

I JOIN US



PROVIDER INFORMATION



LAWNDALE CHRISTIAN
HEALTH CENTER

Loving God. Loving People.

Dear Potential LCHC Provider,

We're glad you picked up this packet! We hope this information will provide a window into the unique work environment at LCHC and what it's like to come on board with us. We truly believe that we offer something special here. Our Providers are a key part of our mission and our community.

We design our services to embrace the value of presence. We want each of our patients to feel known by their caregivers. The patient experience is designed so that patients are seen by a familiar care team and a Provider they know.

As we seek to foster this sense of belonging, we believe in the importance of hiring Providers who share the same racial, ethnic, language or social backgrounds as our patients. It is our intention to continue to increase the diversity of our medical staff and to prioritize representation for our community.

Our journeys are shared. Our collective hopes are for healthier lives – physically, emotionally, and spiritually. Our incredible Providers embrace these values, seeking to touch the lives of our patients in transformative ways.

This packet will give insight into the Provider experience at LCHC – everything from the landscape of Christian healthcare to the benefits of employment here.

Enjoy the journey!

Bruce Miller

CEO



This is Lawndale Health

Medicine is undergoing a number of profound changes. Advancements in scientific research and technological innovation have allowed us to intervene where we could not intervene before. Computer screens, EMR forms, tablets, on-site imaging tests, and various other technological interventions dominate experiences in the exam room.

Curiously, despite greater possibilities, deep dissatisfaction abounds for both Providers and patients. Many physicians, when asked, say they would not venture into medicine again. Patients are equally dissatisfied with their forays into a highly specialized and fragmented healthcare system that largely sees them less as human beings and more as embodiments of medical cases, subject to study and “solutions.”



Healthcare Providers face increasing demands for productivity and quality care performance measures. These trends spell collateral damage for primary care. Riddled with debt, and with little exposure to primary care, fewer Providers will enter the ranks to provide frontline services for populations with the greatest need. ***All in all, there is little healing in modern medicine.***

This is the landscape in which the Church must stand witness. In the Gospels, Christ emerges as the ultimate healer. He teaches us that physical healing is only a part of a larger restoration of a patient to self, community, and Kingdom. He challenges us to direct our attention and compassion to the sickest and the poorest, reminding His believers that “whatever you have done for the least of these, you have done for me.” Christ subverts and overturns all of our idols in modern medicine and bids us upstream toward perhaps an impossible calling.

Lawndale Christian Health Center invites dedicated Providers like you to explore life and work in this calling. We do not know all of the answers, nor have we fully imagined what Jesus' ministry in a modern healthcare center might look like, but we are invested in the work and journey of discovering more and more of our collective calling.

We would be honored to have you join us.



Our Roots

The North Lawndale neighborhood on Chicago's West Side is the site of the original health center, now known as our main campus, on busy Ogden Avenue. As a community-based health center, LCHC remains focused on the neighborhood that gave us our name and the communities immediately surrounding North Lawndale.



In the 1950's, North Lawndale experienced a rapid population decline with the relocation of several large businesses and corporations. A lack of investment in the neighborhood led to fewer opportunities for residents and resulted in many people experiencing barriers to accessing necessary services like primary healthcare.



Lawndale Christian Health Center was founded by community members - mainly from Lawndale Community Church - in 1984 to address the needs they saw in their neighborhood.

The organization has grown to include 4 additional clinic sites in the surrounding communities to better reach patients. As LCHC continues to expand its services and programs, its focus remains rooted in rejuvenating North Lawndale and its immediate surroundings.



