PADDOCK TO PLATE
WE’RE WORKING HAND IN HAND
SecondBite is committed to making a positive difference to people by identifying sources of nutritious surplus fresh food and produce that would otherwise go to waste and facilitating its safe and timely distribution to agencies and people in need.

Each year, Australians waste over $5 billion worth of food – over $1.1 billion of this is fruit and vegetables. At the same time, 1.2 million Australians are considered food insecure – defined as not having access to affordable, safe and nutritious food. SecondBite takes these problems of food waste and hunger in Australia and allows one problem to serve as a solution to the other.

If the food supply system was sustainable and all Australians had access, SecondBite would no longer need to exist. It is to this end that SecondBite works every day.
In 2012, we have over 600 volunteers who help us to provide fresh rescued food to more than 400 community food programs.

Between 25% and 50% of food produced worldwide is wasted between the paddock to the plate (FAO ‘Global food losses and food waste’, 2011)

Australian (households) waste A$5.2 billion of food each year
(Australia Institute ‘What a waste: An analysis of household expenditure on food’ 2009)

Since 2005, we’ve rescued 45 million kilograms of surplus fresh food – enough for 9 million meals

Our organisation

million
kilograms

million meals
Nutrition is core to preventative health care and many of the young people who access Brisbane Youth Service rely on this service for meals. SecondBite is a fantastic initiative, linking young people with fresh fruit, vegetables and other staples directly. We are very grateful for the produce and for the fantastic service SecondBite provides, bringing food straight to our door.

Adam, Homelessness and Housing Coordinator
Brisbane Youth Service
July   We moved into our larger warehouse in Melbourne, ensuring our increased support for communities in and around Melbourne into the future. Tasmania opened the newly renovated office.

Chris Hadley and Pat Burton travelled to the north of the state to re-engage with our major donors and to establish relationships with other growers in the area.

August A month into establishing operations in Queensland, 2.5 tonnes of surplus food was redistributed in the Brisbane area. SecondBite partnered with the Red Cross to roll out Community Connect across regional Victoria. Major Grower Premium Fresh has commenced regular donations – having a major impact on the amount of food that we are now distributing.

September Launched Coles Community Food with SecondBite. This national program, with a local focus, enables communities across Australia to access surplus fresh food from their local Coles store via SecondBite models of fresh food redistribution. SecondBite Tasmania was granted funding through the State Government’s Emergency Relief & Lower Cost of Living 2011-12 Budget initiative. SecondBite Tasmania commenced operations in Burnie and Launceston through a Community Connect model with Produce to the People and Launceston Benevolent Society.

January Surpassed our 2011 goal to redistribute one million kilograms. This fresh food was delivered to 307 community food programs in Victoria, Tasmania and Queensland with the help of 510 volunteers. Collected 400kg of produce from the Falls Festival, which was redistributed on New Year’s Day to 10 residential services in Tasmania. New vehicle purchased for Hobart operations funded by the Dyson bequest and general funding.

February SecondBite awards its first ever PhD scholarship to Rebecca Lindberg, who will remain as a part-time Research Officer at SecondBite. SecondBite Tasmania received $93,000 in funding from the Tasmanian Community Fund.

March Katy Barfield returns from maternity leave, to remain on the Board and continue in her current role until September 2012 before heading off towards new horizons. Chris Hadley and Pat Burton met with Senator Andrew Wilkie to discuss upcoming funding opportunities and a general update on the progression of SecondBite in Tasmania.

April Established a National Partnership with Good Food & Wine Shows. In Queensland, we were able to provide meals for 2,600 people with surplus produce from the show. SecondBite Tasmania had a record month, with the donation of 41.2 tonnes of produce received in April, including collections from Pyengana Dairy.

October The stars of MasterChef – Matt, George and Gary – hosted a fundraising dinner for SecondBite at Sacred Heart Mission. The third instalment of the Food Angels Program commenced in Tasmania.

November The VRC partnered with SecondBite for the fourth year running on Flemington Greenfields, a program of sustainability initiatives intended to achieve higher standards in responsible event- and venue-management. SecondBite presents research at the PHAA Future of Food Conference. SecondBite Tasmania is working with local church groups in the Kingborough region to establish a Food Hub in the area. With the assistance of Rotary, Kingborough Life Church and Kingborough Family Church we are hoping to commence early 2012.

December Minister Mary Wooldridge speaks at our Volunteer Appreciation Event on 2 December, recognising International Volunteering Day. Received a generous donation of four tonnes of strawberries, which, through the efforts of Heather Chong (Advisory Committee Member) and Island Berries, was made into jam that can now be redistributed throughout the year.

May Facilitated the redistribution of fresh nutritious food for Indigenous and remote communities across WA, including Community Connect connections to the Tom Price Primary School, which runs a breakfast and lunch program for Indigenous children. Our Operations Coordinator for SecondBite Launceston commenced working to develop links to the local area. All 17 Tasmanian Coles stores became active food donors in the SecondBite program. Celebrated in Hobart to thank all the SecondBite supporters, donors and friends, and a media event was held in conjunction with Colony 47 and attended by the Tasmanian Premier, Lara Giddings.

June Partnered with the YGAP Scent Initiative, a new fundraising campaign which raised $8,982 for SecondBite. New vehicle purchased for Launceston operations funded by the Tasmanian Community Fund.
Seasonal Highlights
Thousands of community food programs exist across Australia, relieving hunger and providing support for people in crisis. SecondBite ensures that hunger is relieved with sustainable nutritious food, and simultaneously is developing programs to address the underlying problems of food insecurity.

