DEEPENING OUR ROOTS
in the Dudley Street neighborhood of Roxbury and Dorchester
Since 1981, Project Hope has been at the forefront of efforts to move Boston’s most vulnerable families up and out of poverty. Our Family Shelter on Magnolia Street in North Dorchester has been home to hundreds of women and children for nearly 40 years. A few blocks away on Dudley Street in Roxbury sits our Community Building, where we offer housing services, adult education, English language instruction and workforce development training to the community. In the pages to follow, you will see the community data that drives our work accompanied by the impact of the programs and services we offer.

Over the last year, Project Hope’s leadership, staff and Board have engaged in deep reflection around our mission and purpose here. We are poised for growth and have committed to living out that growth by deepening our roots and impact within this very neighborhood. The growth we seek leads to systems level impact for this community. It happens in partnership with local leaders, other service agencies and community members. I am excited to be a part of the innovative work already underway through these collaborations and am grateful to our donors and friends for ensuring Project Hope remains at the forefront of improving outcomes in partnership with local families.

Sincerely,

Christine Dixon
Executive Director
Adult Education Programs

For 28 years, Project Hope’s Adult Education Services has offered Adult Basic Education classes to women seeking their high school equivalency.

WHY OUR PROGRAMS ARE NEEDED

1 out of 4 Roxbury residents have less than a high school education.

OUR PROGRAMS

<table>
<thead>
<tr>
<th>48 STUDENTS ENROLLED</th>
<th>English for Speakers of Other Languages</th>
</tr>
</thead>
</table>
| Classes and support to improve reading, writing, speaking and listening skills.

<table>
<thead>
<tr>
<th>58 STUDENTS ENROLLED</th>
<th>Adult Basic Education (ABE)</th>
</tr>
</thead>
</table>
| Classes and support for women to advance their education and achieve high school equivalency.

IMPACT HIGHLIGHTS

106 Total students enrolled
80% Improved their TABE reading score
88% Of ESOL improved their BEST Literacy and/or BEST Plus score
Workforce Development Programs

Launched in 2004, this program prepares the community for entry-level and mid-level employment.

WHY OUR PROGRAMS ARE NEEDED

| Boston’s unemployment rate in 2018 was 3% — compared to 12% in Roxbury — the highest of all Boston neighborhoods |

OUR PROGRAMS

**Partners in Community and Workforce Development**

Training program and support for administrative roles within the Partners Healthcare network of hospitals.

| 48 STUDENTS ENROLLED |

**Certified Nurse’s Assistant Support**

Training and support for CNA graduates throughout their first year of employment.

| 58 STUDENTS ENROLLED |

**Tracks to Employment**

To build essential job retention skills for entry-level employment opportunities.

| 27 STUDENTS ENROLLED |

IMPACT HIGHLIGHTS

| 133 | 91% | 69% |
|Participants served | Of participants graduated | Of participants placed in jobs |
The Family Childcare & Business Enterprise

Project Hope provides small business and professional development training, as well as support around annual certification requirements for a network of neighborhood family caregivers and educators.

WHY OUR PROGRAMS ARE NEEDED

In Roxbury and Dorchester, more than 80% of families cannot afford regular access to Infant and Preschool child care.

In Dorchester 1 out of 3 families with children lives in poverty.

In Roxbury, 1 out of 2.

OUR PROGRAMS

Family Childcare & Business Enterprise

Our network of providers delivers exceptional care to 100+ low-income children each year.

IMPACT HIGHLIGHTS

25
Active providers in FY2019

104
Families in the community served

100%
Earned an annual income of more than $45,000
Housing Services & Family Shelter

Our Housing and Shelter Services programs operate an Emergency Family Shelter, provide housing search and placement assistance, eviction prevention services, and shelter diversion services.

WHY OUR PROGRAMS ARE NEEDED

Dorchester and Roxbury saw the highest tenant eviction rates in Boston between 2014 and 2018.

The median rent for a 2 bedroom apartment in Boston is double the median household income for a Project Hope family.

OUR PROGRAMS

Housing Services

Families received housing support services, including eviction prevention, housing search and placement and stabilization.

