	
NAMI Western Nevada Cares Warmline						Information at: https://namisouthernnevada.org/wnv-warmline/	

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National Domestic Violence Hotline							See: "The Hotline"
National Eating Disorders Association Helpline						Information at: https://www.nationaleatingdisorders.org/help-support/contact-helpline	
National Grad Crisis Line		<p>"All partnerships discussed are between the Crisis Line and the local campus mental health services. None of these have any affiliation with Grad Resources. No information is shared with them except at the request of the caller (i.e., when conferencing in local support persons while caller is on the line). See also above answer regarding follow-up policy." https://gradresources.org/confidentiality/</p>		<p>"The caller's number and location does come up onscreen with each call. However, the information shared is only recorded in summary form, referred to in the case of a repeat caller (same person), tabulated only in generalities for the purpose of refining the services, and released to no one (including universities, families, Grad Resources or others) except in extreme cases (such as death of the caller or upon their permission)." https://gradresources.org/confidentiality/</p>	<p>"The caller's number and location does come up onscreen with each call. However, the information shared is only recorded in summary form, referred to in the case of a repeat caller (same person), tabulated only in generalities for the purpose of refining the services, and released to no one (including universities, families, Grad Resources or others) except in extreme cases (such as death of the caller or upon their permission)."</p> <p>"No university administrators are given information about the caller unless the caller gives permission (some emergency personnel are given general statements about the person if it is necessary to treat them — i.e., someone has said they are about to do harm). Grad Resources does not receive this information and makes no attempt to follow-up with callers for future contact." https://gradresources.org/confidentiality/</p>	Information at: https://gradresources.org/crisis/ and https://gradresources.org/confidentiality/	
National Hopeline Network							See: IMALIVE

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National Mental Health Hotline				“The Mental Health Hotline at 866-903-3787 can answer your questions confidentially and free of charge.” https://mentalhealthhotline.org/		Information at: https://mentalhealthhotline.org/	
National Problem Gambling Helpline				“100% confidential.” https://www.ncpgambling.org/help-treatment/national-helpline-1-800-522-4700/		Information at: https://www.ncpgambling.org/help-treatment/national-helpline-1-800-522-4700/	
National Runaway Safeline						Information at: https://www.nationalrunawaysafeline.org/	
National Sexual Assault Telephone Hotline				“When you call 800.656.HOPE (4673), you’ll be routed to a local RAINN affiliate organization based on the first six digits of your phone number. Cell phone callers have the option to enter the ZIP code of their current location to more accurately locate the nearest sexual assault service provider.” https://www.rainn.org/about-national-sexual-assault-telephone-hotline	“The National Sexual Assault Hotline is a safe, confidential service. When you call the hotline, only the first six numbers of the phone number are used to route the call, and your complete phone number is never stored in our system. Most states do have laws that require local staff to contact authorities in certain situations, like if there is a child or vulnerable adult who is in danger.” https://www.rainn.org/about-national-sexual-assault-telephone-hotline	Information at: https://www.rainn.org/about-national-sexual-assault-telephone-hotline	
Nebraska Family Helpline						Information at: https://dhhs.ne.gov/Pages/Nebraska-Family-Helpline.aspx	
Nebraska – Keya 24/7 Warmline						Information at: https://mha-ne.org/programs-services/keya.html	

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Need2Text				“We’ll likely ask you for only three pieces of personal information, and you don’t have to provide any of them if you don’t want to. Two are your ZIP code and date of birth — we add those to a database that helps us see broad trends in crisis calls. We also tend to ask for a first name.” https://need2text.com/	“We do not contact parents of teenage texters, nor do we make regular reports to law enforcement. For info on the rare instances when we must, by law, make a report, click here. ” https://need2text.com/	Information at: https://need2text.com/	
The Network/La Red						Information at: http://www.tnir.org/en/	
Nevada – Crisis Support Services of Nevada						Information at: https://cssnv.org/	Answering 988 crisis calls for Nevada: https://cssnv.org/transition-to-988/
New Hampshire – NH Rapid Response Access Point						Information at: https://centerforlifemanagement.org/nh-rapid-response-access-point	

