Disaster Case Management & Recovery Plan Process

Disaster Case Management
- Follows up on Interest Form
- Initial Screening for eligibility and prioritization based on risk, situation
- Assign Long term Disaster Case Manager
- Conducts full assessment for unmet needs...

DCM Interest Form

ID Unmet Needs*
- Temporary Housing
- Emotional/Spiritual
- Reconstruction/Repair
- Relocation
- Insurance/FEMA
- Employment
- Health
- Benefits Access
- Finances

*Unmet needs are those that can't be met with existing resources or services

Set Recovery Goals
- Safe Interim Housing
- Wellness/Stability
- Rebuilding
- Suitable housing
- Secure payments
- Stable income
- Treatment/Prevention
- Receive benefits
- Financial Stability

Recovery Goals + Action Steps = RECOVERY PLAN

Roles
- Individual Role
  - Engage w/ orgs
  - Pursue goals
  - Participate in recovery
- DCM Role
  - Referrals to resources
  - Educate/Empower
  - Advocate: unmet needs
- LTDRG Role
  - ID, allocate funds for unmet needs
  - Coordinate orgs
- Community Orgs Role
  - Deliver services
  - Contribute resources

Outcomes
- Reach Recovery Goals
- Build Resilience & Preparedness
- Achieve Sustainable New Normal
- Support Other Community Members’ Recovery

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