Family Shelter

Families resided in the Family Shelter and were supported to move into affordable permanent housing.

IMPACT HIGHLIGHTS

14
Shelter residents placed in an education/training program or obtained employment

106
Families experiencing homelessness or at risk of homelessness were placed into permanent affordable housing

86
Families remained in their homes, or diverted from shelter and secured stable housing
**OPERATING REVENUE**

TOTAL REVENUE: $5,336,960

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Contracts</td>
<td>56%</td>
</tr>
<tr>
<td>Corporation &amp; Foundation Gifts and Grants</td>
<td>24%</td>
</tr>
<tr>
<td>Special Events</td>
<td>7%</td>
</tr>
<tr>
<td>Individual Donations</td>
<td>5%</td>
</tr>
<tr>
<td>Private Contracts—Partners Healthcare</td>
<td>3%</td>
</tr>
<tr>
<td>United Way of Massachusetts Bay</td>
<td>2%</td>
</tr>
<tr>
<td>Rent and Other</td>
<td>1%</td>
</tr>
<tr>
<td>Donated Goods &amp; Services</td>
<td>.7%</td>
</tr>
<tr>
<td>Investment Income</td>
<td>.2%</td>
</tr>
<tr>
<td>Realized Gain Loss</td>
<td>.1%</td>
</tr>
</tbody>
</table>

**OPERATING EXPENSES**

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administration</td>
<td>15%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>7%</td>
</tr>
<tr>
<td>Government Services</td>
<td>78%</td>
</tr>
</tbody>
</table>

**OUR FINANCIALS**

TOTAL REVENUE: $5,336,960

**GOVERNMENT AND BUSINESS CONTRACTS**

- Childcare Choices of Boston
- Community Development Block Grant
- Continuum of Care Familis at Home
- Continuum of Care Rapid Rehousing
- Department of Elementary and Secondary Education
- Department of Housing and Community Development Components I and II
- Department of Neighborhood Development
- Department of Early Education and Care
- Emergency Food & Shelter Program
- Emergency Solutions Grant Programs
- Homeworks
- Neighborhood Jobs Trust
- SNAP Entity Agreements - Employment & Training

**FY19 BOARD OF DIRECTORS**

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- John F. Gallagher
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- Nakira Minot
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- Jeri Robinson
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- Janine Salyards
  Treasurer
- Robert Shanley
- Robert R. Spellman
- Maureen Walker
- Michael A. West Jr

**BUSINESS CONTRACTS**
$50,000+
Anonymous -(3)
Baupost Group, LLC
Boston Children’s Hospital Community Partnership Fund
Barbara and Amos Hostteter
Liberty Mutual Foundation, Inc.
Mabel Louise Riley Foundation
Siemer Institute
The Boston Foundation
The Janey Fund
United Way of Massachusetts Bay & Merrimack Valley
Women’s Foundation of Boston

Kathleen Henry and Kim Marrkand
Herman & Frieda L. Miller Foundation
Rosalind and Herb Hill
Latino Legacy Fund
MP Boston
David Neskey
Oak Foundation
P&G Fund of the Greater Cincinnati Foundation
Solomon Roth
Jean Tempel
The Judy Family Foundation
Karen and Thomas Tierney
Tiny Tiger Foundation

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The Waldwin Group
Vermont Mutual Insurance Group

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Proctor and Company
Sacajawea Charitable Trust
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Michael Scott

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John Sullivan
Patrick and Janet Sweeney
Tenaya Capital, LLC
St. Cecilia Parish
Deborah Valenze
Anthony Vorlicek
Zachary Walz
Peter Wilson

CITY AND STATE FUNDING
Childcare Choices of Boston
Continuum of Care Families at Home
Continuum of Care Rapid Rehousing
Department of Elementary and Secondary Education
Department of Housing and Community Development
Components I and II
Department of Neighborhood Development
Department of Early Education and Care
Emergency Food & Shelter Program
Emergency Solutions Grant Programs
HomeWorks
Neighborhood Jobs Trust
SNAP Entity Agreements—Employment & Training

BUSINESS CONTRACTS
Partners Healthcare