Pinellas County Homeless Leadership Board  
Data and System Performance Committee Meeting  
November 14, 2019  9:00 a.m. – 11:15 a.m.  
Location: Service Source

**UPDATED AGENDA**

1. Approval of September Minutes  
   Action Item

2. Data Review:  
   Action Item  
   a. Monthly Data  
   b. Veteran Data  
   c. Annual Data

3. Complete Benchmarks  
   Discussion Item  
   a. Diversion  
   b. ES  
   c. TH  
   d. RRH

4. Sharing Quality with CoC  
   Discussion Item  
   a. Pinellas HMIS Recommendation

5. Update from Racial Disparities Subcommittee  
   Information Item  
   a. November 2019 Board Presentation

6. Review December Agenda  
   Discussion Item  
   a. Approve Benchmarks  
   b. Review Data Quality Plan
DSP|MINUTES
October 10, 2019 9:00 a.m.
ServiceSource

Attendance:
Jodi Seitnahis  Kevin Marrone  Avery Slyker, HLB
Jessica Aragon  Zach Haisch  Cindy Kazawitch, HLB
Jume Valdez  Christa Brunning
Sam Picard  Shelia Lopez

1. Agenda Item: Approval Minutes

ACTION: Shelia Lopez moved to accept the minutes; Zach Haisch seconded; motion passed. Chair noted beginning October 2019 all meeting reminders need to include a message about reading the minutes prior to each meeting.

2. Agenda Item: Data Review

Notes/Discussion Items
Monthly data discussion included the committee requesting HLB staff add arrows to the monthly report to indicate if a count had increased or decreased, as the CoC board recommended for the quarterly report. There was also a request to define “OPH” on the returns to homeless.

The committee would like to review the returns from RRH and look at the average VI-SPDAT scores for the 86 clients that returned in October 2019. Potential RRH recommendations from DSP would be after a client exits RRH, projects need to complete 1 to 2 year follow ups to document if clients are still in need of services. The CoC needs to determine how to pay for follow up and how to store data (potential to add a field in Pinellas HMIS with a drop box).

The committee needs to understand the impact data quality is having on the returns to homelessness.

ACTION: Zach Haisch moved to accept the monthly and VA data reports; Shelia Lopez seconded; motion passed.

3. Agenda Item: Benchmarks

Notes/Discussion Items
The committee discussed if a TH project does not require homelessness as criteria for entry then the project should not be entered into Pinellas HMIS, even for the Housing Inventory Count (HIC). The committee determined it needed to know if Resurrection Housing maintains a % of their beds for homeless; if we lost the Resurrection beds from the HIC, what would be the impact on the NOFA score; and are the working poor within Resurrection House charged rent?

Under the TH goals, the committee needs to know if the current CoC rates include GPD? If so, the would like to know the CoC response without GPD.

The committee requested the Homeless Crisis Response Supervisor attend the next committee meeting to assist with setting the benchmarks for Diversion.
To complete the RRH benchmarks, the committee would like Pinellas HMIS to run a report that tells how many RRH exits are without a housing move-in date.

4. **Agenda Item: Pinellas HMIS Policies and Procedures**
   Notes/Discussion Items
   The committee reviewed the Pinellas HMIS Security Breach policy and procedures. The committee made two recommendations for the procedures: adding “external” to email within the first paragraph and add a needed education requirement if the breach is found by the member agency.

   ACTION: Shelia Lopez moved to approve the policy and procedures with the noted edits. Zach Haisch seconded the motion and the motion passed.

5. **Agenda Item: Racial Disparities Subcommittee**
   Notes/Discussion Items
   Information only. No discussion.
Entries

Monthly Housing Placement Rate: 19% ↓

Housing Placement Rate = Total Unduplicated Positive Exits (257) / Total Unduplicated Number of Clients (1,371)

Unduplicated Individuals that Entered the Homeless Crisis Response System

- Single Adults
- Adults in Households with Minor Children
- Minor Children in Households
- Unaccompanied Youth in Youth Homeless Projects

Number of Individuals (Duplicated) by Project Type

- Emergency Shelter: 925
- Rapid Re-Housing: 63
- Safe Haven: 16
- Street Outreach: 22
- Transitional Housing: 15

There were an additional 1,933 active, unduplicated clients carried over from September 2019.

