

Dear Beck Center patrons,

Below is vital information regarding our pandemic protocols going into the 2021-2022 performance season.

Q: Do I need to show a COVID-19 vaccination card or a negative COVID-19 test result to attend an in-person live performance at Beck Center?

YES. As of September 30, 2021, please present your COVID-19 vaccination card, show a copy of this card, or a photo of this card, along with your ID to a representative in the lobby outside the Senney Theater, Studio Theater, or Recital Hall. This is the case for all professional theater, youth theater, dance performances, music recitals, and Razzle Dazzle productions. Your theater ticket will then be marked so you can proceed into the theater.

Q: Which negative COVID-19 test results do you accept?

The negative results of the PCR test must be dated within 72 hours of the performance time; the results of the antigen test must be dated within 6 hours of the performance time.

Q: What happens if I purchase tickets and when I arrive at the theater I realize I forgot to bring my COVID-19 vaccination card or the negative test results?

We will provide you with tickets for a different performance date, then welcome you back at that time, along with your COVID-19 vaccination card or the negative COVID-19 test results.

Q: Will you be checking patrons' temperature at the theater?

No, we will not be performing temperature checks of patrons.

Q: Do I need to wear a mask?

YES, everyone older than two years of age, regardless of their vaccination status must wear a mask covering their nose and mouth while inside ALL Beck Center buildings. Thank you for keeping one another safe!

Q: I purchased my tickets before these policies were announced. What can I do if I have additional questions, or I want to see what my options are now?

We are happy to exchange your ticket for another performance or provide you a refund depending on what works best for you, our valued patron. Please contact Customer Service at **216-521-2540 x10** prior to your performance to make arrangements. Thank you for your purchase!