Empowering Through Education. Food is a simple medium though which powerful positive change can take place within our community. Our Research and Development department has been busy collaborating and designing two education programs (secondbite.org/educationprograms). These programs provide skills and support to community organisations and their clients, adding extra value to our current services that deliver fresh rescued food every week.

SecondBite’s Food Angels combines the delivery of fresh food hampers with fun, educational skill-building activities. We work with host agencies to integrate the Food Angels program into their existing case management services. This eight-week program aims to improve food access, nutrition education and community inclusion among our most vulnerable community members. SecondBite provides initial training to the host agency, ongoing implementation support, education tools and weekly fresh food hampers (complete with fruit, vegetables, milk, eggs, bread and accompanying healthy recipes). Food Angels inspires self-confidence, social skills and the enjoyment of food. Based on successful pilot programs in Tasmania and Victoria, we are now developing Food Angels into a model that can be available across Australia, helping to create lasting social change in kitchens across the country.

SecondBite’s Snap fresh food training program is designed to support staff and volunteers who work in community food programs. Training is delivered by a qualified nutrition expert and contains a series of modules, including the use of fruit and vegetables, sustainable kitchen strategies, preparation of nutritious and delicious meals, food safety practices and best-practice evaluation and monitoring procedures. This initiative commenced in 2011 as a joint project between SecondBite and the Tasmanian Community Nutrition Unit. We are now developing Snap into a national program, which will be an Australian first. A recent survey of 114 accredited practising dietitians and nutritionists revealed that 79.8 per cent see a need in their community to improve the nutritional quality of food available to people in need. This national survey, supported by the Dietitians Association of Australia, identified an overwhelming need for SecondBite to develop facilitator training to enable nutrition experts to connect with local community food programs in regional, remote and metropolitan areas of Australia.

Innovative Research. In 2012, the Victorian Minister for the Environment launched SecondBite’s second report in the series ‘Food Rescue: A Fresh Approach 2’. In collaboration with the University of Melbourne, the life cycle assessment revealed SecondBite’s positive environmental impact. By ensuring that over one million kilograms of fresh food did not go to landfill (based on our 2011 detailed food rescue data), we were able to ensure more than six million kilowatts of embodied energy and 74 million litres of water were not wasted (that’s how many resources were required to grow, process and transport the food in the first place). Also, we helped saved CO₂ equivalent emissions by six million kilograms – that’s the same volume of greenhouse gas emissions used by 919 flights from Melbourne to Perth.

SecondBite’s unique position within the community sector enables us to inspire and support upcoming professionals across a range of fields, including business, environmental sciences, nutrition and health. Throughout 2012, SecondBite has hosted 19 students, both undergraduate and post-graduate, from universities throughout Australia. Through engaging students, SecondBite not only contributes to the practical element of the university experience, we also gain tremendous expertise and concentrated research support.

Collaborative Connections. Collaboration is one of our core values at SecondBite, and our partnerships are integral to the work we do throughout our organisation. The Food Security Advisory Committee is a dedicated group of expert volunteers who provide strategic direction and guidance to our R&D team. We are also currently working with the talented nutrition team at the Victorian Aboriginal Community Controlled Health Organisation (VACCHO) and an incredibly dedicated R&D volunteer to showcase the great work of Aboriginal community food programs throughout Victoria.

The poorest health outcomes are experienced by the poorest communities. This is both unnecessary and unjust. At SecondBite, we will continue to advocate for the most vulnerable people in our community as we strive to improve food security across Australia.
The last 12 months has seen SecondBite’s involvement in community food programs increase from 300 to 484 – an increase of over 50% in just one year. Demand for fresh food does not seem to be reducing, but rather the opposite is occurring, with an increased demand for our services being reported across the country.

