

2023 - 2025 STRATEGIC PLAN

Original plan approved by the board on September 8, 2022. Updates to the strategic plan approved by the board on January 11, 2024.



About Us

Our Mission

To connect and nourish our community through regenerative agriculture

Our Vision

A healthy community supporting the next generation of farmers

Our Values

Nutrition Innovation Collaboration Equity



Raleigh City Farm is a nonprofit urban farm founded in 2011 on a formerly vacant one-acre lot in downtown Raleigh. We believe in the power of urban farms to create healthier communities and reconnect city dwellers with healthy food production through more frequent encounters with agriculture.

We believe that turning vacant lots into productive, nourishing farmland can create something from nothing – an amenity from an eyesore.

Our Team & Board of Directors









Shy Palmer, Community Engagement Consultant

Special thanks to our 2022 Board of Directors who helped develop this Strategic Plan:

Jamie Ousterout, Co-Chair Tiffany Lopez, Co-Chair Michael Scott, Treasurer Christy Morton, Secretary John Banask Lynda Chambers Melissa Creamer

Ivan Hovis-Gobern Caitlin Kitchen Meryl Murtagh Al Newsom Ruhi Pitre Parth Rampal Amanda Frystock Ronan

Goal 1: Site Stewardship

Refine regenerative practices and projects in support of plants, ecology and people



Maintain/increase yield from 2021 with quality cultivars.

Metric:	Lbs of food
2021	5,000 lbs
2022	11,783 lbs
2023	13,439 lbs

1.2

Increase biodiversity and balance out soil health.

Metric:	Create biodiversity and soil testing process
2022	Bee population being tracked by NCSU urban pollinator research study; soil tests conducted in October 2022.
2023	Introduced new varieties of pest/disease resistant tomatoes. Increased cover cropping and mulching practices. Decreased soil disturbance practices. Expanded pollinator hedgerows. Built a better compost system and purchased a portable (and powerful) microscope.

1.3

Develop talent pipeline from volunteers for Farm team & internship program.

Metric:	9 interns/year with option to extend contract
2022	9 interns including 2 Fellow from Community Engagement Exchange. Former
	intern hired as Assistant Farm Manager.
2023	8 interns including 1 International student from Sweden. Implemented working
	interview format for all interns. Retained 4-5 consistent, long term volunteers.

1.4

Research and frame business model options for lease expiration.

Metric:	Options framed by December 2023
2023	2023: Clarity on lease extension and framing of other options.

Goal 2: Education & Engagement

Increase volunteer and visitor education, engagement and outreach activities to deepen their knowledge of regenerative agriculture



Increase workday and Wine+Weeds volunteer hours and layer in more ag education.

Metric:	Hours of service
2021	~4,000 hours
2022	~5,662 hours
2023	~5,985 hours with Farm Team offering more ag education.

2.2

Increase workshop offerings.

Metric:	Number of events
2021	14 workshops
2022	26 workshops
2023	31 workshops

Increase educational content across all marketing and communications activities.

Metric:	Total Website Views
2021	52,000
2022	53,000
2023	74,000
Metric:	Email Open Rate (Industry Average is 25%)
2021	32.9%
2022	41.0%
2023	46.0%

2.4

Build internal capacity to support growth

Metric: Hire a community engagement coordinator in 2024

Goal 3: Leadership Development & Capacity

Grow the next generation of leaders to ensure sustainable growth



Grow a more diverse board, including board apprentice program.

Metric:	Racial diversity
2021	8%
2022	21%; one board apprentice.
2023	27%; former apprentice joined the board.

3.2

Develop a succession plan for executive leadership.

Metric:	Succession plan in place by December 2022
2022	Ongoing
2023	Ongoing

3.3

Refine Pay-What-You-Can Farmstand Ambassador program.

Metric:	Ongoing feedback loop and refinement with Salvation Army Team
2023	Program refinement with more internships opportunities.

3.4

Refine internship program with growth in professional opportunities and stipends.

Metric:	program refinements that address equity
2021-2022	\$750 intern contracts, orientation, mentor opportunities.
2023	Increase in stipends to \$1,000 in 2024 budget and exploration of scholarships and/or apprenticeship program.

Goal 4: **Resource Development**

Steward a sustainable fundraising strategy with balanced & diverse revenue portfolio and partnerships



Develop hybrid finance/fundraising committee structure.

Metric:	Created charter by end of 2022
2022	Completed

4.2

Grow budget to support investments in internal capacity.

Metric:	Develop 3-year budget to underwrite equitable staff pay by end of 2022
2022	Completed

4.3

Maintain 3-5 months of cash operating reserves.

Metric:	Months of cash on hand
2021	~3 months
2022	~6 months
2023	~7 months

4.4

Develop a comprehensive cash management strategy maximizing returns on cash reserves

Metric: Complete by end of 2024

4.5

Launch Future Farms Fund to support Future Farms Plan

Metric:

Launch in 2024

Goal 5: Food Insecurity & Access

Increase equitable access to healthy food to support a healthier community



Increase staffing to support Pay-What-You-Can Farmstand capacity.

Metric:	Advance PT Farmstand Coordinator position
2023	Folded into Farm Manager responsibilities.

5.2

Grow funding to sustain Pay-What-You-Can Farmstand and Farmshare programs.

Metric:	Steward existing partners and cultivate 1-2 new partners/year
2022	2 new partnerships.
2022	3+ new partnerships.

5.3

Solidify Farmshare and Pay-What-You-Can Farmstand programs

	95% accessible/affordable outcomes with streamlined partnerships
Metric:	and refined crop plans

5.4

Develop and Execute Future Farms Plan to address expansion beyond current site

Metric: Committee formed in Q1 with options framed by end of 2024



