COVID-19 Coronavirus
Technology Actions for Correctional Organizations
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Topics for Today

• Use of Video Conferencing for more/remote hearings
• Increasing remote access for employees with state issued devices
• Increasing remote access for employees without state issued devices
• Telemedicine (Video conferencing) for healthcare
• Teleconference Visitation
• Alternative work options for employees without laptops to take home for work (take home desktops – tablets – rotational schedules)
• Reduced phone rates, increase in phone calls, extra phones
• Walk-on topics (if time allows)
Video Conferencing

• Reduced travel and working from home means Increase in Video Based Meetings

  • Increased bandwidth
    • Additional Equipment
    • Security

  • Remote Hearings
    • Board of Parole
    • Trial Appearances
Increasing Remote Access to Employees

• Employees with State Issued Laptops, Tablets, Phones
  • License Increase
  • Bandwidth Capabilities
  • Infrastructure Impact

• Employees BYOD
  • Licensing
  • Security
  • Bandwidth and Infrastructure Impacts
  • E-Discovery Concerns
Remote workforce

• Employees without State Issued equipment
• System Requirements
• Written Telework Agreements
• Employee/Management concerns
  • Managing time and assignments
  • Home office readiness
Telemedicine

• Video Conferencing
  • Physical treatment-based care
  • Mental Health care
Teleconference

- Family
- Attorney\Client
- Volunteer Support
Alternative Work Opportunities

• Staff who don’t have laptops
  • Take home a desktop?
  • Work alternative shifts?
  • Temporarily transfer to other essential function positions (in CA, EDD has seen exponential increase in unemployment insurance claims – many state employees are taking temporary assignments to help process those claims; EDD is providing equipment to accommodate)
• Equipment drop off - checkout\check-in
Inmate communications

• Reduction in phone rates

• Increased access or length for inmate calls
Walk On Topics

Thank you for joining us today. If you have questions after today’s session you may e-mail us at: info@correctionstech.org

2020 CTA Summit Updates may be found at: https://www.correctionstech.org/annual-summit
Thank You

Please let us know what you thought of today’s meeting by emailing:

President@correctionstech.org