Next-Level Care is comprised of nearly 100 actions and layered safety measures designed to reduce risk and keep our guests and employees healthy and safe while traveling with us.

**ENHANCED CLEANING & SANITIZERS**
- Enhanced cleaning between flights.
- Starting in July, individual hand-sanitizer wipes will also be available on board.
- At our airports, we’re rolling out additional hand-sanitizing stations in check-in lobbies and gate areas.
- Electrostatic disinfectant sprayers are used to sanitize surfaces like overhead bins, armrests, tray tables, seatbelts, lavatories.

**HOSPITAL- GRADE FILTRATION**
- Aircraft are equipped with HEPA filters—the same kind found in hospital operating rooms.
- The air flows from the ceiling to the floor and creates completely new air in the cabin every 2 to 3 minutes.
- Want more filtered air? Open your vent. That air is filtered for your seat only.

**FACE COVERING REQUIREMENT**
- Face masks are required for all guests 12 and over and employees. While face coverings are not required for guests under 12, they are recommended for children 2 and older.
- Face covering must cover your nose and mouth and should only be removed when eating or drinking. If you don’t comply, you’ll get a warning.

**PERSONAL SAFETY**
- Our food and beverage service on board has been reduced to limit interaction.
- To allow for physical distancing, airport spaces and boarding procedures have been updated.
- As a part of the check-in process, you will be asked to complete a health agreement confirming you have not exhibited COVID-19 symptoms in the last 72 hours, have not been in close proximity to someone who has tested positive and will follow our face covering requirement.