The organisational structure of student welfare at national level

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Presentation Structure

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Youth and Lifelong Learning Foundation - Introduction
Youth and Lifelong Learning Foundation – Introduction

- Who we are

- Our Vision & Mission

- What makes the YLLF unique?

- Organizational Structure

- The “Youth and Lifelong Learning Foundation” prides on its long and rich history, originating from the National Youth Foundation (founded in 1947).

- Entity governed by private law operating in the wider public sector, which is independent in financial and operational terms. It is a non-profit, public benefit institution, supervised by the Ministry of Education, Research and Religious Affairs but also directly related to it as a provider and as contractor of the projects and programs the Ministry assigns to the Foundation, for more than 150,000 beneficiaries.
Youth and Lifelong Learning Foundation – Introduction

✓ Who we are

✓ A non-profit, public benefit institution, supervised by the Ministry of Education, Research and Religious Affairs but also directly related to it as a provider and as contractor of the projects and programs the Ministry assigns to the Foundation, for more than 150,000 beneficiaries.

✓ Administered by a 7-member Administrative Board, including university professors and executives with long professional and teaching experience in adult education, lifelong learning and youth.

✓ Our Vision & Mission

The Foundation has historically had a strong commitment with a dual vision:

✓ to promote lifelong learning for all citizens, both in terms of vocational training and general adult education, laying emphasis on the participation of socially vulnerable social groups, and

✓ to ensure youth empowerment and in particular to provide support to young people throughout their educational and professional development, while also supporting and promoting their mobility and stimulating innovation.
Youth and Lifelong Learning Foundation – Introduction

☐ **Our Vision & Mission**

According to Law 4115/2013 which contains institutional changes that have decisively shaped the Foundation’s modern identity, the Youth and Lifelong Learning Foundation’s mission is to:

✓ implement lifelong learning programs/projects
✓ implement youth programs/projects, emphasizing youth innovation, mobility, transitions and career growth

✓ manage issues regarding student care services, catering and accommodation facilities (educational welfare).
✓ plans, prepares studies, carries out research and develops the relevant supporting material in order to implement the actions and projects associated with its activities
What makes the YLLF unique?

- We have so far acquired high level of capacity and experience in implementing projects and programs.
- We have a long and successful track record of managing, organizing and coordinating large-scale programs based on comprehensive and effective processes and procedures.
- We have crafted a unique profile and carved out an important mission that goes beyond the scope of activities of other institutions in Greece.

Its unique nature lies in:

- the complementarity and variety of projects and activities it implements
- the capacity to target, attract and provide services to the general population of Greece (unemployed and employees) who need most support during the last years of acute economic and social crisis, while also focusing on the socially vulnerable groups (immigrants and refugees, released prisoners, former drug addicts, etc.)
- the capacity to cater for adults’ and young people’ needs all over Greece and the important network of executives and associates it has, at central, regional and local level.
Organizational Structure of the Youth and Life Long Learning Foundation
Youth and Lifelong Learning Foundation – Introduction

- **Department of Infrastructure and Structure planning**

  The Student Halls of Residence aim to facilitate the students, providing them with better living conditions during their studies. The overall purpose is to support the disadvantaged young men and women, supplying them with food and accommodation within the Student Halls of Residence. The aim of the unit is to study and manage issues related to pupil and student welfare.

- **Assessment and mapping of the existing student welfare system.**

- **Planning of actions which provide educational care services and coverage of operational needs of the Institution, both in buildings of Higher Educational Institutes and in private buildings.**

- **Planning, modelling, and monitoring of student welfare units.**

- **Design and management of programs concerning student welfare, based on the needs of individuals or social groups which require special treatment.**
Organizational structure of student welfare in Germany

(data from a Greek study performed in 2017)

References


Organizational structure of student welfare in Germany

Introduction

✓ Education in Germany is public. Students are charged with all the accommodation and catering costs. High living costs compared to Greece
✓ Scholarships are limited to 25% of the students.
✓ Studentenwerke covers less than 15% of the existing needs
✓ Studentenwerke exact responsibility on student welfare – Not completely clear

Organizational Structure

✓ The institution German Federal Training Assistance Act (BAföG) aims at the financial support student accommodation and catering through student privileged loans. Since 2015 the institution is responsible the central control and administration of the student halls of residence.
Organizational structure of student welfare in Germany

- Organisational Structure

- The student accommodation network Studentenwerke (halls of residence) aims at providing different accommodation choices which are complying to particular criteria and are owned by the government. Nevertheless, students are charged with accommodation costs. Additionally, it is responsible for the psychological support, the student’s children care and legal aid. Studentenwerke covers less than 15% of the existing needs due to the absence of available rooms for rent.