VICTORIA 4Cs Crisis Relief Centre / ACSO / ADRA / Agg St Public Housing SPAN / Anglican Parish of Wonthaggi & Inverloch / Anglicare Emergency Program / Ararat North Primary School / Ararat / Ararat Seeker Resource Centre / Asylum Seeker Welcome Centre / Atherton Gardens Vietnamese Language School / Avocare / Ballarat APROTCH / Bapstcare Sanctuary Program / Barwon Youth Outreach / Bayswater North Primary School / BBCFR / Bellarine Living and Learning Centre / Benalla Food Share / Bendigo Family & Financial Services / Benwerran / Bethany Community Support Grovedale / Bethany Community Support North Geelong / Bethlehem Community Inc. / Braybrook Neighbourhood House Inc / Brotherhood of St Lawrence Sunmer House / Brunswick Neighbourhood House / CAE Youth Pathways / Careforce Community Services (Careworks) / Careworks Sunshine / Carlton Learning Centre / Carlton Senior Citizens Centre / Catchment Youth Services / Central Teaching Unit / Choir of Hope & Inspiration / Christ Church Community Centre / Christ Church Geelong / Christ Church St Kilda / Church of All Nations / City Life / Frankston / Colac Area Health / Colac Secondary College / Colac South West Primary School / Colac West Primary School / Coldstream Drop-in Dinner / Combined Churches Caring Melton / Coolibah Centre / CoPP Family Support Services / Cottage by the Sea / Create Geelong Inc / Croydon Uniting Church Helping Hand / Crystal Manor / Diversitat Hub / Diversitat You Turn / Diversitat Youth / Drum Youth Services / Drysdale Family Support (Food Bank Plus) / Elizabeth Hoffman House / Elizabeth Street Common Ground / Fawkner Community House / First Response / Fitzroy Learning Centre / FoodBank (Vic) Recipient / Foundation 61 / Freedom Care Inc / Foundation 61 / Gateway Christian Church / Gateway Christian Church Colac / Gateway Social Support Options / Geelong Food Relief Centre / Geelong Mental Health Consumers Union / Geelong Technical Education Centre / GESAC / Gippsland Christian Church Community Care / Glastonbury Community Services / Grovedale Collage / Hamilton Uniting Church / Hanover East St Kilda / Hanover South Melbourne / Hanover Southbank / Healesville Interchurch Community Care Inc (HICCC) / Heart Focus Community Care / Hobsons Bay Christian Church / Hobsons Bay Christian Church / Holydale Lodge / Holy Eucharist Church / Holy Trinity Anglican Church / Hope City Mission (Recipient) / Hope in the Hills Christian Mission / Hotham City Mission / Inner Youth Community Health Service / Kinglake West Uniting Church / Knox Info Link / Lake Tyers Health & Children’s Service / Lantern Resource Centre / Latitude Food Angels / Listening Post / Mackillop Family Services / Matts Place / (Bayside Community Care) / Melon House / Mental Illness Fellowship / Mildura Aboriginal Corporation / Minajaku Healing Centre-VHKS / Monash Oakleigh Community Support / Newcomb Secondary College / Newstart Northern Region / North Geelong Secondary College / Northern Bay Collage Goldsworthy Campus / Northern Bay Collage Vermont Campus / Northern Bay College / Hendy St Campus / Northern Bay College Tallis St Campus / Northern Bay College Wexford Campus / Northern Bay Community Centre / Oberon South Primary School / OneCare / Operation Stitches / Ozanam Community Centres / Port Phillip Community Group Kitchen / Portarlington Primary School / Prehran Adventure Playground / Prahran Mission – Prahran / Prahran Mission – South St Kilda / Precinct Christian College / Prominent Christian Church / Rossvale Community Kitchen / Sacred Heart Port / Salvation Army / Salvation Army – Morwell / Salvation Army – Trafalgar / Salvation Army – Swan Hill / Salvation Army Access Health Crisis Centre St Kilda / Salvation Army Community Support Centre / Salvation Army Connect / Salvation Army Corio / Salvation Army East Care Housing Services Opening Doors / Salvation Army Geelong / Salvation Army Kardinia Network / Salvation Army Project 614 Bourke St / SEACC / Shepparton Food Share / South Eastern Christian Centre / South Port Uniting Care / Southern Directions Youth Service MOIRA / Span Community House / St Kilda Gate House / St Leonards Community Kitchen / St Mark’s Church / St Mary’s / St Vincent de Paul – Wangaratta / St Vincent de Paul (Francis Xavier Beaconsfield) / St Vincent de Paul Food Bank Collingwood / St Vincent de Paul Matthew Talbot Soup Van North Melbourne (Warehouse) / / The 5000 Club / The Fort / The Outpost / The Salt Foundation / The Salvation Army – Colac / The Salvation Army Community Support Service – Preston / The Smith Family / Theodora’s Cheerful Givers / Tintern Vale Primary School / Torquay Food Bank / Uniting Care – Food Share Bendigo / Uniting Care Breezeeway / Uniting Care North Geelong / Uniting Care South Geelong / Uniting Care Winchelsea / Uniting Care – Food Share Wodonga / Uniting Church – Hamilton / Uniting Church Food Van / UnitingCare Harrison / Vantage Point Church / Victorian Aboriginal Health Service / VincentCare Victoria Housing Services / Vive Cafe / Waiaora Community Mental Health / Waterfront Church Geelong / Waterfront Church Grovedale / Wavecare – Glencairn / Wesley Mission / Western Heights Secondary College / Whittington Community Kitchen / Whittington Primary School (RCBC) / William T Onus Hostel / Willing Older Workers / Winchester Community House / Winepress AOG Church / Wingate Avenue Community Centre / Worn Gundidji / Youth Enterprise Hub / Youth Project / TASMANIA / Launceston City Mission / Abbeyfield Society – Glenorchy / Abbeyfield Society – Huon Valley / Able Australia / Anglicare – ACCESS / Anglicare – Alcohol and Other Drugs – Glenorchy /
SecondBite Community Connect™ is an innovative model of food rescue that facilitates the redistribution of surplus fresh food from local food donors directly to local community groups. This sustainable program was created in 2009 to further SecondBite’s mission of making a positive difference to people by identifying sources of surplus fresh food that might otherwise go to waste and coordinating its effective redistribution to people in need.

SecondBite has established relationships with major retailers, local independent stores and general food businesses. The type of food donated varies according to the type of donor and the requirements of the recipient agency, but in all cases SecondBite’s focus is on the recipient agencies’ food needs. The quantity of food that is available for collection from the food donor may vary, but through regular collections and continued relationship building, the quality and frequency of food donations improves over time. It is SecondBite policy that the food collected is distributed to the areas of highest need. These demographic populations include asylum seekers and new arrivals, Aboriginal and Torres Strait Islander communities and single-parent families. This demand, together with the desire to reach areas where our vans cannot service, led to the development and ongoing success of SecondBite Community Connect.

The effectiveness of the Community Connect model of food rescue and redistribution continued to grow in the last financial year. This was demonstrated by the increase in the number of agencies and donors participating, the geographic reach of the model, the volume of food rescued and the positive environmental impact of the program.

In the last financial year, the SecondBite Community Connect model continued to expand; there were 72 agencies and 95 donors active on the program, and at the time of printing this report, there were nearly 200 agencies and over 230 donors participating. Agencies and donors are participating in all states and territories of Australia. The model is facilitating collections in remote locations across the country, from Tom Price in Western Australia, Port Augusta in South Australia, Innisfail in Queensland, Bairnsdale in Victoria and Launceston in Tasmania.

