MealConnect
Real Time donation process
How MealConnect works for Donors

MealConnect™

Food Recovery. Simplified.

AN EASIER WAY TO DONATE SURPLUS FOOD

SAFE  FAST  FREE  CONVENIENT

To source more meals and help end hunger in America, Feeding America has created MealConnect™, an online tool that makes it easier than ever to connect your excess food with your local Feeding America member food bank and its partners.

EASY PICKUPS
commonly on your schedule

REAL-TIME ACTIVITY TRACKING
including alerts when your donation is accepted

TAX SAVINGS
through simple receipt recording

PUT YOUR UNUSED FOOD TO GOOD USE. SIMPLY.

POST PRODUCT
easily from your computer or phone

GET ALERTED
when your donation is accepted

PICKUP MADE
based on your availability

FEEL GREAT
helping the hungry in your community

SHARE THE FOOD. SHARE THE FEEL-GOOD.

TELL STAFF, VENDORS, CUSTOMERS
Coworkers and staff feel good knowing their company actively helps the hungry

CUSTOMERS take pride knowing you’re making a difference while reducing landfill waste.
How MealConnect works for Agencies

1. **GET NOTIFIED** of a new donation in real time, which will be delivered by a trained volunteer.

2. **RECEIVE YOUR FOOD** and weigh it by category.

3. **ENTER A RECEIPT** on MealConnect.org:
   - Click Real-Time » Transactions » Details » Create Receipt
   - Enter Category, Storage, Description and Pounds
   - Click Add Receipt
### SOURCES of Product

<table>
<thead>
<tr>
<th>Prepared Foods Sources</th>
<th>Packaged Product Sources</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Restaurants</td>
<td>• Food Manufacturing facilities – General Mills, Frito Lay, Old Dutch</td>
</tr>
<tr>
<td>• Schools and Corporate cafeterias</td>
<td>• Broadline Foodservice providers - Sysco, US Foods, Performance Food Group</td>
</tr>
<tr>
<td>• Sporting events / venues</td>
<td>• Regional/Local Foodservice providers – The Fish Guys, Swanson Meat, Ron Mar</td>
</tr>
<tr>
<td>• Catering companies</td>
<td>• Transportation companies – refused or damaged product</td>
</tr>
<tr>
<td>• Churches and other religious organization</td>
<td>• Retail donations – not Food Rescue – Cub, Party City</td>
</tr>
<tr>
<td></td>
<td>• Order fulfillment centers – Amazon, Door Dash, GoPuff</td>
</tr>
</tbody>
</table>

### TYPES of Product

<table>
<thead>
<tr>
<th>Prepared Foods</th>
<th>Packaged Foods</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Excess or leftover meals or meal components already prepared for consumption</td>
<td>• Donations too small to bring into Brooklyn Park inventory, &lt; 4 pallets</td>
</tr>
<tr>
<td></td>
<td>• Mixed pallets of retail packed food and consumer goods, suitable for direct</td>
</tr>
<tr>
<td></td>
<td>distribution to clients at food shelves</td>
</tr>
<tr>
<td></td>
<td>• Foodservice packed donations suitable for meal programs / onsite</td>
</tr>
<tr>
<td></td>
<td>• Nonfood items – paper products, clothing, packaging materials</td>
</tr>
</tbody>
</table>
How does the "Real Time" donation process work?

- A donation is offered in MealConnect “Real Time” by a MealConnect registered donor
- MealConnect will match agencies according to agency profile
- For donations under 200 pounds, Volunteer Automation is activated for delivery
- Agencies that have vehicles can also be notified for these smaller donations
- Larger donations are paired to appropriate Agency partners based on parameters you give us
- Agency “Users” are notified by phone, text and email and have 90 minutes to accept or decline
- Accepting or declining a donation can all be done on a smart phone
- Agencies can pick what day and time window they can receive or pickup if the donor allows
- Accepted donations arrive at agency, they weigh it to confirm donation size
- Create a receipt in MealConnect
Getting set up to receive MealConnect donations

• Contact your Agency Partner Specialist if interested
• Provide information about your agency capabilities to pair your agency to appropriate donation types and size
  • Day/times can be contacted with donation offers
  • Contact information for person receiving/accepting offers
  • Capacity – what type of transportation do you have available
  • Capacity – what size donations can you accept
  • Food Safety trained
Questions, Next steps, and Contact info

• Time permitting, we can take some questions, otherwise you can put them in the chat or email me

• Contact your Agency Partner Specialist to get started or more information

• You can reach me at:
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  Foodservice Sourcing Representative
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  MealConnect@2harvest.org