- Comments

  The low percentage of the targeted audience of the Deutsches Studentenwerk program (13% on the total number of German students and 40% total number of international students) is due to:
  
  - Low availability with respect to number of students (local or international). Deutsches Studentenwerk requested for 45,000 new houses until 2020.
  
  - A significant part of houses need renovation and repair (15% of existing houses).
  
  - The strict regulation framework in student accommodation
Organizational structure of student welfare in France

(data from a Greek study performed in 2017)

References


3. 2016, Education In Europe: Key Figures e-ISBN 978-2-11-151360-0

4. http://vosdroits.service-public.fr/particuliers/F17847.xhtml#N1008B
Organizational structure of student welfare in France

- **Introduction**
  - Education in France is not public, but students are charged with the accommodation and catering costs. High living costs compared to Greece
  - CNOUS is responsible for student welfare
  - Funding to CNOUS is partly given from state (~44%)
  - Scholarships are limited to 36% of the students.
  - Only 17% of the students have accommodation provided by the network. The state plans to achieve 34% until the end of 2020

- **Organisational Structure**
  - CNOUS (Centre National des Œuvres Universitaires et Scolaires) is responsible for student welfare. In particular it is responsible for:
    - the scholarships and the social sponsorships for students,
    - the accommodation, including information and guidance,
    - the catering,
    - the social and cultural activities etc.
Organizational structure of student welfare in France

- **Organisational Structure**
  - CNOUS supervises a network of 28 regional centers CROUS (Centre Régional des Œuvres Universitaires et Scolaires) in the French provinces. CROUS are responsible for student welfare issues, the reception of French and international students with scholarships and the financial administration of the student halls of residencies in their province.

Organizational structure of student welfare in France

- **Organisational Structure**
  - Student welfare in France is supported by public funds in some level (average 44%). Several accommodation options are given to the students, e.g. a complicate system which combines private services on public houses which aim at satisfying student needs.
  - Student accommodation fee depends on the type of the accommodation. Student accommodation options can be found in reference 4.
  - The classic hall of residence include furnished studios with common bathrooms. Student fees are 120-350 Euro.
Organizational structure of student welfare in France

Organizational Structure

Student accommodation options are:

- 161,500 houses in CROUS network,
- 40,000 houses for social care issues (families, orphans, poor students etc)
- 20,000 χώροι for short stay accommodation (moving or candidate students)
- 20,000 houses for “Grandes Ecoles”.
- 100,000 private houses

Only 17% of the students have accommodation provided by the network. The state plans to achieve 34% until end of 2020.
Organizational structure of student welfare – Greece

- Institutional framework before and after 2011
- YLLF in Greek Student welfare
- Greece’s welfare dual organizational structure problems

Student accommodation until 2011

- Student accommodation responsibility was partly in YLLF and partly in Universities.
  Each Institution was responsible for its own residence.
- Funding was provided by the Ministry of Education separately to YLLF and Universities
Organizational structure of student welfare – Greece

☑ Institutional framework before and after 2011

Student accommodation after 2011

✓ Since November 2011 only the Universities are responsible for the student welfare
✓ Responsibility for the operation of the student residencies where YLLF was responsible before 2011, was transferred to the relevant Universities. YLLF was charged only with the financial administration and the operational costs of the residencies. For these residencies funding was directly provided from the Ministry of Education to YLLF
✓ Residencies previously operated by Universities had no change

☑ Institutional framework

Student catering until 2011

✓ In cooperation with some Universities, based on a clear institutional framework, YLLF was responsible for the student catering provided in the hall of residencies. Funding of the catering services was partly provided by the universities and the Ministry of Education.
✓ The remaining Universities were responsible for the catering of their students
Organizational structure of student welfare – Greece

- Institutional framework

  **Student catering after 2011**

  - Since 2012, the institutional framework writes that funding and responsibility of student catering belongs solely to Universities.
  - In cooperation with the Ministry of Education, YLLF provides catering to some student residencies without clear and specific framework and funding, due to financial crisis.