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New Jersey Hopeline				<p>“Our services are anonymous and confidential. We may ask for some personal information, but only as of means of better understanding you and addressing your needs. For example, we will ask your age so we can better understand your general stage of life and the developmental challenges that may be contributing to your stress levels. And we will inquire about your general location so that we are able to identify local resources and referrals if together we should determine that you need them. However, should you choose to decline to share any of these details, we will still continue to provide assistance to the best of our ability.” https://njhopeline.com/what-we-do-2/</p>	<p>“If you give us permission to share anything that you have told us, we can involve others to help support you and keep you safe, disclosing to them only as much as you are comfortable sharing. If there is imminent danger to yourself or others and more cooperative, less restrictive methods to lessen that danger have failed, we may disclose some of what you shared with us to emergency services to assist in maintaining your safety. Finally, if we receive a court order we are obligated to disclose the minimum amount of information necessarily to comply with that order.” https://njhopeline.com/what-we-do-2/</p>	<p>Information at: https://njhopeline.com/</p>	
New Jersey—NJ Connect for Recovery						<p>Information at: https://www.njconnectforrecovery.org/about-us/</p>	
New Mexico—Agora Crisis Center				<p>“When you call our help-line, we won’t ask your name - only your zip code and a few other anonymous questions which help us secure funding.” http://www.agoracares.org/help-line.html</p>		<p>Information at: http://www.agoracares.org/help-line.html</p>	
New Mexico Crisis and Access Line						<p>Information at: https://nmcrisisline.com/</p>	

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New York—Family of Woodstock						Information at: https://www.familyofwoodstockinc.org/contact-2/	
New York—OASAS HOPEline						Information at: https://oasas.ny.gov/hopeline	“To understand what information Vibrant Emotional Health collects, how come, and what Vibrant Emotional Health does with it, please read their Privacy Policy and the OASAS privacy policy .” https://oasas.ny.gov/hopeline
New York—NYC Well				“NYC Well is a confidential service that you can use anonymously.” “All contacts are recorded for quality control purposes and ordinarily destroyed after ninety days. Click here for the full privacy policy.” https://nycwell.cityofnewyork.us/en/faq/	“If we are concerned about your safety or the safety of others, or otherwise as required by law, we may provide information to public safety workers, like police dispatch or an emergency medical team, so they can make sure everyone stays safe.” https://nycwell.cityofnewyork.us/en/faq/	Information at: https://nycwell.cityofnewyork.us/en/	
North Carolina—Hope4NC				“Hope4NC is confidential and available 24/7.” https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/hope4nc/hope4nc-helpline		Information at: https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/hope4nc/hope4nc-helpline	

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North Carolina—HopeLine				<p>“We’re not going to ask you for irrelevant information during the conversation. We don’t need to know your name to be compassionate, kind, and empathetic. If we suspect that you’re a minor in a situation of abuse/an individual at risk of harming themselves or others we may ask for more information in order to help you in any way possible. (If you’re a minor in a situation of abuse, we want you to know that while we are a safe place to share that information, we are also legally obligated to do what we can to get you the help that is needed.) You won’t be required to give up any sort of identifying information before you chat with us.” https://www.hopeline-nc.org/faq</p>	<p>“If you are suicidal, and our volunteer learns of that, they are not going to immediately call the police. They’re going to talk with you, discuss how you’re doing, and learn as much as you’re willing to share about what has gotten you there. HopeLine reserves the right to contact emergency services if we feel that you are in danger, but that will never be done without your knowledge. However, if you are in a domestic violence situation, the authorities will never be contacted without your consent.” https://www.hopeline-nc.org/faq</p>	<p>Information at: https://www.hopeline-nc.org/</p>	
North Dakota—FirstLink Hotline						<p>Information at: https://myfirstlink.org/about-us/whats-firstlink/</p>	
Ohio—FrontLine Service						<p>Information at: https://www.frontlineservice.org/</p>	
Oregon—Clackamas Mental Health						<p>Information at: https://www.clackamas.us/healthcenters/mentalhealth.html</p>	
Oregon—David Romprey Oregon Warmline						<p>Information at: https://ccswebsite.org/warmline/</p>	

