MANY HEALTHCARE PROVIDERS LACK FLEXIBILITY TO ADJUST VIRTUAL OR PHYSICAL CONTACT CENTER LABOR DURING AND AFTER "SHELTER IN PLACE" RESTRICTIONS

Three Wire’s MyAdvisor team provides 24/7/365 tele-mental health, holistic care coordination, and clinical/coaching services

1. Intake and assessments to identify needs

2. Specialized care coordinators triage and recommend care plan

3. Nationwide Warm Transfer Care Coordination
   - Employee Assistance Programs
   - Health and Mental health networks
   - Community Resources
   - Private Providers
   - VA Medical Centers

MyAdvisor Tele-mental Health Services
- Psychiatrists
- Psychologists
- LCSWs, LPCs, LMFTs, RN’s & other clinical professionals
- Certified Lifestyle Coaches

Johnstown PA Contact Centers
or
Virtual Offices

STATS
- 40,000+ Calls & 850+ Texts / Emails per month
- 25,000 sq. ft. in two Western PA facilities
- 98% average client satisfaction score
- 9 seconds average speed to answer
- 98.5% Audit report within contact center standards
- 98% Community Appointing Accuracy within contract standards
- 175+ employees

FACTS
- American Association of Suicidology Crisis Center Certified
- Accredited Data Center, Compliant Cloud Hosting, Certified CyberSecurity Specialists
- HIPAA Compliant
- Multilingual support
- Specialized care coordination based in virtual home offices and two locations in Western PA
- Flexible, Longitudinal Case Management in Compliant Cloud Environment- FEDRAMP

Connect with us today!
www.threewiresys.com/myadvisor | 855.827.3377

Right Insights. Right Outcomes.