  **Specific details for the student’s welfare framework after 2011**

  - Student welfare in Greece is Universities’ responsibility, which are fully funded by the State. There exist student welfare offices in every University.
  - In some Universities, YLLF provides only part of the financial administration concerning student welfare. This support is provided to the students through the Universities (and not directly to students like in other countries).
  - Financial administration is translated in appropriate, justifiable requests from the Universities to YLLF, which satisfies them under certain conditions.
Organizational structure of student welfare – Greece

- **Institutional framework**

  **More details for the framework after 2011**

  - YLLF is satisfying the Universities requests by performing public procurement procedures at national level, based on the European directives (tenders, contracts, monitoring, payment)
  - Financial administration includes safety, cleaning, maintenance, catering and other operational costs
  - Public funding for the above procedure is given directly to YLLF

- **YLLF in Greek Student welfare**

  **Student accommodation in Greece offered by the State (2020)**

  - accommodation benefit (an annual allowance of 1000 Euro)
  - accommodation in residencies where Universities are responsible for student welfare and only financial administration is provided by YLLF.
  - accommodation through rented or owned apartments
  - accommodation through hotel rooms (YLLF or Universities)
  - accommodation in University residencies
Organizational structure of student welfare – Greece

- **YLLF in Greek Student welfare**
  - Student residencies having financial administration from YLLF
    - YLLF offers free catering for almost 20% of the eligible students
    - YLLF offers accommodation for 70% of the student public accommodation in Greece.
    - 17 Student Halls of residence are supported by YLLF
  - Notice that student accommodation in Greece offered by the State is only 2.4% (YLLF and Universities excluding accommodation benefit).
Organizational structure of student welfare – Greece

- **Greece’s welfare dual org/anal structure problems**
  - The dual structure (Universities responsible for Student welfare but in some residences financial administration and costs are covered by YLLF) results in multiple malfunctions and problems in Greece’s student welfare, mostly in the administration, control and coordination of student welfare services.
  - Cooperation of Universities with YLLF needs clear arrangements and responsibilities
  - Students mentality and attitude towards welfare control issues does not help on welfare control by the State

- **Greece’s welfare dual org/anal structure problems - Institutional issues**
  - Complete absence of institutional framework on student accommodation
  - The institutional framework for student catering is not clear and rather old (from 2006).
  - Needs update.
  - Lack of central, electronic administration of both accommodation and catering
Organizational structure of student welfare – Greece

☑ Greece’s welfare dual org/nal structure problems - Recent YLLF actions

☑ Changes on the catering procedures reducing both operational and administrative costs.

☑ Signed contracts between public bodies (Universities and YLLF) to clarify organizational issues and responsibilities not being clear in relevant legislation.

☑ Implementation of an electronic base/platform where all requests are made, controlled, monitored and implemented.

Subcontract a study in order to determine the most efficient methods in technical and cost effective terms (to be submitted by the end of April) way to repair, renovate and upgrade old student residencies.
Conclusions and Comments

- Only a few part of student accommodation is providing or supported by public bodies.
- State support/intervention in France and Germany and Greece is mainly administrative.
- The cost of student welfare in Germany is paid by the students. For those students who use the public services, part of student welfare cost in France is funded by the State. In Greece, public services are almost free of charge.
- Public services in student accommodation cover 15% in Germany, 17% in France and 2.4% in Greece.
Conclusions and Comments

- Student welfare in Germany includes psychological support, family services for students having children and legal aid. Legal aid and family services are not supported by student welfare services in Greece.

- State student scholarships are provided in Germany 25% and France 36%. Private student scholarships are provided in Greece.