The volume of food rescued has significantly increased from the previous year. Over 197,345kg of fresh nutritious food was rescued over the financial year 2012. Food rescued through the Community Connect model has increased as a percentage of the total food rescued by SecondBite from seven to 20 per cent.

The 197,345kg of food rescued due to this model represents approximately one million kilograms of greenhouse gas emissions saved (CO₂ equivalents), 13.6 million litres of water saved and over one million kilowatts of energy saved.

Through Community Connect we have developed a scalable model and the ability to be able to rescue fresh food and connect it to some of the most marginalised communities across Australia. Community Connect continues to be a simple and effective model of fresh food rescue through which powerful changes have taken place within communities.
A NATIONAL PARTNERSHIP TO BE PROUD OF

In 2011, we launched our national partnership with Coles Supermarkets, Coles Community Food with SecondBite. SecondBite values and advocates strong collaboration, including the exchange of knowledge and resources. With Coles’ support, we have been able to develop a mutually successful program with a national approach to fresh food donation.

Through this program, Coles has worked to actively embed a culture of giving among its team members. On a daily basis, store teams put aside fruit, vegetables and bakery items for SecondBite to collect. These are items that do not meet high-quality standards, but are still safe and nutritious to eat. SecondBite and our affiliated agencies collect the donations and deliver them to our local partner community food programs supporting people in need. These donations are then used as either raw ingredients in the production of healthy meals or distributed to recipients directly in food parcels. We would like to thank and acknowledge our major interstate partners, Food Rescue WA, Parramatta Mission and Foodbank WA, NT and SA for their tireless contribution and collaborative efforts.

Over the first year, we have had several amazing achievements. Firstly, we achieved a national footprint in all states and territories. We reached this goal on 7 May 2012, seven months ahead of target. Our second goal was to have at least 250 stores on board by the end of December 2012. We have certainly accomplished this goal; as at 30 June 2012, 208 stores were live on the program and our 250th store went Live on 7 August 2012. By the end of 2012, we expect to have approximately 350 stores participating with the program.

By 30 June 2012, fresh food donations from Coles exceeded 425,000kg, equating to 850,000 nutritious meals; this included over 200,000 meals distributed to Aboriginal and Torres Strait Islander communities. At an environmental level, a saving of over 29 million litres of embedded water was made, approximately 2.5 million kilograms CO2 emissions were prevented from entering the atmosphere and 2.3 million kilowatts of energy were saved.

Coles is proud to be working with SecondBite and its affiliated agencies nationally to provide surplus fresh food to people in need. We are particularly delighted with our progress – to have 350 stores on the program in just over 12 months is fantastic.

‘Thanks to our wonderful and passionate store teams and to the great team at SecondBite! We have donated over 850,000 meals of fresh and nutritious food to people in need all over Australia, and we look forward to expanding our program even further in the coming 12 months.’

Stuart Machin, Coles Store Development & Operations Director

Stuart Machin, Coles Store Development & Operations Director and Ian Carson, SecondBite Co-founder and Chairman
With SecondBite now truly a national organisation, the expansion of the volunteer programs finds us with a staggering 620 volunteers. The value of volunteer contributions in dollar terms was $179,460.

Mary has been assisting the Victorian office for two years and commented that: ‘SecondBite is second-to-none for me as a volunteer. I can come here and appreciate that I have an involvement with many of my areas of interest, including food for those who need it, reduction of waste and protection of the environment.’

Volunteer, Elena Mg Nak, who assists with events and the daily operations of Mission Australia’s Café One in Brisbane, QLD says: ‘SecondBite really makes a difference, not only by redistributing food, but also by giving volunteering opportunities to people who think that positive changes, “bite by bite”, are truly possible. Being with SecondBite is an honour, a pleasure, a whole experience. Thank you so much!’

Volunteer, Tracey Miller, who assists with Administration and General Warehouse duties in Hobart, says:

SecondBite has further developed the on-site training programs at various sites, and is continuing to work with job placement agencies and community food programs. The City of Melbourne has provided SecondBite with further funding, enabling SecondBite to offer Community Food Programs the opportunity to offer their community group access to real-world skills in a warehouse within a supportive learning environment. At the same time, it is providing a practical response to increased needs in the warehouse. The practical voluntary placement supports people on their path to gaining independence, either through paid employment or further training.

As we continue to grow at a rapid rate, the need for volunteers will grow with us. We will need to have a team of dedicated volunteers on the ground helping us to reach the community and provide access to fresh nutritious food around Australia.

A big thanks for your contribution.
Second Bite relies entirely on the generous support of individuals, trusts, foundations and companies to undertake our work. The following incredibly generous donors have supported Second Bite’s work in 2011/2012, and to each of them we say an enormous thank you and sincerely thank the many individuals who have also so generously supported Second Bite’s work.
2012 – A year of national growth and change for SecondBite

CHAIRMAN’S REPORT

SecondBite has been blessed to have exceptional people like Katy Barfield who has taken SecondBite from an idea, to a national organisation in just over five years.

In choosing a new career path, Katy has showcased the maturity of SecondBite and its ability to move to the next phase of leadership for the challenges we have before us.

The Board of SecondBite expresses its profound appreciation for everything Katy has achieved.