Mission

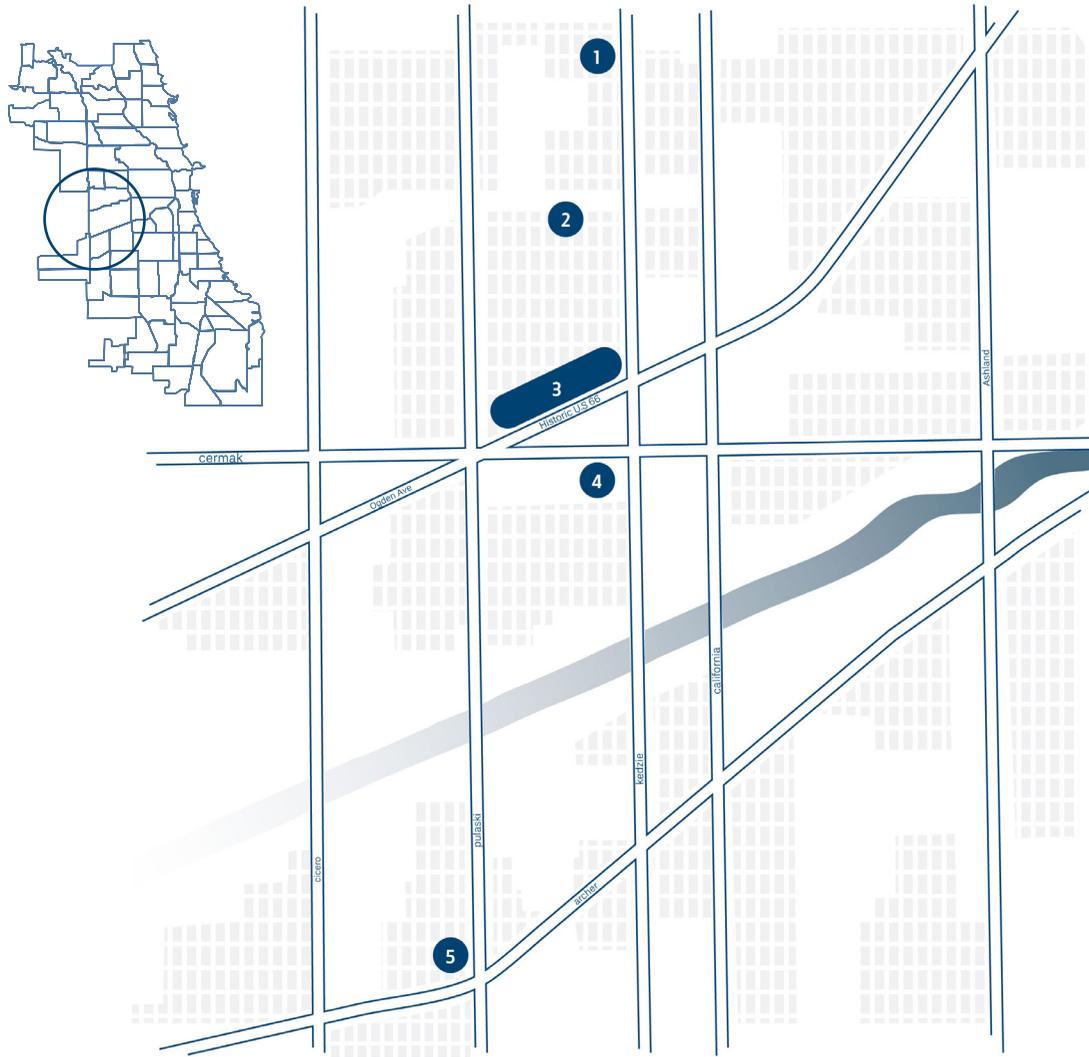
Our mission is to show and share the love of Jesus by promoting wellness and providing quality, affordable healthcare for Lawndale and the neighboring communities.

Values

Our values are an extension of the Christian Community Development philosophy, embodied by the words: Relocation, Reconciliation, Redistribution.

Community Care

Lawndale Christian Health Center understands that to successfully care for the health of our patients we must also take care of the community our patients are part of. That is why we invest in providing additional resources: dental, optometry, Fitness Center, Farm on Ogden, pharmacy, immediate care, Medication Assisted Treatments, HIV care, Senior Day Services, transportation assistance, Green Tomato Café, event spaces. To fully love and promote the health of our neighbor we must fully love and promote the health of the neighborhood.



