



AGILITY REWARDS PLATINUM

TERMS & CONDITIONS

JANUARY – DECEMBER 2022



Agility Rewards

1. INTRODUCTION

Introducing **Agility** Rewards Platinum: The easiest, simplest and most rewarding programme of its kind.

2. PRODUCT DESCRIPTION

Agility Rewards Platinum is the paid for cash-back rewards programme offered to medical aid scheme's administered by **Agility** Health (Pty) Ltd. Medical Scheme members at an additional monthly fee. Cash-back benefits and rewards are available from day one and are paid into your **Agility** Healthcard or your **Agility** Retirement Fund (if your company is part of the **Agility** Retirement Fund) depending which option the member chooses.

3. GYM BENEFIT DESCRIPTION

3.1 Any gym of your choice

A member is free to choose which gym they would like to attend. The cashback is based on the number of monthly visits to the gym and calculated on a quarterly basis. Subject to proof of gym visits by the gym.

Members are to choose between the Gym and Get Moving benefit.

FREQUENCY	BENEFIT PAYABLE
Minimum average of 5 times per month over a 3 month period (quarterly), i.e. at least 15 visits during a quarter	Maximum of R300 per quarter Maximum of R1 200 during a 12-month period
Minimum average of 8 times per month over a 3 month period (quarterly), i.e. at least 24 visits during a quarter	Maximum of R360 per quarter Maximum of R1 440 per 12-month period
Minimum average of 12 times, or more, per month over a 3 month period (quarterly), i.e. at least 36 visits during a quarter	Maximum of R3 600 per quarter. Maximum of R14 400 per 12-month period Alternatively Agility pays your gym fees in full.

- 3.1.1 Subject to frequency rules above **Agility** Platinum Rewards refunds your gym fees in full or **R3 600** (whichever works out to the lessor) into your **Agility** Healthcard every quarter
- 3.1.2 Total amount per family per annum is limited to a maximum of R14 400
- 3.1.3 This benefit can be claimed by 2 members in a family in a consecutive 3-month period
- 3.1.4 If a family is claiming the gym benefit, reports of gym visits need to be submitted at the same time for assessment
- 3.1.5 You are responsible for submitting your gym stats every 3 months (within 30 days of the end of the quarter)
- 3.1.6 Only 1 quarter at a time can be claimed per family member/family
- 3.1.7 Gym stats must be emailed to info@agilityrewards.co.za
- 3.1.8 A quarter is defined as a running 3 consecutive months period

4. GET MOVING BENEFIT

4.1 Members are to choose between the Gym and Get Moving benefit.

- 4.1.1 Members can claim up to a maximum of R3 000 cash-back for 15 000 steps daily and R4 000 for burning 400 calories per exercise
- 4.1.2 Benefit is based on achieving the requirement for at least 45 days/exercises in the relevant quarter
- 4.1.3 Requests must be sent to info@agilityrewards.co.za
- 4.1.4 In order to be valid we need to quantify that steps and calories are measurable. Members will need to track their steps or calories burnt with a fitness device and submit these reports to **Agility**.

4.1.5 Must claim within 30 days of the quarter ending

<u>CASH-BACK REWARD FOR STEPS</u>	<u>PER QUARTER</u>	<u>PER ANNUM</u>
5 000 – 9 999 steps / day	R375	R1 500
10 000 – 14 999 steps / day	R625	R2 500
15 000+ steps / day	R750	R3 000
<u>CASH-BACK REWARD FOR CALORIES BURNT</u>	<u>PER QUARTER</u>	<u>PER ANNUM</u>
Monthly average of 200 calories burnt per exercise - average 45 exercises per quarter	R 500	R2 000
Monthly average of 300 calories burnt per exercise - average 45 exercises per quarter	R 750	R3 000
Monthly average of 400 calories burnt per exercise - average 45 exercises per quarter	R1 000	R4 000

5. SPORT FIT BENEFIT

5.1 Completing a registered sporting event

- 5.1.1 Get up to R2 500 per family per annum when participating in and completing selected sporting events
- 5.1.2 This benefit is based on amounts paid by you for participation in the said event
- 5.1.3 Submit proof of payment and participation to info@agilityrewards.co.za for assessment
- 5.1.4 Only sporting events within South Africa will qualify
- 5.1.5 Must claim within 30 days of the sporting event

6. EDUCATION BURSARY BENEFIT

6.1 Members are to choose between the Education Bursary and School Fee benefit.

- 6.1.1 Earn up to R5 000 or the value of your course (whichever is the lessor) at any registered South African educational institution

- 6.1.2 The course must run for a minimum of one year
- 6.1.3 Only one member in a family can claim this benefit in a specific benefit year
- 6.1.4 Once studies have been completed for the year, send us a statement of the fees paid as well as proof that student passed his/her studies to info@agilityrewards.co.za for assessment
- 6.1.5 Submit claims at the end of every year (December to February) for payment by March of the following year

