Recommendations from Carnell Cooper, HAVI Board member and Chief Medical Officer at Northeast Methodist Hospital on how to engage with hospitals and funders during the pandemic:

- **Document the work that you are doing to continue to support patients** and all of the ways that you are making accommodations and changes due to pandemic restrictions.

- **Maintain email contact with your funders**, whether they are hospital administrators or government funders, and share your documented work so they are aware of your consistent efforts and successes during this time. They are all experiencing severe cuts in income and will be looking for ways to reduce spending. By showing up in their email with **documentation of your good work you will help them to continue valuing the services you provide**.

- **Make sure you are supporting patients to go to the hospital with critical non-COVID medical needs**. Some patients are staying away from the hospital because of fear of COVID and are then arriving for care much later than they should.