1 Homan Clinic
3517 W Arthington St.
Chicago IL, 60624

2 Breakthrough Clinic
3219 W Carroll Ave.
Chicago IL, 60624

4 Farragut Clinic
3256 W 24th St.
Chicago IL, 60623

5 Archer Clinic
5122 S Archer Ave.
Chicago IL, 60632

3 Ogden Campus

Main Clinic
3860 W Ogden Ave.
Chicago, IL 60623

Health & Fitness Center
3750 W Ogden Ave.
Chicago, IL 60623

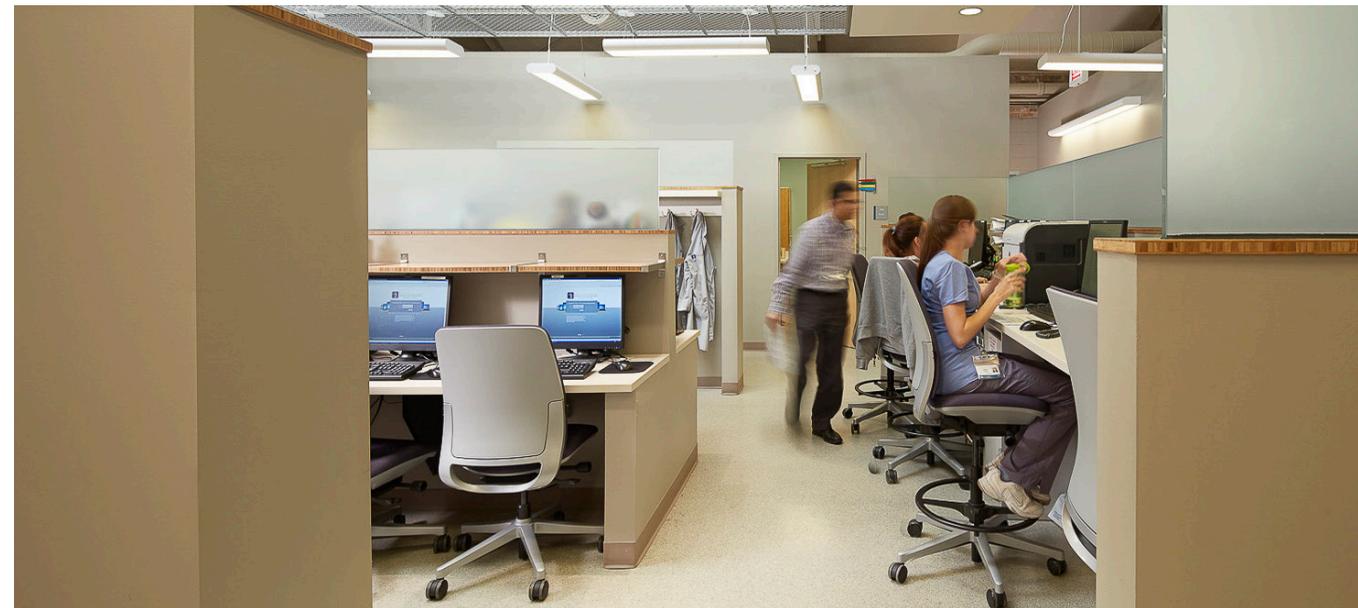
Senior Center
3742 W Ogden Ave.
Chicago, IL 60623

Immediate Care
3910 W Ogden Ave
Chicago, IL 60623

Eye Clinic
3851 W. Ogden Avenue
Chicago, IL 60623

Lawndale Christian Health Center is modeled as a Patient Centered Medical Home (PCMH) to deliver the best possible care to our patients. This model is characterized by 5 attributes:

- **Comprehensive Care** – patients are assigned to a care team that works together to meet the vast majority of each patient’s needs, including prevention, mental health supports, chronic disease management, and acute care.
- **Patient-Centered** – our patients are viewed as the center of their care team. We want each patient to manage and organize their own care at the level they choose. As partners in care, Providers and patients can build strong, trusting relationships.
- **Coordinated Care** – LCHC assists patients by coordinating care they may need outside of the clinic, such as hospital services, social supports, specialty care, and more.
- **Accessible Services** – patients have phone access to a Provider around the clock, other direct communication methods, access to urgent care, and access to extended clinic hours. We also offer Telehealth appointments for patients who would benefit from that service.
- **Quality and Safety** – LCHC is committed to providing high quality services by using evidence-based medicine, practicing population health management, using performance measures, responding to patient feedback, and collecting a large volume of quality and safety data.



We believe in creating healthy communities. Our mission extends beyond our exam rooms. We understand that in order to reach our goal we must provide services that benefit our patients in each area of their life. From comprehensive eye care to providing a space for physical activity and resources for healthy food and gatherings.

Our Medical Services

Primary Care:

- Family practice
- Internal medicine
- Pediatrics

Specialty Medical Services:

- Geriatrics
- Group-based Centering Care
- HIV Program
- Homeless Healthcare
- Minor Surgical Procedures
- Obstetrics and Gynecology
- Ophthalmology
- Orthopedics
- Podiatry
- Psychiatry
- Substance Use Treatment

Integrated Care:

- Behavioral Health
- Case management
- Insurance Enrollment
- Laboratory Onsite
- Nutrition counseling
- Pharmacy
- Referral Support
- Staff Interpreters
- Telehealth
- X-ray



Extended Services



Dental Care

Affordable dental care for adults and kids.



Eye Care

Comprehensive eye exams and affordable frames for adults and kids



Senior Day Program

Loving weekday care for seniors. Daily activities, fitness and meals included.



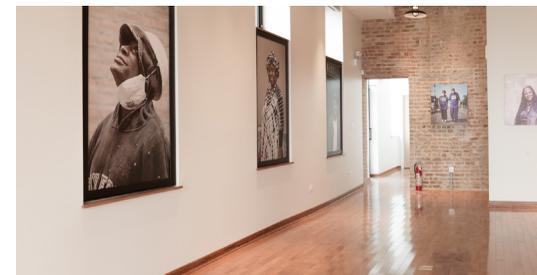
Lawndale Christian Fitness Center

Low-cost Fitness Center. Providers may also give free passes and free memberships for patients.



Green Tomato Café

Our Café offers affordable, healthful food in a relaxing, inviting, and family-friendly atmosphere.