7. SCHOOL FEE BENEFIT

7.1 Members are to choose between the School Fee and Education Bursary benefit.

- 7.1.1 Members can claim up to R6 750 per family per annum
- 7.1.2 If you are claiming this benefit, you may not claim the Education Bursary benefit in the same benefit year
- 7.1.3 Maximum of 3 children
- 7.1.4 To be eligible to claim a member needs to have been an **Agility Rewards** Platinum member for at least 6 months
- 7.1.5 If you have been a member for 6-12 months you can claim ½ of this annual benefit
- 7.1.6 If you have been a member for 12 months or more you may claim the full benefit
- 7.1.7 Submit claims to info@agilityrewards.co.za at the end of every year (December to February) for payment by March of the following year

Agility Rewards Platinum Membership	6 – 12 Months	12+ Months
Grades 1 – 3	R 375	R 750
Grades 4 – 7	R 625	R1 250
Grades 8 – 9	R 875	R1 750
Grades 10 - 12	R1 125	R2 250

8. GOLF BENEFIT

8.1 Members are to choose between the Golf and Frequent Flyer benefit.

- 8.1.1 Members can earn R4 500 back every year by simply playing a minimum of 3 rounds of golf per month (9 times per quarter)
- 8.1.2 Benefit is calculated and paid quarterly up to a maximum of R1 125
- 8.1.3 Send proof of payment of membership fees to info@agilityrewards.co.za
- 8.1.4 We will access your statistics on the following website www.handicaps.com
- 8.1.5 Must claim within 30 days of the quarter ending

9. FREQUENT FLYER BENEFIT

9.1 Members are to choose between the Golf and Frequent Flyer benefit.

- 9.1.1 Up to R3 000 cash-back per annum
- 9.1.2 Applicable to domestic flights only
- 9.1.3 Up to a maximum of 10 flights per annum
- 9.1.4 Will pay up to 10% of the value of the ticket only, with the exclusion of taxes and airport fees
- 9.1.5 Must submit boarding pass and ticket when claiming to info@agilityrewards.co.za
- 9.1.6 Applicable to any carrier
- 9.1.7 Any member of the family can claim this benefit but cannot fly on the same day (one claimant per flight)
- 9.1.8 Must claim within 30 days of the flight

10. CHRONIC COMPLIANCE BENEFIT

10.1 Adhering to taking chronic medication

- 10.1.1 **Agility** Rewards Platinum members have to be on the programme for 12 months or longer before they can claim this benefit
- 10.1.2 Must claim within 30 days of the 12 month period ending
- 10.1.3 A maximum of four members in a family can claim this benefit in a benefit year, subject to the frequency rule in point 10.1.4

- 10.1.4 Take your chronic medication 80% of the 12 month period to receive R500 back into your **Agility** Healthcard
- 10.1.5 Members can only claim on chronic medication that is approved by the scheme
- 10.1.6 To claim this benefit, simply send an email request with all your details to info@agilityrewards.co.za
- 10.1.7 All children claimed for must be dependents on the principal member's medical aid scheme administered by **Agility** Health (Pty) Ltd.

11. HEALTH CHECK REWARDS

11.1 Benefit Summary

- 11.1.1 Members can claim up to R10 250 per family of 4 per benefit year by simply taking preventative care of their health
- 11.1.2 Send the relevant statement from the professional or the test completed with the correct ICD10/CPT codes to info@agilityrewards.co.za to claim the specific benefit
- 11.1.3 The member will need to also provide the receipt or confirmation that they have claimed the test from the scheme
- 11.1.4 Benefits can only be claimed once per beneficiary per benefit year

HEALTH CHECK DESCRIPTION	BENEFIT	PAYMENT FREQUENCY
Full Medical Assessment	R600 per member per annum Maximum of R2 400 per annum per family	1 x per member per annum, max 4 members
Dental Check	R400 per member per annum Maximum of R1 600 -per annum per family	1 x per member per annum, max 4 members
Mammogram	R400 Member or dependent over the age of 18	1 x per annum
Prostate Assessment	R525 Member or dependent over the age of 50	1 x per annum
Pap Smear	R525 Member or dependent must be over the age of 18	1 x per annum, max 2 members
Mole assessment	R200 per member per annum Maximum of R800 per annum per family	1 x per member per annum, max 4 members
Chronic back assessment	R600 per member per annum Maximum of R1 200per annum per family	1 x per member per annum, max 4 members
Health Risk Assessment which includes: Cholesterol, glucose, blood pressure, BMI, HIV & peak flow	R100 per member per test per annum Maximum of R600 per family member per annum	1 x test of each per member per annum, max 4 members.