Exits

257 individuals (unduplicated) had positive exits
There were a total of 1,235 unduplicated exits

Unduplicated Individuals that Exited the Homeless Crisis Response System

- Single Adults
- Adults in Households with Minor Children
- Minor Children in Households
- Unaccompanied Youth in Youth Homeless Projects

Exit Destinations (Duplicated Data)

- Missed Curfew: 419
- Permanent Destinations: 278
- Unknown: 257
- Homeless Destinations*: 219
- Temporary Destinations: 148
- Institutional Settings: 104
- Other Destinations: 72

*Homeless Destinations is a new data element from HUD. These are literally homeless destinations as defined by HUD. Formally, these destinations were included in Temporary Exit Destinations.
Individuals Who Returned to Homelessness

35\% October 2019 Total Returns to Homelessness in Two Years

<table>
<thead>
<tr>
<th>Exit was from</th>
<th>Exiting to Permanent Housing Destination (2 Years Prior)</th>
<th>In less than 6 Months (0-150 days)</th>
<th>Homelessness from 6 to 12 Months (151-365 days)</th>
<th>Homelessness from 0 to 24 Months (0-365 days)</th>
<th>Homelessness from 13 to 24 Months (366-730 days)</th>
<th>Homelessness from 0 to 24 Months (0-730 days)</th>
<th>Homelessness Return to Homelessness</th>
</tr>
</thead>
<tbody>
<tr>
<td>SO</td>
<td>5</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>ES</td>
<td>2250</td>
<td>562</td>
<td>24.98%</td>
<td>163</td>
<td>725</td>
<td>184</td>
<td>870%</td>
</tr>
<tr>
<td>TH</td>
<td>402</td>
<td>60</td>
<td>14.93%</td>
<td>33</td>
<td>85</td>
<td>23.63%</td>
<td>25%</td>
</tr>
<tr>
<td>SH</td>
<td>56</td>
<td>8</td>
<td>14.29%</td>
<td>5</td>
<td>13</td>
<td>22.21%</td>
<td>5</td>
</tr>
<tr>
<td>PSH</td>
<td>66</td>
<td>8</td>
<td>12.12%</td>
<td>1</td>
<td>10</td>
<td>15.15%</td>
<td>5</td>
</tr>
<tr>
<td>RRH</td>
<td>480</td>
<td>47</td>
<td>9.79%</td>
<td>28</td>
<td>75</td>
<td>15.63%</td>
<td>29%</td>
</tr>
<tr>
<td>OPH</td>
<td>2</td>
<td>0</td>
<td>0.80%</td>
<td>0</td>
<td>0</td>
<td>0.00%</td>
<td>0</td>
</tr>
<tr>
<td>TOTAL Returns to Homelessness</td>
<td>3261</td>
<td>685</td>
<td>21.01%</td>
<td>233</td>
<td>849</td>
<td>28.45%</td>
<td>218%</td>
</tr>
</tbody>
</table>

Data obtained for this section is from the HUD Required, System Performance Measure, HMIS Report 0701, Measure 2a and 2b. The Extent to Which Persons Who Enter Homelessness to Permanent Housing Destinations Return to Homelessness within 24 months. OPH is only Catholic Charities’ TIP project. PH includes VASH, Shelter+Care and HOME Vouchers.

October 2019 Race/Ethnicity

- 33.22\% of entries were Black or African American. Pinellas County Census: 11\%
- 0.33\% of entries were American Indian or Alaska Native. Pinellas County Census: 4\%
- 7.02\% of entries were Hispanic/Latino. Pinellas County Census: 17.4\%

Pinellas HMIS Dashboard Report Definitions

- Housing Placement Rate - The number of individuals with positive exits during the month divided by total number of individuals that entered the Homeless Crisis Response System during the month.
- Entries - The point of entry into the Homeless Crisis Response System.
- Individuals - An unduplicated/duplicated (indicated) count of adults and children.
- Project Type - CoC program component (Permanent Supportive Housing, Rapid Re-Housing, Transitional Housing, Safe Haven, Emergency Shelter, and Prevention Services.)
- System Performance Measures (SPM) - Seven System Performance Measures to help communities gauge their progress toward the goal of ending homelessness. Each Continuum of Care (CoC) is expected to use these measures to evaluate how well homeless systems are functioning and where improvements are necessary. These two System Performance Improvement briefs highlight different aspects to help CoCs better understand and improve their homeless system.
- Carried Forward - Individuals that were enrolled in the Homeless Crisis Response System the month prior to the reporting period and remain open.
- Exits - Represents the end of an individual's participation within a project.
- Positive Exits - Individuals that moved into permanent destinations.
- Negative Exits - Individuals that have ended participation within a project but have not moved into permanent destinations.

