Community Action of Southern Kentucky (CASOKY) Transportation
Reasonable Modification/Accommodation Policy

POLICY STATEMENT

Community Action of Southern Kentucky (CASOKY) Transportation is committed to serving the general public including those with disabilities. We back this commitment by providing services that make public transportation both easy and pleasant for individuals with disabilities. We are committed to complying with all laws that protect qualified individuals with disabilities. CASOKY Transportation will make reasonable modifications/accommodations to its policies, practices and procedures when requested to do so by individuals with disabilities, when such modifications/accommodations are necessary to avoid discrimination on the basis of a disability and in order to comply with the Americans with Disabilities Act.

Requests for modifications/accommodations will be considered on a case-by-case basis and may be denied on one or more of the following grounds:
- Granting the request would fundamentally alter the nature of CASOKY transportation service, programs or activities;
- Granting the request could create a direct threat to the health or safety of the requestor or others;
- Granting the request would create an undue financial or administrative burden for the Agency;
- Without such modification, the individual with a disability is otherwise able to fully use CASOKY transportation services, programs or activities for their intended purpose.

Any individual, group of individuals or entity that wants CASOKY to modify its transportation services to accommodate a disability should thoroughly describe what is needed in order to use CASOKY transportation services and why this assistance is necessary. Please complete the provided Reasonable Modification/Accommodation Request Form below with contact information and submit request to the following:

Carroll Duckworth, Transportation Director
CASOKY Transportation
In Person or Mail: 921 Beauty Ave, Bowling Green, KY 42101
Phone: 270-782-3162 | FAX: 270-782-3190 | Email: gobgtransit@casoky.org

CASOKY will enter into a good faith interactive process with those making a request to determine whether there is a reasonable modification/accommodation that would allow those with disabilities to access program benefits.

This policy is neither exhaustive nor exclusive. CASOKY is committed to taking all other actions necessary to ensure equal opportunity for persons with disabilities in accordance with ADA and all other applicable federal, state, and local laws.