Katy has inspired us and made it happen. Her achievements are many. One of her lasting legacies will be of building our relationship with Coles, which has enabled SecondBite to become a truly national organisation. In doing this, she has allowed many hundreds of thousands of Australians to have access to, and increase their intake of, fresh nutritious food, in the process, improving health and reducing waste in Australia. What an achievement! Naturally too, our Coles relationship has significantly increased the awareness of the work of SecondBite.

The Board welcomes Elaine Montegriffo as the new CEO. Elaine brings an extensive experience in addressing food insecurity and poverty, having most recently been Country Director for Oxfam Australia in Laos. Elaine is passionate about improving access to healthy nutritious food for all and in building a more sustainable and equitable food system. We are very excited to have Elaine as our CEO.

Taking a national approach can change your perspective and it opens the possibilities as to what is possible in Australia. SecondBite estimates that currently, we are saving less than five per cent of the food that is dumped and a similar quantity of the food that is needed. To this end, Elaine has identified the opportunity to research this question more deeply and to explore what it would take to meet these needs. We are currently looking at how our research team can achieve this.
At the end of the day, additional funding will be required. However, if we take a national approach, we will find synergies and opportunities to leverage away from existing volunteer groups, local communities, transport, grants and organisations – similar to the way SecondBite has developed its unique and innovative models over the last six years.

Cate Burns has made a wonderful contribution to the Board and to SecondBite over a number of critically important years. In particular, her depth of experience in nutritional poverty and her leadership in research has assisted SecondBite to develop its unique ‘research-based’ approach to the work we do and has empowered our innovative models of food delivery. As Cate vacates the Board, we wish her well for the future. Thank you Cate for your wonderful contribution.

Sarah Curtis has made a major contribution to The SecondBite Future Trust, helping to give it life and establish the framework for its growth. She has stepped down as Chair, although she will continue to serve on the Advisory Board. Thank you Sarah. Cathy Simpson has also made a big contribution to the work of the Future Trust and we are extremely grateful to Cathy for her support.

Michael Robinson takes over the Chairman’s role, bringing a track record of major achievement and contribution to the community through philanthropy, law, business and education. We are very excited that Michael has taken on this role to build a capital sum of some $25 million by 2025 in order to assist SecondBite achieve its objectives and alleviate nutritional poverty across the country.

Thank you to the Board, whose members are outstanding and who are very engaged in assisting our direction at SecondBite. Thank you to all the staff around Australia who give so much of themselves every day to obtain the food and move it to those who need it. Thank you to our amazing donors who help so much. As Tom Wolfe said in the Right Stuff, ‘no bucks, no Buck Rogers’.

Finally, thank you to our 600 plus volunteers, who are out there every day collecting the food, chasing the donors, preparing our accounts and doing many of the things that make SecondBite happen. Everything you do is inspirational.

**DIRECTOR’S REPORT**

After six years at SecondBite, I can safely say that I am immensely proud of the achievements of the organisation over this time. SecondBite has been, without question, the most rewarding and unforgettable chapter of my career.

Since our humble beginnings in 2005 SecondBite has evolved into a national organisation. The organisation may look very different on the outside, but I can assure you that inside it has remained true to its mission – to make a positive difference to people by collecting and redistributing fresh nutritious food that might otherwise go to waste and delivering it in a safe and timely manner to people in need.

Today, our focus is still on fresh and healthy food, and thanks to our research and development team, our vision to see an Australia where food insecurity is a thing of the past is becoming more of a reality year on year.

In the last financial year, SecondBite collected and redistributed over 1.4 million kilograms of surplus fresh food. This is enough food to provide over 2.8 million hearty nutritious meals for people in need. A truly amazing result, especially when you consider that in 2005, SecondBite collected 650kg.

Despite these results, it still leaves me speechless that in a country as wealthy and resourceful as Australia, five per cent of the food that is thrown away and dumped in landfill is collected and redistributed over 650kg.

We estimate that SecondBite is only collecting some five per cent of the food that goes to waste and delivering it in a safe and nutritious food that might otherwise is thrown away and dumped in landfill every year.

I’d like to thank everyone who has been a part of this incredible journey. You have made the last six years so memorable and you have truly ‘made a difference’ to the lives of thousands of people.

And so, I would like to introduce you to Elaine Montegriffo who recently joined as our new CEO. Elaine is passionate about bringing an end to food insecurity in Australia, through sustainable innovative programs that meet the needs of vulnerable women, men and children. It is with great pleasure that I step back onto the Board and hand over to Elaine. I have no doubt that Elaine will take SecondBite from strength to strength and I look forward with great anticipation as to what the next great chapter holds.

Thank you.

**CEO’S REPORT**

SecondBite’s achievements over the past six years are truly exceptional.

They reflect the commitment, creativity and energy of everyone – staff, volunteers, amazingly generous financial supporters and partners – who has contributed so much and so generously to SecondBite’s success.

I feel thrilled and privileged to be leading SecondBite at such an exciting time in its ever-evolving development. Our national expansion is already opening up more opportunities for us to explore new models, alliances and partnerships to improve access to fresh healthy food for vulnerable individuals and families in regional and remote areas of Australia.

SecondBite’s strong research and development capacity, as reflected in our food programs, coupled with our extensive on-the-ground experience of addressing the deplorable level of food waste and food insecurity, means we are uniquely placed to contribute to the national debate on these crucial issues.

I’m really excited about the opportunity we have to influence the behaviour and policy changes required to deliver a more environmentally sustainable and equitable food system for all Australians. Yes, it’s a big, big ambition and one that I am deeply committed to. SecondBite has never shied away from such challenges and with your support I believe we can and will achieve our goal.

I look forward to working with you all in the coming year.

With sincere thanks.