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Oregon—Jackson County 24-Hour Crisis Hotline						Information at: https://jacksoncountyor.org/hhs/Mental-Health/About-Us	
Oregon—Josephine County 24-Hour Crisis Hotline						Information at: https://adaptoregon.org/contact/josephine-county/	
Oregon—Linn County Department of Health Services						Information at: https://www.linncountyhealth.org/	
Oregon—Mid-Columbia Center for Living 24 Hours Crisis Hotline						Information at: https://www.mccfl.org/locations/	
Oregon—Multnomah Behavioral Health 24/7 Crisis Line						Information at: https://www.multco.us/behavioral-health	
Oregon—Symmetry Care						Information at: https://www.symmetrycareinc.com/contact/	
Oregon—Tri-County Substance Abuse 24-Hour Warm Line						Information at: https://newdirectionsnw.org/	
Pennsylvania—Abuse Network, Inc.						Information at: https://www.abusenetwork.org/contact-us	
Pennsylvania—Crime Victims' Center of Chester County 24/7 Hotlines						Information at: https://www.cvcofcc.org/	
Pennsylvania—Crime Victim's Center of Fayette County Crime Victim Hotline						Information at: https://crimevictimscenter.com/	

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Pennsylvania—Mental Health Association in Beaver County Warmline						Information at: https://www.mhabc.org/warmline/	
Pennsylvania—Project HOME Philadelphia Homeless Outreach Hotline						Information at: https://www.projecthome.org/	
Pennsylvania—Resolve Crisis Services						Information at: https://www.upmc.com/services/behavioral-health/resolve-crisis-services	
Pennsylvania—UPMC Western Behavioral Health at Safe Harbor SAFELine (Bullying)				“Services are confidential. However, if you, or someone else, is unsafe, there are limits to this confidentiality.” https://www.upmc.com/locations/hospitals/hamot/services/behavioral-health-services/services/crisis-services/services/safeline		Information at: https://www.upmc.com/locations/hospitals/hamot/services/behavioral-health-services/services/crisis-services/safeline	
Poison Control Center						Information at: https://www.poison.org/contact-us	
RAINN National Sexual Assault Hotline						Information at: https://www.rainn.org/telephone-hotline-terms-service	
Red Nacional de Prevención del Suicidio						Information at: https://988lifeline.org/help-yourself/en-espanol/	
Rhode Island—Samaritans of Rhode Island						Information at: http://www.samaritansri.org/	

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SAMHSA National Helpline				“The service is confidential. We will not ask you for any personal information. We may ask for your zip code or other pertinent geographic information in order to track calls being routed to other offices or to accurately identify the local resources appropriate to your needs.” https://www.samhsa.gov/find-help/national-helpline		Information at: https://www.samhsa.gov/find-help/national-helpline	
South Carolina— Care Line							News coverage at: https://scdhec.gov/news-releases/sc-dhec-open-careline
South Dakota— Northeastern Mental Health Center 24/7 Crisis Line						Information at: https://nemhc.org/	
Teen Line						Information at: https://www.teenline.org/	
Tennessee— Statewide Crisis Phone Line						Information at: https://www.tn.gov/behavioral-health/need-help/crisis-services/tn-statewide-crisis-phone-line.html	

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Trans Lifeline				"Our hotline is fully anonymous and confidential, which means that callers' identities are fully anonymous, and nothing said will ever be shared without a caller's request. All conversations are guided by the caller, so callers choose what to disclose and what conversation topics can be. Callers and operators do not have access to each other's contact information." https://translifeline.org/about/	"We have been divested from the police since our founding." "We never bring in outside resources or engage a caller in any activity without their fully informed and consensual request. If a caller is interested in an outside resource, including emergency services, we will do our best to explain everything we know they might expect when using that resource." https://translifeline.org/about/	Information at: https://translifeline.org/about/	
The Trevor Project						Information at: https://www.nctsn.org/resources/the-trevor-project-national-hotline	
Utah Crisis Line						Information at: https://healthcare.utah.edu/hmhi/programs/crisis-diversion/988.php#utahcrisisline	Callers to 988 from Utah are connected to the Utah Crisis Line: https://healthcare.utah.edu/hmhi/programs/crisis-diversion/988.php#utahcrisisline
Utah Domestic Violence Coalition 24-Hour Link Line						Information at: https://udvc.org/	
Utah—Sexual Assault Kit Information Line						Information at: https://site.utah.gov/dps/wp-content/uploads/sites/27/2018/03/Information-Line-Brochure.pdf	
Utah Warm Line						Information at: https://healthcare.utah.edu/hmhi/programs/crisis-diversion/#utahwarmline	

