Pinellas County Homeless Leadership Board
Data and System Performance Committee Meeting
December 13, 2018 9:30 a.m.
Location: JWB, Room 105

UPDATED AGENDA

1. Approval of Minutes  Action Item

2. Data Review  Action Item
   a. November Monthly Dashboard
      i. LOS increased by 4% from October
         1. VI-SPDATT Review
   b. Recidivism
      i. National
      ii. State
      iii. CoC Average
   c. Exit Destinations
      i. Potential RRH Recommendations
      ii. Increase of PH exits
      iii. New Policy/Procedures/Training
         1. Entry
         2. Permanent Placement vs Temporary Placement
         3. Data Integrity

3. Prioritization of Work Plan Activities  Discussion Item
   a. Rates of Exit
   b. LOS & Destination
   c. Recidivism
   d. Stretch Targets
   e. Fully Integrated System-Based Approach to Benchmarks

4. Update from Racial Disparities Subcommittee  Information Item

5. Review January Agenda  Discussion Item
Attendees:  
Ricky Zanker  
Kevin Marrone  
Christa Bruning  
Nicole Leslie  
Jessica Aragon  
Mari Na Pantuso  
Zak White  
Jodi Seitanahis  
David Lacke  
Shelia Lopez  

HLB Staff:  
Avery Slyker  
Brian Leapley  
Alex Strieder  

1. Agenda Item: Minutes from October 2018  
Zach Haisch moved to accept the minutes, Ricky Zanker seconded; Motion passed.

2. Agenda Item: Housing Specialist Data  
HLB Housing Specialist presented Affordable Housing Data Summary form HUD’s FY 2018/2019  
Fair Market Rents in Pinellas County. The committee requested that this data summary be included  
with the CoC’s Annual Data report to the HLB.

3. Agenda Item: Monthly Report Review  
The committee requested that HLB staff make changes to the returns to homelessness chart-GPD  
should be TIP and the graph should show the total number of returns per intervention.

4. Agenda Item: Annual Data Review  
The committee elected to add the income performance measure to the annual data and to present the  
annual data using the same dashboard format as the monthly report.

The committee would like to look at an annual unduplicated count of children in HMIS and then  
overlay with the school data, to demonstrate how HMIS only captures actual homeless for  
individuals that enter the Homeless Crisis Response System. The committee also requested that the  
client first touch report be ran for the annual data but only using a 12 month return rate.

5. Agenda Item: DSP Work Plan  
The committee approved the FY 2018/2019 work plan with the addition of a fifth focal point,  
recidivism.

6. Agenda Item: CoC Quality Assurance Plan  
Zak White moved to approve the CoC Quality Assurance Plan; Shelia Lopez seconded; Motion  
passed.
**Monthly Housing Placement Rate:** 32%

Housing Placement Rate = Total Unduplicated Number of Clients (1,263) / Total Positive Exits (404)

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**Entries**

- Unduplicated Individuals that Entered the Homeless Crisis Response System:
  - Single Adults: 8
  - Adults in Households with Minor Children: 114
  - Minor Children in Households: 81
  - Unaccompanied Youth in Youth Homeless Project: 1,067

**Number of Individuals (Duplicated) by Project Type**

- Emergency Shelter: 46
- Rapid Re-Housing: 75
- Safe Haven: 16
- Street Outreach: 33
- Transitional Housing: 36
- Other: 14

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**Exits**

30% (404) of individuals (unduplicated) had positive exits during November 2018.

