# HCCME EMERGENCY LINE: 207-370-1609

# HEALTHCARE COALITION OF MAINE EMERGENCY RESPONSE

The Healthcare Coalition of Maine, comprised of three regional chapters, are made up of key partners from across the state that support the purpose of the Coalition. Our members include hospitals, emergency medical services, emergency management, public health, behavioral health, and ancillary healthcare providers.



### INFORMATION SHARING

- HCCME facilitates information sharing among participating healthcare organizations and with jurisdictional authorities to promote common situational awareness.
- Examples include the HCCME
   Newsletter, COVID-19 Weekly Digest,
   and HCCME Situation Reports.



### **COORDINATION OF RESOURCES**

- HCCME facilitates resource support by expediting the mutual aid process or other resource sharing arrangements among Coalition members and supporting the request and recruit of assistance from local, state, and federal authorities.
- Examples include assisting facilities with PPE resource requests and contacting other Coalition members to assist with equipment/supply needs.

# WHEN SHOULD YOU CALL THE COALITION FOR ASSISTANCE?

- 1. Lack of necessary care resources
- 2. High rates of absenteeism or other situations in which insufficient critical staffing resources exist
- 3.Inability to fulfill supply request/resource requests essential to patient care/facility operations
- 4. Lack of capacity to handle sudden acute medical surge
- 5. Emergency causing a change in normal operations
- Emergency causing the need to evacuate or initiate the organization's emergency plan
- 7. Disaster or emergency affecting patient care and normal facility operations



# WHAT HAPPENS AFTER YOU CALL THE HCCME EMERGENCY LINE?

### INITIAL NOTIFICATION

Upon your call to the HCCME emergency line, one of the three Coordinators will answer your call and ask you questions specific to the incident/emergency.



### NOTIFICATION OF KEY PARTNERS

After the Coordinator assesses your immediate needs, HCCME will contact pertinent resource holders and key partners to discuss response options and resource availability. These key partners may include but are not limited to; Maine CDC-PHEP, the applicable County Emergency Management Agency, the Maine Emergency Management Agency, the applicable Maine CDC Public Health District Liasion(s), and any other applicable partners.



# 3 PLANNING, RESOURCE COORDINATION, AND INFORMATION SHARING

During the conference call between HCCME and key partners, planning will occur on how to best fulfill the needs of the organization. From there, HCCME will coordinate with you and these key partners to address your emergent needs and get the available resources headed in your direction



### COALITION COMMUNICATIONS

HCCME will initially be responsible for situational awareness and information sharing of the incident amongst Coalition members and key partners, if applicable for the event. HCCME will support your resource requests, resource coordination, and information sharing, until such a time as your organization is safely able to resume these activities.



### **CONTACT US:**

### HCCMF Frequency Line: 207-370-1609

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