

Accessibility statement for Leeds by Example

Last updated on November 11, 2019.

This website is run by Leeds City Council. We want as many people as possible to be able to use this website. To do this, we have made the website text as simple as possible to understand.

You should also be able to zoom in up to 300% without text spilling off the screen.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- Keyboard only users are unable to navigate around the website
- You cannot skip to the main content as a keyboard only or screen reader user
- Some content does not have sufficient colour contrast
- Some images on our website have incorrect alternative text or missing alternative text
- Some images on our website contain content that is not available in an alternative format
- Error messages and success messages are not announced to screen reader users
- When using Voiceover on iPhone the sticky header and footer overlaps content which cannot be accessed
- The browser title is not announced to screen reader users
- The search functionality on the search page returns results as you start typing but this isn't announced to screen reader users
- Mobile users are unable to close the search functionality at the top of the page once opened.

What to do if you cannot access parts of this website

If you need information on this website in a different format, please get in touch by:

- Email climate.emergency@leeds.gov.uk

We'll consider your request and endeavour to get back to you within 20 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

climate.emergency@leeds.gov.uk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility

regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Leeds City Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is not compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

We plan to fix these issues by September, 2020. When we publish new content we'll make sure this meets accessibility standards.

Navigation

Keyboard only users are unable to navigate the website as interactive elements do not receive focus styling. This fails WCAG 2.1 success criterion 2.4.7 Focus visible (AA).

Keyboard only users are unable to interact with the site navigation. This fails WCAG 2.1 success criterion 2.1.1 keyboard (A).

Browser titles are not announced to screen reader users. This fails WCAG 2.1 success criterion 2.4.2 Page title (A).

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option). This fails WCAG 2.1 success criterion 2.4.1 bypass blocks (A).

The menu button for mobile users has no accessible text meaning screen reader users may be unaware what the button is for. This fails WCAG 2.1 success criterion 4.1.2 Name, role, value (A).

Forms and labels

The search button has no accessible text, so people using a screen reader cannot action this function. This fails WCAG 2.1 success criterion 4.1.2 Name, role, value (A).

The search input field has no label, so people using a screen reader may not understand what the input field is for. This fails WCAG 2.1 success criterion 1.3.1 Info and relationships (A).

On the search page is a search box which has no submit button. This fails WCAG 2.1 success criterion 3.2.2 On input (A), 3.3.2 Label or instruction (A) and 4.1.2 Name, role, value (A).

On the contact page if a user submits the form with incorrect information errors appear on the form. Screen reader users are not made aware of the errors on the page. This fails WCAG 2.1 success criterion 3.3.1 Error identification (A).

On the contact page if a user submits the form with incorrect information errors appear on the form. When a screen reader user interacts with an invalid field they are not made aware of the error. This fails WCAG 2.1 success criterion 3.3.1 Error identification (A).

On the contact page if a screen reader user submits the form successfully they are not made aware of the success message that has appeared. This fails WCAG 2.1 success criterion 4.1.2 Status message (AA).

Images and video

The social media icon links in our footer and on our homepage have no accessible text, this can make it hard for screen reader users to understand where the link is going. This fails WCAG 2.1 success criterion 2.4.4 Link purpose in context (A) and 4.1.2 Name, role, value (A).

Images within our Twitter feed do not have alternative text or an alt attribute. This fails WCAG 2.1 success criterion 1.1.1 Non-text content (A) and 2.4.4 Link purpose (A).

Some images on our website have their file name as their alternative text. This fails WCAG 2.1 success criterion 1.1.1 Non-text content (A).

The background video behind our hero content on the homepage cannot be stopped from playing. This fails WCAG 2.1 success criterion 2.2.2 Pause, stop, hide (A).

Some images on our website contain text that isn't available in an accessible format. This fails WCAG 2.1 success criterion 1.1.1 Non-text content (A).

Colour contrast

Some content on our website does not have enough colour contrast against the background colour, this can make it hard for people with a colour vision deficiency to view the content. This fails WCAG 2.1 success criterion 1.4.3 Contrast minimum (AA).

Links within our Twitter feed are the same colour as non-link content which makes it difficult for users to know what content is a link. This fails WCAG 2.1 success criterion 1.4.1 Use of colour (A).

Some links on our website have underlines however the colour of the underlines is not a high enough colour contrast against its background colour. This fails WCAG 2.1 success criterion 1.4.1 Use of colour (A).

After entering information into a form incorrectly error messages appear. These error messages do not have enough colour contrast against the background colour. This fails WCAG 2.1 success criterion 1.4.3 Contrast minimum (AA).

Other issues

The logo in the header and footer have the same text but link to different places. This fails WCAG 2.1 success criterion 2.4.4 Link purpose in context (A).

Some content on our website is styled up as heading text but isn't using the correct HTML mark-up for heading text. This fails WCAG 2.1 success criterion 1.3.1 Info and relationships (A).

Some pages contain empty HTML headings. This fails WCAG 2.1 success criterion 1.3.1 Info and relationships (A).

The search results page has no HTML heading. This fails WCAG 2.1 success criterion 2.4.6 Headings and labels (AA).

On our Homes page we have link text that says “click here” which isn’t meaningful when taken out of context. This fails WCAG 2.1 success criterion 2.4.4 Link purpose in context (A).

How we tested this website

This website was last tested on 11th November 2019. The test was carried out by the Digital Access Team within Leeds City Council.

The Digital Access Team tested a selection of pages which reflected a variety of different page layouts.

The pages tested were:

1. <https://www.leedsbyexample.co.uk/home>
2. <https://www.leedsbyexample.co.uk/food>
3. <https://www.leedsbyexample.co.uk/stuff>
4. <https://www.leedsbyexample.co.uk/search?q=stuff>
5. <https://www.leedsbyexample.co.uk/homes>
6. <https://www.leedsbyexample.co.uk/travel>
7. <https://www.leedsbyexample.co.uk/nature>
8. <https://www.leedsbyexample.co.uk/contact>