11.2 HOW I USE THIS BENEFIT

- Visit your local pharmacy or preferred doctor
- Undergo your listed Health Check
- Submit the receipt and statement to info@agilityrewards.co.za

12. VACBOOSTER BENEFIT

- 12.1.1 Members can claim up to R700 per family of 5 for simply getting fully vaccinated against COVID19
- 12.1.2 Members need to be fully vaccinated in order to qualify
- 12.1.3 The member will need to submit a copy of their vaccination card or medical record from a vaccination provider showing that the member and their dependants have received the vaccine and are fully vaccinated. Members can email a copy of their vaccination confirmation to info@agilityrewards.co.za

MEMBER	BENEFIT PAYABLE
Main member	R200
Adult dependent	R200
Child dependent *max 3 dependents	R100

13. WHEN WILL A CLAIM BE PAID

- 13.1.1 The claim with the documentation must be sent to info@agilityrewards.co.za
- 13.1.2 Claims must be submitted within **30** days of the quarter ending
- 13.1.3 Chronic compliance benefits must be claimed within **30** days of the **12** month period ending
- 13.1.4 All Health Check Rewards must be claimed within **60** days of the event/test/check
- 13.1.5 Your premiums on the Medical Aid & **Agility Rewards Platinum** are up to date
- 13.1.6 Members must be in possession of an **Agility Healthcard** for funds to be transferred into. This will be issued automatically
- 13.1.7 All benefits paid are subject to the per family per annum limit

14. GENERAL RULES

14.1 Please note the following:

- 14.1.1 All benefits must be claimed within **30** days of the quarter ending where applicable
- 14.1.2 All Health Check Rewards must be claimed within **60** days of the event/test/check.
- 14.1.3 All cash-back benefits for benefits and rewards are paid into your **Agility** Healthcard, which can be used for medical costs/purposes
- 14.1.4 Once a year **Agility** Healthcard members can withdraw the funds available in the card (December of each year)
- 14.1.5 Principal member must be over the age of **18** years
- 14.1.6 Dependant is a spouse or child on principal member's medical scheme
- 14.1.7 Should a principal member and spouse belong to two separate medical schemes only one **Agility** Rewards Platinum membership is allowed
- 14.1.9 When you join as a Platinum member, the number of beneficiaries on your medical scheme will by default be added to your **Agility** Rewards Platinum membership. Your monthly membership fee will be calculated on the basis of the number of beneficiaries on your medical scheme membership
- 14.1.10 Only members/beneficiaries registered on your medical scheme membership will qualify for this programme
- 14.1.11 At the end of every year, you will be required to make a selection for the new-year between:
 - Golf and Frequent Flyer benefit
 - Education and School Fee benefit
 - Gym and Get Moving benefit

If we are not informed of the preferred selection then the option will be based on the 1st claim of the benefit year.

15. ACTIVATION OF YOUR AGILITY REWARDS PLATINUM MEMBERSHIP

Your membership is activated soon as we receive your first successful premium.

16. WHEN CAN MEMBERS START CLAIMING BENEFITS ON AGILITY REWARDS PLATINUM?

16.1 Activation of Benefits

- 16.1.1 Quarterly benefits after **3** months (Gym, Golf, Get Moving)
- 16.1.2 Annual benefits after **12** months (Chronic Compliance, Education Bursary, School Fee)
- 16.1.3 Sport Fit benefit and Frequent Flyer can be claimed as and when to the maximum annual benefit
- 16.1.4 Health Check Rewards: Only tests done after joining **Agility** Rewards Platinum can be claimed for
- 16.1.5 Chronic Compliance Benefit: After being a member on **Agility** Rewards Platinum for **12** months or longer. Chronic medication compliance of at least **80%** to be able to claim this benefit

17. HOW LONG WILL MY AGILITY REWARDS PLATINUM MEMBERSHIP BE ACTIVE?

17.1 Ensure ongoing access to benefits

- 17.1.1 **Agility** Rewards Platinum members must be active on any medical aid scheme administered by **Agility** Health (Pty) Ltd to qualify to be a valid active **Agility** Rewards Platinum member
- 17.1.2 If your membership on any medical aid scheme administered by **Agility** Health (Pty) Ltd is cancelled, your membership to **Agility** Rewards Platinum will also be cancelled
- 17.1.3 You may cancel your **Agility** Rewards Platinum membership by providing **30** days' notice in writing and send to info@agilityrewards.co.za

18. YOUR RESPONSIBILITIES TOWARDS AGILITY REWARDS PLATINUM

18.1 Maintaining your membership

- 18.1.1 Ensure that your premiums are up to date
- 18.1.2 Premiums are payable in advance by the 1st of the month via debit order
- 18.1.3 If a premium returns, you can choose to make an EFT payment or we can double debit your account the following month
If one premium returns your membership will be suspended. If two premiums return then your membership will be automatically terminated

19. BANKING DETAILS FOR EFT PAYMENTS

Bank account name: **Agility** Channel
Bank: Standard Bank
Branch code: 051 001
Bank account number: 012 022 071