Data provided from the Pinellas County Homeless Management Information System. Report created on November 12, 2019. Data extracted on November 6, 2019.
Veteran Trend Data October 2019

Veteran Trend Report is based on information provided within the Pinellas Homeless Management Information System (Pinellas HMIS), as of November 6, 2019.

Not Met - Benchmark A - Chronic and long-term homelessness among Veterans has been ended. PHMIS Data only. The community has no Veterans experiencing chronic or long-term homelessness, with the rare exceptions of:

1. Any Veteran who has been identified and offered an available permanent housing intervention, but who has not yet accepted;
2. Any Veteran who has been offered an available permanent housing intervention but has declined and instead chosen to enter a transitional housing program in order to appropriately address a clinical need, such as by providing, for example, treatment and services for homeless Veterans with substance use disorders or other mental health disorders, Safe Haven-like services for chronically homeless Veterans, or recuperative care for homeless Veterans post hospitalization; and,
3. Any Veteran that has accepted a permanent housing intervention but is still actively in the process of identifying, securing, or moving into a unit. It is important to note that this exemption expires 90 days after acceptance of the permanent housing intervention. The community continues to outreach to any Veterans experiencing long-term homelessness that has not yet accepted an offer of a permanent housing intervention, and continues to offer an available permanent housing intervention to those Veterans at least once every two weeks.

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Note: Exempted groups one and two have not been applied to Benchmarks A or B:

Exempted Group 1: Those Veterans experiencing either chronic or long-term homelessness who have been identified and offered a permanent housing intervention within the last two weeks but who have not yet accepted. Communities are responsible for ensuring that these Veterans are continually engaged and receive a documented offer of permanent housing at least every 14 days.

Exempted Group 2: Those Veterans experiencing either chronic or long-term homelessness who have been offered an available permanent housing intervention but have declined and instead chosen to enter a transitional housing program in order to appropriately address a clinical need. Veterans who have chosen to enter transitional housing programs in order to access generalized case management or job training are not included within this exempted group. (Note: Federal agencies will not be asking for detailed or personalized information regarding such exemptions, such as official confirmation of clinical needs.)
**Not Met - Benchmark B** - Veterans have quick access to permanent housing. PHMIS Data only. The community has a system in place to connect Veterans experiencing homelessness to permanent housing in an average of 90 days or less, measured from the day they are identified as experiencing homelessness to the day they enter permanent housing.

**Total Number of Veterans Moved into PH**
- 57
- 44
- 37

**Exempt Group Two**

**Total Number of Veterans Who Moved into Permanent Housing - Exempt Group Two**
- 6,528
- 4,574
- 3,633

**Total Days for Exempt Group One**

**Total Number of Days for ALL Homeless Veterans to Enter PH within the past 90-days**
- 114,526,316
- 103,954,545
- 98,189,189

(All three months must meet the criteria in order for the benchmark to have been met.)

- August 2019
- September 2019
- October 2019

**Not Met - Benchmark C** - The community has sufficient permanent housing capacity. The number of Veterans exiting homelessness and moving into permanent housing is greater than or equal to the number of Veterans entering homelessness.

**Total Number of Veterans Exiting Homelessness to Permanent Housing**
- 37
- 44
- 57

**Total Number of Newly Identified Homeless Veterans**
- 61
- 41
- 65

(All three months must meet the criteria in order for the benchmark to have been met.)

- August 2019
- September 2019
- October 2019

**Met - Benchmark D** - The community is committed to Housing First and provides service-intensive transitional housing to Veterans experiencing homelessness only in limited instances. PHMIS Data only. The number of Veterans experiencing homelessness who enter service-intensive transitional housing is significantly less (50% of lower) than the number of Veterans entering homelessness.

**Total Number of Veterans Entering Service-Intensive Transitional Housing**
- 18
- 11
- 21

**Total Number of Newly Identified Homeless Veterans**
- 65
- 41
- 61

(All three months must meet the criteria in order for the benchmark to have been met.)

- August 2019
- September 2019
- October 2019

Data notes:
- The count for the Veterans that entered service-intensive Transitional Housing is continuous for the 90-day period of the report. This means, these individuals may have been housed at any time during the 3-month period.
- Newly Identified Homeless Veterans: These are individuals within the continuous 90-day period preceding the benchmark measurement.
FY 2018/2019 FL-502 Annual Data

8,734 individuals experiencing homelessness received services in the Homeless Crisis Response System in FY 2018/2019 (Unduplicated count of clients)

Where do individuals enter the Homeless Crisis Response System? Where do they exit to?

