Agency Online Exchange: Statewide Food Shelf Client Survey
May 27, 2021

00:17:17 Katherine- Watonwan Co Food Shelf: Katherine Petty-Watonwan County Food Shelf
wcfoodshelf@gmail.com

00:17:20 Alana Ziehl: Alana Ziehl-Kandiyohi County Food Shelf
alana@kandiyohicountyfoodshelf.com

00:17:24 Caitlin Caspi: Caitlin Caspi, UConn, caitlin.caspi@uconn.edu

00:17:33 Georgi Nguyen - Neighborhood House: Georgi Nguyen (she/her), Neighborhood House, gnguyen@neighb.org

00:17:35 Sue Hanks: Sue Hanks Catholic Charities Emergency Services
sue.hanks@ccstcloud.org

00:17:40 Elizabeth K - Prairie Five CAC: Elizabeth Koehl - Prairie Five CAC, Elizabeth.koehl@prairiefive.org

00:17:40 Dave Rudolph: Dave Rudolph, SACA Food Shelf, daver@sacafoodshelf.org

00:17:44 Francisco Guzman (he/him) SHH: Francisco Guzman, Second Harvest Heartland, Agency Partner Specialist for Hennepin, Wright, and Carver Counties! - fguzman@2harvest.org

00:17:47 Emmanuel C Njoku: Emmanuel C Njoku - Keystone Community Services

00:17:54 Christina Bliss Barsness: Christina Bliss Barsness, Univ of MN

00:18:06 Jayme Revermann- Food Shelf: Jayme Revermann, Meeker Area Food Shelf, needfood@hutchtel.net

00:18:26 Margaret.Palan: Margaret Palan

00:18:29 Dave Rudolph: Dave Rudolph, SACA Food Shelf, daver@sacafoodshelf.org

00:18:38 Margaret.Palan: United Community Action Partnership

00:18:50 Margaret.Palan: Margaret.palan@unitedcapmn.org

00:18:54 Susan Schroeder w/ Neighbors Inc.: Susan Schroeder, Neighbors, Inc. susan@neighborsmn.org

00:19:13 Tim Boerger - CAER: Tim Boerger, CAER - Elk River

00:19:31 Ian Voels, SHH (he/him): Hi Everyone! Ian Voels, Second Harvest Heartland (Agency Compliance Specialist for Greater MN), ivoels@2harvest.org.

00:19:33 Shawn Morrison: Shawn Morrison, Good in the 'Hood

00:20:08 Sonja Tosteson | White Bear Area Food Shelf: Sonja Tosteson, White Bear Area Food Shelf, Food Systems Coordinator, sonja@whitebearfoodshelf.org
Some extracted text is not relevant to the overall discussion and has been excluded.
Margaret.Palan: with folks receiving more SNAP benefits/P-EBT.

Mary Kocak: January 2021 Hastings

Jo Williamson: Delano Mn - sorry, can't find my mute button]

Paula Pyle The Salvation Army: Yes

Bridget McPhillips CCFS: For us it was last summer, so we started offering twice a month service. Centennial Community Food Shelf

Sue Hanks: November /December 2020

Alana Ziehl: We seen a decrease in June 2020 but a drastic decrease in December

Stuart Iseminger: North Minneapolis here. Client numbers went down June -August with many pop-up outdoor food shelves. Numbers went up steadily back to average September to December. Starting January 2021 to now, numbers of clients are way down.

Jane Hosman Manna Market at Fridley Covenant Church: Our numbers have remained high after a dip in the winter, however, we have new guests each week that seems to maintain our numbers..

#1 MannaFood: Manna Food Pantry in Worthington was last fall.

Roger Raschke: Our drop started April, 2020.

Heather Kliewer - CAER Food Shelf: We saw the decrease in May and then in January it seemed to go down even more. We are in Elk River

bakerl: We have been down

Katie Ellis: January in Rosemount. Visits are going up again but we have many new families as well.

Paula Pyle The Salvation Army: We distributed Thanksgiving, Christmas, Easter, Post Easter and Pre Memorial Day additional free bags

Georgi Nguyen - Neighborhood House: We saw a lull in the summer of 2021 with lots of resources available in St. Paul. Things picked up in the fall. Then numbers fell again early this year when families were receivin stimulus checks and tax returns were getting issued.

Margaret.Palan: Sr. are dropping NAPS with getting $234 each month. They are enjoying buying foods that are fitting their medical needs with the extra benefits.

Georgi Nguyen - Neighborhood House: *Summer of 2020 sorry!