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Vermont— Howard Center Crisis Line						Information at: https://howardcenter.org/i-need-help-now/	
Vermont— Lamoille County Mental Health Crisis Line						Information at: https://lamoille.org/in-crisis.html	
Vermont— Northeast Kingdom Human Services Crisis Line						Information at: https://nkhs.org/	
Vermont— Northwestern Counseling and Support Services Emergency Services Hotline						Information at: https://www.ncssinc.org/	
Vermont— Pathways Peer Support Line						Information at: https://www.pathwaysvermont.org/	
Vermont— Rutland Mental Health Services 24/7 Crisis Hotline						Information at: https://www.rmhsccn.org/	
Vermont— United Counseling Service Crisis Line						Information at: https://www.ucsvt.org/	
Vermont— Washington County Mental Health Crisis Line						Information at: https://www.wcmhs.org/	
Veterans Crisis Line						Information at: https://www.veteranscrisisline.net/	
Virginia— REACH Hotlines						Information at: https://dbhds.virginia.gov/developmental-services/crisis-services/	

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Washington Recovery Help Line						Information at: https://www.warecoveryhelpline.org/	
Washington DC— Access Helpline						Information at: https://dbh.dc.gov/service/access-helpline	
We Know the Feeling (Problem Gambling)						Information at: https://weknowthefeeling.org/	
West Virginia— HELP 4 WV						Information at: https://www.help4wv.com/	
West Virginia— HELP 4 WV Children's Crisis and Referral Line						Information at: https://www.help4wv.com/ccl	
West Virginia— Potomac Highlands Guild 24 Hour Crisis Hotline					<p>“Potomac Highlands Guild will comply with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) regulations as well as state and Federal laws to maintain the privacy of our consumer(s) protected health information. Consumer records or information will not be released except:</p> <ol style="list-style-type: none"> 1. By order of any court of law 2. To protect against clear danger 3. To Guild staff for clinical supervision 4. To State Health Department for licensing purposes <p>All other disclosures must have the consumer's written consent.” https://potomachighlandsguild.com/index.html</p>	Information at: https://potomachighlandsguild.com/index.html	

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Wisconsin—Farmer Wellness Helpline						Information at: https://datcp.wi.gov/Pages/AgDevelopment/FarmerMentalHealthWellness.aspx	
Wisconsin—Iris Place Peer-Run Respite Warmline						Information at: https://www.namifoxvalley.org/iris-place/	
Wisconsin—La Crosse Lighthouse Peer-Run Respite Warmline						Information at: https://www.lacrosselighthouse.org/	
Wisconsin—Monarch House Peer-Run Respite Warmline						Information at: https://www.milkweedalliance.org/contact-us	
Wisconsin—Parachute House Peer-Run Respite Warmline						Information at: https://www.ourspaceinc.org/home/programs/parachute-house/	
Wisconsin—R&R House Peer-Run Respite Warmline (Veterans)						Information at: https://www.mhawisconsin.org/veteran-peer-services	
Wisconsin—Solstice House Peer-Run Respite Warmline						Information at: https://soarcms.org/programs/solstice-house	Note that warmline services are provided via Zoom: https://soarcms.org/programs/solstice-house
Wisconsin—Warmline, Inc. Warmline						Information at: https://thewarmline.com/contact-us	
Wyoming Suicide Hot Line							Information at: https://health.wyo.gov/wyoming-based-suicide-prevention-hotline-now-available/

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YouthLine							See: IMALIVE