- Student accommodation in France system is evaluated on a yearly basis. Evaluation certificates are then issued and provided to potential users. No data are provided for Germany. There is no evaluation in Greece.
Conclusions and Comments

- Both France and Germany had planned to increase student accommodation coverage until 2020. In Greece a new national plan will be issued by 2024, which aims at increasing public student accommodation from 2.4% to 12-15%.
- Only 1% of France residencies needs repair, renovate and upgrade, while in Germany more than 15% and in Greece more than 50% of the existing residencies need also renovation. The later result is due to the financial crisis of the last decade.
A new proposal

- YLLF perspective vs Greek Universities perspective
- Change of the existing institutional framework – Agreements between YLLF and Universities for welfare growth and development
- Implementation of modern financial instruments to support student welfare and create new residencies
- European and international cooperation to acquire knowledge and apply the best welfare practices in Greece
A new proposal

- **YLLF view vs Greek Universities view**
  - Greek Universities perspective: Sufficient funding is a necessary condition for the support of the student welfare needs without charging the students.
  - YLLF perspective: Sufficient funding is a necessary condition for the support of the student welfare needs and can be reassured by using private sector funds and all the available financial instruments and sources.

- **YLLF perspective vs Greek Universities perspective**
  - Greek Universities perspective: In parallel with the increase of funding by the Ministry of Education, Universities determine their need for further financial support without charging the students.
  - YLLF perspective: All available sources of financial support and instruments should be discussed and examined without exclusions for the development and progress of the student welfare.
A new proposal

- **YLLF view vs Greek Universities view**
  - Greek Universities perspective: Change of the institutional framework is a necessary condition in order to improve the quantity and quality of student welfare.
  - YLLF perspective: True, in cooperation with the Ministry of Education, YLLF is constantly processing and updating the development of a new framework for Greek student welfare.

A new proposal

- **Change of the existing institutional framework**

  **Responsibility to only one organization nationally for the student welfare**
  
  - YLLF and finally the Ministry of Education will take full responsibility of the student welfare. Universities proposal will be accepted.
  - Administration and operation of the student welfare will not will be managed from Universities.
  - Greek student welfare will only be managed by YLLF which will be the only entity funded for it.
  - Central planning and control from administrative and organizational point of view will be then fully implemented.
A new proposal

- Change of the existing institutional framework

Responsibility to only one organization nationally for the student welfare

- In specific cases based on mutual agreements, YLLF will fund any University for student welfare issues
- The administrative load of the Universities will decrease
- Qualitative and quantitative improvement of student welfare can be then reassured due to financial upscaling
- Universities will participate mainly in the strategic planning of the student welfare
- Universities can inspect and monitor welfare to assure their students’ benefit

A new proposal

- Change of the existing institutional framework

- Development of a modern institutional framework in accommodation and change of the existing framework in catering taking under consideration local conditions
- Central, electronic, administration of student accommodation and catering
A new proposal

- Implementation of modern financial instruments to support student welfare and create new residencies (YLLF plan in cooperation with the Ministry of Education)

Subcontract a study in order to determine the most efficient methods in technical and cost effective terms (to be submitted by the end of April) way to repair, renovate and upgrade old student residencies

YLLF - 70 YEARS OF HISTORY IN EDUCATIONAL, SOCIAL CONTRIBUTION

A new proposal

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<th>Adjustment</th>
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<td>National study of student needs</td>
<td>Completion of the public works</td>
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<td>Planning of student welfare for each University and city</td>
<td>Post-processing of the results of the previous phases</td>
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<td>Study evaluation and final conclusions</td>
<td>Corrections of the existing model</td>
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<td>Study for the financial and technical instruments</td>
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**Initial Phase**
- 10/2019
- 04/2020

**Pilot phase**
- Tendering of the design contracts
- Preparation for the implementation of the financial instruments for the public works to follow

**Pilot phase (transfer of students)**
- 10/2021
- Student transfer from the residencies
- Start of the public works

**Completion**
- 10/2023
- 04/2024
A new proposal

- European and international cooperation to acquire knowledge and apply the best welfare practices in Greece
  - Start from STUVO 2045

Questions
Questions

- Responsibility for student welfare (Universities, public organization(s), other)?
- What are the parts of student welfare (accommodation, catering, family issues, legal aid, psychological support, other?)
- Funding? (state, students, private sector?)

Thank you for your attention

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