

## Schedule

January 16 - February 29, 2024  
4 days/week for 7 weeks, online  
Monday-Thursday 9:30 AM – 1:30 PM

## Location

In-person two days (Minneapolis) then online

## Requirements

- High school diploma or GED
- Subject to criminal background check
- Low-income household eligibility
- One year recent customer service experience
- Minneapolis residents preference
- Stipends available for Minneapolis residents

## More Information

Contact: Christina Layer  
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Call: 612-483-0924



# Hired's Medical Call Center Training

## Benefits

- Free career training program for eligible participants
- Average starting wage: \$18 - \$20/hour
- Support including interview clothing, fuel, or bus cards.
- Job coach & placement opportunities

## Training & Certification Includes

- NorthStar Digital Literacy certificates
- Mental health/crisis training & certificate
- Microsoft Office specialist certifications
- National Retail Federation certificate
- Healthcare systems medical terminology
- Medical call center customer service skills



This program is offered by Hired in partnership with:

