API Nonprofit COVID-19 Needs Assessment Follow-Up Survey

First Release
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The Impact of COVID-19 on the API Community in California
As of August 31, 707,797 people in California confirmed positive for COVID-19, according to the California Department of Public Health.

34.2% of those cases occurred in Los Angeles, home to over 1.6 million Asian and Pacific Islanders based on the Census Bureau’s data.
As of August 31, 28,228 Asians and Native Hawaiians or Pacific Islanders (API) in California confirmed positive for COVID-19, according to the California Department of Public Health.

This represented about 6% of total cases with known ethnicity or race data in California.

Asian Americans accounted for about 5.4% of California's COVID-19 cases and 16.9% of the state’s population.

Native Hawaiians and Other Pacific Islanders accounted for about 0.6% of California’s COVID-19 cases and 0.9% of the state’s population.
The Impact of COVID-19 on API Public Health in Los Angeles

- As of September 1, 7,884 Asians and Native Hawaiians or Pacific Islanders (API) in Los Angeles confirmed positive for COVID-19, according to the Los Angeles County Department of Public Health’s data.

- This represented about 3.4% of total cases in Los Angeles.

- Asian Americans accounted for about 3.1% of LA’s COVID-19 cases and 14.5% of the county’s population.

- Native Hawaiians and Other Pacific Islanders accounted for about 0.3% of LA’s COVID-19 cases and 0.2% of the county’s population.

Source: Los Angeles County Department of Public Health
Analysis: Richard 성민 Kim
The Impact of COVID-19 on Public Health in California

- As of August 31, 13,018 people in California died due to COVID-19, according to the California Department of Public Health.
- 44.4% of those deaths occurred in Los Angeles, home to over 1.6 million Asian and Pacific Islander based on the Census Bureau’s data.

Source: California Department of Health
Analysis: Richard 성민 Kim
As of August 31, 1,543 Asians and Native Hawaiians or Pacific Islanders (API) in California died due to COVID-19, according to the California Department of Public Health.

This represented about 12.2% of total deaths with known ethnicity or race data in California.

Asian Americans accounted for about 11.8% of California’s COVID-19 deaths and 16.9% of the state’s population.

Native Hawaiians and Other Pacific Islanders accounted for about 0.4% of California’s COVID-19 deaths and 0.9% of the state’s population.
The Impact of COVID-19 on API Public Health in Los Angeles

- As of September 1, 827 Asians and Native Hawaiians or Pacific Islanders (API) in Los Angeles died due to COVID-19, according to the Los Angeles County Department of Public Health’s data.

- This represented about 15.0% of total deaths in Los Angeles.

- Asian Americans accounted for about 14.8% of LA’s COVID-19 deaths and 14.5% of the county’s population.

- Native Hawaiians and Other Pacific Islanders accounted for about 0.3% of LA’s COVID-19 deaths and 0.2% of the county’s population.

Source: Los Angeles County Department of Public Health
Analysis: Richard 성민 Kim
The Impact of COVID-19 on Unemployment in California

• In August 2020, over 2.2 million people in California were unemployed, according to the U.S. Census Bureau’s data.

• This translated to about 11.8% unemployment rate.

• Also, the unemployment rate in California for August 2020 decreased 1.3% since July 2020, but it was 7.8% higher than that of August 2019.
The Impact of COVID-19 on API Unemployment in California

- In August 2020, 478,339 Asians and Native Hawaiians or Pacific Islanders (API) in California were unemployed, according to the U.S. Census Bureau’s data.

- This translated to about 14.3% unemployment rate.

- Also, the API unemployment rate in California for August 2020 increased 1.2% since July 2020, and it was 10.6% higher than that of August 2019.

Source: U.S. Census Bureau
Analysis: Richard 성민 Kim
The Impact of COVID-19 Shutdowns on Workers in California

- In August 2020, over 3.1 million people in California worked in industries with high exposure to COVID-19 shutdowns, according to the U.S. Census Bureau’s data.

- 53.6% of the workers in the exposed industries were in the Restaurants and Other Food Services, Other Amusement, Gambling, and Recreation Industries, and Offices of Dentists sectors.

Source: U.S. Census Bureau
Analysis: Richard 성민 Kim
The Impact of COVID-19 Shutdowns on API Workers in California

- In August 2020, 561,084 Asians and Native Hawaiians or Pacific Islanders (API) in California worked in industries with high exposure to COVID-19 shutdowns, according to the Census Bureau’s data.

- This represented about 17.8% of the high exposure workers in California.

- 56.9% of the API workers in the exposed industries were in the Restaurants and Other Food Services, Other Amusement, Gambling, and Recreation Industries, and Beauty Salons sectors.

Source: U.S. Census Bureau
Analysis: Richard성민 Kim
The Impact of COVID-19 on Small Business Owners in California

- In August 2020, over 1.3 million people in California were self-employed in unincorporated businesses, according to the Census Bureau's data.

- This translated to about 7.4% of the labor force in California.

- Also, the unincorporated self-employment in California for August 2020 increased by 0.5% since July 2020, but it decreased by 10.3% compared to August 2019.

Source: U.S. Census Bureau
Analysis: Richard 성민 Kim
In August 2020, 152,899 Asians and Native Hawaiians or Pacific Islanders (API) in California were self employed in unincorporated businesses, according to the U.S. Census Bureau’s data.

This translated to about 4.6% of the API labor force in California.

Also, the API unincorporated self employment in California for August 2020 increased by 21.4% since July 2020, but it decreased by 35.1% compared to August 2019.
The Impact of COVID-19 on Nonprofit Workers in California

- In August 2020, 862,842 people in California worked in the private nonprofit industry, according to the U.S. Census Bureau’s data.

- This translated to about 4.6% of the labor force in California.

- Also, the workers in the private nonprofit industry in California for August 2020 increased by 2.3% since July 2020, but it decreased by 5.1% compared to August 2019.

Source: U.S. Census Bureau
Analysis: Richard 성민 Kim
In August 2020, 156,470 Asians and Native Hawaiians or Pacific Islanders (API) in California worked in the private nonprofit industry, according to the U.S. Census Bureau’s data.

This translated to about 4.7% of the API labor force in California.

Also, the API workers in the private nonprofit industry in California for August 2020 increased by 22.6% since July 2020, but it decreased by 8.5% compared to August 2019.
About the API Nonprofit COVID-19 Needs Assessment – Follow Up Survey
During the COVID-19 pandemic, APCF has heard countless stories on how this crisis has impacted local API communities from the community-based organizations serving this diverse community.

Speaking 34 unique API languages, APCF’s Network of 56 API-serving nonprofits are often on the frontlines of providing services, information, and resources in culturally responsive ways.

As the only API-focused community fund in Southern California, APCF believes that our API communities are best served by nonprofits that speak their language and know their culture.
In response to COVID-19, APCF released the first version of the API Nonprofit COVID-19 Needs Assessment in April to capture the operational and funding needs of the local API nonprofit sector.

As the pandemic progressed, APCF designed this Follow Up Survey for an update on the sector’s needs.

The second version of the April Assessment with updated data models and visualization insights was also released.

Interactive version of both reports are also in production.

Backed by data and amplified by collective voices, the findings from this Follow Up Survey will inform collective advocacy to local policy makers and philanthropic leaders on the needs of our API nonprofits and the communities they serve.
During August 11-28, 38 API-serving nonprofits across Southern California responded to the survey.

55.3% of the surveyed API nonprofits had less than $1 million annual budget, while 44.7% had more than $1 million annual budget.

92.1% of the nonprofits also responded in April to APCF’s first API Nonprofit COVID-19 Needs Assessment, enabling APCF to track the changes in needs between April and August.
Key Insights
Key Insights

• Annual Budget Needs
  • 57.9% are unable or uncertain to meet their annual budget needs this year.
  • For smaller nonprofits, the situation is even more dire – 71.4% with less than $1 million annual budgets may not meet their budget needs this year, compared to 41.2% of larger nonprofits with more than $1 million annual budgets.

• Current Operational Status
  • 55.3% are mostly or completely working from home.
  • 71.4% of smaller nonprofits were mostly or completely working from home, compared to 35.3% of the larger nonprofits.
  • 28.6% of smaller nonprofits are partially or fully operating from onsite, compared to 64.7% of larger nonprofits.

- Smaller nonprofits are defined as having annual budgets less than $1 million.
- Larger nonprofits are defined as having annual budgets of more than $1 million.
Key Insights

- **Staff Employment Status**
  - 28.9% have laid off or furloughed staff.
  - 28.6% of smaller nonprofits did lay off or furlough staff, compared to 29.4% of larger nonprofits.
  - 72.7% stated “unable to fund staff” as their reason.

- **Safe Reopening Timeline**
  - 60.5% did not have a timeline on when they may safely reopen again – 61.9% of smaller nonprofits, compared to 58.8% of larger nonprofits.
  - Only 19% of smaller nonprofits had a reopening timeline, compared to 23.5% of larger nonprofits.

- **PPP Loan**
  - 78.9% applied for a PPP loan – 66.7% of smaller nonprofits vs. 41.2% of larger nonprofits.
  - Of those that applied, 96.7% successfully secured a loan, with 79.3% having applied through their existing bank or lender.
  - 69% of those that received a PPP loan will submit the loan forgiveness application.
Key Insights

• Reserves
  • 55.3% do not have reserves or endowment fund – 76.2% smaller nonprofits compared to only 29.4% of larger nonprofits.
  • Of those with reserves or endowment fund, 35.3% had reserves that were 1-10% of their current annual operating budget.
  • 70.6% of those with reserves were not sure when to use them.

• Annual Fundraiser Events
  • 39.5% will proceed as scheduled but virtually – only 23.8% of smaller nonprofits compared to 58.8% of larger nonprofits.
  • 28.6% of smaller nonprofits are cancelling indefinitely, compared to just 5.9% of larger nonprofits.
  • 21.1% are cancelling indefinitely for this year.
Key Insights

• Assistance Received
  • 68.4% received funding from Foundations during the crisis – 57.1% of smaller nonprofits vs. 82.4% of larger nonprofits.
  • 13.2% have yet to receive any help, including from Foundations, Government, or Nonprofits – 19% of smaller nonprofits compared to just 5.9% of larger nonprofits.

• Needs
  • 68.4% need gift cards for clients – 61.9% of smaller nonprofit vs. 76.5% of larger nonprofits.
  • 13.2% need volunteers for food drives, care package, or meal deliveries – 23.8% of smaller nonprofits, while 0% of large nonprofits had this need.
Key Comparisons between April and August Surveys

• **Repeat Survey Respondents** – 92.1% of nonprofits respondents to the August Follow-Up Survey also previously replied to the API Nonprofit COVID-19 Needs Assessment in April.

• **Staff Employment Situation** – Remained unchanged since the April assessment. The share of surveyed API nonprofits that did lay off or furlough staff remained at 28.9% in April and August.

• **Assistance Received** – More API nonprofits received help since the April assessment. The share of surveyed API nonprofits that received funding from Foundations increased to 68.4% in August from 35.6% in April. Those that have not received any help decreased to 13.2% in August from 40% in April.
Annual Budget Needs

- 57.9% are unable or uncertain to meet their annual budget needs this year.
- 71.4% of smaller nonprofits are unable or uncertain vs. 1.2% of larger nonprofits.
Will your organization be able to meet your annual budget needs this year?

- Yes: 42.1%
- Not Sure: 34.2%
- No: 23.7%
Will your organization be able to meet your annual budget needs this year?

- **YES**
- **Not Sure**
- **NO**

### Annual Budget

- **Less than $25,000**
- **$100,000 - $249,999**
- **$250,000 - $499,999**
- **$500,000 - $999,999**
- **$1 million - $4,999,999**
- **$5+ million**

### Percent of Respondents by Annual Budget

- **0%**
- **25%**
- **50%**
- **75%**
- **100%**
Current Operating Status

- 55.3% are mostly or completely working from home.

- 71.4% of smaller nonprofits are mostly or completely working from home, compared to 35.3% of larger nonprofits.

- 28.6% of smaller nonprofits are partially or fully operating from onsite, compared to 64.7% of larger nonprofits.
Currently, what is the operational status of your organization?

- Mostly working from home: 7.9%
- Office partially open: 7.9%
- 100% working from home: 47.4%
- 100% operating from office/center: 36.8%

Percent of Respondents
Currently, what is the operational status of your organization?

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<thead>
<tr>
<th>Annual Budget</th>
<th>Mostly working from home</th>
<th>Office partially open</th>
<th>100% working from home</th>
<th>100% operating from office/center</th>
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Staff Employment Status

- 28.9% have laid off or furloughed staff.
- 28.6% of smaller nonprofits did lay off or furlough staff, compared to 29.4% of larger nonprofits.
- 72.7% of those organization stated “unable to fund” staff as their reason.
Has your organization had to lay off or furlough staff due to the pandemic?

- **NO**: 71.1%
- **YES**: 28.9%

Percent of Respondents
Has your organization had to lay off or furlough staff due to the pandemic?

- 0%
- 25%
- 50%
- 75%
- 100%

Annual Budget

- Less than $25,000
- $100,000 - $249,999
- $250,000 - $499,999
- $500,000 - $999,999
- $1 million - $4,999,999
- $5+ million

Percent of Respondents by Annual Budget

- NO
- YES

Percentage distribution among different annual budget categories.
How many Full-Time Equivalent (FTE) staff have been laid off or furloughed?

- 72.7% of respondents that laid off or furloughed staff had 0.5 to 5 FTE staff
- 25% had 6 to 10 FTE staff
- 50% had 10+ FTE staff
What are the reasons for laying off or furloughing staff?

- Unable to fund staff: 72.7%
- Unable to operate programs and services: 63.6%
- Decreased demand for services: 45.5%
- Other: 27.3%

Percent of Respondents that Laid Off or Furloughed Staff
Voices: What are the reasons for laying off or furloughing staff?

• “In May, we reduced the salary for the Program Director to 70%. Starting in September, we will use our reserves to keep 4 staff people through the end of the year, as funding for these positions end on August 31.”

• “We are unable to hold our annual fundraiser which provides a majority of our general support funding. We’re also unable to conduct in-person events and programs, so while programs and services still are happening, they are not as large virtually as they would be in person.”

• “We closed our social enterprise storefront and moved to online sales. Two half-time staff were offered other positions in the organization. A program manager transitioned into another program and is still on staff, for a total loss of 1.0 FTE.”
Safe Reopening Timeline

- 60.5% do not have a timeline on when they may safely reopen again.

- 61.9% of smaller nonprofits do not have a reopening timeline, compared to 58.8% of larger nonprofits.

- Only 19% of smaller nonprofits had a reopening timeline, compared to 23.5% of larger nonprofits.
Does your organization have a timeline on when you may safely reopen again?

- **60.5%** YES
- **21.1%** NO
- **18.4%** N/A (100% remained open)
Does your organization have a timeline on when you may safely reopen again?

Percent of Respondents by Annual Budget

- **$5+ million**
  - NO: 50%
  - YES: 25%
  - N/A (100% remained open)

- **$1 million - $4,999,999**
  - NO: 50%
  - YES: 25%
  - N/A (100% remained open)

- **$500,000 - $999,999**
  - NO: 50%
  - YES: 25%
  - N/A (100% remained open)

- **$250,000 - $499,999**
  - NO: 50%
  - YES: 25%
  - N/A (100% remained open)

- **$100,000 - $249,999**
  - NO: 100%

- **Less than $25,000**
  - NO: 100%
• “The team continues to mostly operate remotely; we have a system in place for staff who need to go into the office as needed and stagger the arrival times/work times/days to continue physical/social distancing requirements at the office.”

• “We have gradually opened our dental clinic. For the medical clinic, visits are mostly conducted as telehealth visits for now. Other services such as optometry, acupuncture, and enrollment have resumed in late July.”

• “We have a phased re-opening planned and have developed internal guidelines based on CDC and government recommendations that will determine when we can safely move from one phase to the next. Currently staff are coming in on a staggered basis 1-2 days a week. When it is safe to do so, more staff will come in for more days/week until we are all back in the office 100%. That said, we are also taking into consideration employees who have child care needs and health issues. These are being examined on a case by case basis so that the appropriate accommodations can be made.”

• “We need to reconfigure our office space to keep staff physically distant, create protocols around temperature checks, quarantines, mask wearing, hand washing, sanitizing work area, reporting illness, testing, and serving clients in-person. And our organization needs to become familiarized with implementing sick leave policies for COVID-19. We hope to open fully in early 2021.”

Voices: Does your organization have a timeline on when you may safely reopen? If YES, briefly explain:
Voices: Does your organization have a timeline on when you may safely reopen again? If NO, what are the factors that you are considering to inform your decision?

- “Out of respect for our seniors and vulnerable community members, we do not require physical contact. If necessary, our team will travel while taking protective measures.”

- “Some of our staff have considerable anxiety due to loss of friends and family and are in constant fear of the uncertainty of the future. Although we have a reopening plan, the fear of personal interaction is still a concern.”

- “About 80% of our activities can be successfully done online. Our clients find it convenient to be able to use our services without having to drive to our office.”

- “The cost of running programs following the guidelines are high. We would run a greater deficit for opening programs than closing them.”

- “The main factor is the ability to socially distance within the office. We have room to stay six feet apart, but not how the desks are currently configured. Since our work can be accomplished remotely, it makes sense to continue working at home for the safety of our employees.”

- “We're monitoring the situation closely, but the number of COVID cases don't seem to be decreasing. Even if the curve is flattened, that doesn't mean the virus has gone away – it's still there and our community is still at risk.”
Paycheck Protection Program

- 78.9% applied for a PPP loan.

- 66.7% of smaller nonprofits applied for PPP, compared to 41.2% of larger nonprofits.

- Of those that applied, 96.7% successfully secured a loan, with 79.3% receiving through their existing bank or lender.

- 69% that received a PPP loan will be submitting the loan forgiveness application.
Did your organization apply for a PPP loan?

- Yes: 78.9%
- No: 21.1%
Did your organization apply for a PPP loan?

- Less than $25,000
- $100,000 - $249,999
- $250,000 - $499,999
- $500,000 - $999,999
- $1 million - $4,999,999
- $5+ million
Did your organization successfully secure a PPP loan?

Percent of Respondents that Applied for a PPP Loan

- **YES**: 96.7%
- **NO**: 3.3%
Is your PPP application through your existing bank or lender?

Percent of Respondents that Secured a PPP Loan:

- YES: 79.3%
- NO: 17.2%
- No Response: 3.4%
Has your organization submitted the PPP loan forgiveness application?

- Will Apply: 69.0%
- YES: 13.8%
- NO: 10.3%
- No Response: 6.9%

Percent of Respondents that Secured a PPP Loan
Voices: Has your organization submitted the PPP loan forgiveness application? If NO, why not?

• “Waiting to see if requirements are going to change.”

• “Didn't know about it. I need to go research this.”

• “Awaiting guidance from the bank.”
Reserves

- 55.3% do not have reserves or endowment fund.
- 76.2% of smaller nonprofits do not, compared to just 29.4% of larger nonprofits.

Of those with reserves, 35.3% had reserves that were 1-10% of their current annual operating budget.

70.6% of those with reserves are not sure when to use them.
Does your organization have reserves or endowment fund?

Percent of Respondents

NO  YES

44.7%  55.3%
Does your organization have reserves or endowment fund?

Annual Budget

- Less than $25,000
- $100,000 - $249,999
- $250,000 - $499,999
- $500,000 - $999,999
- $1 million - $4,999,999
- $5+ million

Percent of Respondents by Annual Budget

Percent of Respondents

- NO
- YES
What percentage is your reserves compared to current annual operating budget?

- 35.3% of respondents had reserves or endowment fund.

The chart shows the distribution of responses:

- 1 - 10%: 35.3%
- 11 - 20%
- 21 - 30%
- 31 - 40%
- 41 - 50%
- No Response
If your organization has reserves, when do you plan on using them?

Percent of Respondents that Had Reserves or Endowment Fund

- Not Sure: 70.6%
- In 2021: 17.6%
- In 2020: 11.8%
Annual Fundraiser Events

- 39.5% will proceed as scheduled but virtually – only 23.8% of smaller nonprofits compared to 58.8% of larger nonprofits.
- 28.6% of smaller nonprofits are cancelling indefinitely, compared to just 5.9% of larger nonprofits.
- 21.1% are cancelling indefinitely for this year.
What is the current status of your organization's annual fundraising event?

- Will proceed as scheduled but virtually: 18.4%
- Postponed - date undecided/TBD: 21.1%
- Our organization doesn't have an annual fundraising event: 21.1%
- Canceled indefinitely - may not hold an event this year: 39.5%
What is the current status of your organization's annual fundraising event?

- Will proceed as scheduled but virtually
- Our organization doesn't have an annual fundraising event
- Postponed - date undecided/TBD
- Canceled indefinitely - may not hold an event this year

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Assistance Received

- 68.4% received funding from Foundations during the crisis – 57.1% of smaller nonprofits vs. 82.4% of larger nonprofits.

- 13.2% have yet to receive any help, including from Foundations, Government, or Nonprofits – 19% of smaller nonprofits compared to just 5.9% of larger nonprofits.
How has your organization received help during this crisis?

- Funding from Foundations: 68.4%
- Funding from Government Agencies: 55.3%
- Funding from Corporate Partners: 39.5%
- In-kind support from Nonprofit Partners: 34.2%
- Funding from Nonprofit Partners: 26.3%
- Other: 23.7%
- In-kind support from Corporate Partners: 15.8%
- In-kind support from Foundations: 13.2%
- In-kind support from Government Agencies: 13.2%
- We have not received help: 13.2%
How has your organization received help during this crisis?

Percent of Respondents by Annual Budget

- Funding from Foundations
- Funding from Government Agencies
- Funding from Corporate Partners
- In-kind support from Nonprofit Partners
- Funding from Nonprofit Partners
- Other
- In-kind support from Corporate Partners
- In-kind support from Foundations
- In-kind support from Government Agencies
- We have not received help

More than $1 million
Less than $1 million

We have not received help: 0%
In-kind support from Government Agencies: 0%
In-kind support from Corporate Partners: 0%
Funding from Nonprofit Partners: 0%
Funding from Foundations: 0%
Funding from Corporate Partners: 0%
Funding from Nonprofit Partners: 0%
Other: 0%
In-kind support from Nonprofit Partners: 0%
In-kind support from Foundations: 0%
In-kind support from Government Agencies: 0%
Voices: How has your organization received help during this crisis?

- “Affiliation with our national parent organization has allowed us to get funding from corporate and nonprofit partners.”
- “We have received funding from the SBA and corporate partners to continue the vital services to small businesses during this COVID-19 pandemic.”
- “Funding has focused on COVID-19 related programs; some of our Foundation funders also released restrictions on existing grants, e.g. allowed them to be General Support rather than project specific. We have also received PPE donations.”
- “Mutual aid from community members.”
- “Individual donors and current supporters have been flexible with the changes that have been made to our timeline and shift to virtual programming. This is not additional help during the crisis, but it is also indicates that supporters believe in the whole organization, not only one specific aspect of the organization.”
- “In-kind support from volunteers and private donors.”
- “Private donations for our COVID-19 Relief Fund. Proceeds distributed directly to community members in need (none used for operational support).”
- ‘Volunteers and individual donors (online fundraising campaign for direct COVID response).”
- ‘We successfully raised $28,000 for small businesses through Go Fund Me and an online campaign.’
Needs

- 68.4% need gift cards for clients – 61.9% of smaller nonprofit vs. 76.5% of larger nonprofits.

- 13.2% need volunteers for food drives, care package, or meal deliveries – 23.8% of smaller nonprofits, while 0% of large nonprofits had this need.
What type of in-kind donations/support does your organization need at this time?

- Gift Cards for Clients: 68.4%
- Hand Sanitizers: 65.8%
- Cleaning Supplies: 55.3%
- Office Equipment and/or IT support: 50.0%
- Sanitizing Equipment: 50.0%
- Masks/Face Coverings: 50.0%
- Food & Drink Donations: 34.2%
- Digital Temperature Machines: 28.9%
- Volunteers as Guest Speakers: 18.4%
- Volunteers for Food Drives and Care Package/Meal Deliveries: 13.2%
What type of in-kind donations/support does your organization need at this time?

- Gift Cards for Clients
- Hand Sanitizers
- Cleaning Supplies
- Office Equipment and/or IT support
- Sanitizing Equipment
- Masks/Face Coverings
- Food & Drink Donations
- Digital Temperature Machines
- Volunteers as Guest Speakers
- Volunteers for Food Drives and Care Package/Meal Deliveries

Percent of Respondents by Annual Budget

- More than $1 million
- Less than $1 million
Voices: What type of in-kind donations and support does your organization need at this time? Any other needs not listed above?

- “Marketing for our virtual events.”
- “We remain invested in our staff and are moving ahead with capacity and skills building training. We have scheduled a grant writing 101 and are looking for a trainer of communication styles and financial literacy.”
- “Our staff and volunteers continue to answer the call for help. If there was something we could share with them to show how much we appreciate their service, such as ideas and resources for self-care.”
- “Pro bono HR and legal advice.”
- “While our office remain closed for the rest of the year, there is a high level of uncertainty for 2021 and beyond, especially as funders are changing their priorities and in-person fundraising events that would raise the lion’s share of our general operating support will now generate less revenue as virtual events. As such, we would emphasize that the focus be on the long-term needs of our organizations, as well as the more immediate.”
- “Office supplies and other basic needs supplies like toothpaste, tooth brushes, wipes, etc.”
- “Professional services. If there are people who still have work who are able to donate services around design, website, and communications that helps our online presence.”
- “As we move into more in-person interactions, we will need support with providing a safe environment to serve clients and support our high needs community.”
- “Construction donations to retrofit the building to be safer from COVID-19.”
Voices: What type of in-kind donations and support does your organization need at this time?
Any other needs not listed above?

• “Staff and volunteer development/trainings. Are there other organizations that provide basic computer literacy trainings? A large part of our base includes senior citizens and recent immigrants who don't have a lot of technological expertise, but it's difficult for our staff to provide those trainings ourselves.”
• “We are currently running a food bank for the API community during COVID-19. We would appreciate receiving funding to continue purchasing food serving our population.”
• “Office equipment and/or IT support because we are always looking to upgrade our in-office equipment (computers, printers, etc.), but it isn't a dire need.”
• “Financial help for our clients to help them with rent, buying groceries, etc. Especially our domestic violence victims and foster youth.”
• “In addition to hand sanitizer, we can always use gloves as the need is ongoing.”
• “We are currently meeting the supply demand for our contracts and programs. However, our local child care home providers and centers need these supplies in order to serve children safely.”
• “Bottles of alcohol or hydrogen peroxide.”
• “Funding during these time would be greatly appreciated. We want to make sure we continue to give our community services that they need but we really need more funding to create new programs for all community needs during the pandemic.”
Additional API Nonprofit Voices
Voices: Any specific concerns that you'd like for APCF to advocate or resources/information that would be helpful?

• “It'd be helpful for funders to create a pool to fund mental health and wellness for staff at API nonprofits. Folks on the frontline are working harder than ever, oftentimes in isolation and with limited resources. Organizing support groups would be one way to support staff and long-term sustainability of the sector and our community.”

• “Honestly, we’d be thrilled to have general operating support to keep our team together as there is so much that we still need to do to understand changing food security issues in the community, and to advocate for language access needs for Limited English Proficient communities to ensure timely access to COVID-19 information and programs.”

• “Help in educating our funders regarding the difficulty in returning back to normal. Some of our funders are, unfortunately, not being as accommodating as we had hoped.”

• “Our Emergency Food program went from serving 60 low-income families a month to over 1,200. We anticipate that rental assistance, utility bill assistance, access to broadband, child support, and other basic needs will become a huge challenge for many more low-income families in the coming months.”

• “Continuing to advocate for funders to provide general support funding and challenge them to shift expectations that organizations can predict what 2021 will look like. As the pandemic continues to change the way we all do work, the needs of the API community may be very different in 2021 than they are now.”
Voices: Any specific concerns that you'd like for APCF to advocate or resources/information that would be helpful?

• “It will also be helpful for APCF to advocate for general support for organizations, as many grants and funding sources are resource specific. However, since most of our fundraising was put on hold, our ability to raise funds for our operations has severely decreased.”

• “Unrestricted grants from foundations. It’s tough to predict what programming and deliverables our organization can provide based on the changing nature of the pandemic. We hope that foundations trust us enough in our work and our mission that they wouldn't require too many restrictions, as they can have detrimental effects on nonprofits not only now but also in the long-term recovery phase.”

• “Grants that help with construction to retrofit office.”

• “We've seen some foundations give emergency grants to go towards overhead and payroll, and that's the most helpful thing to our organization and I imagine many others. It would be great to see more funders cover overhead and payroll since that is our biggest expense.”

• “Making connections with foundations and corporate funders who can really help our community re-build.”

• “While our organization has not faced layoffs during the pandemic, we may be forced to do so based on decreased consumer demand, limited service capacity, and other factors beyond our control.”
Voices: Any specific concerns that you'd like for APCF to advocate or resources/information that would be helpful?

- “Please advocate for more cash aid for vulnerable households. We have raised over $1.07M in funding for COVID relief services and $535k of that was for cash aid. We already have over 500 applications and the funds are going fast. We're prioritizing the undocumented who are without a safety net. We created 2 hotline numbers, an email, and hired 2 intake staff for cash aid applicants.”

- “We do not know the funding landscape moving forward and it is difficult to plan for the organization during this time of uncertainty. It would be helpful to better understand philanthropy focuses in this challenging year and what to expect. We can even look at past data to see how economic recessions have affected philanthropy.”

- “How to safely open our offices and potential issues with HR/labor laws.”

- “Your findings show the percentage of APIs that got the virus. I think that does not receive enough media attention. More funding for rent assistance so people do not become homeless.”

- “APCF has been instrumental to the expansion of our network. As APCF continues to advocate for our community, we hope to serve as a voice and resource for the invisible. With the strength of APCF it would be helpful if the agencies were also introduced to the decision makers and policy makers. While we hope to be at the table we also need to work as a collective. The ethnic and cultural makeup of our communities is so diverse and we would appreciate the opportunity to share our stories. Thank you for listening.”
Comparisons

- 92.1% of nonprofit respondents to the August Follow-Up Survey also previously replied to the API Nonprofit COVID-19 Needs Assessment in April.

- Staff employment situation remained unchanged since the April assessment. The share of surveyed API nonprofits that did lay off or furlough staff remained at 28.9% in August and April.

- More API nonprofits received help since the April assessment. The share that received funding from Foundations increased to 68.4% in August from 35.6% in April. Those that have not received any help decreased to 13.2% in August from 40% in April.
Repeat Survey Respondents

- Repeat Respondent: 92.1%
- New Respondent: 7.9%

Percent of Respondents
Has your organization had to lay off or furlough staff due to the pandemic?

**Assessment**  
4/3 – 4/17

- No: 28.9%  
- Yes: 71.1%

**Survey**  
8/11 – 8/28

- NO: 28.9%  
- YES: 71.1%
How has your organization received help during this crisis?

**Assessment**

- **4/3 – 4/17**
  - Other: 40.0%
  - We have not received help: 35.6%
  - Funding from Foundations: 13.2%
  - Funding from Government Agencies: 13.2%
  - In-kind support from Nonprofit Partners: 13.2%
  - Funding from Corporate Partners: 13.2%
  - In-kind support from Foundations: 13.2%
  - In-kind support from Government Agencies: 13.2%
  - In-kind support from Corporate Partners: 13.2%
  - Funding from Nonprofit Partners: 13.2%

**Survey**

- **8/11 – 8/28**
  - Funding from Foundations: 68.4%
  - Funding from Government Agencies: 50.0%
  - Funding from Corporate Partners: 35.6%
  - In-kind support from Nonprofit Partners: 35.6%
  - Funding from Nonprofit Partners: 35.6%
  - Other: 13.2%
  - In-kind support from Corporate Partners: 13.2%
  - In-kind support from Foundations: 13.2%
  - In-kind support from Government Agencies: 13.2%
  - We have not received help: 13.2%
How has your organization received help during this crisis? (By Budget Size)

Assessment
4/3 – 4/17

- Other
- We have not received help: 6.3%
- Funding from Foundations
- Funding from Gov Agencies
- In-kind support from Nonprofit Partners
- Funding from Corporate Partners
- In-kind support from Foundations
- In-kind support from Gov Agencies
- In-kind support from Corporate Partners
- Funding from Nonprofit Partners

Survey
8/11 – 8/28

- Funding from Foundations
- Funding from Gov Agencies
- Funding from Corporate Partners
- In-kind support from Nonprofit Partners
- Funding from Nonprofit Partners
- Other
- In-kind support from Corporate Partners
- In-kind support from Foundations
- In-kind support from Gov Agencies
- We have not received help: 5.9%

Percent of Respondents
Special Thanks
Special Thank You

Voices
• 38 surveyed API nonprofits

Photos
• API Equality-LA
• API Forward Movement
• Asian American Senior Citizens Service Center
• Catalyst San Gabriel Valley
• Filipino American Service Group, Inc.
• Korean American Coalition
• Korean American Federation of Los Angeles
• Korean American Special Education Center
• Little Tokyo Service Center
• Thai Community Development Center
• Vietnamese American Cancer Foundation

Data Analytics & Visualizations
• Richard 성민 Kim