**FUTURE TRUST**

The Future Trust is seeking bequests from supporters of SecondBite to ensure that the work of SecondBite grows and continues in perpetuity. The Future Trust, initiated by Geoff Handbury’s substantial contribution, is now approaching $1 million in capital. With Michael Robinson as the Chair, the Future Trust goal is to reach $25 million by the year 2025. This can occur through SecondBite supporters remembering SecondBite in their Will or by making contributions. Bequest forms are available by contacting Stuart Lowe at SecondBite.

We estimate that SecondBite is only meeting five per cent of the needs of Australians who are nutritionally disadvantaged; at the same time we estimate we are only collecting some five per cent of the food that is thrown away and dumped in landfill every year.

You can make a difference by leaving something to SecondBite in your Will.

With sincere thanks.

IAN CARSON
CHAIRMAN

KATY BARFIELD
DIRECTOR

ELAINE MONTEGRIFFO
CEO
Over the last year, SecondBite has grown into a truly national organisation. From Far North Queensland to the southern coast of Tasmania and from the heart of metropolitan Melbourne to regional and remote communities in Western Australia, SecondBite is providing surplus fresh food to vulnerable men, women and their children.
In the financial year 2012, over 1.4 million kilograms of surplus fresh food was collected and redistributed to people in need. This provided over 2.8 million hearty nutritious meals. SecondBite is now providing regular supplies of fresh food to over 400 community organisations.

Since 2005, SecondBite has:
- saved over 3.9 million kilograms of surplus fresh food;
- saved community organisations over $11.9 million, by providing fresh food which they would have otherwise had to purchase;
- saved over 8.4 million kilograms of CO₂ from entering the atmosphere;
- saved 223 million litres of water embedded in the production of this food.

To achieve these results, SecondBite operates a range of collection models to take food from the paddock to the plate. SecondBite has warehouses in Kensington and Geelong in Victoria, in Hobart, Tasmania, and, most recently, in Brisbane, Queensland. Further facilities are planned shortly in Kilsyth, Victoria, and in Launceston, Tasmania.

To support the collections through these warehouses, SecondBite now has a fleet of 13 vans. Through the generosity of various donors, eight vehicles have been added to our fleet over the past year. Additionally, we now have 600 volunteers, who make deliveries using their own vehicles, taking surplus fresh food directly to community food programs.

Our Community Connect model has now been expanded to operate in all states and territories. In the financial year 2012, through Community Connect, we have collected and redistributed over 197,000kg of surplus fresh food. This model has connected 72 community groups with 95 food donors across Australia.

SecondBite has only been able to achieve this expansion with the support of the community as well as a range of partnerships, to maximise the impact of the donations received.

In the financial year 2012, SecondBite increased its general fundraising income to over $1 million, an increase of nearly 60 per cent on the previous year.

Our designated income also increased by 39 per cent to just under $1 million. Overall, this meant our total income topped $2 million for the first time and represented a 44 per cent increase on the previous financial year.

This growth in income has also been represented by a rise in our expenses, which grew to over $2.4 million. This shows the large and growing demand in the community for our service. We continue to deliver regular supplies of quality surplus fresh food to community food programs to ensure that vulnerable men, women and their children can receive hearty nutritious meals.

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**FOOD DELIVERED TO RECIPIENT AGENCIES**

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<th>JANUARY</th>
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**PROFIT & LOSS**

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<td>Designated Funding Income</td>
<td>977,877</td>
<td>703,916</td>
</tr>
<tr>
<td>Food Program Warehouse Funding</td>
<td>113,508</td>
<td>101,984</td>
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<tr>
<td>Food Program Transport Funding</td>
<td>255,939</td>
<td>56,075</td>
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<tr>
<td>Food Program Staff Funding</td>
<td>543,862</td>
<td>399,911</td>
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<tr>
<td>Food Related Staff Funding</td>
<td>36,324</td>
<td>109,390</td>
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<tr>
<td>Professional Fees Funding</td>
<td>15,500</td>
<td>23,503</td>
</tr>
<tr>
<td>Communication Expense Funding</td>
<td>12,123</td>
<td>977</td>
</tr>
<tr>
<td>General Expense Funding</td>
<td>621</td>
<td>12,082</td>
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<tr>
<td>Total Designated Funding Income</td>
<td>2,196,264</td>
<td>1,522,056</td>
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<tr>
<td>Interest Received</td>
<td>43,560</td>
<td>69,510</td>
</tr>
<tr>
<td>Other Income</td>
<td>103,133</td>
<td>76,205</td>
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<tr>
<td>Total Income</td>
<td>2,245,957</td>
<td>1,667,761</td>
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<table>
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<tr>
<th>EXPENSES</th>
<th>30-Jun-12</th>
<th>30-Jun-11</th>
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<tr>
<td>Food Program Warehouse Expense</td>
<td>181,451</td>
<td>54,662</td>
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<td>Food Program Transport Expense</td>
<td>149,969</td>
<td>45,474</td>
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<tr>
<td>Food Program Staff Expense</td>
<td>1,169,077</td>
<td>528,611</td>
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<tr>
<td>Food Related Staff Expense</td>
<td>475,216</td>
<td>433,999</td>
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<td>Professional Fees Expense</td>
<td>168,679</td>
<td>111,186</td>
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<td>Fundraising Expenses</td>
<td>19,398</td>
<td>14,205</td>
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<tr>
<td>Communication and Computer Expenses</td>
<td>106,701</td>
<td>60,353</td>
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<tr>
<td>Premises Expenses</td>
<td>59,325</td>
<td>50,462</td>
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<tr>
<td>General Expenses</td>
<td>112,069</td>
<td>14,666</td>
</tr>
<tr>
<td>Non-reciprocal transfer to SecondBite Future Trust</td>
<td>-</td>
<td>194,448</td>
</tr>
<tr>
<td>Total Expenses</td>
<td>2,441,885</td>
<td>1,508,066</td>
</tr>
<tr>
<td>Net Surplus/(Deficit)</td>
<td>(245,621)</td>
<td>13,990</td>
</tr>
</tbody>
</table>
1. **IAN M. CARSON** CO-FOUNDER DIRECTOR
   - I am a founding partner and Chairman of Partners of PPB Advisory. I have been instrumental in turning around organisations in crisis and helped clients to protect their financial positions and reputations.
   - I was a Board member of the Preston and Northcote Community Hospital 1993-1996 and the PPB Advisory team leader supporting the successful 2010 settlement by Diego for Thalidomide victims.
   - I gained a Bachelor of Economics at Monash University, a Postgraduate Diploma of Accounting at La Trobe University and completed the Owner Manager course at Harvard Business School. I am a fellow of the Australian Institute of Company Directors. Director, Chairman of Partners, PPB Advisory and Director, Pearl Finance Pty Ltd. I am a member of the Social Ventures Australia Leadership Council (Melbourne) and member of the SecondBite Fundraising Committee and Trustee of the SecondBite Future Trust.