Inflow

- Emergency Shelter: 13,237
- Rapid Re-Housing: 1,209
- Street Outreach: 1,773
- Safe Haven: 197
- Transitional Housing: 575

Outflow

- Missed Curfew: 8,327
- Permanent Destinations: 3,804
- Other Destinations: 3,015
- Temporary Destinations: 1,918
- Homeless Destinations: 2,139
- Institutional Settings: 1,883
- Other Destinations: 1,120
How many entries and exits are there in the Homeless Crisis Response System each year?

<table>
<thead>
<tr>
<th>Year</th>
<th>Entries</th>
<th>Exits</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>23,453</td>
<td>23,156</td>
</tr>
<tr>
<td>2018</td>
<td>24,506</td>
<td>24,447</td>
</tr>
<tr>
<td>2019</td>
<td>22,206</td>
<td>22,197</td>
</tr>
</tbody>
</table>

How many exits to Permanent Housing are there each year?

<table>
<thead>
<tr>
<th>Year</th>
<th>Permanent Exits</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>3,932</td>
</tr>
<tr>
<td>2018</td>
<td>4,328</td>
</tr>
<tr>
<td>2019</td>
<td>3,604</td>
</tr>
</tbody>
</table>

What is the race and ethnicity being served by the Homeless Crisis Response System?

<table>
<thead>
<tr>
<th>Year</th>
<th>American Indian or Alaska Native</th>
<th>Black or African American</th>
<th>White</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>59</td>
<td>2,895</td>
<td>5,829</td>
</tr>
<tr>
<td>2018</td>
<td>74</td>
<td>3,114</td>
<td>6,023</td>
</tr>
<tr>
<td>2019</td>
<td>65</td>
<td>2,914</td>
<td>5,628</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Year</th>
<th>Hispanic or Latino</th>
<th>Non-Hispanic or Latino</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>613</td>
<td>8,225</td>
</tr>
<tr>
<td>2018</td>
<td>666</td>
<td>8,609</td>
</tr>
<tr>
<td>2019</td>
<td>585</td>
<td>8,051</td>
</tr>
</tbody>
</table>
How is the Homeless Crisis Response System operating?

- 21.34% Permanently Housed
- 10.86% Exited Back into Homelessness
- 23 Days Average Length of Stay
- 34.84% Returns to Homelessness

FY 2018/2019 Enrollments

<table>
<thead>
<tr>
<th>Location</th>
<th>Unaccompanied Youth</th>
<th>Adults with Minor Children</th>
<th>Single Adults</th>
<th>Minor Children in Households</th>
</tr>
</thead>
<tbody>
<tr>
<td>ES</td>
<td>714</td>
<td>450</td>
<td>156</td>
<td></td>
</tr>
<tr>
<td>SH</td>
<td>0</td>
<td>197</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>TH</td>
<td>30</td>
<td>540</td>
<td>12</td>
<td></td>
</tr>
<tr>
<td>RRH</td>
<td>611</td>
<td>205</td>
<td>393</td>
<td></td>
</tr>
<tr>
<td>Street Outreach</td>
<td>1,660</td>
<td>44</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>

(Duplicated Count of Clients)

FY 2018/2019 Exits

<table>
<thead>
<tr>
<th>Category</th>
<th>Adults with Minor Children</th>
<th>Single Adults</th>
<th>Minor Children in Households</th>
</tr>
</thead>
<tbody>
<tr>
<td>Missed Curfew</td>
<td>0</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>Permanent Destinations</td>
<td>63</td>
<td>507</td>
<td></td>
</tr>
<tr>
<td>Unknown</td>
<td>46</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Temporary Destinations</td>
<td>249</td>
<td>162</td>
<td></td>
</tr>
<tr>
<td>Homeless Destinations</td>
<td>1,498</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Institutional Settings</td>
<td>27</td>
<td>17</td>
<td></td>
</tr>
<tr>
<td>Other Destinations</td>
<td>78</td>
<td>56</td>
<td></td>
</tr>
</tbody>
</table>

(Unduplicated Count of Clients)

*Unaccompanied Youth are included in the single adult count.
FY 2017/2018 Project Performance

Emergency Shelter

Total households enrolled: 12,447
Average assistance duration: 21
Number permanently housed: 2,290
Negative exit destinations: 8,672
Returns to homelessness in 6 mo: 562
Returns to homelessness in 24 mo: 879