Lawndale Christian Conference Center

A collection of 7 venues on Ogden Avenue providing spaces for the community to gather.



The Farm on Ogden

An urban greenhouse, fresh market, and job training center near our Ogden campus.



Provider Benefits

- **Loan Forgiveness** – through the State Loan Repayment Program and the National Health Service Corps.
- **Flexible time** – Flexible scheduling for Providers interested in less than full time.
- **Holidays/PTO** – Paid holidays and paid time off.
- **CME**–Continuing Medical Education (CME) - up to \$1,500
- **Health Insurance** –no copays/coinsurance at in network, dental and optometry onsite.
- **Life Insurance at Salary**
- **403b Profit Sharing Pension**
- **Provider Retreat** – Annual weekend retreat
- **Annual Bonus** – depending on the success of the last fiscal year
- **Annual Conferences** – LCHC provides a stipend to attend CCDA and CCHF

Becoming a Provider

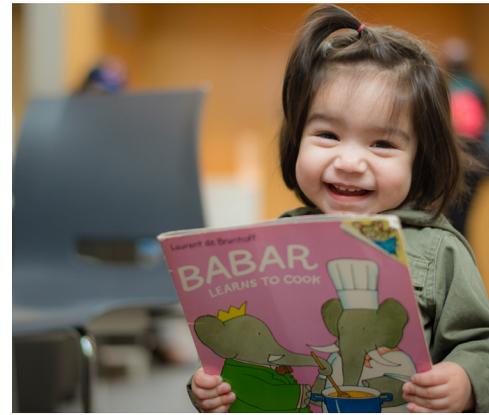
What makes being a Provider at LCHC so special? A career with us will grow you professionally, spiritually, and personally. Here we broaden our understanding of medicine as a calling.

Our Providers are supported by a team of talented individuals – including Registration Representatives, Medical Assistants, Care Managers, Nurses, Referral Coordinators, and more. This Care Team model allows us to meet the needs of patients more fully and carefully – with many staff working together to address each situation.



Our Patients

Active Patients 62,533*



Clinical Visits 214,020*

• Medical	149,437	69%
• Behavioral Health	10,804	5%
• Dental	20,369	9%
• Optometry	5,130	3%
• Substance Use Support	713	1%
• Nurse	27,567	13%



Insurance Status

• Medicaid	31,410	50%
• Medicare	3,324	6%
• Uninsured	20,091	32%
• Other	7,708	12%

Age

• 0-17	19,536	31%
• 18-39	20,273	32%
• 40-59	16,074	26%
• 60+	6,650	11%

Zip Code

• 60623	15,964	26%
• 60804	5,308	8%
• 60629	4,980	8%
• 60624	4,941	8%
• 60632	4,683	7%
• Others	26,657	43%

Race & Ethnicity

• Black	24,068	39%
• Latino	35,270	56%
• Other	3,195	5%



Eugenia Sanders, MD | Pediatric Medical Director

“I look forward to continuing to be a good doctor for my patients and community. I do see change happening here, and I appreciate that Lawndale is a catalyst for change and is bringing access to healthcare, jobs, and more to this neighborhood.”



Stephanie Solari, FNP

“If you’re fixing the physical but not addressing spiritual needs, there seems to be a lack of purpose. That’s why I love working in a place where I can share my faith.”



Jasmin Guzman, DMD | Director of Dentistry

“Being in the dental chair can be very anxiety-provoking. It’s very special to pray with a patient and acknowledge their spirituality – it helps them relax. You can’t easily do that in other clinics.”



James Hwang, MD

“My hope is that each patient’s experience at LCHC will remind them that they have the power to make healthy choices that will impact themselves, their families, and ultimately the community.”



Tara de Jesus, MD | A Warm Return

Returning to Lawndale after an 8 year absence has been filled with joy for Tara de Jesus, MD, a pediatrician at our Breakthrough clinic in East Garfield Park. After getting married and starting a family, Dr. de Jesus decided to pursue another job opportunity. A few years ago, she unexpectedly received a clear vision from God that she would move to East Garfield Park and come back to LCHC. She had no doubt that God was asking this of her.

While this calling was frightening at first, Dr. de Jesus says that God reminded her He would provide for her and her family – and He has done just that. “One of the things I remember most about the atmosphere of LCHC is the feeling of family connections here. Being welcomed back and seeing so many people that are happy to see me has been amazing.”

She has shared her personal story whenever possible as a testimony to the Lord’s faithfulness. “I have been through some dark times, but I’m so encouraged by all the brightness I see in my life.” Dr. de Jesus is excited to continue her career here at LCHC, and the clinic at Breakthrough is thankful to have her join their team. “I’m just so blessed to be back in a community of like-minded people, and I hope that I’m a blessing to the patients that God puts in front of me.”



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