Florida Medicaid Health Care Alert
March 31, 2020

Provider Type(s): All

COVID-19: Maintain Medicaid Recipient Eligibility and Extend Time to Complete Application Process

The Agency for Health Care Administration and Department of Children and Families have been working together to ensure current Medicaid recipients maintain benefits during the 2019 novel coronavirus (COVID-19) state of emergency. To that end, we are taking the following actions.

Maintain Medicaid Eligibility

We will maintain Medicaid eligibility for current recipients through the last day of the month of the state of emergency. **This means no Medicaid recipient will lose Medicaid eligibility during the state of emergency.** We are working on notifying recipients who may have received a termination notice in the month of March that their benefits will continue.

Extend Time to Complete Medicaid Application

During this state of emergency, individuals applying for Medicaid may be unable to submit all the documentation required to process their application. Beginning with applications received in February 2020, we are extending the timeframe for individuals to submit any necessary paperwork to **120 days** from the date the application was received. If the Medicaid application is approved, the individual’s Medicaid eligibility effective date will still be the first day of the month that the initial application was received. See example below.

<table>
<thead>
<tr>
<th>Date Initial Application Received</th>
<th>Deadline to submit all Paperwork</th>
<th>Medicaid eligibility effective date</th>
</tr>
</thead>
<tbody>
<tr>
<td>March 7, 2020</td>
<td>July 4, 2020</td>
<td>March 1, 2020</td>
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For updates on implementing these policy initiatives, please visit our COVID-19 information site at [https://myfamilies.com/covid19/access.shtml](https://myfamilies.com/covid19/access.shtml) or contact the Department of Children and Families at 850-300-4323 (TTY 1-800-955-8771).