Stuart Iseminger: My concern is what happens for Food Shelves when landlords no longer are prohibited from evicting clients.

#1 MannaFood: I heard just yesterday that the 'extra' SNAP benefits are supposed to end by the middle of June... Does anyone else know anything?

Katie Ellis: Agreed, stuart! We also just learned that utility disconnections can resume in August.
Margaret.Palan: My clients were filling guilty coming to our food shelves with having so much extra on their food cards. I tell them "oh come see us, and use your card as a food savings account."

Annissa Zynda: DHS weekly call if anyone would like:
DHS is holding weekly calls to answer questions for advocates, tribes, agencies, and others who provide direct service assisting Minnesota residents with food, cash, and housing benefits.

- Weekly calls are Tuesdays from 4-4:30 p.m. and will review DHS systems and policy changes with a focus on SNAP, cash programs, housing and resettlement.
- Send general questions before the meeting to dhs.rpo.outreach@state.mn.us. Specific case related questions will need to be handled directly.
- For language accommodation or to request an interpreter, please call 612-400-3491 or email dhs.rpo.outreach@state.mn.us at least 2 weeks before the call date in order to ensure scheduling availability.

Meeting Information

Tuesdays, weekly from 4-4:30 p.m.

The link is the same every week

Meeting link:
https://minnesota.webex.com/minnesota/j.php?MTID=mf481fd9987e644a5089faf566612f847

Meeting number:
146 375 6179

Password:
xF86ibmEA8k

Sue Hanks: Wanting folks to share their mask policies??

Sonja Tosteson | White Bear Area Food Shelf: It would be great to see how food shelf usage changed statewide through time with key influences such as stimulus checks, lifts in capacity, tax return times, typical food shelf busy times, etc.

Bridget McPhillips CCFS: Centennial Community Food Shelf anticipates this fall

Jo Williamson: Would love to hear more about this. In Delano, we will be moving to customer shopping in July

Patrick Felker: Interfaith Outreach & Community Partners has been reopened since October, more than willing to talk to anyone who has questions or concerns about also doing so! - Patrick (pfelker@iocp.org or 763-489-7530)

Katie Ellis: 360 Communities 5 food shelves have plans and will be opening in a hybrid model by July 1.

Alana Ziehl: We opened up last week to people coming in one person at a time from 10am-3pm but also offering curbside. Curbside is still what people are wanting right now.
01:13:22 Paula Pyle The Salvation Army: Decision is still pending in North Minneapolis

01:13:27 Katherine- Watonwan Co Food Shelf: Watonwan County Food Shelf is back to customer shopping. Masks still required for all volunteers and customers.

01:13:30 Matthew Ayres: Joyce Uptown Food shelf here... We have been open for in person shopping since September... Lots of covid protocols

01:13:38 Heather Kliewer - CAER Food Shelf: Plan to open in October, but still not sure what it will look like! WE are in Elk River

01:13:41 Thea and Mike - NEAR Food Shelf: NEAR - we do not have a plan yet and would like to hear how others are proceeding

01:14:07 Jo Williamson: These calls are so useful!

01:14:15 Jane Hosman Manna Market at Fridley Covenant Church: Fridley Manna Market is struggling with a decision because our space is limited and a meal has been a part of our program.

01:14:17 Roger Raschke: We are planning on July first for conversion to client choice shopping

01:14:26 group 1-mary kocak: hastings having conversation internally not sure just yet when our public thrift store will open in July.

01:14:27 Margaret.Palan: 2 of our 4 food shelves have just started to have 1 HH enter the entry way at a time. They still receive the complete shopping list & go back out to their cars to circle items needed. Clients have loved this and have tried a lot of new foods. They like that it only takes 15 min. & they are on their way home with food they have chosen themselves. :)

01:14:28 Sue Hanks: Moving to IN person shopping by appointments starting June 14th. Still struggling with mask policies, CDC guideline for food shelves wear them. We are doing masks for all during distribution times??

01:14:32 Nora Gordon_SuperShelf: Absolutely! My pleasure!

01:14:37 M Lewis Renville County FS: Renville County does not yet have a reopening plan. We would welcome guidance!

01:15:09 Stuart Iseminger: Still in research phase for Food Shelf.

01:15:18 #1 MannaFood: Worthington is planning on July for one person at a time in the pantry at a time.

01:16:09 bakerl: RRFS is hoping for early July but will continue to offer curbside also

01:16:45 Margaret.Palan: thank you all! Staff & volunteers are still all masked up per agency's requirement. Clients are asked to mask if they come into our entry way. Most have no problem and are grateful for the food! :)