Total Unduplicated Number of Clients That Exited (1,350) / Total Positive Exits (404)

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**Number of Individuals (Duplicated) by Negative Exit Destination**

- Emergency Shelter: 2
- Hotel or Motel: 60
- Jail, Prison, or DJJ: 4
- No Exit Interview Completed: 184
- Other: 33
- Place Not Meant for Habitation: 23
- Staying with Family/Friends: 44
- Temporary: 0
- Unknown: 538
- Client Doesn't Know: 0
- Client Refused: 0

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There were an additional 1,954 Active, Unduplicated Clients Carried Over From October 2018.
**Individuals Who Returned to Homelessness**

- **November 2018 Exits**
  - 37% of Individuals Who Exited Homelessness to Permanent Housing Returned to Homelessness within 2 Years

- **FY 2016-2017 SPM**
  - 36% of Individuals Who Exited Homelessness to Permanent Housing Returned to Homelessness within 2 Years

**HMIS Dashboard Report Definitions**

- **Housing Placement Rate** - The total number of individuals that entered the Homeless Crisis Response System during the month divided by the number of individuals that exited to permanent housing.
- **Entries** - The point of entry into the Homeless Crisis Response System.
- **Individuals** - An unduplicated/duplicated (indicated) count of adults and children.
- **Project Type** - CoC program component (Permanent Supportive Housing, Rapid Re-Housing, Transitional Housing, Safe Haven, Emergency Shelter, and Prevention Services.)
- **System Performance Measures (SPM)** - Seven System Performance Measures to help communities gauge their progress toward the goal of ending homelessness. Each Continuum of Care (CoC) is expected to use these measures to evaluate how well homeless systems are functioning and where improvements are necessary. These two System Performance Improvement briefs highlight different aspects to help CoCs better understand and improve their homeless system.
- **Carried Forward** - Individuals that were enrolled in the Homeless Crisis Response System the month prior to the reporting period and remain open.
- **Exits** - Represents the end of an individual's participation within a project.
- **Positive Exits** - Individuals that moved into permanent destinations.
- **Negative Exits** - Individuals that have ended participation within a project but have not moved into permanent destinations.

Data obtained for this section of the November 2018 Data Dashboard is from the HUD Required, System Performance Measure, HMIS Report 0701, Measure 2a and 2b: The Extent to Which Persons Who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 24 months.
Data Collection

Data to be collected from Pinellas County Census, 2018 Point-in-Time Count, 2017 Annual Performance Report, and monthly dashboard reports.

Establish sub-committee for Racial and Gender Disparities Assessment.

Identify and secure a facilitator to conduct three focus groups within the CoC.

Identify Data Points for Analysis

Using guidelines from Center for Social Innovation's Supporting Partnerships for Anti-Racist Communities, Phase One study findings (2018) data points for analysis will be selected based on the two following questions:
- How rates of homelessness for people of color and women compare to the general population and the population of people living in poverty and at or below Asset Limited, Income Constrained, Employed (ALICE) and what have been the pathways into homelessness for people of color.

Data Points to include:
- Residence prior to being homeless by race and gender;
- Disability;
- Income;
- VI-SPDAT Score;
- Age Chronicity;
- Entry Program;
- Exit Destination; LOS; and Returns to homelessness.

February/March 2019

CoC Focus Groups

Focus Groups:
1. People of color and women experiencing homelessness;
2. Direct service providers who identified as people of color, women;
3. CoC Funder’s Council;
4. CoC Providers’ Council and
5. Community stakeholders (individuals in leadership positions in homelessness system).

Focus Group Discussion Questions:
1. What are the barriers to exiting homelessness for people of color?
2. What are the experiences of people of color within the homelessness response system?

Literature Review to include HUD, USICH, and peer-reviewed articles from past 3 years.

April/June 2019

Construct Evaluation

Design an evaluation using USICH (2018) strategies:
- What current data points are most instructive?
- What other questions should we all be asking of our data to better understand access, service provision, and outcomes?
- Are we achieving equitable outcomes?
- What does the data tell us about the who is entering our system?

July 2019

Present Findings & Action Plan To System Redesign Committee

Evaluation will determine whether local homelessness programs are perpetuating disparities and inequity, and what steps need to be taken to address those dynamics; initiate work with other systems; and set long-term visions for training on understanding equity and applying equity-based lenses through polices on how to meet the needs of people color and women.