Rapid Re-Housing

Total households enrolled: 506
Average assistance duration: 188
Number permanently housed: 468
Negative exit destinations: 77
Returns to homelessness in 6 mo: 47
Returns to homelessness in 24 mo: 104

Transitional Housing

Total households enrolled: 560
Average assistance duration: 150
Permanently housed: 302
Negative exit destinations: 267
Returns to homelessness in 6 mo: 60
Returns to homelessness in 24 mo: 120

Safe Haven

Total households enrolled: 197
Average assistance duration: 125
Permanently housed: 102
Negative exit destinations: 90
Returns to homelessness in 6 mo: 8
Returns to homelessness in 24 mo: 18

Street Outreach

Total households enrolled: 1,693
Average assistance duration: 1
Permanently housed: 33
Positive exit destinations: 587
Negative exit destinations: 918
Returns to homelessness in 6 mo: 0
Returns to homelessness in 24 mo: 0
<table>
<thead>
<tr>
<th>Project Name</th>
<th>Organization</th>
<th>Homeless Requirement</th>
<th>HIC</th>
<th>HMIS Data Entry</th>
<th>Bed Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mustard Seed</td>
<td>WestCare</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>55</td>
</tr>
<tr>
<td>Woman’s Residence</td>
<td>St. Petersburg Free Clinic</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>50</td>
</tr>
<tr>
<td>Men’s Residence</td>
<td>St. Petersburg Free Clinic</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>28</td>
</tr>
<tr>
<td>CoC Funded TH for Youth</td>
<td>Brookwood Florida</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>15</td>
</tr>
<tr>
<td>Alpha House</td>
<td>Alpha House of Pinellas</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>24</td>
</tr>
<tr>
<td>Transitional Housing for Program Participants</td>
<td>Resurrection House</td>
<td>No-Can be working poor families with minor children</td>
<td>Yes</td>
<td>No</td>
<td>38</td>
</tr>
<tr>
<td>Kimberly Home Pregnancy Resource Center</td>
<td>Kimberly Home</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
<td>22</td>
</tr>
<tr>
<td>Homeless Empowerment Project Transitional Housing</td>
<td>HEP</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>30</td>
</tr>
<tr>
<td>Clearwater Hope Crest Transitional Living Center</td>
<td>Salvation Army</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>35</td>
</tr>
</tbody>
</table>

**GPD Beds**

<table>
<thead>
<tr>
<th>Project Name</th>
<th>Organization</th>
<th>Homeless Requirement</th>
<th>HIC</th>
<th>HMIS Data Entry</th>
<th>Bed Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Center of Hope Transitional Housing</td>
<td>St. Vincent de Paul South</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>GPD Transitional Housing</td>
<td>HEP</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>40</td>
</tr>
<tr>
<td>Jerry Howe GPD Bridge Housing</td>
<td>Boley</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td></td>
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<tr>
<td>VA GPD 40 Transitional Housing</td>
<td>St. Vincent de Paul South</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Mustard See Inn GPD Transitional Housing</td>
<td>WestCare</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td></td>
</tr>
</tbody>
</table>
2019 Point-in-Time Count
Racial Disparities Subcommittee
Racial & Ethnic Composition of the Number of Individuals Staying in Emergency Shelter (ES), Transitional Housing (TH), Safe Haven (SH) or Unsheltered on the Night of the 2019 Point in Time Survey
Pinellas County Racial/Ethnic Distribution
2019 PIT vs. 2018 Census data*

*National and State Population Estimates, United Census Bureau, 2018
Where Pinellas County Inmates of Color Stayed Prior to Pinellas County Jail.
Literature Review

- Scope of the problem of racial disparities within the Homeless Crisis Response System
  - National concern
  - Defining the characteristics of risk
- Potential Solutions
  - Organizations
  - Prevention perspective
  - Homeless youth
- Recommendations for the CoC based on best practices
  - Landlord relationships
  - Data
Subcommittee Recommendation

- Transition the Racial Disparities Subcommittee into a standing committee of the CoC

- Equity, Diversity & Inclusion Committee will:
  - Develop and implement an equity and inclusion plan for the CoC;
  - Deepen the CoC’s capacity to infuse issues of equity and inclusion into policies, practices, programs, services, and structures;
  - Develop resources and supports to deepen the capacity of the CoC to use an Inclusion Lens in their daily work activities; and,
  - Expand our CoC structures and practices to meet our clients' needs related to social justice, equity and inclusion.
Thank you!