



Welcone
to WISe Wellness Guild™

(A note from our fearless leader.)

Welcome to WISe, a community dedicated to the advancement of women, welcoming all. Through the advancement of women, we believe we can create a better world for all. WISe was founded to challenge the status quo, support healthy growth, and help create a more equitable and fulfilling life--both for those directly involved in WISe and those impacted by our work.

In order to do this important work, we recognize that we need to lead by example. This Culture Book contains many of the core principles that we believe are critical to advance our mission and to impact the world at large.

It's a living, breathing compilation and guide. As we grow and learn, so will this codification of principles.

We look forward to growing with you.

### — FIRST —

# why the little "e" in "WISe"

Because, while we've built ourselves to who we are today, we still have some opportunity for growth.

Let the little "e" always remind us of that fact.

### - OUR CORE PRINCIPLES -

# WISe's HEART

As individuals and as a business, we are growth-minded.
We acknowledge and celebrate differences. We also have a point of view on some critical non-negotiables.

They make up our collective "**HEART**" and we stand firm in our commitment toand observance of-these principles.

### – OUR CORE PRINCIPLES –

## WISe's HEART

(YAY, ACRONYMS)

**H**ONESTY

**EQUITY AND EMPATHY** 

**AUTHENTICITY AND ACCOUNTABILITY** 

**R**ESPONSIBILITY AND RESPECT

TRUST AND TRANSPARENCY



### **HONESTY**

It's the best policy and part of our policy.

We tell the truth. We're candid with kindness. We're honest with ourselves, team members, businesses we serve, our members, and the general public.



### **EQUITY AND EMPATHY**

We believe that we do better as a whole, with equal opportunities for all. We believe that we can create value together and that a rising tide raises all ships--we're not in a zero-sum game.

We believe empathy is relevant in every discussion, decision, and action. Both as individuals and as a business. "Business is business" has no home in our HEART, we always aim to achieve a balance of interests that leaves all parties feeling they're better off than they would have been without the exchange.



## AUTHENTICITY AND ACCOUNTABILITY

We're unapologetically authentic. We're respectful, but we don't pander. We own our points of view.

Some may think us quirky, others may think us polarizing, and that's all ok.

We keep our promises. Stated simply: we deliver. We're accountable to ourselves and others.



### RESPONSIBILITY AND RESPECT

We take our tasks to HEART (groan at the pun if you like) and we own the process and results.

We respect ourselves, others, our business, and others' businesses. We treat others as we'd like to be treated, irrespective of their status or potential impact on us. That includes how we respect our employees, members, and business partners.



## TRUST AND TRANSPARENCY

We work hard to foster and maintain trust.

### - POINT OF VIEW -

### NON-NEGOTIABLES

(LIST WILL GROW)

**Black Lives Matter** 

Women's Rights are Human Rights

Feminism is for Everyone

Love is Love

Science is Real

No Human is Illegal

- Ok, that's all nice to read. -

But how do we ensure we're operating with

## HEART





### — EXECUTIONAL PRINCIPLES — IN SERVICE OF

## WISe's HEART

(the "How-To" act with HEART)

#### **Attentive Listening:**

we dedicate our full attention when listening to others (put the phone down;))

#### **Appreciation / No Put-Downs:**

we express our appreciation for others and we don't put each other down. It's a tough world to live in--WISe is a safe space for community growth.

#### **Right to Participate or Pass:**

your input is welcome and valuable. In group discussions, feel free to share it...or to pass. We won't judge you. (Note: there's no right to "pass" when it comes to key deliverables, of course. We gotta keep the lights on to advance the cause!)

### – EXECUTIONAL PRINCIPLES – CONT'D

#### **Mutual Respect:**

we give and receive respect generously, without ulterior motives. We engage in solution-seeking, rather than blame-placing. We hold ourselves and others to a standard of excellence and identify opportunities for improvement from time to time in a way that is respectful.

### Actively Push for Inclusiveness (but honor right to pass;)):

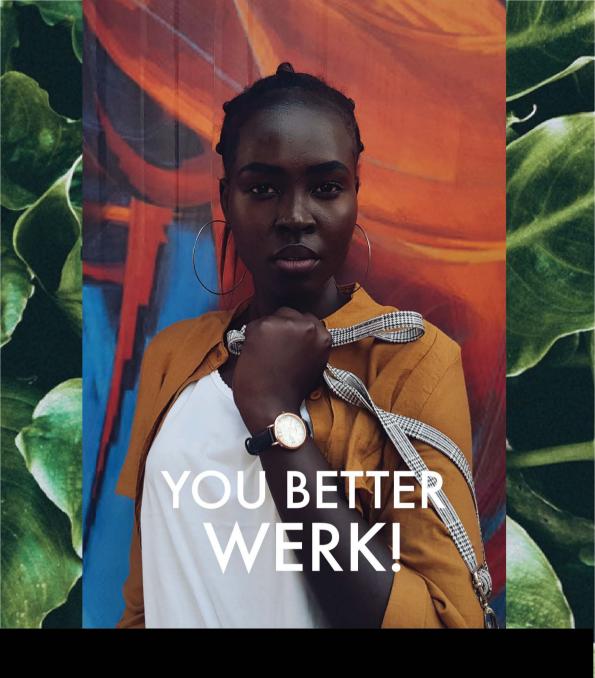
we need to actively involve all sorts of growth-oriented viewpoints in order to be our best.

### Health of self to maximize ability to serve others ("put your own mask on first"):

we need to be strong in order to help with the lift.

#### **Front Page Test:**

"how would it look if this were displayed on the front page of the NY Times? Would I/we be proud?" We're not in this to make money for money's sake. We want to build something we're all proud of--and that means all of our decisions need to inspire pride, as they add up quickly.



# LET'S GET DOWN TO BUSINESS

## THIS IS HOW WE DO BUSINESS:

- 1. Adhere to WISe's HEART
- 2. Growth-minded, open and led by curiosity
- 3. Under-promise, over-perform
- 4. Clarity of communication
- 5. Everything we do either helps or hurts
- 6. Identify and leverage our strengths
- 7. Prioritize prioritizing
- 8. Perform as promised

## IN ORDER TO DO OUR BEST, WE BELIEVE WE NEED:

- Clear objectives, goals, strategies, and metrics
- 2. Challenge and Security
- 3. Stewardship of WISe
- 4. Space and time to deliver
- 5. Open and honest communication (especially in tough convos)



WE'RE ONLY ABLE TO BRING OUR BEST SELVES TO WORK IF WE'VE RECHARGED

## WE'RE NOT ROBOTS. WISe WANTS TO MAKE SURE WE HAVE:

- Space and time to recharge (without guilt)
- 2. Support through big life changes
- 3. Meaningful opportunities for advancement
- 4. Recognition of our contributions
- 5. Actionable and timely feedback to allow growth in opportunity areas



## WE INVITE TO REACH OUT ABOUT WISe AND OUR CULTURE BOOK.

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