2. **KATY BARFIELD** FIELD
   - Katy led SecondBite as CEO from 2006 to 2012, and together with founders Ian and Simone Carson, directed SecondBite through a period of intense growth and expansion on an unprecedented scale, from collecting around 600kg of fresh produce in 2005 to redistributing 2 million kg in 2012 to community food programs in Victoria, Tasmania, Queensland and NSW. Katy previously worked for Children in Crisis, SCOPE, Colon Cancer Concern, Trinity Hospital and Relief Services for Refuges and Children in Afghanistan. She also has extensive experience in corporate consulting and previously owned her own hospitality venue. Katy holds a Masters of Arts and is a graduate of Stanford University’s Executive Program in Social Entrepreneurship. Katy is a member of the SecondBite Board, the Fundraising Committee and the Corporate Partnerships Committee.

3. **SIMONE CARSON** CO-FOUNDER DIRECTOR
   - Simone co-founded SecondBite with Ian Carson in 2005. A nurse with a keen focus on children’s health, Simone worked in the Paediatric Intensive Care Unit at the Royal Children’s Hospital and coordinated research projects for the Infectious Diseases Department. She also gained a Certificate in Paediatric Intensive Care. Simone completed a Bachelor of Education at La Trobe University and also a Graduate Company Directors’ Course at the Australian Institute of Company Directors. She has a special interest in volunteers who are the animal behind the organisation and enabling the significant growth and expansion of SecondBite’s work in the Community Food Connect program and is a member of the SecondBite Food Security Advisory Committee and Volunteer Committee and is a board member of the St Vincent’s Institute Foundation.

4. **HOWARD CRITCHLEY** DIRECTOR
   - Howard has over 25 years’ experience in sales, marketing, business development and general management roles. He is currently Strategic Advisor, CEWA Logistics Asia Pacific. Howard worked in the logistics industry with Refrigerated Roadways and later with TNT Logistics as Managing Director, Australia, from 2000-2004, when his role expanded to include the Asia Pacific region. TNT was sold to Apollo Management Ltd. in 2006 and Howard’s role continued, together with a name change to CEVA Logistics, until 2010. Howard currently performs various consultancies and board roles in Asia and Australia. In particular, Howard is on the statutory and advisory board and consults for India’s largest logistics company, TUS Logistics. Howard is a member of the SecondBite Logistics and Coles Community Connect Committees.

5. **BOB GLINDEMANN OAM** DIRECTOR
   - Bob Glindemann has had over 41 years’ experience with Shell, with extensive experience in logistics, supply-chain and all aspects of marketing and sales experience in the industrial, agricultural, mining and manufacturing markets. Roles over that time covered Australia, New Zealand and global and regional Leadership, with a final appointment as Managing Director, Commercial Oceania. Bob is former Principal, PRO/NED Victoria Pty Ltd and Chair of HMS Logistics.
   - Bob has been a Rotarian for over 37 years working in the areas of Charity of Darwin and Metropolitan, Adelaide, French’s Forest, Sydney and Melbourne. He is also a President of Darwin and Melbourne. Bob sits on SecondBite’s Finance & Risk-Compliance Committee and Volunteer Committee. Bob is currently Deputy Chairman and Non-executive Director of Navy Health Limited, Director of Care Australia, Chairman of the Australian Institute for Motor Sport Safety, Deputy Chairman of the Very Special Kids Foundation, Director of East Timor Roofing Holdings Pty Ltd and East Timor Roofing and Training UNP LDA.

6. **FLAVIA GOBBO** DIRECTOR
   - Flavia has extensive experience as a senior corporate lawyer with Telstra and prior to that she was a Senior Associate at King & Wood Mallesons. She has a wide range of both legal and management experience, and has been involved in the areas of corporate risk management and marketing and corporate governance and was Company Secretary, Treasury and Dispute Resolution. Flavia completed a Bachelor of Arts and Bachelor of Laws, at Melbourne University, and is a graduate of the Australian Institute of Company Directors. She is currently a Director of Telstra and is the Chair of Telstra Investment Ventures and Marketing and Chair of Q-COMP; the independent statutory authority that oversees the workers’ compensation scheme in Queensland. Flavia is a member of the SecondBite Fundraising Committee and Queensland Advisory Committee and Trustee of the SecondBite Future Trust.

7. **ANDREW MONOTTO** DIRECTOR
   - Andrew is Partner at King & Wood Mallesons. Andrew specialises in Competition Law (including third-party access), utility regulation, joint ventures, contracts and Clean Energy regulation. In Competition Law, he has been involved in significant Australian and international and global mergers and acquisitions and Competition Law issues across various industries, with a particular focus on energy markets and national competition policy reforms. Andrew also specialises in franchising and other forms of distribution and dealer arrangements.
   - Andrew completed a Bachelor of Commerce, Bachelor of Laws (Hons) and Master of Laws, at the University of Melbourne. He has co-located in Competition Law for a number of years and is the current Adjunct Senior Associate, Faculty of Law, at Monash University.

8. **ALISTER PATERSON** DIRECTOR
   - Alister’s career to date has spanned both media and political domains. He was a Journalist, Sales Executive and Programming Executive with HSV7 and Senior Newsreader with ATV10. He was a radio host and commentator at 3AW before launching his own business, Paterson Media, in 1991. Alister was a founding member of the Melbourne branch of the Liberal Party and worked for party media training for nine years. He represented the electorate of South Barwon in the Parliament of Victoria from 1992 to 2002 and was the Director of the Trustee of the Daisen University Foundation Ltd 1994-97. Alister is the current Local President of the Salvation Army’s staff in Melbourne. Alister is a member of the SecondBite Marketing Committee.

9. **ELANA RUBIN** DIRECTOR
   - Elana has a wealth of experience in Funds Management and Governance. She was previously the Executive Director - Investments of the ARF (Australian Retirement Fund) from 1997 to 2006 and has been on Boards of a range of listed, government and private companies. Elana is currently Chair at Australian Super and Director of Mirvac Group and TAL. She is also a member of Infrastructure Australia, the Climate Change Authority and Evans & Partners Advisory Board. Elana holds a Bachelor of Arts (Hons), Master of Arts, Graduate Diploma in Applied Finance and Investment. She is a Fellow of the Australian Institute of Company Directors, the Australian Institute of Management, Australian Institute of Superannuation and the Financial Services Institute of Australasia.

10. **JOHN P SIMPSON** DIRECTOR
    - John is a Corporate Affairs specialist with more than 27 years’ senior executive and non-executive experience in both the private and public sector. In 2011, John created John P. Simpson & Associates, advisers on corporate strategy, management and engagement. He was previously Strategic Adviser; Office of the CEO, National Australia Bank, Group GM Corporate Affairs for the Bank and Director External Affairs, Shell Australia. John worked for Shell International, London, for a number of years. In 2005, he was appointed a Director of Shell Australia and Shell Energy Holdings (Australia).
   - John is a current member of the Australian Institute of Company Directors and has a particular interest in education. He serves on the boards of the National Science & Technology Centre (Questacon), where he is Deputy Chairman, and of Scotch College where he has been a Director for 12 years. John is also Director and Trustee of the H V McKay Charitable Trust, with a focus on support to rural and regional need, and Director, ESS Super (Vic) and Member, Global Foundation Advisory Board and a Trustee of the SecondBite Future Trust. He also coordinates the SecondBite Ambassador Program and sits on the SecondBite Communications and Marketing Committees.

11. **DAVID WILLIAMSON** DIRECTOR
    - David is Head of Group Legal and Chief Compliance Officer for BHP Billiton. He is also the Chair of the Salvation Army’s Corporate & Philanthropic Committee for Victoria and a Trustee for The Scobie & Claire Mackinnon Trust. Previously, he completed a Bachelor of Laws, at the University of Melbourne and was a partner with Blake Dawson (now Ashurst) from 1989 to 2010. During this time, in addition to advising on many transactions, David’s role spanned leadership positions in the firm’s Melbourne, Sydney and London offices; he was also a member of the firm’s Board.
SecondBite Ambassadors assist the organisation in hundreds of ways each year – from providing introductions where they are needed to raising awareness and support for all that SecondBite does.

2012 saw our Ambassadors swell in number, national and international reach and in results achieved for the organisation. In addition to Victoria, we now have formal Ambassador representation in NSW, SA and Tasmania. It will not be long into 2013 when we will have Ambassadors appointed in Queensland, WA and the NT.

I want especially to acknowledge our Patrons – The Hon Alex Chernov AC QC Governor of Victoria and Mrs Elizabeth Chernov. Both have been ‘hands on’ in their support this year, visiting recipient organisations to better appreciate our work and the positive impact we are having in the communities where we operate.


AMBASSADORS ACTIVE ACROSS AUSTRALIA

Having strong advocates for SecondBite representing the organisation in so many walks of life has been very powerful for our work. If you wish to become an Ambassador or you feel there is someone who would make a real contribution to our work as an Ambassador, please let me know at my email below.

We are especially interested in identifying possible Ambassadors in locations outside of Victoria as SecondBite extends its operations and influence across the country.

Thank you to everyone who has contributed their time, energy, ideas, enthusiasm and own resources in support of SecondBite’s great work.

John Simpson – Director & SecondBite Coordinator
john.simpson@jpsimpson.com.au
SecondBite's commitment and endeavours are to ensure that quality surplus fresh food does not go to waste, but instead to individuals and families who really need it.

Please help SecondBite redistribute enough fresh food to our recipient agencies and community food programs to enable them to provide five million nutritious meals for their clients in 2013.

How you can help?
You can help SecondBite with food, funds and time.
- Please visit our website: www.secondbite.org
- Or please call us on 1800 263 283

Thank you for your support